



VICE CHAIR DO SPEAKING AT THE COUNTY'S FIRST EVER HOMELESS CONNECT EVENT

Office of Care Coordination Newsletter JULY 2017



Homeless Connect Event at

On Friday, June 30, 2017, Vice Chair Do, First District, The Midnight Mission and community partners hosted the County's first ever Homeless Connect Event at the Courtyard Transitional Center.

The event was aimed at connecting service providers to participants of the Courtyard and individuals experiencing homelessness in the surrounding areas. It incorporated a scavenger hunt to encourage participants to visit the many provider booths and engage in services for chances to win donated prizes including movie tickets, store gift cards and local restaurant gift certificates.

Attendees at the Homeless Connect Event had the opportunity to receive:

- Haircuts from The Midnight Mission barbers
- Manicures from Universal Nails
- Blood pressure and glucose screenings from Serve the People
- Continuing education information from Santa Ana City College

- Veteran housing services from 1736 Family Crisis Center
- Housing assistance and resources from 2-1-1 Orange County (211OC) and Illumination Foundation
- Transitional housing options from Orange County Rescue Mission
- Behavioral health services from Orange County Health Care Agency (HCA) Outreach & Engagement
- Medical information from the HCA's Public Health Nurses

211OC's regional housing coordinators, in partnership with Illumination Foundation case management staff and volunteers, were on hand to provide assistance and resources to residents of the Courtyard. During the event, the housing coordinators and case managers were able to engage with over 200 people to provide light case management, assistance with rental applications, free bus passes to support with housing searches, along with

sharing some of the many resources 211OC is able to link them to.

All in attendance received hygiene kits, blankets, and lunch provided by Serve the People, Bella's Kitchen, and Farmer John Tailgate Truck. Over 1,000 meals were served and included tacos, beans, rice, grilled hot dogs, cheese burgers, chips, ice cream sundaes and cold drinks.

The Homeless Connect event had a festive atmosphere with music and dancing that was enjoyed by over 350 individuals experiencing homelessness. The Homeless Connect Event was made possible due to the commitment and support of the community and over 40 volunteers.

"We are bringing the services directly to our homeless population," said Supervisor Andrew Do. "The services and donations provided today are integral to improving the quality of life of these individuals."

Visiting Mary's Kitchen

On Thursday, July 8, 2017, Orange County's Director of Care Coordination, Susan Price, and Director of Continuum of Care, Jim Wheeler, had the opportunity to visit Mary's Kitchen in the City of Orange. Gloria Suess, Executive Director, and William Steiner, former County Supervisor, explained Mary's Kitchen's operation and the resources it provides to individuals experiencing homelessness.



From Left to Right: Gloria Suess, Susan Price, William Steiner, and Jim Wheeler.



Volunteers organizing donated clothing at Mary's Kitchen.



Volunteers preparing breakfast and sack lunches for distribution.

Proposition 47 Grant Awarded

On June 8, 2017, the State of California Board of State and Community Corrections (BSCC) awarded the Orange County Health Care Agency (HCA) and 22 other applicants Proposition 47 funds to innovative rehabilitative programs. HCA will receive \$6 million for the Orange County Community Supported Re-Entry Program that will have four primary initiatives:

1. Expand jail in-reach and re-entry planning for those released from booking or custody
2. Develop a Community Support and Resource Center
3. Expand the Community Counseling & Supportive Services (CCSS) program
4. Increase access to and availability of housing

This innovative program will provide a number of services needed in underserved populations in our community including intensive case management, transportation and access to a continuum of housing.

This New Kind of Shelter Aims to Break the Cycle of Homelessness

By: David Gorn, KQED News

Below is an excerpt from *This New Kind of Shelter Aims to Break the Cycle of Homelessness*, (<https://www2.kqed.org/news/2017/07/11/this-new-kind-of-shelter-aims-to-break-the-cycle-of-homelessness/>):

In May, county officials and nonprofit community groups collaborated to open a new type of homeless shelter, something Orange County has never seen before.

It's called [Bridges at Kraemer Place](#), and it's designed to reverse homelessness by helping people become self-sufficient. When the facility is fully functional, it will have job training, a computer room, social services, an on-site nurse, a full kitchen and dining hall.

It's temporary housing, though, for about 90 days — the idea is to work with its residents to help them turn their lives around, so they're never homeless again.

Roanne Weinstein is one of those people.

To read about Roanne in the full article [click here](#).

Board of Supervisors' Actions - June 6, 2016

Adult and Older Adult Full Service Partnership Services

The Board of Supervisors approved five agreements for Mental Health Services Act (MHSA) Adult and Older Adult Full Service Partnership (FSP) Services with two providers in the amount of \$45.58 million for the period July 1, 2017 through June 30, 2020.

