

Comprehensive Perinatal Services Program Resource & Referral Identification Guide

Clinic Name:	
Address:	
Contact Person:	Phone #:
Updated on (date): by:	

Always call to verify services for every referral/resource on your list. If needed, call the Orange County Health Referral Line at 1-800-564-8448 or call 211 for resources. **SERVICE** RESOURCE/REFERRAL The Adolescent Family Life Program (AFLP) and Cal-Learn are for pregnant and parenting teens. AFLP is a voluntary program while Cal-Learn is mandatory for teens who participate in the CalWORKs Program. Both programs provide one-on-one support and resources in the following areas and more: Family planning and safer sex, health and **Adolescent Family Life** Program (AFLP) and Calhealth care, education and work, and healthy relationships. Learn Program Call: 714-567-6229 Website: www.ochealthinfo.com/phs/about/family/mcah/tppp Call 211 for local adoption resources. **Local Agency/Address/Phone #: Adoption Services** Adult Children of Alcoholics (ACA) is a 12-Step recovery program for persons who have Adult Children of grown up in alcoholic homes. Alcoholics To find local meeting locations and times, visit www.adultchildren.org. Call your local school district, local community college, or call 211. Adult School/General Local Adult School/GED Program/Address/Phone #: **Equivalency Diploma**

(GED) Program

Al-Anon /Alateen	Al-Anon provides group support to people who are struggling with the effects of someone else's problem drinking. Alateen is a teen support group for teens who are struggling with the effects of someone else's problem drinking. Call: 1-888-425-2666 To find local meeting locations and times, visit www.al-anon.alateen.org .
Alcoholics Anonymous (AA)	Alcoholics Anonymous (AA) is a 12-Step recovery program for people with alcoholism. Call AA's Orange County Helpline at: 714-556-4555 Website: www.aa.org or www.oc-aa.org
Breastfeeding Education Classes (Prenatal)	Women, Infants, and Children (WIC) Contact your local WIC office for information about breastfeeding classes. Call WIC: 1-888-942-9675 Delivery Hospital Contact the delivery hospital to ask if they offer breastfeeding classes. Local Breastfeeding Education Classes/Address/Phone #:
Breastfeeding Help Lines	General Help Lines: La Leche League (24/7): 1-877-452-5324 National Helpline: 1-800-994-9662 WIC Help Line Orange County Health Care Agency WIC Breastfeeding Line: 714-834-8363
Breastfeeding/Lactation Consultant	WIC Contact your local WIC office for breastfeeding/lactation consultation. Call WIC: 1-888-942-9675 Delivery Hospital Contact the delivery hospital to see if they offer breastfeeding/lactation consultation. Local Breastfeeding/Lactation Consultant Resource/Phone#:
Breastfeeding Support Group	WIC Contact your local WIC office for information about breastfeeding support groups.

	Call WIC: 1-888-942-9675
	Delivery Hospital Contact the delivery hospital to see if they offer hospital as a support group of
	Contact the delivery hospital to see if they offer breastfeeding support groups.
	Local Breastfeeding Support Group/Address/Phone #:
California Children Services (CCS)	California Children's Services (CCS) is a state program for children with certain diseases or health problems. Through this program, children up to 21 years old can get the health care and services they need. CCS will connect you with doctors and trained health care people who know how to care for your child with special health care needs. Call: 1-800-288-4584 Website: www.dhcs.ca.gov/services/ccs/Pages/default.aspx
California Department of Child Support Services	California's Child Support Services Program works with parents - custodial and noncustodial - and guardians to ensure children and families receive court-ordered financial and medical support.
	Call: 1-866-901-3212 Website: www.childsup.ca.gov/home.aspx
CalFresh (SNAP)	The CalFresh Program was established to provide nutrition assistance to people in low-income households. It does that by increasing their food-buying power, so they are able to purchase more nutritious foods, such as fruits, vegetables, and other healthy foods.
	Call: 1-877-847-3663 or 1-877-847-FOOD Website: www.calfresh.ca.gov
California Smokers'	The California Smoker's Helpline and website offers free telephone counseling, self-help materials, and online help to people who want to quit smoking.
Helpline	Call: 1-800-NO-BUTTS (English) or 1-800-NO-FUME (Spanish) Website: www.nobutts.org
	The California Work Opportunity and Responsibility to Kids (CalWORKs) program provides cash benefits for the care of children in need when one or both parents are absent, disabled, deceased or unemployed.
CalWORKS	Visit: http://ssa.ocgov.com/calfresh/calworks to learn more about the program
	Local Social Services Agency office Office/Address/Phone #:

Car Seat Safety	For child safety seat laws and child safety seat distribution programs in Orange County, visitwww.ochealthinfo.com/phs/about/promo/cdip/safety.
	For additional car seat safety information call: 1-800-745-SAFE (1-800-745-7233)
	Infant Home Visitation: Biweekly visits for 6 months focusing on bonding, development, health, and baby care. Toddler Home Visitation: Biweekly visits for 3-6 months focusing on development, health, and managing toddler misbehavior using Positive Parenting Program (Triple P) curriculum.
	Call: 714-543-4333
	Website: www.brightfutures4kids.org
Child Abuse Prevention Programs	Call 211 for local child abuse prevention programs.
	Local Agency/Address/Phone #:
Child Health & Disability Prevention (CHDP) Provider	The Child Health & Disability Prevention (CHDP) Program provides free health checkups to help children stay healthy. Low income children are eligible up to age 19. Children with Medi-Cal are eligible up to age 21. To find a CHDP provider call: 1-800-564-8448 or visit: www.ochealthinfo.com/phs/about/family/chdp . Local CHDP Provider/Address/Phone #:
Child Protection Hotline (Orange County)	To make a mandated child abuse report, or to consult with the Social Services Agency regarding concerns about a child, call Orange County Child Protective Services.
(Orange County)	Orange County Child Abuse Registry: 714-940-1000 or 1-800-207-4464 (24-hour hotline) Website: http://ssa.ocgov.com/abuse/child
Childbirth Classes	Refer to delivery hospital
Childcare Resources	California Child Care Resource & Referral Child Care Resource and Referral (R&R) services help parents find child care, to a well-developed system that supports parents, providers, and local communities in finding, planning for, and providing affordable, quality child care. Call: 1-800-543-7793 Website: www.rrnetwork.org

	Children's Home Society of Orange County (CHS)
	The mission of CHS is to reach out to children and families at risk with a range of services
	that ensure every child the opportunity to develop within a safe, healthy, and secure
	environment.
	Call: 714-543-2273
	Website: www.chs-ca.org
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	Head Start
	Head Start and Early Head Start programs support the mental, social, and emotional
	development of children from birth to age 5. Head Start can help you find free or low-cost
	childcare.
	Call: 1-866-763-6481
	Or find a facility near you at: http://eclkc.ohs.acf.hhs.gov/hslc/HeadStartOffices
	Orange County Head Start Inc.
	Call: 714-241-8920
	Website: www.ochsinc.org
	Local Head Start/Address/Phone #:
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	Child Care Aware
	Child Care Aware provides information about childcare programs in your area through
	their toll-free referral line and their website.
	then ton-free referral line and then website.
	Call: 1-800-424-2246
	Website: www.childcareaware.org
	Orange County Department of Public Health
	Contact the Orange County Department of Public Health's Division of HIV and STD
	Programs to find local and confidential STD testing.
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	STD Clinic: 714-834-8787; HIV Clinic: 714-834-7991
	Website: www.ochealthinfo.com/phs/about/dcepi/ttc
Confidential/	website. www.ocheatumno.com/phs/about/ucepi/ttc
Anonymous STD Testing	T LO 4 CITTO CILL 1 ALL INI H
Location	Local County STD Clinic/Address/Phone #:

Dentist (Must accept Medi-Cal)	Dental services are currently provided as one of the many benefits under Medi-Cal. To find a Medi-Cal dental provider: Call: 1-800-322-6384 Website: www.denti-cal.ca.gov/WSI/Bene.jsp?fname=prov_ref_orange Local Dentist/Address/Phone #:
Diabetes Specialist or CDAPP Sweet Success Affiliate	The California Diabetes and Pregnancy Program (CDAPP) Sweet Success Program focuses on improving pregnancy outcomes for high-risk pregnant women with pre-existing diabetes and women who develop diabetes while pregnant (i.e., gestational diabetes mellitus, or GDM). To locate a CDAPP Sweet Success Affiliate: Call: 714-921-9755 Website: www.cdappsweetsuccess.org/Affiliates/AffiliateLocator.aspx Local Diabetes Specialist or CDAPP Sweet Success Provider/Address/Phone #:
Domestic Violence Hotline (Orange County)	Call: 714-992-1931 Website: www.ocsd.org/about/info/referral/
Domestic Violence Hotline (National)	Call: 1-800-799-7233 Visit www.thehotline.org for more information and resources.
Domestic Violence Shelter	Find local Domestic Violence shelters by calling 211 or call the Orange County Domestic Violence Hotline at 714-992-1931 for referrals. Website: www.ocgov.com/gov/ssa/community/abuse.asp
Emergency Housing/ Homeless Shelter	Orange County Homeless Services Website: www.ocgov.com/services/homeless/ You can also call 211, 24 hours/day for emergency housing information.
Employment Resource Center	Orange County Job Seeker Services Website: www.ocwib.org/jobseeker CareerOneStop

