

# EMS MONITORING OF APPROVED TRAINING PROGRAMS



#### I. AUTHORITY:

California Administrative Code Title 22, Division 9, Chapter 2, Section 100071.

## II. APPLICATION:

This policy describes the monitoring process for OCEMS approved training programs.

### III. PROCEDURE:

The OCEMS may, for the purpose of periodic monitoring of compliance or investigating complaints, perform evaluations of OCEMS approved training programs.

## A. Scheduled Monitoring

- 1. The OCEMS staff member shall contact the EMT-I training Program Director to arrange a time for monitoring the program and/or class presentations.
- 2. When monitoring classroom lectures or student testing, the OCEMS staff shall invite the Program Director to be present during the monitoring process.

### B. Unscheduled Monitoring

- Upon arrival at the training program the OCEMS staff will attempt to contact the Program Director.
  - a. If the Program Director is available, OCEMS staff will invite the Program Director to be present during the monitoring.
  - b. If the Program Director is unavailable, the OCEMS staff member will introduce himself/herself to the instructor and proceed to monitor the class.

### IV. REPORTING:

Following completion of the monitoring, OCEMS shall submit to the Program Director a report within 14 days which will include the following:

- A. Training program name.
- B. Date and time monitoring was conducted.
- C. Name(s) of the OCEMS staff conducting the monitoring.
- D. Name of the instructor(s) monitored.
- E. Documentation identifying the criteria not being met by the training program, if any.
- F. If deficiencies are found:
  - 1. Time frame for the program to respond and to comply with the laws and/or regulations and OCEMS policies and procedures.
  - 2. A statement of consequences and appeal process OCEMS Policy and Procedure 645.00.

OCEMS Policy #510.05

Effective Date: September 2, 2014



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