Each FSP program provides services to adults and older adults throughout Orange County, who have a serious and persistent mental illness (SPMI) and may have co-occurring substance use disorders, are unserved or underserved or not successfully engaged in traditional mental health services and are homeless or at-risk of being homeless.

Placentia Veterans Village

The Orange County Board of Supervisors approved the permanent loan financing to Mercy Housing California in the amount not to exceed \$2,754,000 for the development of Placentia Veteran's Village in the City of Placentia pursuant to the 2016 Permanent Supportive Housing Notice of Funding Availability.

The Orange County Board of Supervisors approved the Placentia Veterans Village award of 49 U.S. Department of Housing And Urban Development Veterans Affairs Supportive Housing (HUD-VASH) project-based vouchers. These will provide rental assistance for 49 units reserved for occupancy by homeless veterans and will be guaranteed for 15 years consistent with HUD regulations.



Santa Ana Flood Control Engagement Initiative

The Orange County Board of Supervisors approved the following pilot program to address the needs of the encamped homeless population:

1. Enter into a sole source contract that may include subcontractors to deliver triage operations, intensive case management, mobilize resources and links to housing in an amount not to exceed \$750,000 for the period of July 1, 2017 to January 1, 2018
2. Engage with cities along the Santa Ana River to identify areas for the provision of basic needs outside the flood channel but within a close proximity of the riverbed
3. Develop a public safety plan along the Santa Ana Riverbed with the Orange County Sheriff's Department and include any resources needed for that plan in the Fiscal Year 17/18 budget
4. Provide the Board with a report on a quarterly basis concerning the service providers selected and the metrics that shall be utilized to monitor provider success in finding housing alternatives for the encamped homeless population.

The County has contracted with City Net to reach these goals and conduct a needs assessment. City Net began July 1st and will continue their work along the flood channel for the next six months. During this time City Net will provide updates and measure their progress in moving the homeless individuals into more permanent solutions. By partnering with City Net, the County will be able to better identify options for each homeless individual and provide services tailored to their needs.

Board of Supervisors' Actions - June 27, 2017

Three-Year Plan for Mental Health Services Act	<p>The Orange County Board of Supervisors approved the Three-Year Plan for the Mental Health Services Act (MHSA). The Three-Year Plan is a comprehensive look at all local MHSA programs, including program descriptions, outcomes from the previous fiscal year, community impacts, program challenges and the budgets and estimated numbers to be served from Fiscal Year (FY) 2017-18 through FY 2019-20.</p> <p>Notable additions to the plan include:</p> <ul style="list-style-type: none"> • A co-occurring mental health and substance use disorder residential treatment program for adults 18 years and older • An outreach team for the Courtyard Transitional Center residents. <p>The goal of MHSA programs is to reduce the long-term adverse impacts of untreated serious mental illness and serious emotional disturbance through the expanded use of successful, innovative and evidence-based or promising practices that are implemented to fill identified needs and gaps in the current system of care.</p>
Whole Person Care Round 2	<p>The Orange County Board of Supervisors expanded the services provided in the Whole Person Care (WPC) pilot program Round 2 to include additional recuperative care beds and homeless shelter programs.</p> <p>The WPC is the coordination of healthcare, behavioral health and social services for homeless individuals admitted into the emergency room. This program combines increased communication lines between the emergency room department, homeless shelter programs, CalOptima, community clinics, Health Care Agency (HCA) Behavioral Health Services and recuperative care providers to improve access and navigation of services. Recuperative care is short-term residential care to allow homeless individuals the opportunity to recover in a safe environment while accessing medical care and other supportive services.</p> <p>The County committed \$23.5 million over the next five years from Mental Health Services Act (MHSA) dollars and tobacco-settlement funds to support this program. In addition, the county will receive an increased match in federal dollars, with total spending reaching \$31,066,860 over the course of the program. The WPC goals are consistent with the County's ongoing efforts to meet the needs of those without stable housing and to learn more about WPC, please visit www.ochealthinfo.com/WPC.</p>
Placentia Veterans Village	<p>The Orange County Board of Supervisors approved an amended Ground Lease, revisited for repayment over the term of the lease. The amendment allowed the Placentia Veterans Village project to increase its tiebreaker score for the 9 percent Low Income Housing Tax Credit Application process.</p> <p>The Placentia Veteran's Village will provide housing for 49 homeless and disabled United States Veterans. At the Veteran's Village on-site services will include job-training, job placement, Veterans Administration benefits assistance, healthcare and wellness programs. If the project is successful in receiving an allocation of tax credits, it is scheduled to begin construction March 2018 and complete by June 2019.</p>
211OC Technical Assistance Grant Approval	<p>The Orange County Board of Supervisors approved the agreement with People for Irvine Community Health dba 2-1-1 Orange County (211OC) to provide planning and technical assistance for the Homeless Assistance Program and support comprehensive, regional coordination of resources to assist homeless and persons at-risk of homelessness throughout Orange County. The approved agreement is effective July 1, 2017, through June 30, 2018.</p>

WHOLE PERSON CARE



What is It?