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	To deliver integrated, easy-to-understand workforce information that helps job seekers, students, workers, workforce intermediaries, and employers develop their capacity and make sound economic decisions in the new economy.
	Call: 1-877-US2-JOBS (1-877-872-5627)
	Local Employment Resource Center/Address/Phone #:
	Contact your local school district, community college, or call 211.
English as Second Language (ESL) Classes	Local ESL Classes/Address/Phone #:
	Contact local city/county parks, local recreation centers, and local YMCAs for information about low-cost exercise classes in your area.
Exercise or Fitness Resources	County of Orange Department of Parks and Recreation Visit www.ocparks.com for information about local parks and their fitness/exercise activities.
	YMCA The YMCA also offers fitness and recreation programs. Some YMCA's offer sliding scale fees for those who cannot afford the full cost of membership. To locate your local YMCA:
	Call: 1-800-872-9622 Visit: www.ymca.net/find-your-y/
Family Counseling/Support Program	National Parent Helpline The National Parent Helpline allows callers to speak with a trained Helpline Advocate who will provide emotional support and link callers to services if necessary. Call: 1-855-4-A-PARENT or 1-855-427-2736 (Monday-Friday 10 a.m7 p.m.) Website: www.nationalparenthelpline.org
	Postpartum Support International Postpartum Support International has a toll-free helpline that provides serves clients in English and Spanish. Callers receive referrals to appropriate local resources including emergency services. Call: 1-800-944-4PPD (1-800-944-4773) Website: www.postpartum.net
	Call 211 for additional family counseling/support programs in your local area.

Family Planning	Call: 1-800-914-4887 Website: www.ochealthinfo.com/phs/about/family/fhcs/fps Local Family Planning Agency/Address/Phone #:
Food Bank	Food Banks Website: www.ocgov.com/about/emergency/assistance/food Waste Not OC Coalition Waste Not OC is a public-private coalition formed with the goal of eliminating hunger and reducing food waste by facilitating the donation of wholesome surplus food from permitted food facilities to local pantries. Website: www.wastenotoc.org USDA National Hunger Clearinghouse
	Call USDA National Hunger Clearinghouse for local food providers in your area, as well as information on government programs and benefits. Call: 1-866-348-6479 Website: www.nhc.fns.usda.gov/nhc/nhc-main-page Local Food Bank/Address/Phone #:
Grief & Loss Resources	Pregnancy After Loss Support (PALS): Online magazine, online peer-to-peer support, grief & loss resources. Website: https://pregnancyafterlosssupport.com/ The Compassionate Friends: Local support and online groups for those grieving the death of a child. Call: 1-877-969-0010 Website: www.compassionatefriends.org/home.aspx First Candle Provides a 24/7 Grief Support Hotline staffed with grief counselors related to the death of a baby. Call: 1-800-221-7437 Website: www.firstcandle.org/grieving-families

Health Educator	Refer to the provider's CPSP application for the appropriate health education staff/consultant. Health Educator/Phone #:
Home Visitation Programs	Children's Bureau Infant Home Visitation: Biweekly visits for 6 months focusing on bonding, development, health, and baby care. Toddler Home Visitation: Biweekly visits for 3-6 months focusing on development, health, and managing toddler misbehavior using Positive Parenting Program (Triple P) curriculum. Call: 714-399-2621 Website: http://www.all4kids.org Early Head Start Early Head Start is a program that serves low-income families with pregnant women, infants and toddlers up to age 3. The program provides home visitation services focused on child and family development as well as linking families to services such as medical, mental health, nutrition, and education. Clients are served by various agencies throughout Orange County based on their zip code. To find the local program for your client contact Head Start. Call: 1-877-773-5543 http://prekkid.org/our-programs/early-head-start/ Nurse-Family Partnership (NFP) Evidenced-based, nurse home visiting program that improves the health, well-being and self-sufficiency of low-income, first-time parents and their children. Call: 714-834-7747 Website: www.ochealthinfo.com/phs/about/phn/cn/nfp Public Health Nursing Home visiting Public Health Nurses provide comprehensive assessment, education and linkage to needed services. Call: 714-834-7747 Website: http://ochealthinfo.com Local Early Head Start/Address/Phone #:

