




MHSA Outcomes

Community Services & Supports - Adults and Older Adults

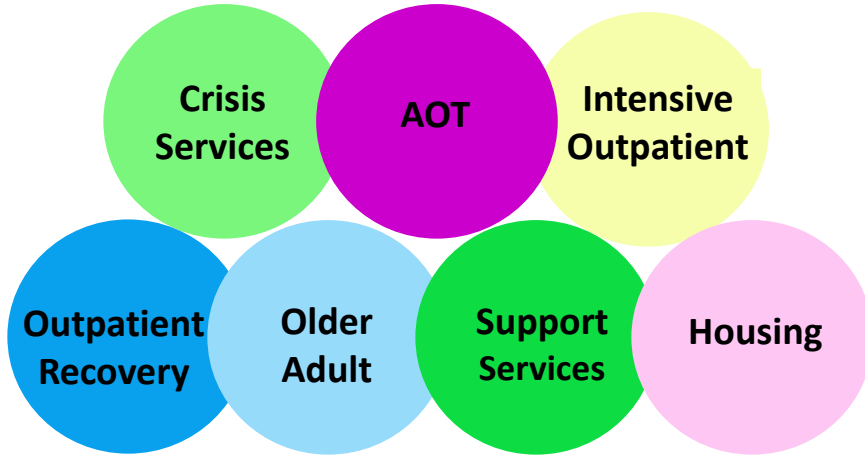
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April 2017



Overview

-  **FY 15/16 Outcomes by Service Area**
-  **Challenges & Successes**
-  **Future Directions**

Adult CSS Service Areas



AOT: Assessment & Linkage

AOT Assessment & Linkage

Services

- Provides information
- Accepts referrals
- Conducts assessments
- Links individuals to services

Population

- Adult living in the County
- History of not participating in treatment
- Unlikely to survive safely without supervision
- Meets threshold criteria

AOT

Call
Dispositions:



TOTAL CALLS = 1276

Information Only
= 709

Total Referrals
= 567



**TOTAL RECEIVING SERVICES
= 155**

Voluntary = 144

Court
Settlement = 11

Crisis Services

CAT / PERT

Services

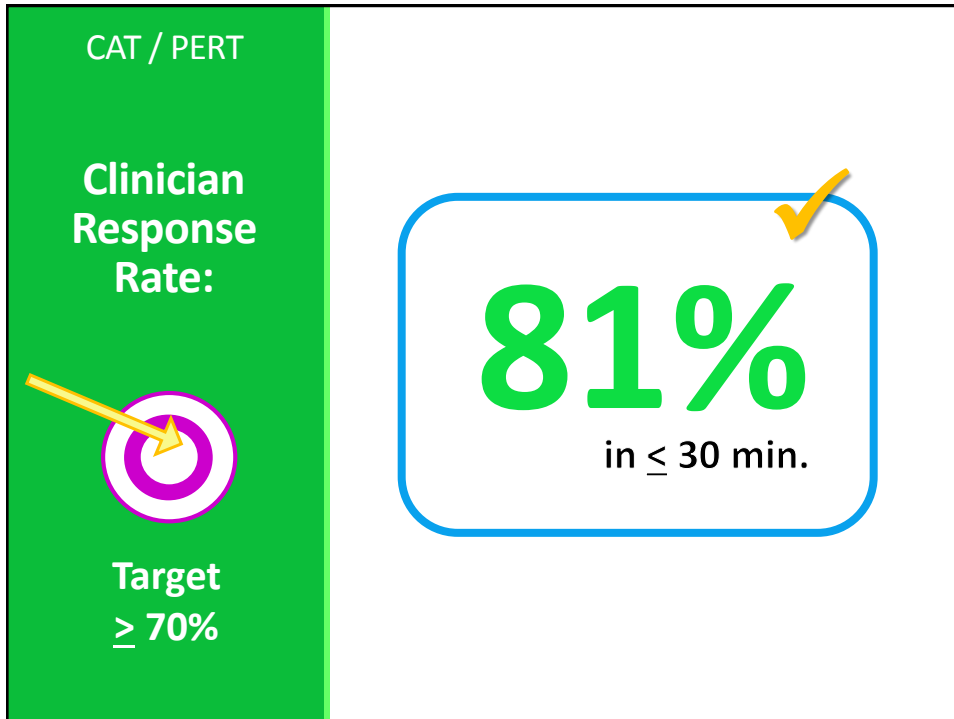
- Mobile response to any adult experiencing a psychiatric emergency
- PERT assists law enforcement during MH emergencies