Whole Person Care (WPC) is the coordination of physical, behavioral health, and social services in a patient centered approach with the goals of improved health and well-being through more efficient and effective uses for Medi-Cal beneficiaries struggling with homelessness.

When a WPC beneficiary enters an Orange County, CA...



OR

Is referred through the OC Health Care Agency



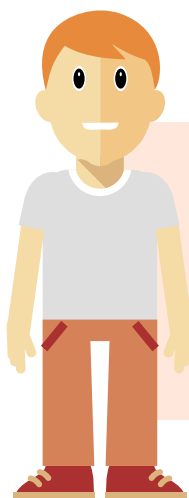
CHAT-H
Public Health
Services Nurse

**Behavioral Health
Services (BHS)
Outreach and
Engagement**
(or other BHS program)



WPC Connect

Electronic system is notified and the beneficiary's care plan is created. The system will have the capacity to share data from the care plan bi-directionally with CalOptima for ease of access by medical case management staff.



Beneficiary is connected to wrap-around, applicable programs and services that may include:

1 Recuperative Care (24/7/365)



Phase 1: **12,612** bed days

Phase 2: **14,708** bed days

27,320 Total bed days
through year 2020

2



**One-on-One
CalOptima
personal care
coordinator**

3



Coordinated Entry
into permanent
supportive housing

4



Linkage to mental health
and/or substance use
disorder treatment

5



**Community
Referral Network**



Our Community, Our Commitment

The Social Services Agency is committed to strengthening individuals, preserving families, and protecting vulnerable adults and children. Through funds made available by Senate Bill 855 (2014) and Assembly Bill 1603 (2016), we are able to remove barriers for families who are searching for a stable home.

Housing Support Program

The Housing Support Program (HSP) assists homeless families in the California Work Opportunity and Responsibility to Kids (CalWORKs) program by providing them with rental assistance that will allow them to quickly move from homelessness into stable and permanent housing.

Homelessness can be a significant challenge that impacts children's well-being and parents' ability to engage in employment.



Households Stabilized by HSP

Since inception in 2014 through April 2017, HSP has successfully placed 135 families in permanent housing.

Bringing Families Home

The Bringing Families Home (BFH) Program is a state grant program to help reduce the number of children in the child welfare system whose primary barrier preventing them from reuniting with their family is stable housing.

Orange County Social Services Agency is one of 12 California counties to receive an allocation from the state for the BFH program.



■ FY 17/18 ■ FY 18/19

Families Stabilized by BFH

Through this new program, SSA anticipates being able to serve 31 families annually, for a total of 62 families through June 2019.

Services Provided By These Housing Programs Include:

Housing Identification

Addressing potential barriers to landlord participation and securing appropriate rental housing

Rent & Moving Assistance

Financial assistance to cover move-in costs, deposits, and utility assistance

Case Management Services

Appropriate and time-limited services available to families to allow them to quickly stabilize in permanent housing

Service Planning Areas

NORTH - Anaheim

The Anaheim City Council acting as the Anaheim Housing Authority approved the \$3.5 million purchase of the Sandman Motel and two neighboring parcels on June 6, 2017. The Sandman Motel, located on Lincoln Avenue and East Street and adjacent parcels will be turned into 54-unit affordable senior housing project.

The Sandman Motel was previously identified as a potential site for construction and operation of an affordable senior housing project by Innovative Housing Opportunities, Inc. in response to the Request for Proposals issued by City of Anaheim Community & Economic Development Department in order to utilize HOME Investment Partnership Program (HOME) funds issued on May 2, 2016.

The Anaheim Housing Authority will lease the purchased property to the Innovative Housing Opportunities, Inc., to construct and operate the affordable senior housing project. The Innovative Housing Opportunities, Inc. will also receive a loan of \$2,336,000 loan from the Anaheim Housing Authority. Innovative Housing Opportunities will also apply for federal funding and tax credit to finance the project.

CENTRAL - Santa Ana

The Santa Ana City Council approved millions of dollars in financial aid to four major affordable housing projects at their City Council meeting on June 20, 2017. The assistance for the housing projects was a continued item from the City Council meeting on June 6, 2017.

