



### ORANGE COUNTY

# CHILDCARE DISASTER

PLAN AND GUIDE

MARCH 2016



















### PREPAREDNESS STARTS WITH YOU

#### **Know Your Risk:**

It is important to know what disasters or emergencies your community may face so that you can take action to prevent them, make advance preparations, minimize the impact and recover from disasters. Please visit <a href="https://www.ready.gov">www.ready.gov</a> to learn specific actions you can take before, during and after the next earthquake, fire, flood or other emergency. Contact your county or city emergency planners to find out neighborhood specific information, resources and hazards in your community (<a href="https://www.readyoc.org/resources/citysites.html">www.readyoc.org/resources/citysites.html</a>).

#### Be Prepared:

- Review with parents what to expect in case of a disaster at least once every six months
- Train and maintain staff readiness in first aid and CPR
- Have staff complete Disaster Plan and review at least annually (<a href="http://www.ccld.ca.gov/res/pdf/DisasterGuideforHomesCenters.pdf">http://www.ccld.ca.gov/res/pdf/DisasterGuideforHomesCenters.pdf</a>)
- Review at least annually with staff expectations and role during the disaster, including supporting personal preparedness
- Designate a person or committee to ensure emergency supplies are in good condition, record expiration dates on supplies, and replace when outdated
- Meet to review emergency preparedness and conduct drills for staff and children at least once every six months. Use the record below to document these meetings/drills

| Completed | Month/Year | Signature |  |
|-----------|------------|-----------|--|
| <b>_</b>  |            |           |  |
|           |            |           |  |

## EMERGENCY CONTACTS

| BE READY TO PROVIDE THIS INFORMATIO                                | N WHEN YOU CALL FOR HELP                                |
|--|---|
| Facility name  |   |
| Facility physical address  |   |
| Nearest major intersection   |   |
| Facility emergency contact telephone                               |   |
| Contact person   |   |
| AGENCY   | PHONE NUMBER  |
| Emergency  | 9-1-1   |
| Nearest hospital phone number and address                          |   |
| Nearest fire department - non-emergency phone number and address   |   |
| Nearest police department - non-emergency phone number and address |   |
| National Emergency Child Locator Center                            | 866-908-9570  |
| Poison Control   | 800-222-1222  |
| Local city or county emergency planners                            |   |
| Radio/TV stations with emergency broadcasting                      |   |
| Child Abuse Reporting Line   |   |
| Child Protective Services  |   |
| Mental Health Hotline  | 855-OC-Links (625-4657)                                 |
| Local gas/electric company   |   |
| Local water/sewer provider   |   |
| Property manager   |   |
| Out-of-area contact*   |   |
| Local Childcare Resource and Referral Agency                       | Children's Home Society of California<br>(714) 456-9800 |
| Community Care Licensing   | Orange County Regional Office<br>(714) 703-2800         |
| Other  |   |

<sup>\*</sup> Establish an out-of-area contact and share it with the children's caregivers. You and the caregivers will report your status to the out-of-area contact following a disaster. Long distance calls are sometimes more likely to connect when local phone lines are overloaded.



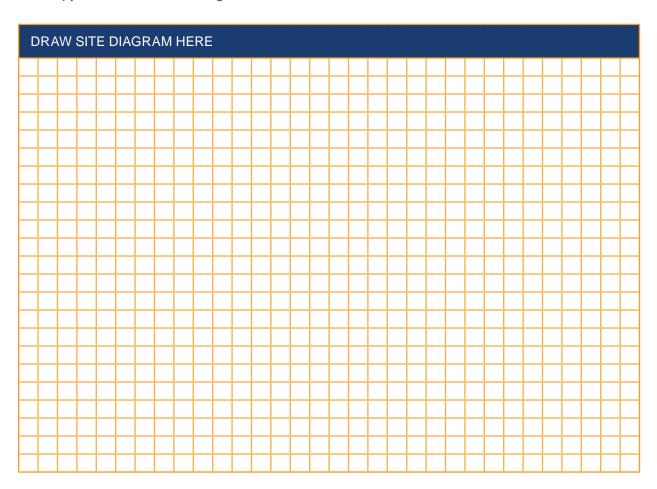


## MAKING A PLAN SITE DIAGRAM

Create a site diagram for your facility, including each room, floor and outdoor area. Map the locations of:

- Primary and secondary exits
- Outside meeting area for building evacuations
- Interior "safe" room (without windows, if possible)
- Smoke detectors
- Fire extinguishers
- Emergency kits (including first aid kits)
- Portable records and files including for each child
- Shut-off valves and panels for gas, water and electricity
- Location of flashlights and wrenches to turn off valves during an emergency

If you need additional room use a blank piece of paper and clip it to the back of this plan. After you have completed your facility's site diagram, post one copy in each classroom and provide one copy to the children's caregivers.