Hours

- CAT: 24/7 PERT: variable

FY 15/16 Evaluations

- 2605



Crisis Residential

Services

- Intensive, person-centered
- Recovery-oriented
- Home-like environment

Length of Stay

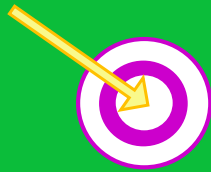
- Short-term (7-14 days)

FY 15/16 Admissions

- 437 adults

Crisis Residential

Hospitalization
Rate:



Target
 $\leq 5\%$

4%

within 48 hours
of discharge

Intensive Outpatient

Program Comparisons

FSPs

Enroll un-/under-served populations
(e.g., forensic, probation, homeless/at risk of, etc)

Continuum of recovery services in real-life settings

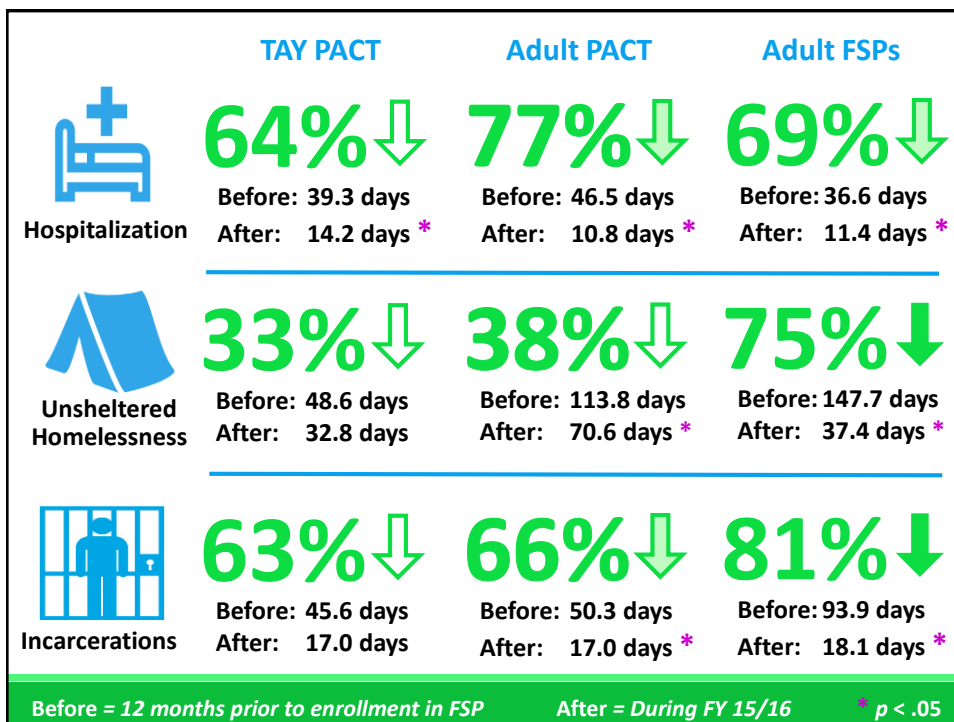
FY 15/16: 1059 adults served

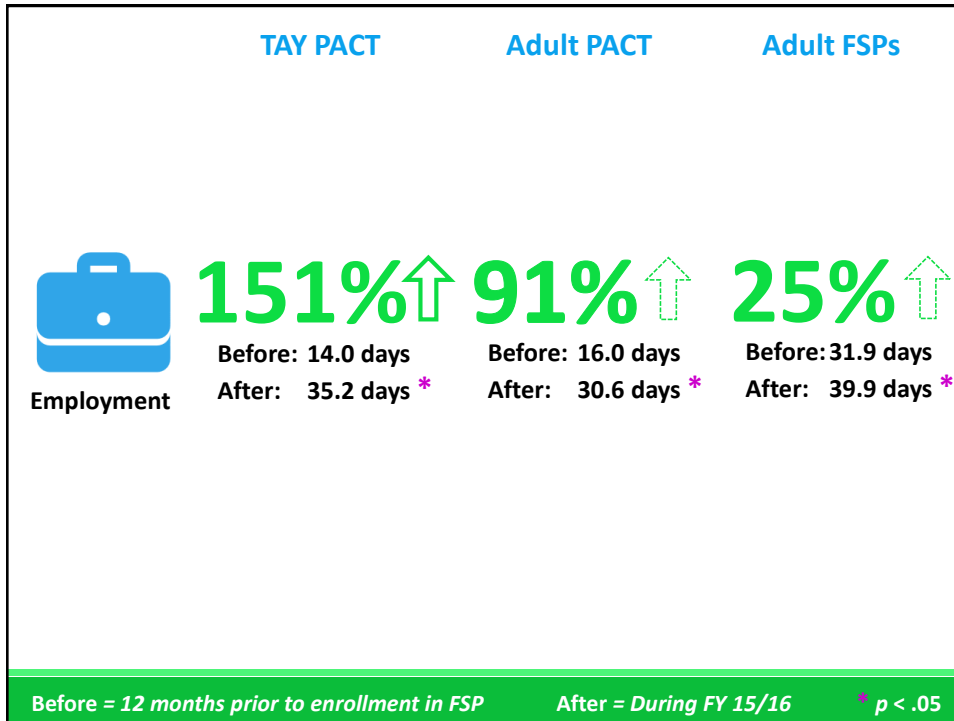
PACT

**Enroll based on hospitalization/
incarceration history**

**Intensive services in the field & clinic,
linkage to lower level of care**

FY 15/16: 143 TAY, 940 adults served





ICS

Services

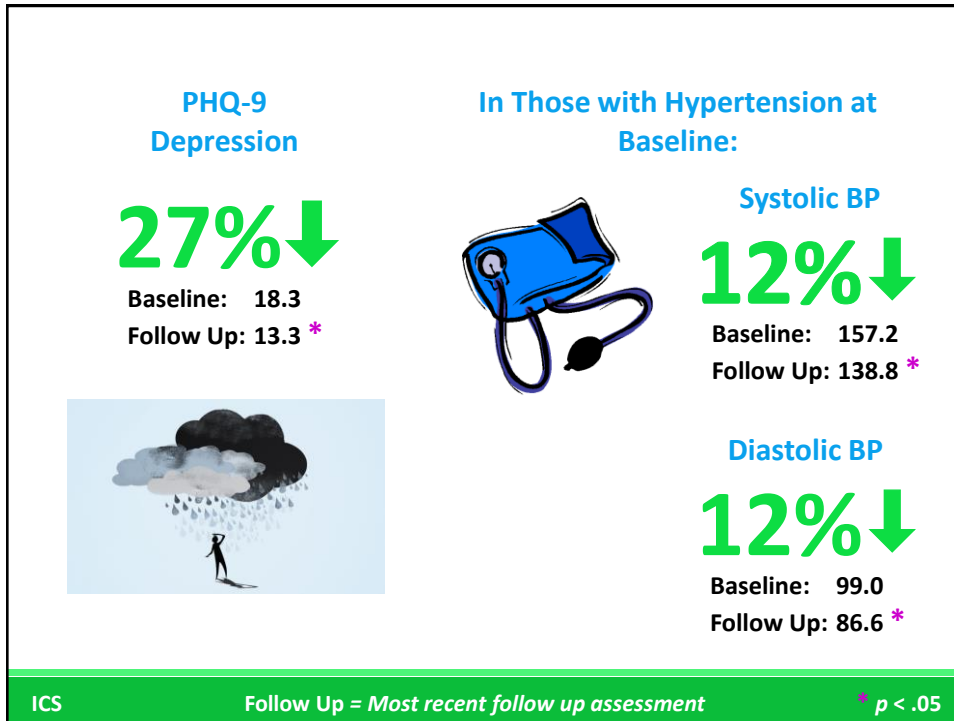
- Integrated medical and mental health services

