

COUNTY OF ORANGE HEALTH CARE AGENCY REGULATORY / MEDICAL HEALTH SERVICES EMERGENCY MEDICAL SERVICES 405 W. Fifth Street, Suite 401A Santa Ana, CA 92701



### TRANSPORTATION ADVISORY COMMITTEE

Wednesday, January 24, 2018 – 9:00 a.m.

## MINUTES

MEMBERS			
NAME	CATEGORY REPRESENTED	ORANGE	COUNTY EMS STAFF
<ul> <li>Jim Karras, Chair</li> <li>Ayman Alnems, RN</li> <li>Chad Druten</li> <li>Aaron Oshima</li> <li>Cyndie Strader, RN</li> <li>Kristin Thompson, RN</li> </ul>	<ul> <li>Ambulance Service Provider non-9-1-1</li> <li>Orange County Nursing Leadership</li> <li>Ambulance Service Provider 9-1-1</li> <li>Air Transport Provider</li> <li>Base Hospital Coordinators</li> <li>Fire Service Provider (with transport)</li> </ul>	Samuel Stratton, MD, MPH Carl Schultz, MD Adrian Rodriguez Vicki Sweet, RN Meng Chung, EMT-P Jason Azuma Justin Newton Andrew Roberts Eileen Endo	<ul> <li>EMS Medical Director</li> <li>Associate EMS Medical Director</li> <li>EMS Performance Chief</li> <li>ALS/CQI Coordinator</li> <li>BLS Coordinator</li> <li>OC-MEDS Coordinator</li> <li>EMS Specialist</li> <li>EMS Specialist</li> <li>Office Specialist</li> </ul>
NAME	REPRESENTING		
Ruth Clark, RN David Muñoz Jonathan Schaeffer Ron Taggart Rob Viera Jacob Wagoner	<ul> <li>Orange County Global Medical Center</li> <li>Lifeline Ambulance Service</li> <li>Liberty Ambulance</li> <li>Doctor's Ambulance Service</li> <li>Care Ambulance Service</li> <li>Lynch Ambulance Service</li> </ul>		

#### I. CALL TO ORDER

The meeting was called to order by the Chair, Jim Karras.

#### II. INTRODUCTIONS/ANNOUNCEMENTS

Adrian Rodriguez introduced Justin Newton, a new EMS Specialist for Orange County EMS.

#### III. APPROVAL OF MINUTES

#### MSC: Minutes from the July 26, 2017 meeting were approved as submitted.

#### IV. OCEMS REPORT

- OCEMS Report: Vicki Sweet reported that the OCEMS website includes the number of system reports, such as ambulance performance by 9-1-1 ambulance providers serving cities contracted by the Orange County Fire Authority; hospital diversion data; and white papers, include one prepared regarding Orange County's trauma system. She reminded ambulance service providers of Orange County's diversion policy and reported on the number of cases where law enforcement personnel have administered naloxone.
- Health Information Exchange: Jason Azuma presented a brief report on the status of this project in regards to adding fire agencies.
- OCEMS EOA Contract Update (Annual Report for FY 2016-17 and First Quarter Report for FY 2017-18): Adrian Rodriguez presented the 2016-17 annual report and the first quarter report for FY 2017-18 for all five regions (attachment #2). Both reports were presented to the Emergency Medical Care Committee since the last meeting.
- **EMS Fees Update:** Meng Chung reported that our fees were increased as of January 1, 2018. The attached memorandum shows the fees that became effective on January 1, 2018 and those that will become effective on January 1, 2019.
- **2018 Company Licensing and Vehicle Permitting:** Attached to the agenda packet (see attachment #4) is a list of all privately owned agencies licensed to operate an ambulance service in Orange County.

This report shows the number of licensed vehicles for each service provider with a total of 403 ambulance vehicles licensed to operate in the County.

• **2018 Transportation Advisory Committee (TAC) Meeting Schedule:** Attached to the agenda packet is the 2018 Transportation Advisory Committee meeting schedule.

#### V. UNFINISHED BUSINESS

None

#### VI. <u>NEW BUSINESS</u>

• TRAIN (Triage by Resource Allocation for Inpatients) Presentation: Dr. Stratton introduced Dr. Michelle Cheung, the Assistant Medical Director of Epidemiology and the Physician Specialist for EMS' Infection Disease Preparedness. Dr. Cheung gave a presentation on the TRAIN program. This presentation was made on behalf of the Evacuation Planning Workgroup which consists of representatives from the Orange County Multi-Agency Disaster (OCMAD) net; the Transportation Advisory Committee (Rob Viera); KIDS in Disasters (KIDs) Surge Subgroup; and the Orange County Health Care Agency. She presented background information on NICU evacuations of a large facility during Hurricanes Irene and Sandy on the east coast; and an Orange County NICU evacuation exercise held in 2017. Dr. Cheung gave an overview on how the TRAIN program was developed and how it can be used in Orange County. Dr. Stratton stressed the importance of incorporating the TRAIN program into the surge plan. Committee members asked whether hospital nursing resources could be used in the event of a disaster in the transport of critically ill patients and the importance of resource planning.

# MSC: Recommend that Orange County EMS incorporate the Triage by Resource Allocation for Inpatients (TRAIN) program into the surge plan.

- Ambulance Patient Off-Load Time (APOT): Dr. Stratton gave a background report on the necessity of tracking ambulance patient off-load time (APOT) which is especially important during flu season. Data reported allows local EMS agencies to take corrective action or develop policies. Dr. Stratton reported that the Emergency Medical Care Committee (EMCC) assigned the Facilities Advisory subcommittee to establish a countywide standard. The Facilities subcommittee recommended the 90<sup>th</sup> percentile standard be set at 35 minutes. Earlier this month, EMCC members recommended that Orange County EMS continue discussions and ask for feedback from constituent groups, including hospitals, ALS and BLS service providers. Dr. Stratton reported that committee members are being asked to make a recommendation. Committee members asked how other LEMSAs throughout California arrived at their established standards and discussed potential standards that should be followed. They also recommended that the standard be established in order to see improvement.
- MSC: The Transportation Advisory Committee recommended that Orange County EMS establish the 90<sup>th</sup> Percentile Ambulance Patient Off-load Time standard at 30 minutes and that the Transportation Advisory Committee re-evaluate the standard at the January, 2019 meeting.

#### VII. OTHER BUSINESS

None

#### VIII. PUBLIC FORUM

#### IX. <u>NEXT MEETING</u>

The next meeting will be held on Wednesday, April 25, 2018 at 9:00 a.m.

#### X. <u>ADJOURNMENT</u>

With no further business, the meeting was adjourned.