

County of Orange Health Care Agency EMERGENCY MEDICAL SERVICES 405 W. 5th Street, Suite 301-A Santa Ana, CA 92701

9-1-1 EMERGENCY AMBULANCE FISCAL YEAR 2016/2017 3rd QUARTER ACTIVITY REPORT JANUARY - MARCH 2017 REGION A



(Placentia, Yorba Linda, Unincorporated Brea) Emergency Ambulance Service, Inc.

Response Time Compliance

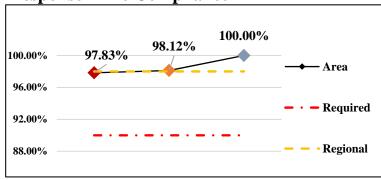


Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

REGION COMPLIANCE 98.01% Placentia 97.83% Yorba Linda 98.12% Unincorporated Brea 100.00%

Dispatches

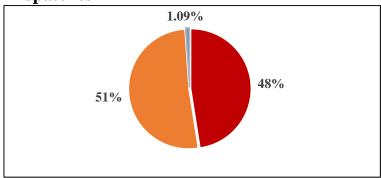


Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for calls outside the region border

REGION DISPATCHES Placentia 739 Yorba Linda 799 Unincorporated Brea 17

Transports

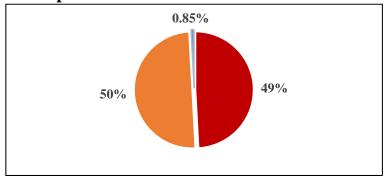


Fig. 3: Transport - the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls outside the region border

REGION TRANSPORTS	1054
Placentia	518
Yorba Linda	527
Unincorporated Brea	9