Population

- Adults with a chronic primary care and mental health care need

Total Participants

- 1087 adults in Innovation project



Older Adult Services

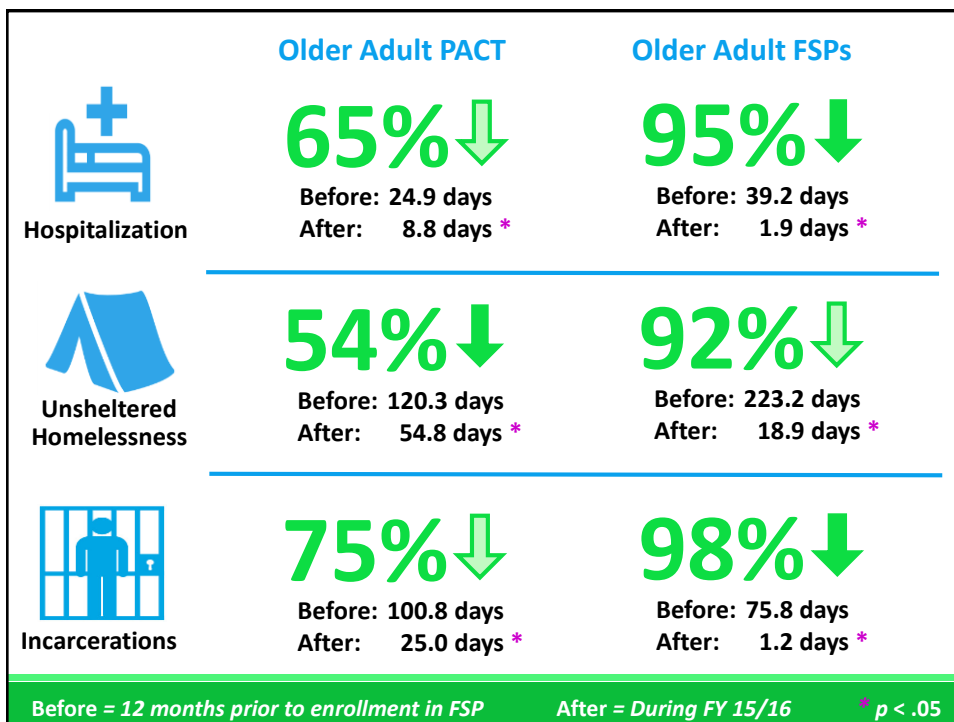
Older Adult FSP & PACT

Services

- Structured similarly to adult FSPs, PACT
- Accommodate needs of older adults

FY 15/16 Numbers Served

- 211 in Older Adult FSP
- 75 in Older Adult PACT



OAS Recovery

Services

- Field- and clinic-based
- Focus on quality of life, access to medical care, maintain independence

