

County of Orange Health Care Agency EMERGENCY MEDICAL SERVICES 405 W. 5th Street, Suite 301-A Santa Ana, CA 92701

## 9-1-1 EMERGENCY AMBULANCE FISCAL YEAR 2016/2017 4th QUARTER ACTIVITY REPORT APRIL - JUNE 2017 REGION A



(Placentia, Yorba Linda, Unincorporated Brea)

Emergency Ambulance Service, Inc.

## **Response Time Compliance**

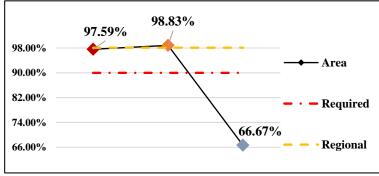


Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

## **Dispatches**

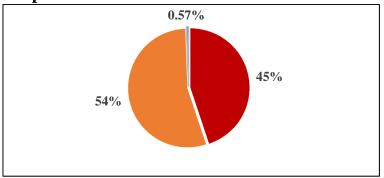


Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for calls outside the region border  $\frac{1}{2}$ 

## **Transports**

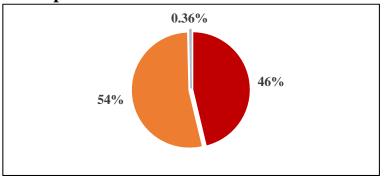


Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls outside the region border

<b>REGION COMPLIANCE</b>	<b>98.09%</b>
Placentia	97.59%
Yorba Linda	98.83%
<b>Unincorporated Brea</b>	66.67%

<b>REGION DISPATCHES</b>	1573
Placentia	706
Yorba Linda	858
<b>Unincorporated Brea</b>	9

<b>REGION TRANSPORTS</b>	1107
Placentia	512
Yorba Linda	591
<b>Unincorporated Brea</b>	4