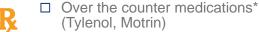


## MAKING A PLAN EMERGENCY SUPPLIES

In an emergency, your center or program may need to be self-reliant and self-sustaining. Be prepared to feed and care for staff and children for at least 72 hours without external assistance. These supplies should be divided into kits that can be easily transported if you are required to evacuate to other locations.

Each 24-hour kit should contain:



















- ☐ Emergency cash (bills and coins)
- ☐ Disposable diapers (3-5 day supply/ infant and toddler)
- □ Bathroom tissue
- ☐ Garbage bags and ties
  - □ Paper towels
  - □ Paper, pens, permanent markers
  - □ Wet wipes and tissues

☐ Blankets (1/person)

- ☐ Bar soap and liquid detergent
- ☐ Toothpaste and toothbrush (1/child)
- ☐ Change of clothing and underwear (1/each child and adult)
  - Special equipment required by a child or employee
- ☐ Toys, books, games
- □ Dust/filter mask (1/person)
  - ☐ Goggles (1 pair/person) optional
- ☐ Bullhorn, bell, or whistle
  - □ NOAA Weather Radio with extra batteries
- ☐ Two-way radio for communication among staff
  - ☐ Flashlight with long-life batteries and extra batteries
  - ☐ Phone that does not require electricity; portable USB battery charger for cellphone
- ☐ Wrench to turn off utilities
  - ☐ Duct tape, plastic sheeting (for windows, doors, vents if needed to shelter in place)
  - □ Local maps

<sup>☐</sup> Hand sanitizer\*, disinfectant wipes

<sup>\*</sup> Monitor for expiration date and replace expired items



## MAKING A PLAN THE CHILDREN

Have a Child Information Card for each child attending the facility (see page 11)

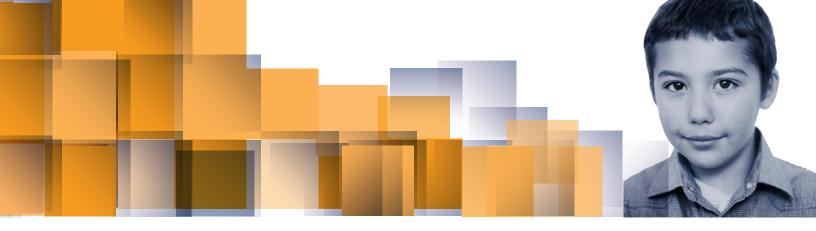
### CHILDREN WITH SPECIFIC NEEDS

Facilities serving children with specific needs must invest more time and resources in anticipating emergency situations and requirements. This means extra attention to details, such as providing specialized equipment, having appropriate medications on hand, maintaining lists of doctors for individual children and identifying evacuation sites capable of handling special needs.

Staff should be pre-designated to care for particular children and their specific needs in the event of an emergency. Staff should be involved in all emergency planning and aware of all procedures.

| Will anyone in your facility (staff or children) require extra attention during an emergency drill, evacuation or lock down? Indicate their names here and which staff members will be assigned to assist him or her and provide transportation.  |                               |  |
|---|-------------------------------|--|
| Name  | Assigned Staff Member/Back-up |  |
|   |                               |  |
|   |                               |  |
|   |                               |  |
|   |                               |  |
|   |                               |  |
|   |                               |  |
| There may be other arrangements you can make now, in advantage of the company of | ance of the next emergency.   |  |
| <ul> <li>Plan for a backup power source for medical equipment</li> <li>Plan for the transportation of medication that must be refrigerated</li> </ul>   |                               |  |

☐ Check wheelchair access at your identified evacuation locations (both your close-by and far-away evacuation sites)



## BUSINESS CONTINUITY CHECKLIST

Complete the following business checklist, including task completion dates, to ensure your facility is properly prepared.