- Santa Ana Arts Collective, a 57-unit artist focused affordable housing development by Meta Housing Corporation at 1666 N. Main Street. The project had previously received more than \$4.6 million in financial aid from the city and state and in November was competitively awarded 9 percent low-income housing tax credits. The Santa Ana City Council approval amends the project's original award by an additional amount up to \$2.9 million per Keyser Marston Associates gap analysis report.
- First Street Apartments, a 69-unit affordable housing development by AMCAL Multi-Housing at 1440 E. First Street is will be inhabited by low-income working-class families. The Santa Ana City Council approval awards AMCAL Multi-Housing affordable housing development funds for an amount up to \$8.5 million per CSG Advisor gap analysis report
- Aqua Housing is a 58 unit permanent supportive housing project at 317 E. 17th Street for chronically homeless individuals. It will include onsite wraparound services provided by Mercy House. The Santa Ana City Council approval amends the original project award with an additional 31 project-based vouchers.
- Tiny Tim Plaza a development by Community Development Partners is 51-unit project targeting low-income and at-risk homeless families at 2223 W. Fifth Street. The Santa Ana City Council approval commits to a future award of affordable housing funds for an amount up to \$11.7 million per CSG Advisors gap analysis report. Award funds to follow the approval of the project by the Planning Commission and City Council pending the availability of funds.



Architectural
Concept for
Sandman Senior
Apartments by
RRM Design
Group



Successes to Celebrate

112

Individuals have graduated to housing options since the opening of the Courtyard Transitional Center.

60

Residents of the Courtyard Transitional center are employed.

Courtyard Transitional Center Bridges to Permanent Housing

In 2015, City Net first met a couple experiencing homelessness during street outreach at La Palma Park, Anaheim. A year later, Fullerton Police Department's Homeless Liaison Officer met the couple at Lemon Park. They contacted City Net for support and a City Net Collaborative Case Manager started working closely with them towards housing. When the Courtyard Transitional Center opened in October 2015, the couple was hesitant to relocate to Santa Ana due to past experiences. The couple decided to give the Courtyard Transitional Center a chance and found it to be a safe place to stay and stabilize while they continued working towards housing. The Health Care Agency (HCA) teams, both Outreach & Engagement and Comprehensive Health Assessment Team – Homeless (CHAT-H), played a significant role, which included motel vouchers to assist with stabilizing their medical challenges. In coordination with City Net, HCA provided intensive case management that ultimately made their housing possible. They were matched to a permanent supportive housing opportunity through the Coordinated Entry System and on June 12, 2017, they moved into one of Illumination Foundation's micro-communities, where they will have private room in a house with other formerly homeless individuals.

Collaboration leads to Housing

Since 2012, a man had been experiencing homelessness after suffering a work injury that kept him from returning to work. He had been living in his cars since he lost his housing and would access the Courtyard Transitional Center to address his basic needs and engage the supportive services. Orange County Health Care Agency (HCA) Outreach & Engagement staff worked with him to look for a housing unit that accepts Shelter Plus Care voucher. On June 14, 2017, the Outreach & Engagement staff reached out to City Net for assistance with \$500 security deposit that would help the man secure housing. City Net was able to provide the security deposit the same day and the man moved into his new home on June 15, 2017.

Improving Health

A gentleman approached the Public Health Nurses of the Comprehensive Health Assessment Team – Homeless (CHAT-H) program for assistance with accessing medical care as he needed medication for diabetes. The nurse identified his medical coverage and assisted him in making an appointment. However, he returned the next week and again asked for help after encountering problems with accessing care. The nurse helped the gentleman to learn how to navigate the health care system and within four days he saw his new primary care physician and received the care he needed. The nurse encouraged him to receive regular and preventive care from his provider to maintain optimal health and prevent complications from diabetes.

1. Gentleman receiving a haircut at the Homeless Connect Event
2. Universal Nails providing manicures





Date	6/1	6/8	6/15	6/22	6/29
Total Inquiries for Services	107	87	84	70	89
Type of Request*					
Medi-Cal Applications	4	9	7	5	5
CalFresh Applications	10	15	9	10	3
General Relief applications	16	13	15	22	10
Inter-County Transfers	1	3	2	6	4
EBT Card Distribution	11	14	13	9	15
Beneficiary Identification Card Distribution (Medi-Cal card)	14	11	13	12	15
Redeterminations	5	5	5	1	7
Bus passes	19	16	12	21	2

The Social Services Agency (SSA) deployed its Mobile Response Vehicle (MRV) to the Courtyard Transitional Center four times during the month of June and received 436 inquiries for services. Inquiries for services include eligibility determinations and re-determinations, as applicable for CalFresh, Medi-Cal, General Relief and CalWORKs.

The chart to the left provides a brief summary of the SSA program requests received.

*This does not add up to the total number of inquiries as the total number of inquiries reflects each individual that approached SSA staff, regardless of the inquiry.

