



EMERGENCY MEDICAL CARE COMMITTEE
SUMMARY REPORT APPLICATIONS FOR
ORANGE COUNTY EMS FACILITY DESIGNATIONS
January 5, 2018

The following hospitals have applied to Orange County Emergency Medical Services (OCEMS) for Emergency Receiving Center (ERC), Base Hospital (BH), Cardiovascular Receiving Center (CVRC), and Stroke Neurology Receiving Center (SNRC) re-designation. This report summarizes an OCEMS review of the application noting deficiencies, conditions and recommendations. Today, it is presented to the Emergency Medical Care Committee for endorsement of their re-designation. Focused site surveys were done on a selected number of facilities based on length of time since last site visit &/or changes in key programs &/or administrative/management changes.

General Findings: There were a number of facilities due for re-designation in 2017. The following facilities currently meet the designation requirements for Emergency Receiving Center and Specialty Center designation when applicable. Endorsement considerations of designation are for one to three-year terms or otherwise specified by committee. Facility evaluations and findings were based on designation questionnaire responses, facility trends on OCEMS monitored data, public and private data reporting sources and site surveys processes.

FACILITIES – CONTINUING DESIGNATIONS

Fountain Valley Regional Hospital & Medical Center (Review Period 2014-2017)

Emergency Receiving Center (ERC) ERC DQ Done: 7/7/2017
Cardiovascular Receiving Center (CVRC) CVRC DQ Done: 8/3/2017
Stroke Neuro Receiving Center (SNRC) SNRC DQ Done: 7/27/2017

Site Survey: 8/14/2017
Criteria Deficiencies:
Deficiency 1: Deficiency in response to unannounced ReddiNet/HEAR tests

Conditions:
Condition 1: Hospital will submit a corrective action plan to OCEMS within fifteen (15) days from receipt of HEAR test results report in which the hospital has not met criteria per OCEMS Policy# 853.00 and OCEMS Policy# 600.00.

Endorsement Consideration: Three years (August 2017 – August 2020)

La Palma Intercommunity Hospital (Review Period 2014-2017)

Emergency Receiving Center (ERC) ERC DQ Done: 4/28/2017

Site Survey: 8/31/2017
Criteria Deficiencies: None
Endorsement Consideration: Three years (August 2017 – August 2020)



St. Joseph Hospital (Review Period 2014-2017)

<u>Emergency Receiving Center (ERC)</u>	ERC DQ Done:	5/15/2017
<u>Cardiovascular Receiving Center (CVRC)</u>	CVRC DQ Done:	8/3/2017
<u>Stroke Neuro Receiving Center (SNRC)</u>	SNRC DQ Done:	8/21/2017

Site Survey: 8/15/2017

Criteria Deficiencies:

Deficiency 1: Deficiency in response to unannounced ReddiNet/HEAR tests

Deficiency 2: PI/QI plan for SNRC patients relevant to the OC SNRC system will be submitted annually to OCEMS by March 30 for the preceding calendar year

Conditions:

Condition 1: Hospital will submit a corrective action plan to OCEMS within fifteen (15) days from receipt of HEAR test results report in which the hospital has not met criteria per OCEMS Policy# 853.00 and OCEMS Policy# 600.00.

Condition 2: Hospital will submit PI/QI plan per OCEMS Policy # 650.00 "Stroke-Neurology Receiving Center Criteria

Endorsement Consideration: Three years (August 2017 – August 2020)

Placentia-Linda Hospital (Review Period 2014-2017)

<u>Emergency Receiving Center (ERC)</u>	ERC DQ Done:	4/25/2017
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Site Survey: N/A

Criteria Deficiencies:

Deficiency 1: Deficiency in response to unannounced ReddiNet/HEAR tests

Conditions:

Condition 1: Hospital will submit a corrective action plan to OCEMS within fifteen (15) days from receipt of HEAR test results report in which the hospital has not met criteria per OCEMS Policy# 853.00 and OCEMS Policy# 600.00.

Endorsement Consideration: Three years (March 2017 – March 2020)

Los Alamitos Medical Center (Review Period 2014-2017)

Emergency Receiving Center (ERC)
Cardiovascular Receiving Center (CVRC)
Stroke Neuro Receiving Center (SNRC)

Criteria Deficiencies:

Deficiency 1: Deficiency in response to unannounced ReddiNet/HEAR tests

Deficiency 2: Total annual diversion hours above six (6.0) percent

Diversion Trending: 2014 = 5.43
2015 = 7.36
2016 = 6.94
2017 = 8.41 (thru Sept. 2017)

Conditions:

Condition 1: Hospital will submit a corrective action plan to OCEMS within fifteen (15) days from receipt of HEAR test results report in which the hospital has not met criteria per OCEMS Policy# 853.00 and OCEMS Policy# 600.00.

Condition 2: Hospital will minimize the duration and occurrence of diversion with a maximum diversion rate of six percent. Hospital will submit a corrective action plan demonstrating active initiatives to mitigation diversion hours within 60 days of notification from OCEMS.

