

County of Orange Health Care Agency EMERGENCY MEDICAL SERVICES 405 W. 5th Street, Suite 301-A Santa Ana, CA 92701

9-1-1 EMERGENCY AMBULANCE FISCAL YEAR 2015/2016 4th QUARTER ACTIVITY REPORT APRIL - JUNE 2016 REGION A



(Placentia, Yorba Linda, Unincorporated Areas)

Emergency Ambulance Service, Inc.

Response Time Compliance

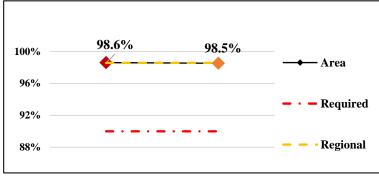


Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

Dispatches

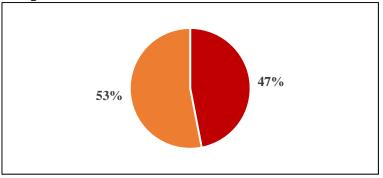


Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for duplicate calls or calls outside the region border

Transports

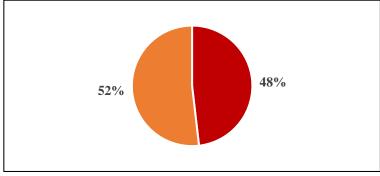


Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls on the region border

REGION COMPLIANCE	98.6%
Placentia	98.6%
Yorba Linda	98.5%

REGION DISPATCHES	1536
Placentia	721
Yorba Linda	815

REGION TRANSPORTS	1063
Placentia	512
Yorba Linda	551