JUNE 2 - JUNE 4, 2017

THE COURTYARD VISION CLINIC



347

Eye exams provided



331

Glasses provided



38

Referrals for follow-up ophthalmic care



Illumination Foundation hosted a three-day Vision Clinic at the Courtyard Transitional Center, from June 2-4, 2017, in partnership with VSP Global and Kids Vision for Life. To make the event a success, over 100 volunteers participated as ophthalmologists, optometrists and support staff. Thanks to their help, the clinic was able to provide eye exams for 347 patients. Additionally, 331 prescription glasses were provided for these patients and 38 were referred for follow-up care. Single vision glasses were prepared on-site and ready just a few hours later. Individuals who needed bi-focal lenses had their glasses delivered to the Courtyard Transitional Center at a later date.

Comprehensive Health Assessment Team – Homeless (CHAT-H) participated in the Illumination Foundation's Vision Clinic at the Courtyard Transitional Center by linking and referring patients to medical insurance, primary care providers and specialists as requested by the clinic doctors. CHAT-H staff will follow-up with 38 individuals to ensure patients receive the necessary specialty care.

Behavioral Health Services

Behavioral Health Services (BHS) staff members work Monday through Friday, 8:30 a.m. to 5 p.m. at the Courtyard Transitional Center and the Civic Center. BHS staff continue to coordinate with the Public Health Nursing Division and Social Services Agency to link participants to health services and register for benefit programs.

Civic Center

For the period of operation from May 29, 2017, through June 25, 2017, BHS Outreach & Engagement staff reported 448 outreach contacts at the Civic Center resulting in 83 referral services being made and an additional 19 confirmed linkages to services.

Week	5/29 – 6/4	6/5 – 6/11	6/12 – 6/18	6/19 – 6/25
BHS Outreach & Engagement				
Street Outreach Contacts	119	105	99	125
Referrals	17	16	23	27
Linkages	0	4	4	11

Courtyard Transitional Center

For the period of operation from May 29, 2017 through June 25, 2017:

- BHS Outreach & Engagement staff reported 668 outreach contacts at the Courtyard Transitional Center resulting in 60 referrals for services being made and an additional 51 confirmed linkages to services.
- Mental Health Association (MHA) was contracted by the Orange County Health Care Agency to provide outreach during evenings and weekends at the Courtyard Transitional Center. MHA reported 637 outreach contacts resulting in an additional 87 referrals and 43 linkages to services.

Week	5/29 – 6/4	6/5 – 6/11	6/12 – 6/18	6/19 – 6/25
BHS Outreach & Engagement				
Street Outreach Contacts	128	152	158	230
Referrals	15	30	8	7
Linkages	4	21	7	19
MHA Contracted Outreach				
Street Outreach Contacts	195	162	150	130
Referrals	30	37	10	10
Linkages	10	15	8	10
BHS Outpatient Clinician				
Contacts	23	38	38	45
Referrals	12	1	1	2
BHS Substance Use Disorder Clinician				
Contacts	9	6	33	0
Referrals	4	5	2	0

Public Health Nurses

The Public Health Nursing Division continues to provide ongoing expanded services of the Comprehensive Health Assessment Team-Homeless (CHAT-H) at the Civic Center (CC) and the Courtyard Transitional Center (CTC).

Week	Brief Encounters with Referrals/Linkages		Intensive Encounters with Case Management		Total Weekly Client Contacts	
	CC	CTC	CC	CTC	CC	CTC
6/1 – 6/4	0	61	1	13	1	74
6/5 – 6/9	0	29	1	12	1	41
6/12 – 6/16	0	13	1	13	1	26
6/19 – 6/23	1	20	1	28	2	48
6/26 – 6/30	0	30	1	19	1	49



Hepatitis A Outbreaks in Homeless Populations

San Diego County has had approximately 200 cases of hepatitis A, including five deaths, reported since early 2017, primarily in people who are homeless and/or who use recreational drugs. Santa Cruz County has also reported an outbreak of hepatitis A in the last two months among similar people.

Hepatitis A is a viral liver disease that can cause mild to severe illness. The hepatitis A virus is transmitted through ingestion of contaminated food and water or through direct contact with an infectious person. Vaccines are available to protect people against hepatitis A infection.