Endorsement Consideration: Three years (November 2016 – December 2019)



Hoag Hospital – Newport Beach (Review Period 2014-2017)

<u>Emergency Receiving Center (ERC)</u>	ERC DQ Done:	4/19/2017
<u>Cardiovascular Receiving Center (CVRC)</u>	CVRC DQ Done:	9/11/2017
<u>Stroke Neuro Receiving Center (SNRC)</u>	SNRC DQ Done:	8/30/2017
<u>Base Hospital (BH)</u>	BH DQ Done:	9/30/2017

Site Survey: N/A
 Criteria Deficiencies: None
 Conditions: None
 Endorsement Consideration: Three years (August 2017 – August 2020)

Children Hospital Orange County (CHOC) (Review Period 2014-2017)

<u>Emergency Receiving Center (ERC)</u>	ERC DQ Done:	4/26/2017
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Site Survey: N/A
 Criteria Deficiencies: None
 Conditions: None
 Endorsement Consideration: Three years (August 2017 – August 2020)

Kaiser Hospital - Irvine (Review Period 2014-2017)

<u>Emergency Receiving Center (ERC)</u>	ERC DQ Done:	4/11/2017
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Site Survey: N/A
 Criteria Deficiencies: None
 Conditions: None
 Endorsement Consideration: Three years (August 2017 – August 2020)

Saddleback Memorial Medical Center (Review Period 2014-2017)

<u>Emergency Receiving Center (ERC)</u>	ERC DQ Done:	4/25/2017
<u>Cardiovascular Receiving Center (CVRC)</u>	CVRC DQ Done:	9/18/2017
<u>Stroke Neuro Receiving Center (SNRC)</u>	SNRC DQ Done:	8/10/2017

Site Survey: N/A
 Criteria Deficiencies:
 Deficiency 1: PI/QI plan for SNRC patients relevant to the OC SNRC system will be submitted annually to OCEMS by March 30 for the preceding calendar year.

Conditions:
 Condition 1: Hospital will submit PI/QI plan per OCEMS Policy # 650.00 "Stroke-Neurology Receiving Center Criteria."
 Endorsement Consideration: Three years (August 2017 – August 2020)



Mission Hospital – Mission Viejo (Review Period 2014-2017)

<u>Emergency Receiving Center (ERC)</u>	ERC DQ Done:	4/27/2017
<u>Cardiovascular Receiving Center (CVRC)</u>	CVRC DQ Done:	9/22/2017
<u>Stroke Neuro Receiving Center (SNRC)</u>	SNRC DQ Done:	8/22/2017
<u>Base Hospital (BH)</u>	BH DQ Done:	9/28/2017

Site Survey: N/A

Criteria Deficiencies:

Deficiency 1: Deficiency in response to unannounced ReddiNet/HEAR tests

Conditions:

Condition 1: Hospital will submit a corrective action plan to OCEMS within fifteen (15) days from receipt of HEAR test results report in which the hospital has not met criteria per OCEMS Policy# 853.00 and OCEMS Policy# 600.00.

Endorsement Consideration: Three (3) years (August 2017 – August 2020)

Orange County Global Medical Center (Review Period 2014-2017)

<u>Emergency Receiving Center (ERC)</u>	ERC DQ Done:	4/20/2017
<u>Cardiovascular Receiving Center (CVRC)</u>	CVRC DQ Done:	10/26/2017
<u>Stroke Neuro Receiving Center (SNRC)</u>	SNRC DQ Done:	8/7/2017
<u>Base Hospital (BH)</u>	BH DQ Done:	9/15/2017

Site Survey: N/A

Criteria Deficiencies:

Deficiency 1: Cardiovascular Receiving Center diversion hours trending up
 Diversion Trending: 2015 = 8.47%
 2016 = 2.38%
 2017 = 4.96% (Jan – Sept 2017)

Conditions:

Condition 1: Hospital will minimize the duration and occurrence of cardiovascular catheterization laboratory diversion. Hospital will submit a corrective action plan demonstrating active initiatives to mitigation diversion hours within 60 days of notification from OCEMS.

Endorsement Consideration: Three (3) years (August 2017 – August 2020)

St. Jude Hospital (Review Period 2014-2017)

<u>Emergency Receiving Center (ERC)</u>	ERC DQ Done:	4/27/2017
<u>Cardiovascular Receiving Center (CVRC)</u>	CVRC DQ Done:	9/27/2017
<u>Stroke Neuro Receiving Center (SNRC)</u>	SNRC DQ Done:	8/28/2017
<u>Base Hospital (BH)</u>	BH DQ Done:	8/23/2017

Site Survey: N/A

Criteria Deficiencies:

Deficiency 1: Deficiency in response to unannounced ReddiNet/HEAR tests



Conditions:

Condition 1: Hospital will submit a corrective action plan to OCEMS within fifteen (15) days from receipt of HEAR test results report in which the hospital has not met criteria per OCEMS Policy# 853.00 and OCEMS Policy# 600.00.

Endorsement Consideration: Three (3) years (August 2017 – August 2020)

UCI Medical Center (Review Period 2014-2017)

<u>Emergency Receiving Center (ERC)</u>	ERC DQ Done:	4/28/2017
<u>Cardiovascular Receiving Center (CVRC)</u>	CVRC DQ Done:	10/2/2017
<u>Stroke Neuro Receiving Center (SNRC)</u>	SNRC DQ Done:	8/30/2017
<u>Base Hospital (BH)</u>	BH DQ Done:	9/22/2017

Site Survey: N/A

Criteria Deficiencies:

Deficiency 1: Deficiency in response to unannounced ReddiNet/HEAR tests

Deficiency 2: Total annual diversion hours above six (6.0) percent

Diversion Trending: 2014 = 3.43
 2015 = 12.46
 2016 = 14.78
 2017 = 8.63 (Jan thru Sept. 2017)

Conditions:

Condition 1: Hospital will submit a corrective action plan to OCEMS within fifteen (15) days from receipt of HEAR test results report in which the hospital has not met criteria per OCEMS Policy# 853.00 and OCEMS Policy# 600.00.

Condition 2: Hospital will minimize the duration and occurrence of diversion with a maximum diversion rate of six percent. Hospital will submit a corrective action plan demonstrating active initiatives to mitigation diversion hours within 60 days of notification from OCEMS.

Endorsement Consideration: Three (3) years (August 2017 – August 2020)