

County of Orange Health Care Agency EMERGENCY MEDICAL SERVICES 405 W. 5th Street, Suite 301-A Santa Ana, CA 92701

9-1-1 EMERGENCY AMBULANCE FISCAL YEAR 2017/2018 1st QUARTER ACTIVITY REPORT JULY - SEPTEMBER 2017 REGION A



(Placentia, Yorba Linda, Unincorporated Brea)

Emergency Ambulance Service, Inc.

Response Time Compliance

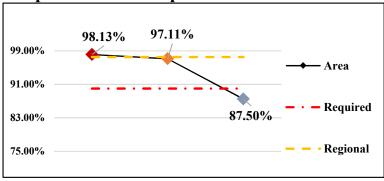


Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

REGION COMPLIANCE 97.53% Placentia 98.13% Yorba Linda 97.11% Unincorporated Brea 87.50%

Dispatches

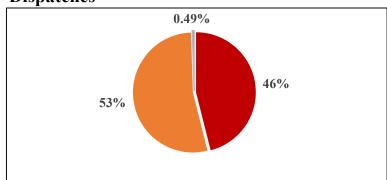


Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for calls outside the region border

REGION DISPATCHES Placentia 747 Yorba Linda Unincorporated Brea 8

Transports

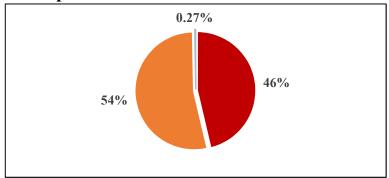


Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls outside the region border

REGION TRANSPORTS	1105
Placentia	512
Yorba Linda	590
Unincorporated Brea	3