| TASK   | DATE |
|--|------|
| Obtain one or two waterproof, fireproof containers for storing important paperwork   |      |
| Keep container of paperwork where it will be easy to grab and go when you evacuate   |      |
| Update the following records as information changes, or at least once every three months. Store paper copies in a waterproof, fireproof container.  Child/staff roster and emergency information cards for each child Consent for medical treatment for each child Child custody paperwork Photograph of each enrolled child Backup of computer files Equipment/supplies inventory Building insurance records Licensing and regulatory approvals Bank account records Vehicle insurance and registration records In addition to storing hard copies of important paperwork in your waterproof, fireproof container, save copies of your important electronic files offsite. Consider saving files to a portable "flash" drive or compact disc and store it at a relative's home or another secure location at least 50 miles from your business. You may also upload copies to an off-site web-based server. Remember to update your files when changes occur or at least once every three months.  Offsite address where files are stored: Contact telephone: |      |
| Ask staff and parents/guardians to complete a Family Disaster Plan: www.ready.gov  |      |
| Meet with your insurance agent to discuss insurance needs  |      |

#### DURING AN EVENT

## EVACUATION/RELOCATION

Establish a chain-of-command and designate responsibilities so staff members will know their duties during an emergency. Assign a staff member who will accomplish the tasks listed on the evacuation checklist below. If possible, designate a back-up for each duty.

Evacuation and relocation plans should be provided to staff and families. Reunion locations both nearby and out-of-the-neighborhood should be identified. Your evacuation location could be a school, community center, shelter or house. Coordinate in advance with someone at your evacuation locations.

| • | Primary Evacuation Location:     |
|---|----------------------------------|
|   | Alternative Evacuation Location: |

In the event of an actual evacuation, place a sign outside the facility alerting parents and authorities where staff and children are relocating. Prior to an actual evacuation, record the names of every child and staff member present. Recheck your list at the off-site location to account for everyone. Place an identification bracelet or nametag on each infant/child to help reunite the child with his caregiver.

| EV  | ACUATION CHECKLIST  | ASSIGNED |
|-----|---|----------|
| 1.  | Direct movement of staff and children to evacuation vehicles or outdoor meeting point   |          |
| 2.  | Administer first aid as needed  |          |
| 3.  | Coordinate help for individuals with special needs  |          |
| 4.  | Confirm all staff members know off-site evacuation location   |          |
| 5.  | Count children and adults and conduct roll call to identify anyone missing  |          |
| 6.  | Coordinate search for missing children and staff  |          |
| 7.  | Record child names for each vehicle   |          |
| 8.  | Secure disaster supply kits and load in each vehicle  |          |
| 9.  | Direct movement of staff and children to off-site evacuation location by car or foot  |          |
| 10. | Post notice of evacuation location at entrance  |          |
| 11. | Determine message(s) for parents/guardians  |          |
| 12. | Contact parents/guardians as quickly as possible  |          |
| 13. | Carry weather radio to evacuation location  |          |
| 14. | Secure First Aid Kits and AED(s) if available   |          |
| 15. | Carry out emergency medications for each child  |          |
| 16. | Carry out your container of important documents and any emergency paperwork   |          |
| 17. | Record each child's name and birthdate on sign-in sheet at evacuation site  |          |
| 18. | Direct return of vehicles to facility for pick-up of more children and adults as necessary  |          |
| 19. | Release children only to parents/guardians identified on approved release list  |          |
| 20. | Require parents/guardians to provide photo identification and/or matching signature and sign a sign-out sheet prior to release of child |          |
| 21. | (Optional) Consider photo of person you are releasing child to  |          |

#### DURING AN EVENT

### FAMILY REUNIFICATION

During an emergency, children can become separated from their families. There are several actions a childcare program can take in advance to ensure they will be able to reunite children with their caregivers. Your grab-and-go container of important documents should include permission to transport and seek medical treatment for the children in your care. Also, the information below, for each child, should be copied and stored in your waterproof, fireproof container that you take when you evacuate:

- Child's full name, gender, birth date
- Child's home address and phone number
- Child's picture
- Father/Guardian/Domestic Partner: full name, telephone numbers (home, business, cell), address/city/zip, email address
- Mother/Guardian/Domestic Partner: full name, telephone numbers (home, business, cell), address/city/zip, email address
- At least two authorized persons who can be called in an emergency and pick up the child: full name, relationship (aunt, friend, neighbor), home, business, cell phone, address
- Physician: name, address, medical plan and number, telephone
- Medical insurance plan information
- Medical conditions, allergies, medications, special needs
- Parent information sheet should be provided annually so they understand the emergency plan and process as needed

### CONTINUITY OF SERVICE

An emergency or its consequences may last longer than 72 hours. If this happens, you may need to continue operations in a different place or under different circumstances. Planning and taking action now will help your business survive the next emergency.