Population

- Diverse cultural groups

FY 15/16 Numbers Served

- 546 older adults

OAS Recovery

Enrollment & Nursing Assessments



546 Served in FY 15/16

251 New
Admissions

295 Previously
Enrolled

Total Nursing
Assessments = 232

Outpatient Recovery

Recovery Centers

Services

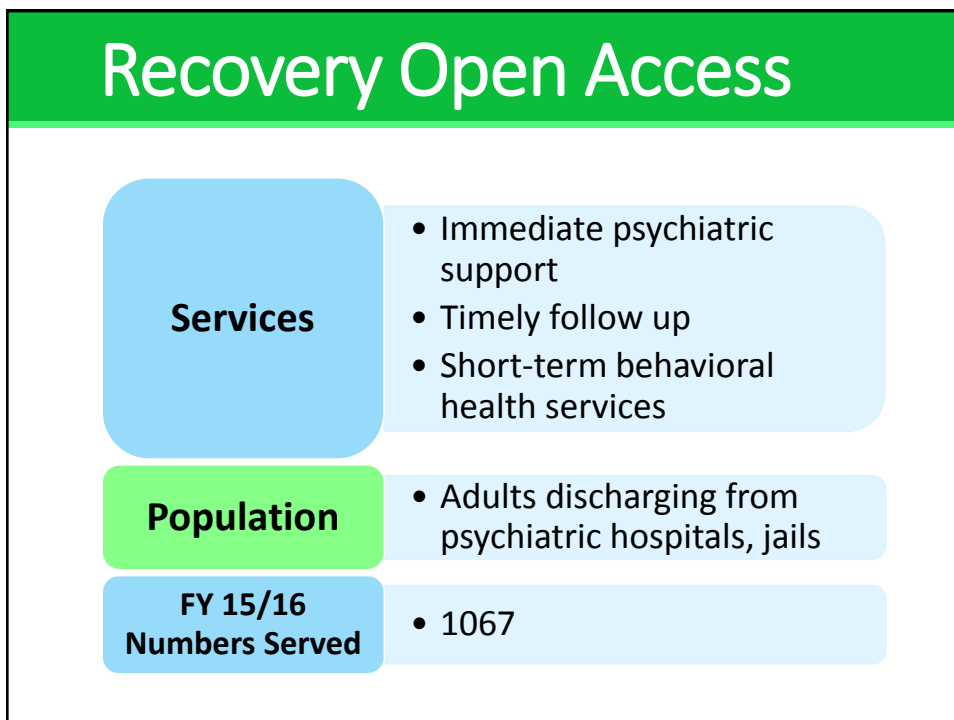
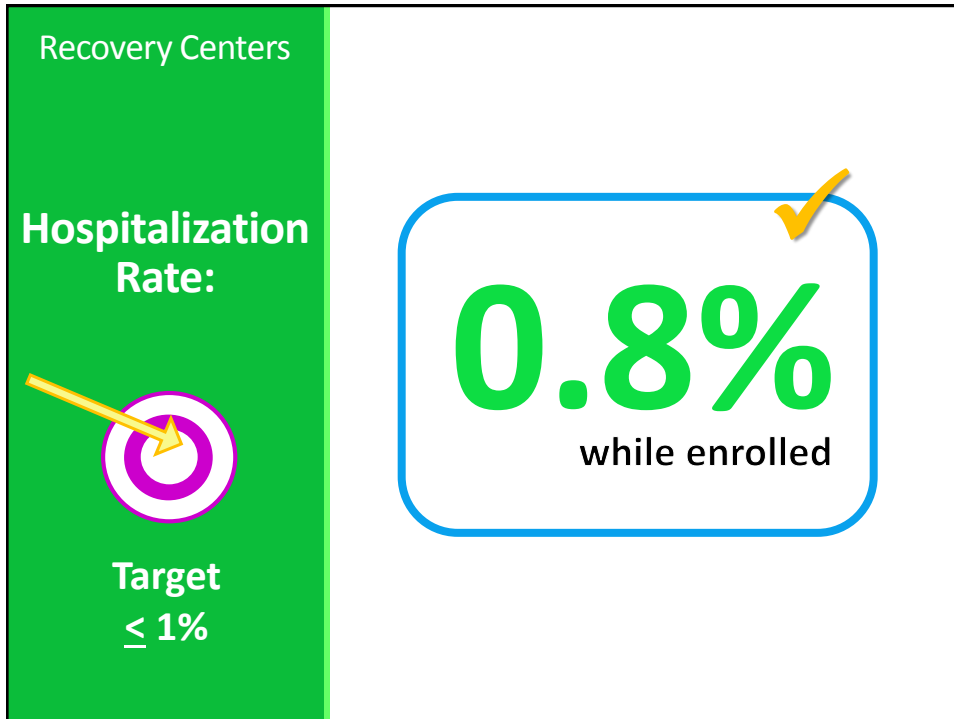
- Medication support
- Case management
- Self-directed services
- Peer-run support

