

Office of Consumer & Family Affairs

||||| Contact Us

COUNTY OF ORANGE
HEALTH CARE AGENCY
BEHAVIORAL HEALTH SERVICES
OFFICE OF CONSUMER AND FAMILY AFFAIRS
Phone: (714) 834-5917

||||| Our Mission

Our mission is to provide consumers living with a behavioral health condition and their family members with emotional support, community resources, and assistance in navigating the behavioral health system. Educating and providing information empowers people to better understand and cope with the challenges of living with a behavioral health condition.

We treat everyone with dignity and respect to improve quality of life and to help individuals and families manage behavioral health issues more effectively.

||||| Our Services

If you are having concerns about a family member with a mental health and/or a substance use condition, the Office of Consumer and Family Affairs provides:

- Support
- Information on community resources
- Assistance in navigating the behavioral health system
- Educational information to learn about and better understand behavioral health treatment

OCLinks

OCLinks is an information and referral phone and online chat service to help navigate the Behavioral Health Services (BHS) system within the Health Care Agency for the County of Orange. Callers are connected to Clinical Navigators who are knowledgeable in every program within the BHS system. This includes children and adult mental health, alcohol and drug inpatient and outpatient programs, crisis services, and prevention and early intervention programs.

Navigators are available Monday through Friday from 8 a.m. to 6 p.m. by phone at 855-OC Links (855-625-4657) or by *live chat* at www.ochealthinfo.com/oclinks.

Phone: (855) OC-LINKS
(855) 625-4657

Web: www.ochealthinfo.com/oclinks



Orange County | Behavioral Health Information & Referrals

855-OC-Links
(625-4657)

County Resources

Centralized Assessment Team (CAT)

CAT provides evaluations for assessment and evaluation of individuals experiencing psychiatric emergencies who are a danger to self, others, or are gravely disabled.

Phone: (866) 830-6011
24 hours a day / 7 days a week

24 Hour Suicide Prevention Line

Provides 24-hour, immediate, confidential over the phone suicide prevention services to anyone who is in crisis or experiencing suicidal thoughts.

Phone: (877) 7 CRISIS / (877) 727-4747
24 hours a day / 7 days a week

NAMI Warmline

Provides a telephone-based, non-crisis support for anyone struggling with mental health and substance use issues. The staff providing the services has been through a similar journey, either as a mental health or substance use services consumer, or as a family member of an individual receiving these services.

Phone: (714) 991-6412 / (877) 910-WARM (9276)
9 am-3 am, Monday-Friday / 10 am-3 am, Saturday & Sunday