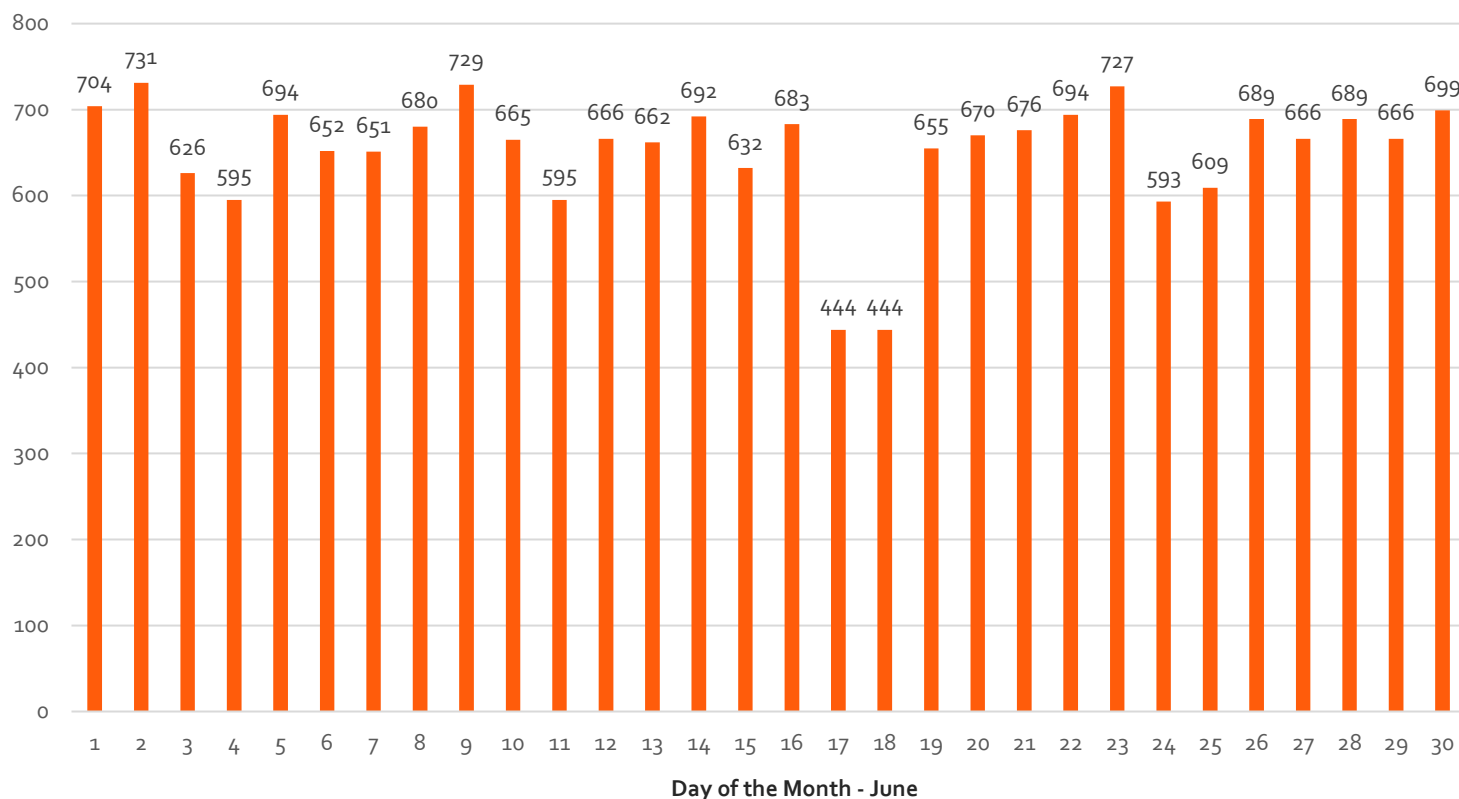
Orange County has not had hepatitis A cases reported among homeless persons and is not experiencing an outbreak; but cases of hepatitis A associated with the events in other counties could occur in Orange County. To prevent infections and a potential outbreak in OC, the Health Care Agency is recommending that all homeless persons in Orange County aged one (1) year or older receive hepatitis A vaccination.

During the last two weeks in June, Public Health Nurses conducted five hepatitis A vaccination clinics vaccinating 124 people. In addition, information on hepatitis A was provided to homeless providers and agencies. Vaccinations are available at several clinic throughout OC. Please call the Orange County Health Care Agency Health Referral Line at 800-564-8448 with any questions or for a clinic location.