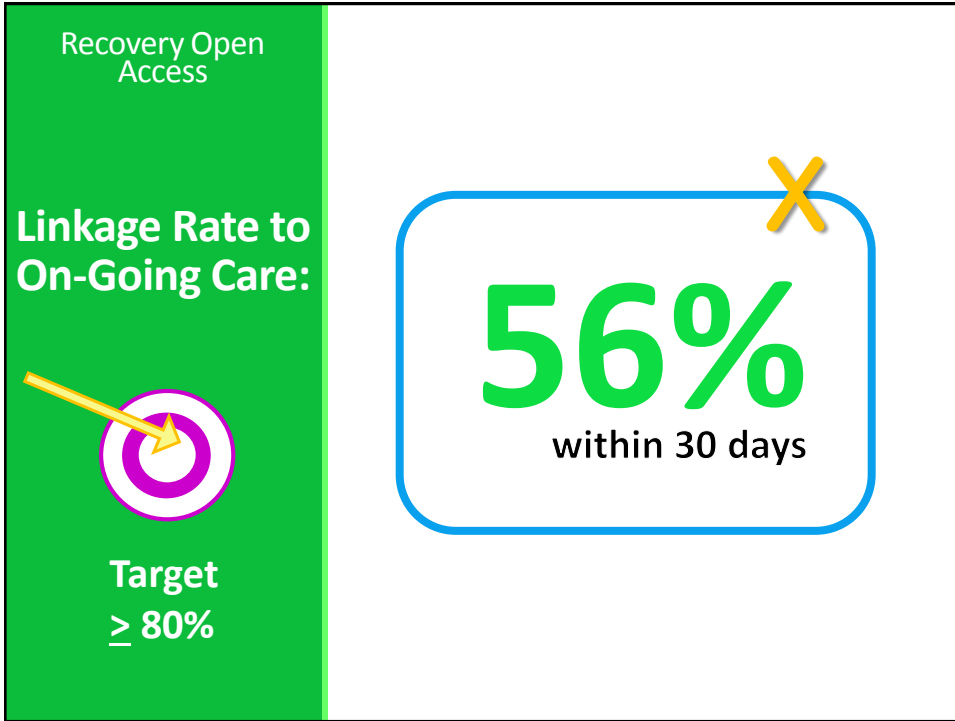
Population

- Adults who no longer need intensive outpatient services

FY 15/16 Adults Served

- 1910





Support Services

Peer Mentoring

Services

- Peer support in achieving recovery goal related to independent living skills

Target Population

- Adults in outpatient clinics, FSPs
- Currently/recently hospitalized, multiple ER visits

FY 15/16 Admissions

- 100 adults & older adults

Peer Mentoring

Goal Completion Rate:



70%

successfully
completed goal

Supported Employment

Services

- Vocational services
- Job placement assistance
- Volunteer, competitive

Target Population

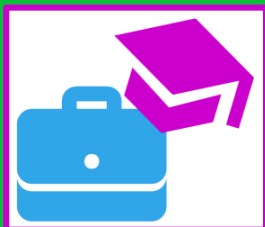
- Receiving County or County-contracted outpatient services

FY 15/16 Numbers Served

- 419 adults

Supported Employment

Rate of Placements & Graduations



Total Job Placements = 185



Graduations (n=105)

57%

after 90 days
in paid employment

Wellness Centers

Services

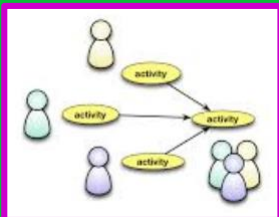
- Member-directed activities
- Focus on building relationships and increasing community integration
- Dual multicultural track at West location

FY 15/16 Numbers Served

- 1787 members

Wellness Centers

Social Activity Participation Rates



74%

participants active in
2+ groups in a month

55%

participants active in
community integration

Housing

Housing

Services

- Develop new housing for eligible tenants
- Funding limited to 30% of total development costs