#### Consider the following:

- Conduct a damage assessment as soon as possible and report to Community Care Licensing. Prioritize repairs based on restoration needs.
- Maintain records of all damages and notify relevant insurance carriers and emergency management agencies
- Have a backup copy of computer files, independent of your main system, stored offsite
- Identify key equipment needed for safe operation and maintain a list of vendors who can provide emergency repair or replacement
- Negotiate a mutual aid agreement with another facility that says if an emergency forces one of you to relocate temporarily, the other will provide space
- Offer to assist parents with temporary placement of their children in other facilities until your program can reopen. Compile a list of alternative sites and establish mutual aid agreements
- Mental health counseling may be appropriate for children and staff following a disaster.
   Research in advance local resources and referrals
- Following a disaster, call your local childcare resource and referral agency (Children's Home Society of California (714) 456-9800)

<sup>\*</sup> For your convenience, a sample emergency card can be found on the last page of this plan. This information should be updated every three months.



## RELATED/ADDITIONAL RESOURCES

- American Red Cross (<u>www.redcross.org</u>)
- California Community Care Licensing Disaster Planning Guide (www.ccld.ca.gov/res/pdf/DisasterGuideforHomesCenters.pdf)
- Kids in Disasters (KIDs) Working Group, Orange County (http://healthdisasteroc.org/prepare/functional/kids)
- National Association of Child Care Resource and Referral Agencies (NACCRA) Disaster Planning Resources (www.naccrra.org/public-policy/resources/disaster-planning-recovery-basics)
- Prepare.Plan.Stay Informed (<u>www.ready.gov</u>)
- ReadyOC Orange County's Emergency Preparedness Resource (<u>www.readyoc.org</u>)
- Save The Children (<u>www.savethechildren.org</u>)

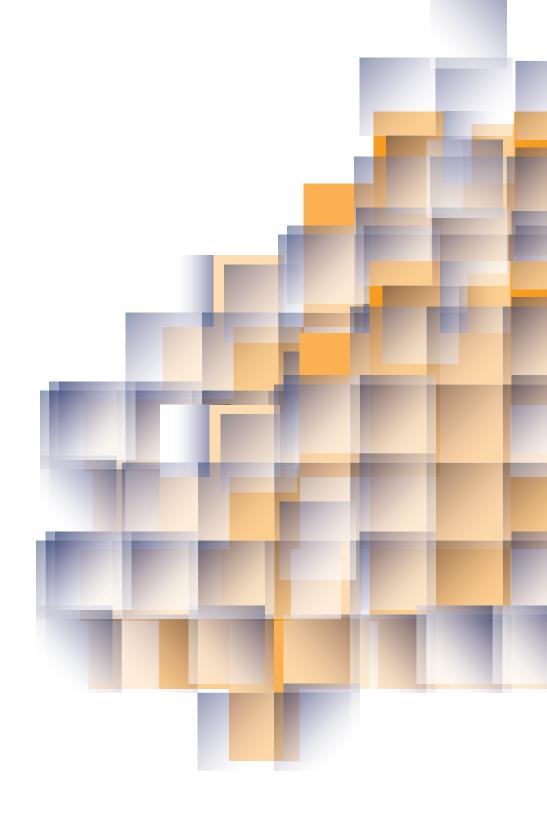
## MAKE ADDITIONAL COPIES OF THIS PAGE AS NEEDED FOR EACH CHILD.

# PARENT/GUARDIAN WALLET CARD

Fill out the card, cut it out, then laminate it or have a store laminate it for each child. If possible, provide both a landline and cell phone number. Provide copies to all persons authorized to pick up a child.

|                                  | 0      |
|----------------------------------|--------|
| CHILDCARE PROVIDER               |        |
| Name:                            |        |
| Phone #:                         | Alt #: |
| OUT OF AREA CONTACT:             |        |
| Name:                            |        |
| Phone #:                         | Alt #: |
| City:                            | St.    |
| Primary Evacuation Location:     |        |
| Alternative Evacuation Location: |        |
|                                  |        |

#### Parents - Complete and return to child care provider CHILD INFORMATION ■ Male ☐ Female Child's Full Name: Birth Date: Father/Guardian/Domestic Partner: Email: Address: Cell Phone: ( Business: ( Mother/Guardian/Domestic Partner: Email: Address: Cell Phone: ( Home Phone: ( ) Business: ( Authorized Emergency Contact #1: Relationship: Home Phone: ( ) Cell Phone: ( Business: ( Authorized Emergency Contact #2: Relationship: Home Phone: ( Cell Phone: ( Business: ( Physician: Medical Plan #: Primary Member's Name: ID #: Medical Conditions, Allergies, Medications:



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