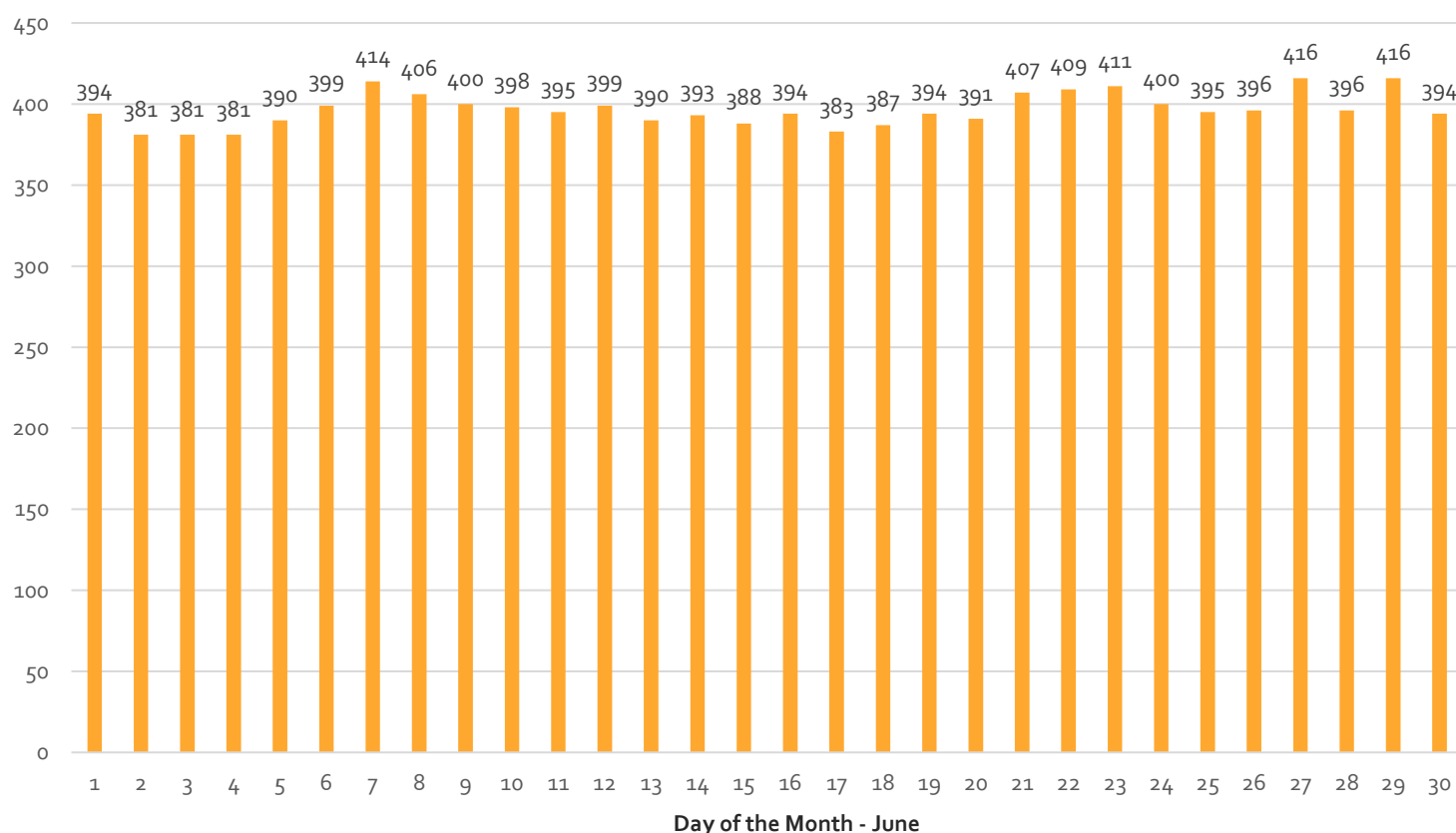


Statistics for June

Daily Entries (Duplicate)



Number of Persons Utilizing Safe Sleep Program





Successes to Celebrate

5 Individuals have moved into permanent housing since the opening of Bridges at Kraemer Place.

18 Participants of Bridges at Kraemer Place have gainful employment.

Worked towards Permanent Housing

A 30-year-old woman, who had been living in her car in the City of Fullerton for over a year, entered Bridges at Kraemer Place on May 6, 2017, after being referred by Mercy House staff. While at Bridges at Kraemer Place, the client was determined to get housing and to regain her housing and personal stability. She set weekly goals and accomplished them all. As the client still had her own reliable transportation, it allowed her to get to work at a local gym on the night-shift full time, allowing her to focus on budgeting her money to obtain housing. She connected with the Social Services Agency, who is an onsite service provider at Bridges at Kraemer Place, applied for Medi-Cal and located a primary care provider. On June 22, 2017, she was housed in her own apartment after saving enough money to cover her move-in costs.

New Beginnings in Florida

A 37-year-old man from Fullerton, entered Bridges at Kraemer Place on May 12, 2017. Prior to entering Bridges at Kraemer Place, the man did not have any source of income and had been experiencing homelessness for over a year. During his stay at Bridges at Kraemer Place, he remained focused by completing his goals as outlined in his housing plan. While in the program, he was able to receive a much needed knee surgery and was successful in obtaining Social Security Disability. Following his recovery, he accomplished his next goal which was to obtain employment. He began working with Integrated Silicon Solution Inc. as a sub-contractor on May 29, 2017, and was sent to Detroit, Michigan for a one-week training. Upon his return from training his employer offered him a position in Florida where he also found permanent housing.

On-Site Supportive Services

Between May 5 and June 30, 2017, Bridges at Kraemer had 12 service provider teams provide 300 services and referrals over the course of 55 onsite visits.

