

**9-1-1 EMERGENCY AMBULANCE  
FISCAL YEAR 2016/2017 4th QUARTER ACTIVITY REPORT  
APRIL - JUNE 2017  
REGION B**

(Cypress, La Palma, Los Alamitos, Midway City, Seal Beach, Stanton, Unincorporated Areas)  
Care Ambulance Service, Inc.

### Response Time Compliance

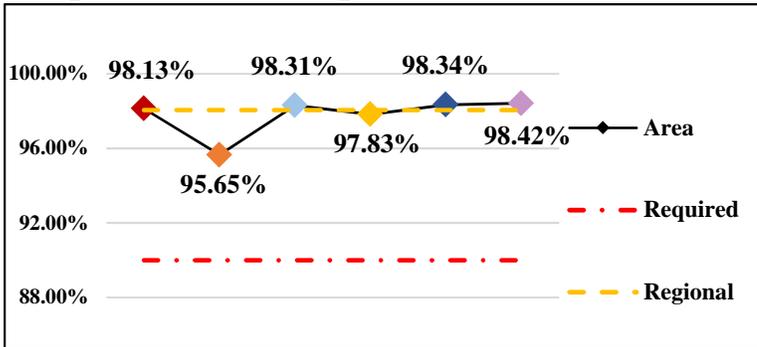


Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

REGION COMPLIANCE	Percentage
<b>Region Total</b>	<b>98.05%</b>
Cypress	98.13%
La Palma	95.65%
Los Alamitos	98.31%
Seal Beach	98.34%
Stanton	98.42%
Unincorporated	97.83%

### Dispatches

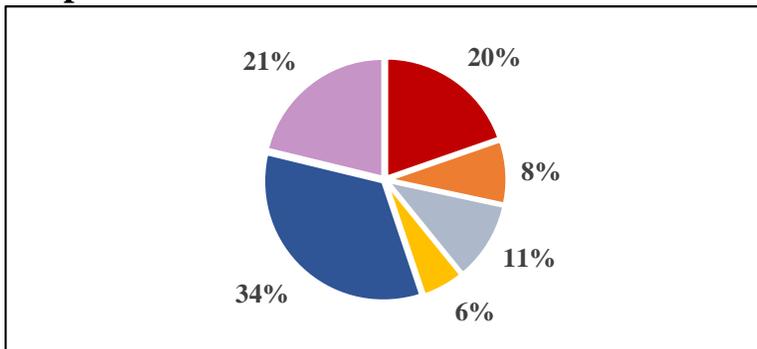


Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for calls outside the region border

REGION DISPATCHES	Count
<b>Region Total</b>	<b>3448</b>
Cypress	679
La Palma	298
Los Alamitos	373
Seal Beach	1169
Stanton	732
Unincorporated	197
Home Wellness	17

Home Wellness- a call for public assistance (lift assist, back to bed, etc.) received/dispatched through the 9-1-1 system; responded to by BLS Ambulance without ALS/OCFA; not included in total dispatches

### Transports

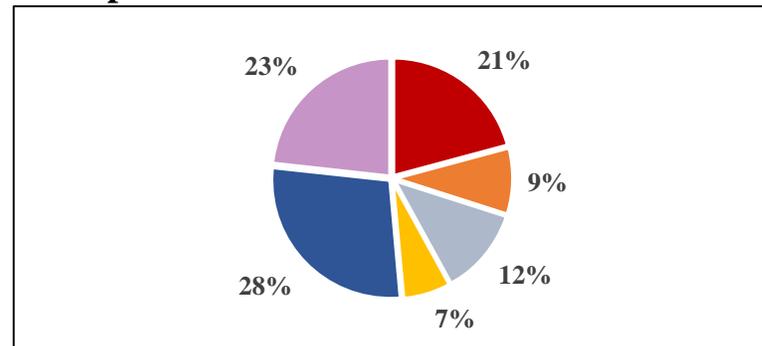


Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls outside the region border

REGION TRANSPORTS	Count
<b>Region Total</b>	<b>2210</b>
Cypress	460
La Palma	202
Los Alamitos	266
Seal Beach	623
Stanton	514
Unincorporated	145