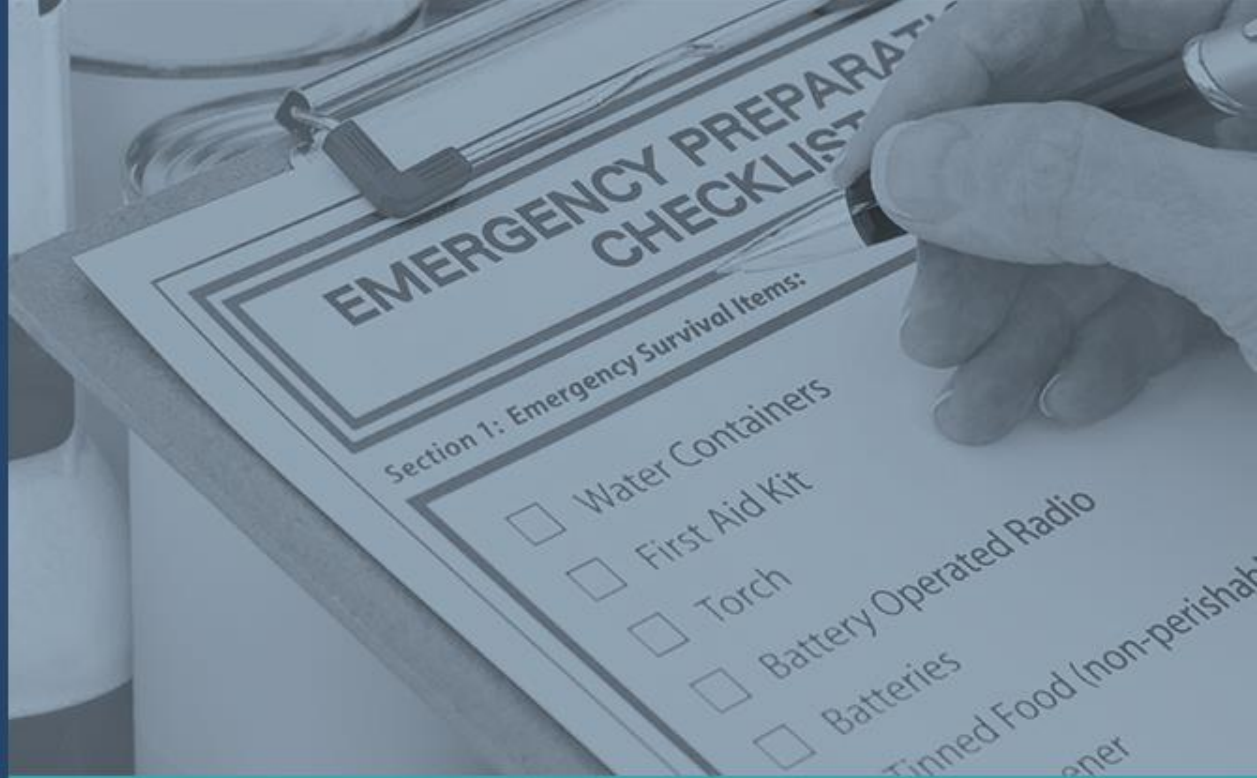




2018 Multi-City Point of Dispensing Exercise

Midterm Planning Conference
August 21, 2018



Introductions



Current Partners



CONCORDIA
UNIVERSITY



Goals for Today

- Discuss/Approve
 - Staffing Allocations
 - Logistical Support
 - Delivery Coordination
 - Press & Public Information





Mass Dispensing

Thursday, October 18, 2018

- **2.0 hour operational period**
 - 4:00pm – 6:00pm
- **1 exercising city/site**
 - Irvine, Great Park
- **6 supporting cities**
 - Aliso Viejo, Laguna Beach, Laguna Niguel, Lake Forest, Mission Viejo and San Clemente
- **Community Emergency Preparedness Items**
 - 2,000 Re-useable tote-bags
 - 2,000 USB w/preparedness and educational information
 - 200 portable radio/flashlight/charger (Alert OC)
- **Incentive**
 - Pumpkin

2018 Exercise Specifics

- Medication dispensing – No Vaccine
- Multi-City- Mutual AID
- Dispensing Form
- Joint Information System
- First Responder Prophecy.
 - California State University, Fullerton
 - Cypress College
 - Stanbridge College
 - Saddleback College
 - Concordia University

2018 POD Exercise Key Dates

- **Wednesday, October 10, 2018**
 - Medical Supplies Management and Distribution
 - 9:00 – 10:00
- **Thursday, October 18, 2018 – 11:00 to 18:00**
 - Mass Dispensing

Exercise Timeline

Thursday, October 18, 2018

- 1100 - 1200 All Staff Registration Begins
- 1130 - 1200 POD Staff & C/Es arrive
- 1215 - 1315 General Staff Briefing, Swear In & Lunch
- 1315 - 1330 Section Briefings
- 1330 - 1530 Complete Set-up
- **1600** **Event Starts**
- **1800** **Event Ends**
- 1800 - 1830 Demobilization/Player Debrief (Hotwash)
- 1830 Check Out & Player Evaluations

Exercise Capabilities

POD Exercise Capability Based Objectives

- Emergency Operations Coordination
- Information Sharing
- Medical Countermeasure Dispensing
- Medical Materiel Management and Distribution
- Responder Health and Safety
- Volunteer Management

NOTE: Each site will be evaluated individually



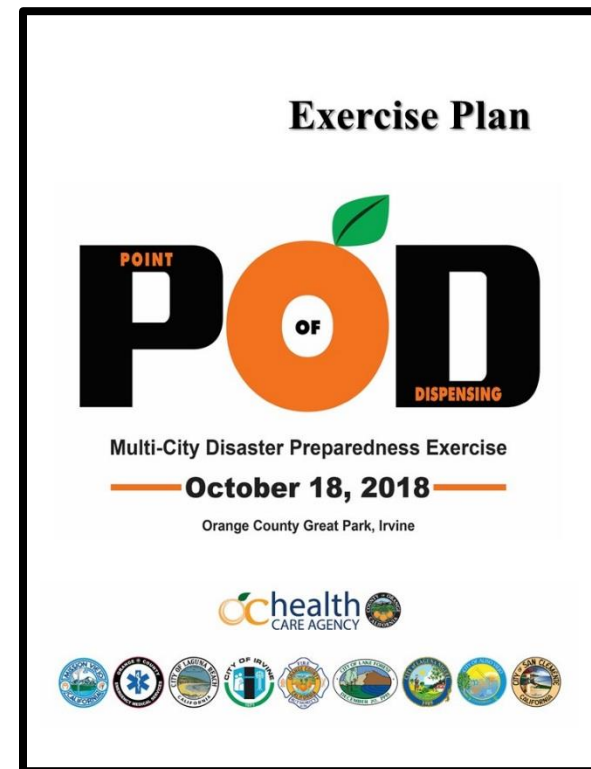
ExPlan & IAP Updates

Exercise Plan

- Briefing & Hotwash Location
 - Palm Tree Court near staff check-in area
- Observer/VIP Reporting Location
 - Palm Tree Court

POD IAP - Updates

- City of Laguna Niguel
 - Positions
 - ICS Forms
 - Equipment List
 - Communications Plan
 - Safety Plan & Message



Logistics Section

- Delivery Times:
 - Wednesday, October 10,
09:00 – 10:00am
 - Repack unused supplies
October, 18th
- Thursday, October 18th
 - portable toilets – **time**
 - Food - **time**



Logistics Section- Supply Unit

Responsibilities:

- **Receive and Inventory** supplies
- **Break down & allocate** to stations
 - Get supplies to the dispensing tables early
 - Maintain a consistent supply process
 - Track resources - supply tracking form



Specific Logistical Requirements

Health Care Agency:

- Emergency Preparedness Items
- Forms
- Food
- Portable toilets
- 800 MHz- HCA staff
- **Radio frequencies**

City of Aliso Viejo:

- Staff Rosters

City of Laguna Woods:

- Incentive - pumpkins

City of Lake Forest:

- Miscellaneous supplies
- Registration packages



Specific Logistical Requirements

City of Laguna Niguel:

- IAP(s)

City of Irvine:

- POD equipment
 - Exercise Signage
 - Traffic control -cones/A-frames
 - Clipboards, pens, vests etc.,
 - weather provisions- EZUps
 - Table, chairs
 - Large Org Charts

City of Mission Viejo:

- Radios

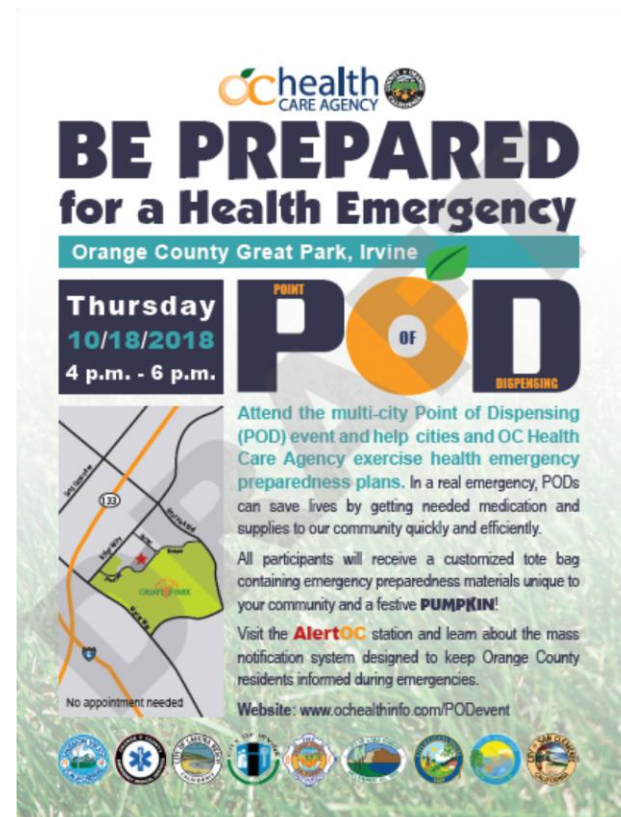
City of San Clemente:

- Registration process and staffing



Operation Process

- **Forms - HCA**
 - Public Dispensing Forms
 - #English, #Spanish , #Vietnamese, #Farsi, #Cantonese
 - **Player evaluation Form**
 - All players
- **Time Study -HCA**
 - Barcode Scan
 - Walk through – Site staff
 - Drive through – HCA/MRC
- **Sign-in Rosters** Aliso Viejo/Lake Forest





Behavioral Health- Psychological First Aid (PFA)

(Medical Branch Director) ★ Behavioral Health Group Supervisor ★ Behavioral Health Staff

- **Function:**
 - To provide direct behavioral health disaster response services such as psychological first aid, de-escalation, crisis intervention, education and linkage and referral.
 - An announcement included in the Unified Command Briefing points
 - *Sent out ahead of time or included in the registration packets*
- **During POD We:**
 - Observe public and staff for signs of stress
 - Provide psychological first aid services, education, and crisis intervention
 - Refer public and staff to additional services as needed
 - Notify Behavioral Health Group Supervisor of any unusual circumstances

Psychological First Aid (PFA)

What is PFA?

- An evidence-informed modular approach to help in the immediate aftermath of disaster and terrorism
- Reduce the initial distress caused by traumatic events
- Assists in fostering short- and long-term adaptive functioning and coping

What are the strengths of PFA?

- Utilizes basic informational gathering techniques to make rapid assessment of individual's immediate needs and concerns to implement supportive activities in a flexible manner
- Emphasizes developmentally and culturally appropriate interventions to meet the needs of individuals from diverse backgrounds and ages



8 Core Actions of PFA

1. Contact and Engagement
2. Safety and Comfort
3. Stabilization
4. Information Gathering: Current Needs and Concerns
5. Practical Assistance
6. Connection with Social Support
7. Information on Coping
8. Linkage to Collaborative Services

Exercise Safety & Liability

- **Safety Plan and Message**
 - Safety Officer
- **Medical Plan**
 - Paramedic Unit
 - Emergency Medical Services
- ***Disaster Service Worker***
- **Exercise Control**
 - Safety Controller



POD Staff Liability

- City/Site Staff
 - Employer
- General Volunteer
 - DSW
- Nursing Students
 - School/University
 - Liability Insurance Information

DISASTER SERVICE WORKER REGISTRATION
LOCAL AND STATE INFORMATION

Loyalty Oath under Code of Civil Procedure §20155 & Title 10, Div. 7, Chap. 2, Sub-Chap. 3, §11711

This block to be completed ONLY by government agency or jurisdiction

Attachment Photograph None	CLASSIFICATION: Medical & Environmental Health SPECIALITY: AGENCY OR JURISDICTION: Orange County Medical Reserve Corps REGISTRATION DATE: RENEWAL DATE: EXPIRATION DATE: DSW CARD ISSUED: No PROCESSED BY: DATE TO CENTRAL FILES:
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TYPE OR PRINT IN INK *BOLDED AREAS REQUIRED BY PROGRAM REGULATIONS*

NAME: LAST	*FIRST*	*MI*	SSN:
ADDRESS	*CITY*	*STATE/ZIP*	
COUNTY:	HOME PHONE:	WORK PHONE:	
PAGER:	E-MAIL:	DATE OF BIRTH: (optional)	
DRIVER LICENSE NUMBER:	DRIVER LICENSE CLASSIFICATIONS: A B C OTHER DRIVING PRIVILEGES:	LICENSE EXPIRATION DATE:	
PROFESSIONAL LICENSE:	PCC LICENSE:	LICENSE EXPIRATION DATE:	
IN CASE OF EMERGENCY, CONTACT:			EMERGENCY PHONE #:
PHYSICAL IDENTIFICATION:	HAIR:	EYES:	HEIGHT:
			WEIGHT:
			BLOOD TYPE:
COMMENTS:			

Government Code §1108-§1109:
Every person who, while taking and subscribing to the oath or affirmations required by this chapter states in true and material manner which he knows to be false, is guilty of perjury, and is punishable by imprisonment in the state prison not less than one nor more than 14 years. Every person having taken and subscribed to the oath or affirmations required by this chapter, who, while employed by, or service with, the state or any county, city, city and county, state agency, public district, or disaster council or emergency organization advocates or becomes a member of any party or organization, political or otherwise, that advocates the overthrow of the government of the United States by force or violence or other unlawful means, is guilty of a felony and is punishable by imprisonment in the state prison.

LOYALTY OATH OR AFFIRMATION (GOVERNMENT CODE §3102)

I, _____, do solemnly swear (or affirm) that I will support and defend _____

PRINT NAME

Constitution of the United States and the Constitution of the State of California against all enemies, foreign and domestic; that I will bear true faith and allegiance to the Constitution of the United States; and the Constitution of the State of California; that I take this obligation freely, without any mental reservations or purpose of evasion; that I will well and faithfully discharge the duties upon which I am about to enter. I certify under penalty of perjury that the foregoing is true and correct.

DATE _____ *SIGNATURE* _____ IF UNDER 18 YEARS OLD, SIGNATURE OF PARENT/GUARDIAN

MRC Coordinator
TITLE _____

SIGNATURE OF OFFICIAL AUTHORIZED TO ADMINISTER LOYALTY OATH _____

*Registration for the active DSW volunteer is effective for the period the person remains a member with that organization; for a volunteer registering for an immediate or single event, the expiration date is set at the discretion of the accredited Disaster Council but not to exceed one year. (Govt. Code §3102)

OES 2009 Rev. 9/00

Entered on OES data base: _____ Date: _____

JIS-Media & Outreach

Updates:

- General Press Release
- Exercise Website & Flyers
- Internal Contacts/Distribution Groups

- **POD Exercise Media Toolkit:**

- Draft Press Release
- Sample Exercise Posters
- Sample Messaging
 - Facebook
 - Twitter



Communications Tools

- Marketing Overview



Communications Tools


Plan Elements

- **Flyers** – To be distributed throughout County and Cities via available events and resources
- **Posters** – Displayed at available events and resources, including County Offices and Libraries
- **Online Banners** – Posted to ochealthinfo.com, ocgov.com, City websites
- **Social Media Posts** - Facebook and Twitter posts Sept-Oct and paid schedule 30 days prior.
- **Press Release** – Distributed week of POD
- **VIP Invitation** – Mailed 45 days in advance of POD
- Ochealthinfo.com/PODEvent, [#PointofDispensingOC](https://twitter.com/PointofDispensingOC)

Communications Tools

Flyer (8 1/2 " x 11")

Poster (11" x 17")




BE PREPARED for a Health Emergency

Orange County Great Park, Irvine

Thursday
10/18/2018
4 p.m. - 6 p.m.

POINT OF DISPENSING

Walk-thru or Drive-thru
the POD event. Turn onto
Hornet and follow the signs.
No appointment needed.




Attend the multi-city Point of Dispensing (POD) event and help cities and OC Health Care Agency exercise health emergency preparedness plans. In a real emergency, PODs can save lives by getting needed medication and supplies to our community quickly and efficiently.

Participants will receive a customized tote bag containing emergency preparedness materials unique to your community and a festive **PUMPKIN!**

Visit **AlertOC.org** to learn more about this mass notification system.

www.ochealthinfo.com/PODevent ■ #PointofDispensingOC



Communications Tools

Online Banners & Social Posts



Communications Tools

Tote Bag





Communications Tools



COUNTY OF ORANGE – HEALTH CARE AGENCY

PRESS RELEASE

For Immediate Release: 10/xx/18

Contact: Julie MacDonald
Jmacdonald@ochca.com
(714) 834-2178

HEALTH CARE AGENCY TO EXERCISE EMERGENCY RESPONSE AT IRVINE GREAT PARK

(Santa Ana, CA) - The Orange County Health Care Agency (HCA), City of Irvine and seven South County cities will be exercising a Point of Dispensing (POD) emergency preparedness event at the Great Park, Irvine on October 18 from 4 p.m. to 6 p.m. to practice distributing medicine in the event of a public health outbreak.

If a widespread disease or other emergency were to occur, it may be necessary for local health departments to activate PODs to distribute large amounts of vaccinations, antibiotics, and other medicines to a large number of people. "This multi-city POD exercise is a great opportunity for Orange County residents to help the Health Care Agency exercise our capabilities to distribute medications in an emergency scenario," said County Health Officer Dr. Eric Handler.

The Great Park POD exercise will offer both a walk-up option and a drive-thru option. During the event, participants will be directed through the exercise by local police and fire authorities and will be asked to complete a brief intake form, proceed to a nurse or nursing student who will distribute exercise materials, then be directed through the exit station. Participants will receive a commemorative tote bag, local emergency planning materials, information about the AlertOC emergency notification system, and a holiday pumpkin while supplies last.

The exercise will help your community prepare for general health emergencies, and is a partnership of several local entities, including the Orange County Health Care Agency, Medical Reserve Corps and the cities of Aliso Viejo, Irvine, Laguna Beach, Laguna Niguel, Lake Forest, Mission Viejo and San Clemente.

For more information about this one-day event, please visit www.ochcahealthinfo.com/PODEvent

###

Communications Tools

Point of Dispensing Event – Public Service Announcement :30

ANNCR: Help prepare for a health emergency by participating in the Multi-City Point of Dispensing Preparedness Exercise on October 18 from 4 to 6 p.m. at the Orange County Great Park in Irvine. This event is designed to test local health officials and first responder's ability to distribute large amounts of medications and supplies to the masses in the event of a public health emergency. Participants will receive emergency planning information. To learn more, visit www.ocalthinfo.com/PODevent.

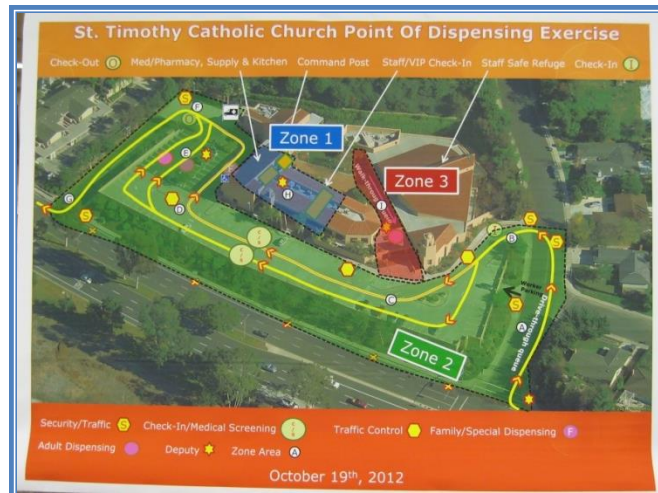
<http://healthdisasteroc.org/prepare/pod>

- **Training Materials**
 - Web-based Training
 - Video Training
 - Training Presentations
- **Planning & Response Documents**
 - POD Field Operations Guide & Planning Documents
- **2018 POD Exercise Documentation**
 - *POD Exercise Documents – ExPlan & Player Handbook*
 - Supply Unit Documents – Supply Tracking Form & *Vest Inserts*
 - Media Toolkit – Sample Press Releases, Social Media Messaging, etc.
 - Planning Conference Documents – Agendas & Presentations
 - Controller and Evaluator Documents – Evaluation Tools

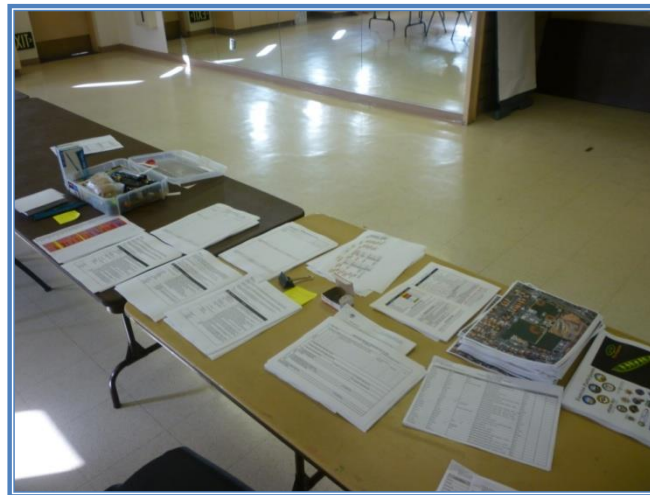
Best Practices- Staff Registration



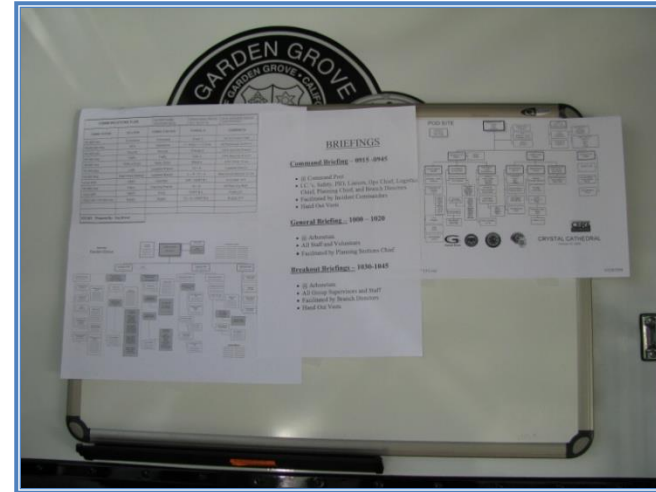
Best Practices- Communications



Best Practices- Documentation



Best Practices- Briefings



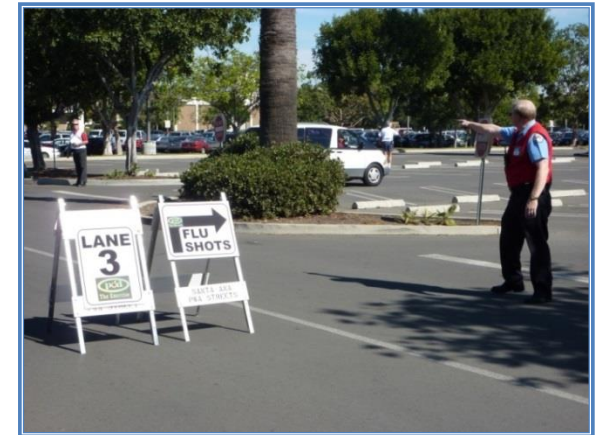
Best Practices- Dispensing



Best Practices- Dispensing



Best Practices- Queue Management



Best Practices- Supply Unit



Best Practices- Supply Unit



Best Practices- Security Branch



Best Practices- Advertising



Best Practices- Site Safety



Best Practices- Command Staff



Yorba Linda - 2013



Buena Park-2014

Sheet 2: Traffic Flow

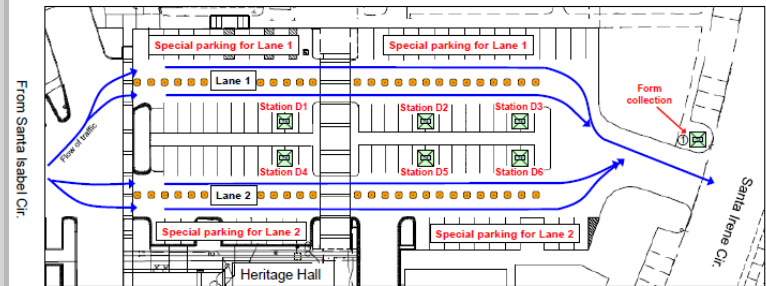
DRAFT

- Drive-through clinic
- Drive-through clinic alternate exit (failed screening)
- Walk-through clinic (vehicle traffic)
- Walk-through clinic (foot traffic)
- Medical deliveries
- Resident access
- Walk-through clinic
- Drive-through clinic



Sheet 6: Drive-Through Clinic (Central Parking Lot)

DRAFT



- 10'x10' canopy (7)
- 8'x30' table (6) (plus 4 chairs each)
- 6'x30' table (1) (plus 3 chairs each)
- Traffic pylons (50)
- Flow of vehicle traffic

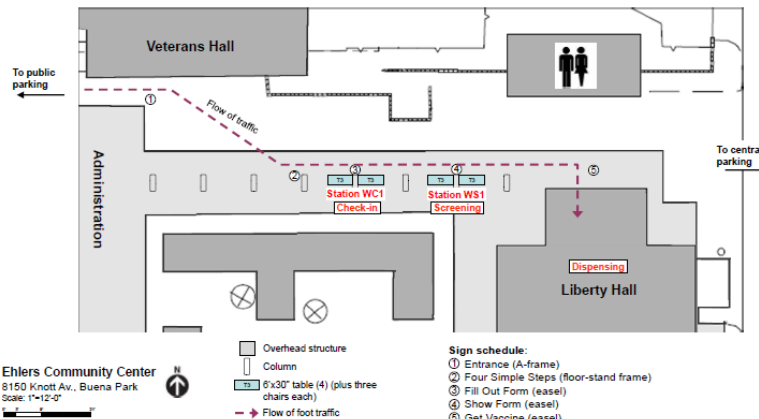
Lane 1: Adults w/o children
 Lane 2: Adults w/children or AFN
 NOTE: Special parking is used for patients who need additional time, multiple patients in a single vehicle, or vehicles with children or AFN individuals.

Ehlers Community Center
 8150 Knott Av., Buena Park
 Scale: 1"=32'-0"

Sign schedule:
 ① Stop/Turn In Form (A-frame)

Sheet 7a: Walk-Through Clinic In-Processing (Fair Weather)

DRAFT



Ehlers Community Center
 8150 Knott Av., Buena Park
 Scale: 1"=12'-0"

- Overhead structure
- Column
- 8'x30' table (4) (plus three chairs each)
- Flow of foot traffic

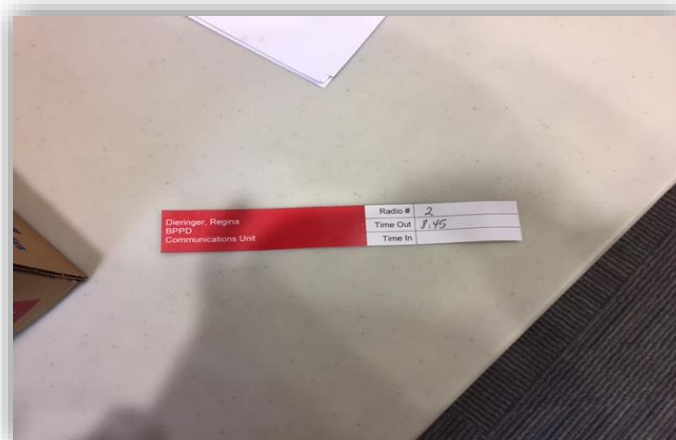
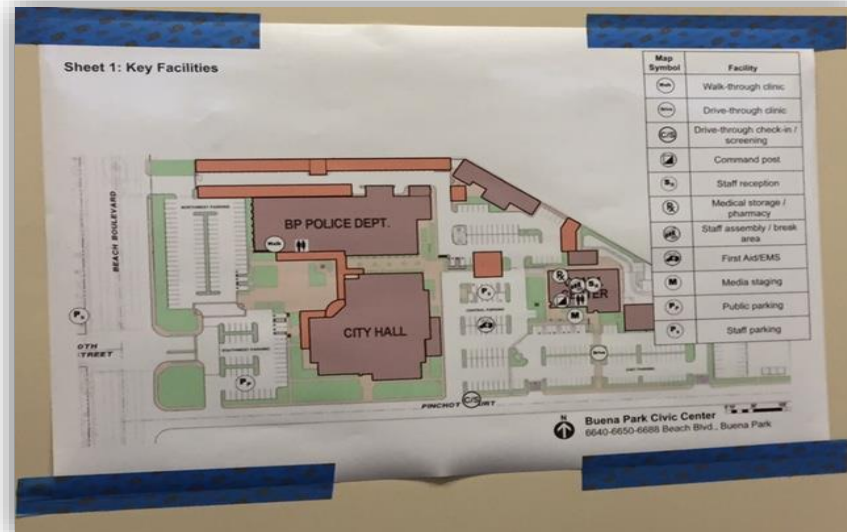
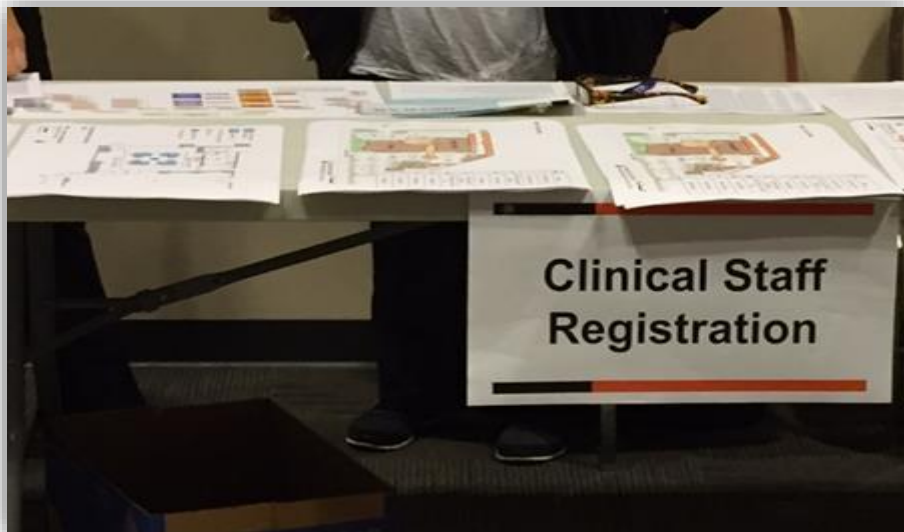
Sign schedule:
 ① Entrance (A-frame)
 ② Four Simple Steps (floor-stand frame)
 ③ Fill Out Form (easel)
 ④ Show Form (easel)
 ⑤ Get Vaccine (easel)

Aliso Viejo- 2015

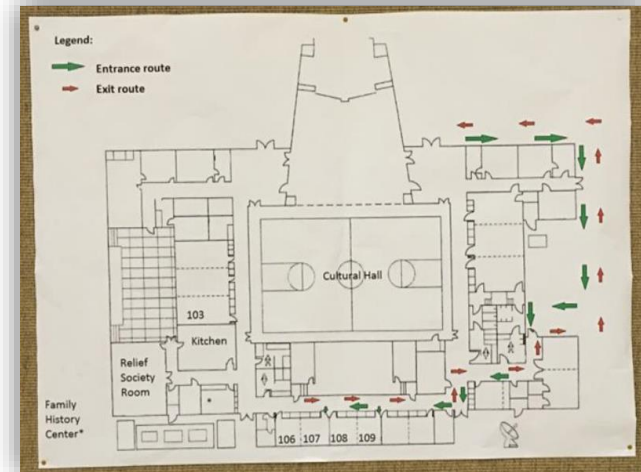
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1			Round:										
2	Table	Table Name	1	2	3	4	5	6	7	8	9	10	Total
3	1	Table 1 name	2										2
4	2	Table 2 name	3										3
5	3	etc ...	5										5
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7	5		8										8
8	6		3										3
9	7		10										10
10	8		7										7
11	9		5										5
12	10		4										4
13	11		5										5
14	12		4										4
15	13		1										
16	14		8										
17	15		4										
18		Max:	10	0	0	0	0	0	0	0	0	0	0



Buena Park- 2016



Placentia - 2016



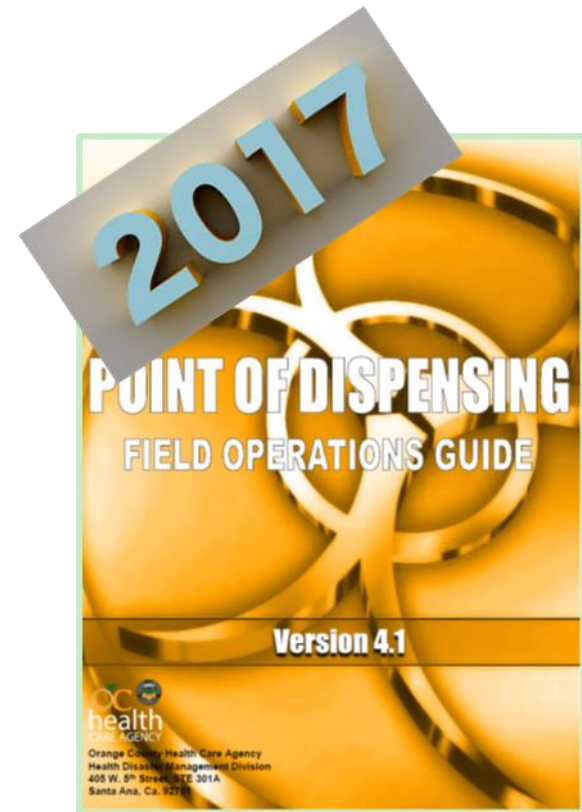
Important Dates

- **September 12, 2018 – 9:00 to 11:00**
 - Final Planning Conference
 - Great Park Visitors Center
- **October 11th - 1:30-3:30**
 - Field Operations Packet Review
 - Irvine Great Park– Room/location TBD
- **October 11th - 3:30-5:00**
 - Site Walk Through
 - Irvine Great Park– Room/location TBD



2017 FOG Updates

- **Policy and Procedures**
 - 4.13_A, B, C, D, E and F
 - Dispensing Prophylactic Drugs
 - Dispensing Vaccinations
 - Handling Medical Emergencies
 - Processing Individuals who appear visibly sick
 - Enhancing Accessibility of PODs
- **Position Checklists**
 - Clinic Branch Director
 - Medical Unit Leader
 - Operations Chief Medical
 - Service Branch Director
- **Org Chart**



Discussion and Next Steps

- **Briefing & Hotwash Area(s)**

Palm Tree Court, near staff check-in area

- **Observers/VIP Check-in Area(s)**

Palm Tree Court

- **Dispensing Forms**

#'s and Languages

- **Community Preparedness Items**

#'s and ordering processes

- **Media Tool Kit**

Flyer #'s, language considerations?

- **PIO Contact Information**

Org chart, Joint information Center contact number

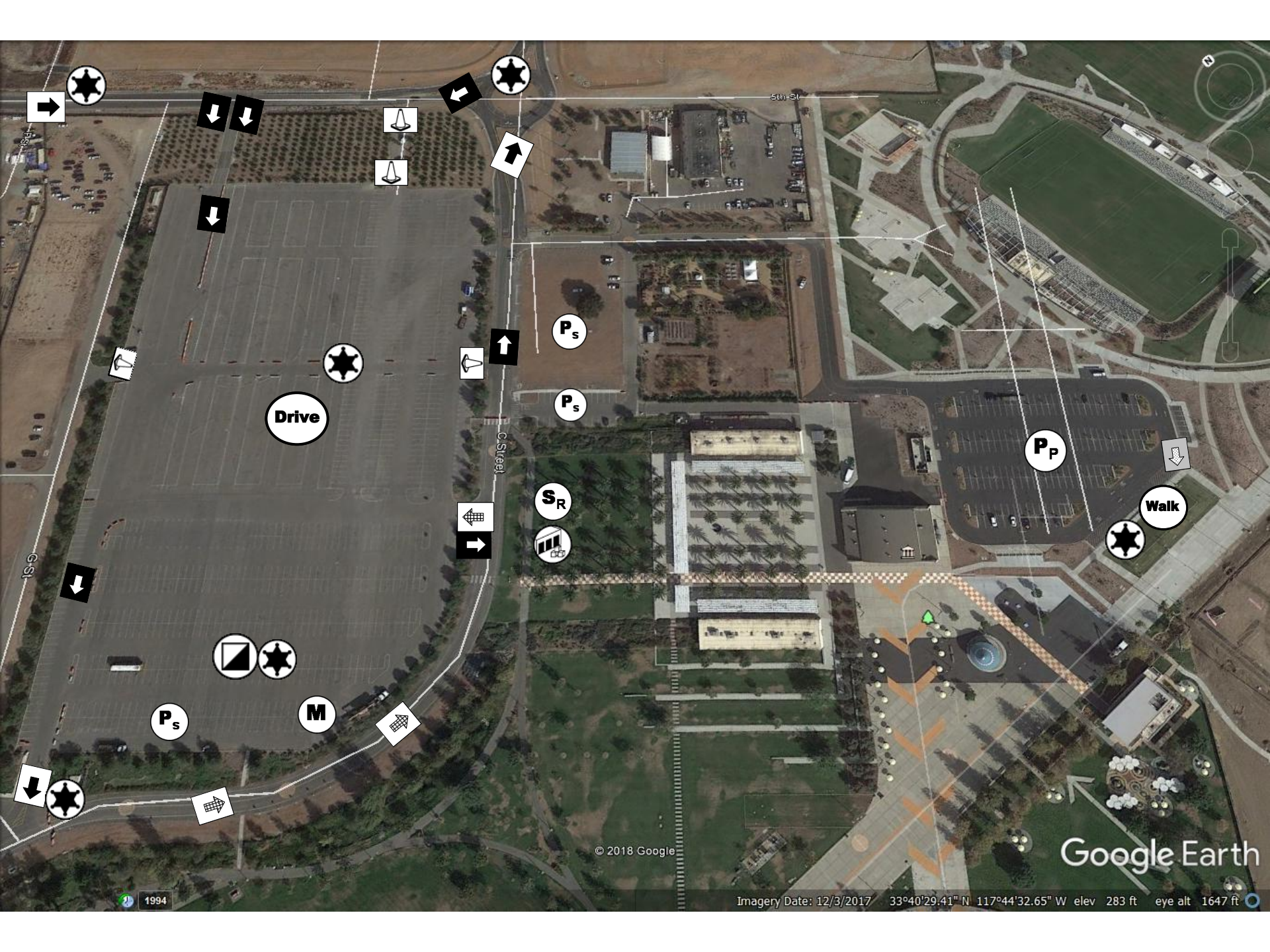
- **POD Incident Action Plan**

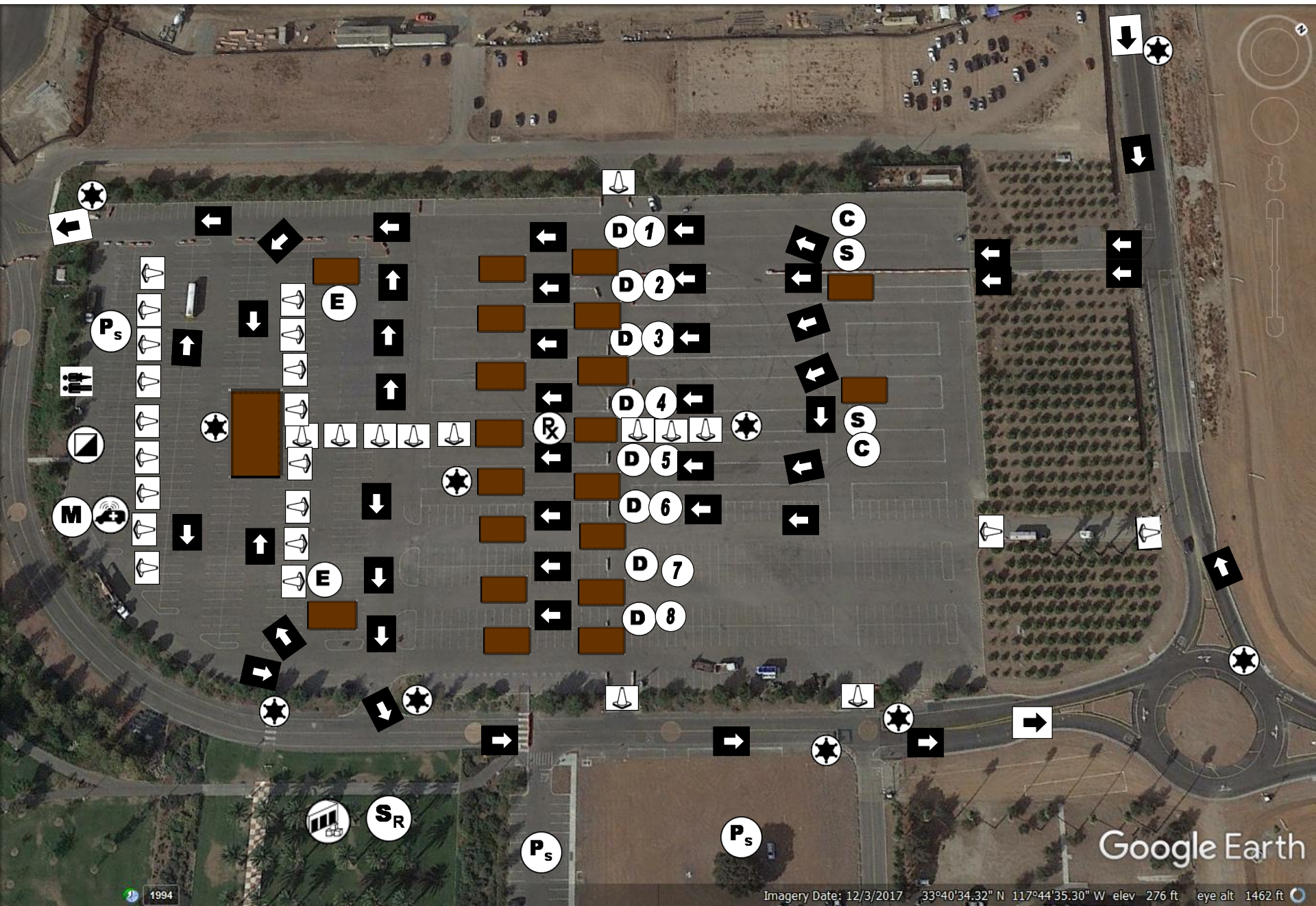
Review/Draft 2

- **POD Staffing – Organization Chart (ICS 207)**

Estimated completion date

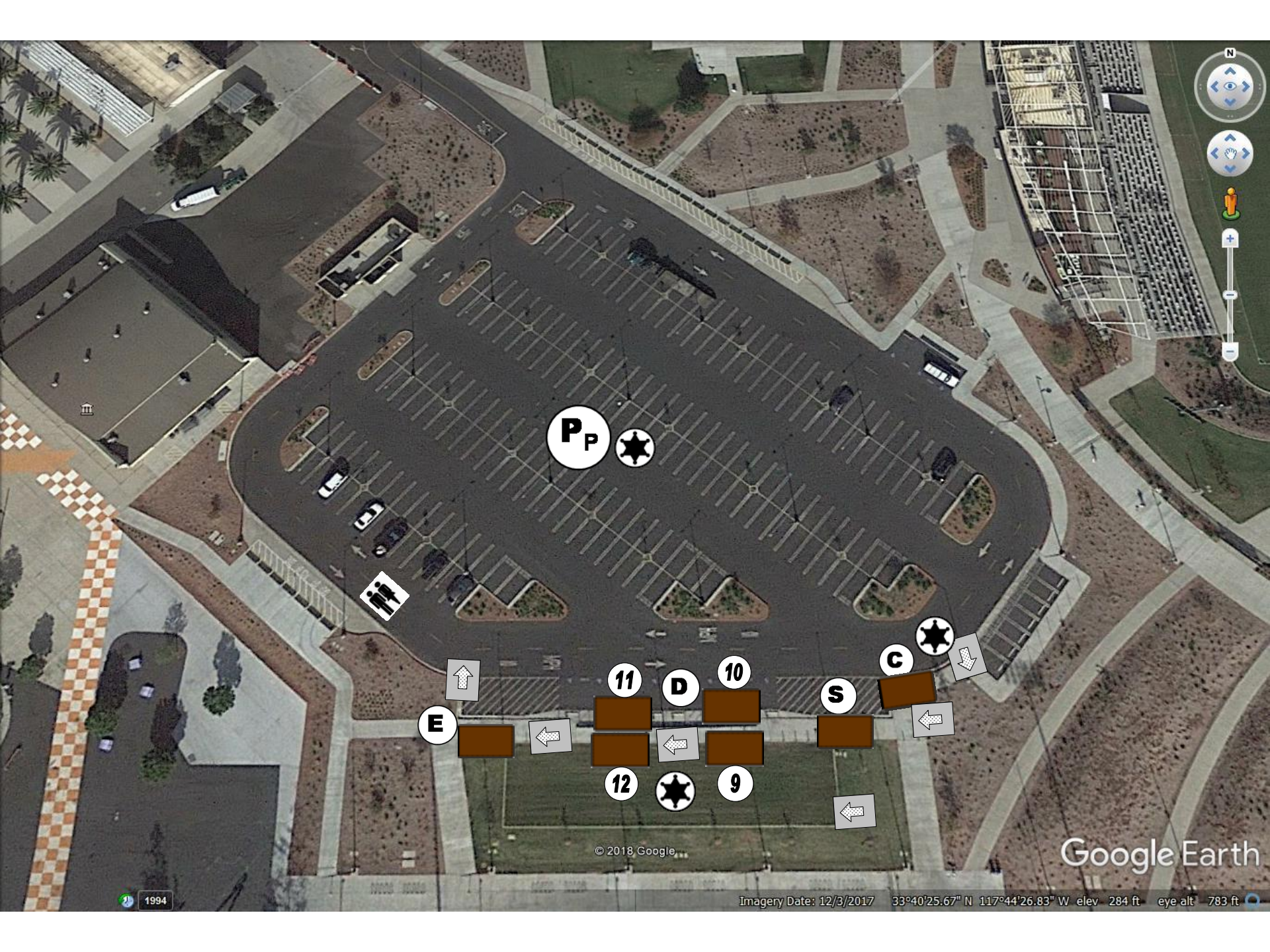






Google Earth

Imagery Date: 12/3/2017 33°40'34.32" N 117°44'35.30" W elev 276 ft eye alt 1462 ft



P P

11

10

D

S

C

E

12

9

Google Earth

© 2018 Google

Imagery Date: 12/3/2017 33°40'25.67" N 117°44'26.83" W elev 284 ft eye alt 783 ft

1994

Questions



Thank You!