Construction Update

Phase II construction will begin in early to mid-July which will entail procurement of elevator, demolition and construction of dormitories, showers and restrooms. A wall dividing the construction area from the current shelter space will be built resulting in a shift in the layout of beds, staff areas, storage and provisions of a tented area for tables and dining to the exterior of the building. This will result in a reduction of useable space for operations but will not impact the number of beds for clients or the provision of services.

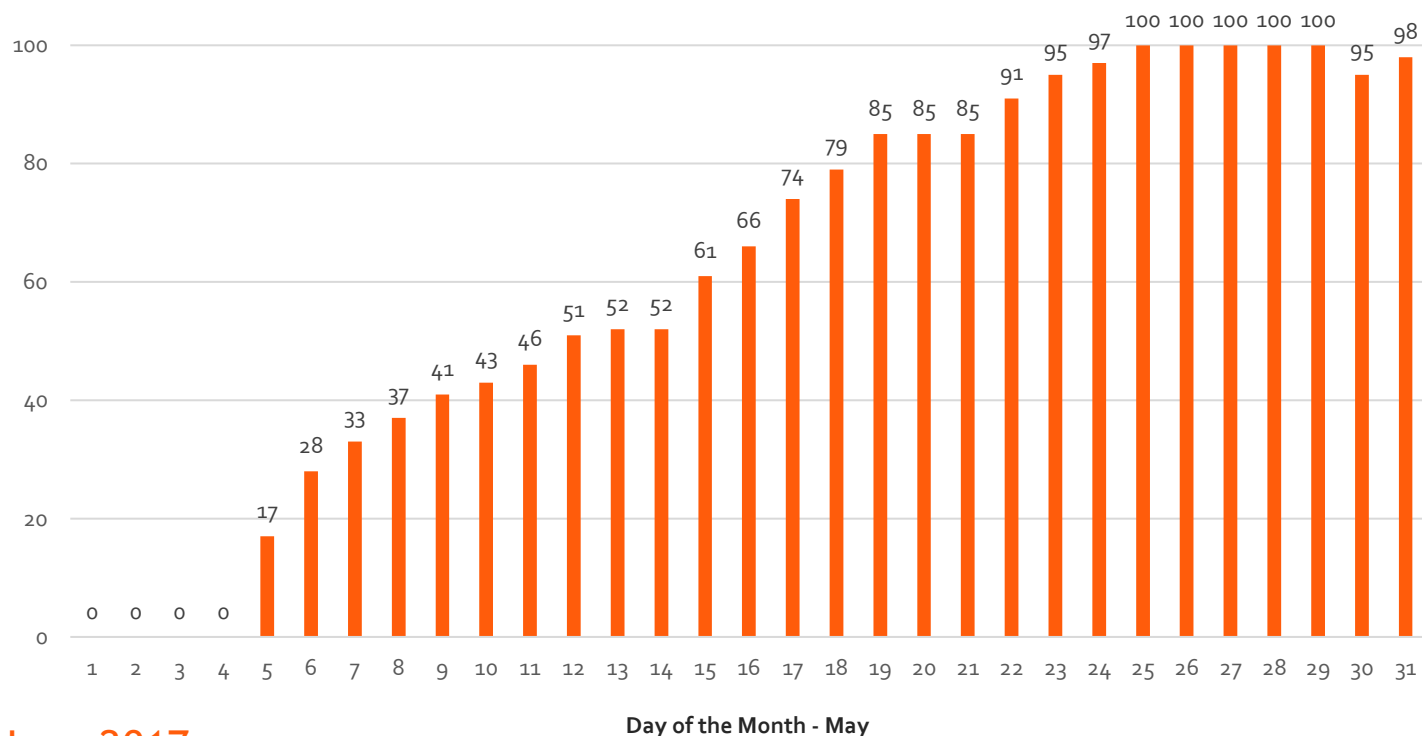
Brother Gives another Housing Option

On May 17, 2017, a 54-year-old man was found sleeping in the streets of the City of Orange and was referred to Bridges at Kraemer Place by Mary's Kitchen. He became homeless in 2015 after the passing of his wife. While at Bridges at Kraemer Place, he developed a housing plan that included a sober living program with his housing navigator and set goals to help him regain his life. The man had years of experience working at casinos in Las Vegas, Nevada and began to search for employment in that field. With the help of the housing navigator, he was able to obtain a phone through the Lifeline Assistance Program and reconnected with his brother. After several calls with his brother and discussions regarding housing options, the man's brother expressed willingness to pay for a sober living program. The man accepted his brother's offer and upon leaving Bridges at Kraemer Place expressed his gratitude for the assistance he received.



Bridges Nightly Occupancy

May 2017



June 2017