Housing Resources	Orange County Housing Authority Orange County Housing Authority (OCHA) is a division within Orange County Community Services that administers federally funded programs to provide monthly rental assistance to qualified tenants in privately owned rental housing. Call: 714-480-2700 Website: www.ochousing.org Fair Housing Council of Orange County Protect the quality of life in Orange County by ensuring equal access to housing opportunities, fostering diversity and preserving dignity and human rights. Call: 714-569-0823 or 1-800-698-3247 Website: www.fairhousingoc.org/about/
Infant Care Supplies	Call 211 or visit http://baby2baby.org/our-impact/ to see a list of agencies that receive donated baby supplies.
Interpretation Service	Fee for Service Medi-Cal clients Call the "Language Line" at 1-800-874-9426 (If you do not know your provider access code type 000000 and ask operator to look up code.)
Lactation Accommodation Laws	Website: www.dir.ca.gov/dlse/Lactation_Accommodation.htm
Legal Assistance (Free or low-cost)	Legal Aid Society of Orange County Provides civil legal services to seniors and low-income individuals and to promote equal access to the justice system through advocacy, legal counseling, innovative self-help services, in-depth legal representation, economic development and community education. Call: 1-800-834-5001; Local: 714-571-5200 Website: www.legal-aid.com Local Legal Assistance Agency/Address/Phone #:
Local Law Enforcement Agency (Police/Sheriff Dept.)	Call 211 to find local law enforcement contact information. Contact your City Police Department. Local Law Enforcement Agency/Address/Phone #:
Medi-Cal	Website: www.medi-cal.ca.gov Call: 1-800-541-5555

Medi-Cal Drug Treatment Facility	The Department of Health Care Services maintains a listing of all publicly funded alcohol and drug treatment and recovery programs for pregnant and parenting women in California. Call: 1-800-879-2772 Local Drug Treatment Facility/Address/Phone #:
Medi-Cal Managed Care Member Services	Call: For CalOptima Members: Customer Service Department: 714-246-8500 or toll-free at 1-888-587-8088 Call General: 714-246-8500 Call Toll-Free: 1-888-587-8088 Call TDD/TTY: 1-800-735-2929 Call Provider Relations Number: 714-246-8600
Mental Health Services	Orange County Health Care Agency Behavioral Health Services Information and Referral Line The OC Links Information and Referral Line provides telephone and online support for anyone seeking information or linkage to any of the Health Care Agency's Behavioral Health Services. These services include children and adult mental health, alcohol and drug inpatient and outpatient, crisis programs, and prevention and early intervention services. Call: 1-855-OC-Links (1-855-625-4657) or live chat online at www.ochealthinfo.com/oclinks Orange County Crisis Assessment Team/Orange County Psychiatric Mobile Response Services Call: 1-866-830-6011 Orange County Crisis Prevention 24-Hour Suicide Hotline Call: 1-877-CRISIS (1-877-727-4747) You can also call 211 for additional information about local mental health clinics. Local Agency/Address/Phone #:
MotherToBaby	MotherToBaby provides information about what is safe for pregnant and breastfeeding women including information on: medications, herbal products, infections, vaccines, maternal medical conditions, illicit substances, and other common exposures such as paint, pesticides, hot tubs, etc. Call: 1-866-626-6847 Website: www.mothertobaby.org