Population

- Individuals living with serious mental illness
- Homeless or at risk of homelessness
- Additional criteria of funding partners

Housing

Completed
Projects

Project	Units
Alegre Family Apts	11
Avenida Villas	28
Capestone Family Apts	19
Cotton's Point	15
Diamond Apts	24
Doria Phase 1	10
Doria Phase 2	10
Henderson House	14
Rockwood	15

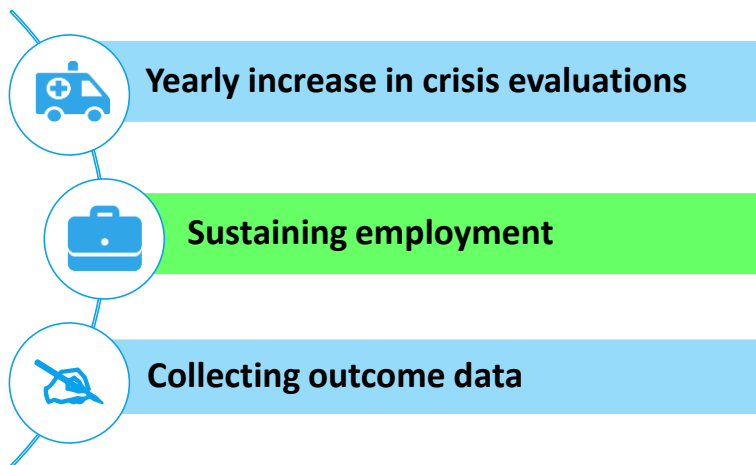
Housing

Under
Construction






Project	Units
Depot at Santiago	10
Fullerton Heights	24
Oakcrest	14

Challenges & Successes

Challenges

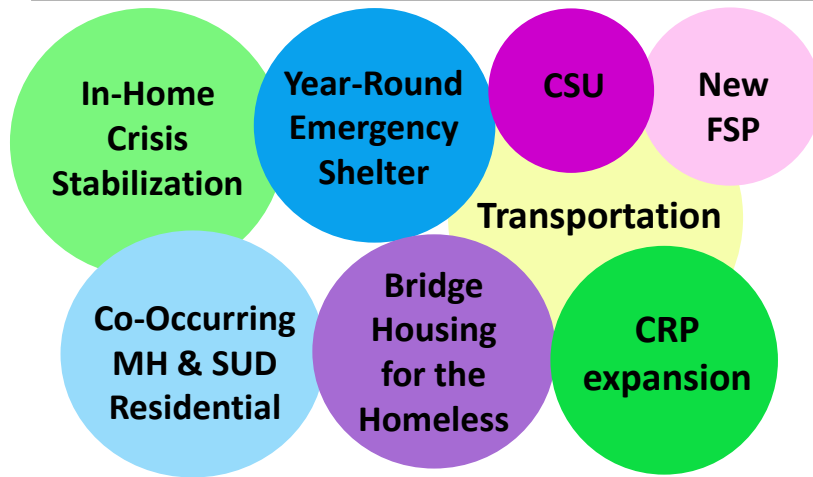


Successes

-  Rockwood Apartments completed
-  Fullerton Heights recently broke ground
-  AOT expanded to 120 slots
-  Two new Wellness Center sites opened
-  Recovery Open Access program opened
-  PERT expanded

Future Directions

Programs in Development



In Their Own Words...

I've been to a lot of treatment before but WIT is the only place that changed me. I finally surrendered and stopped doing things my way. I'm so thankful because I never thought I could get this far!
- WIT

The path I was taking was leading me to death for sure. All the drugs..., criminal activities, and the anger I was experiencing was consuming me. Today I feel like a new man, with hopes and future. I know I have worth and I deserve to have a life.
- Opportunity Knocks

TAO helped me to move through isolation, where at one time I was barricaded in my own room and thought that the world was contaminated, to a place where I have learned to take control of my own life. It was a very loving and nurturing community... that helped me to trust people... again.

- TAO FSP