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MOMS	Maternal and infant health promotion, education and risk screenings, postpartum self-care, infant development, breastfeeding, nutrition, GDM support, maternal depression support. Call: 714-972-2610 Website: www.momsorangecounty.org
	website. www.momsorangecounty.org
National Parent Helpline	The National Parent Helpline connects parents with an advocate who listens, offers support, helps problem solve, and connects parents to supportive resources. Call: 1-855-4-A-PARENT or 1-855-427-2736 Website: www.nationalparenthelpline.org
Narcotics Anonymous	Narcotics Anonymous is a 12 Step recovery program that offers group meetings and peer support to persons with drug and/or alcohol addiction(s). Call: 1-800-863-2962 Visit: www.na.org/meetingsearch to find your local meeting location and times.
Orange County Parent Wellness Program (OCPWP)	OCPWP provides prevention and early intervention services to expectant and new parents, during pregnancy or within 12 months of having a child. Youth, women, and men served by OCPWP are experiencing mild to moderate symptoms of anxiety and/or depression which are attributable to either the current pregnancy or the recent birth of their child. Call: 714-480-5160
	Website: www.ochealthinfo.com/bhs/about/pi/early/pwp
Prenatal Diagnostic Center (PDC)	California Perinatal Screening Program The California Prenatal Screening Program (PNS) provides free follow-up diagnostic services at State-approved Prenatal Diagnosis Centers (PDCs) for women with screening results indicating a high-risk for a birth defect. Services offered at these Centers include genetic counseling, ultrasound, and amniocentesis. Visit: www.cdph.ca.gov/Programs/CFH/DGDS/Pages/pns/default.aspx Local PDC/Address/Phone #:
Primary Care Provider/Local Community Clinic	Call Orange County Health Referral Line: 1-800-564-8448 or call 211 to locate a provider or clinic in your area.
Public Library or Adult Literacy Program	Check with your local city/county library for the types of programs and services offered. Visit: www.ocpl.org

	Local Library/Address/Phone #:
Registered Dietitian	Refer to the provider's CPSP application for the appropriate registered dietitian staff/consultant. Registered Dietitian/Phone #:
School Program for Pregnant/Parenting Teens	Check with your local school district for pregnant/parenting teen programs.
	Local Agency/Address/Phone #:
Safe Surrender Program	The Safely Surrendered Baby Law allows parents to surrender their baby within 72 hours of birth to a local fire department, hospital or other safe surrender site, with no questions asked. It is confidential and parents will not be prosecuted.
	At the time of surrender, a bracelet is placed on the baby for identification purposes and a matching bracelet is provided to the parent, in case the baby is reclaimed. A parent has up to 14 days from the time of surrender to reclaim their baby.
	A voluntary medical questionnaire will be offered, but it can be declined. The questionnaire is to collect medical information for the health and survival of the infant. All identifying information that pertains to a parent is strictly confidential.
	Call: 1-877-BABY-SAFE or 1-877-222-9723 Website: www.babysafe.ca.gov
Smoking Cessation Program	The California Smoker's Helpline The California Smokers' Helpline provides telephone counseling. Their website provides self-help materials, and online help in 6 languages. Call: 1-800-NO-BUTTS (English) or 1-800-NO-FUME (Spanish) Visit: www.nobutts.org

	SmokeFree.Gov provides access to smoking cessation programs via text messages, the quitSTART phone app, an online chat feature, and a hotline where you can speak to a coach. Call: 1-800-784-8669 or 1-800-QUIT-NOW Visit: http://smokefree.gov/ Tobacco Use Prevention Program Call: 1-866-NEW-LUNG or 1-866-639-5864 Refer to the provider's CPSP application for the appropriate social work staff/consultant.
Social Worker	Social Worker/Phone #:
Substance Abuse Treatment	Perinatal Substance Abuse Services Initiative - Assessment & Coordination Team (PSASI/ACT) Monthly home visits to promote adherence to prenatal care, drug treatment programs and ensure access to health care coverage. Education regarding, immunizations, family planning, infant development and maternal/infant bonding. Care coordination for HIV infected client including adherence to medication regimen and testing. Call: 1-714-834-7747 Website: http://ochealthinfo.com/phs/about/phn/specialized/psasi Website: http://ssa.ocgov.com/comres/substance Call 211 for local substance abuse treatment referrals Local Agency/Address/Phone #:
Text4Baby	This is a text-based service for pregnant women and postpartum moms to receive free text messages with information about pregnancy and they baby's first year of life. Text4Baby website also contains reading materials on pregnancy and postpartum topics. To enroll text BABY to 511411 (or BEBE for Spanish). Visit: www.text4baby.org
	Orange County Transportation Authority Visit: www.octa.net Other Transportation Resource (if available)/Phone #:
Transportation Services	

WIC is a health and nutrition program for women, infants, and children. WIC helps families by providing nutrition education, issuing checks for healthy supplemental foods, and making referrals to healthcare and other community services. Participants must meet income guidelines and be either pregnant women, new mothers, infants, or children under age five.

To find your local WIC office:
Call: 1 (888) YOUR WIC or 1 (888) 968-7942
Call: 1-888-942-9675

WIC Program

WIC Program

Visit: www.ochealthinfo.com/phs/about/family/nutrition/wic

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Local WIC/Address/Phone #: