Commission to End Homelessness

Thursday, November 29, 2018
2:00 p.m. – 4:00 p.m.
Orange County Transportation Authority Headquarters
Board Room - Conference Room 07
550 South Main Street, Orange, CA

Commission Membership

Andrew Do, First District, Board of Supervisors
Michelle Steel, Second District, Board of Supervisors
Ken Domer, North Service Planning Area
Robert Cortez, Central Service Planning Area
John Pietig, South Service Planning Area
Sue Parks, Philanthropic Representative
Tom Kisela, Chief of Police
Randy Black, Orange County Fire Authority
Richard Afable, Hospital Representative
Jim Palmer, Faith-based Community Representative

Jack Toan, Business Representative
Daniel Young, Business Representative
Don Barnes, Orange County Sheriffs' Department
Scott Larson, Affordable Housing Development
Marshall Moncrief, Behavioral Health Representative
Vacant, At Large Member
Vacant, At Large Member
Vacant, Continuum of Care Board Representative
Vacant, Continuum of Care Board Representative

Agenda

I.   Call to Order

   a. Pledge of Allegiance

II. Elect Chairperson and Vice Chairperson

III. Establish Meeting Calendar for 2019

IV. Establish Membership Committee to Make Recommendations for Vacant Seats

   a. Two At-large Members

   b. Two Continuum of Care Board Representatives

V.   Adopt the County of Orange System of Care Priorities

VI. State Funding Update

VII. Public Comment

VIII. Commission Members Comments

IX. Adjournment

Commission to End Homelessness

Proposed Meeting Calendar

- January 16, 2019

- March 20, 2019

- May 1, 2019

- July 17, 2019

- September 18, 2019

- November 20, 2019

County of Orange System of Care Priorities

Initiative #1: 2019 Point in Time Count – New Methodology

- 2013, 2015 and 2017 Point in Time Counts utilized a HUD compliant extrapolation method to cover the jurisdiction, and the unsheltered estimate was then distributed across Cities, fundamentally by population.
- The 2019 Count methodology will include the use of a phone application, ArcGIS Survey 1,2,3, to capture brief demographic survey information on each person counted, while GIS mapping the locations for each survey completed.
- This new methodology will provide countywide information regarding the demographics and locations of the population for the first time, data which will better inform the development of the System of Care.

Initiative #2: Data Integration among Homeless Services Databases

- Data systems being utilized:
    - Homeless Management Information System – required for Continuum of Care and Emergency Solutions Grant funded programs.
    - Collects information on homeless services including street outreach, emergency shelter, transitional housing, rapid rehousing and permanent supportive housing.
    - ArcGIS Survey 1, 2, 3 – tool being utilized by nonprofits and law enforcement to track street outreach contacts.
    - Whole Person Care Safety Net Connect – Homeless persons who have frequent contact with Emergency Medical Systems.
    - Social Services Agency – Tracks receipt of public benefits and Medi-Cal.
- Create aggregate data dashboards that provide System of Care indicators

Initiative #3: Coordinated Outreach by Service Planning Area: Coordinated Homeless Assessment & Response Team (CHART)

- CHART is a multi-disciplinary team consisting of OC Health Care Agency, Social Services Agency, OC Community Resources, OC Sheriff Department or City Law Enforcement homeless liaison officers, OC Probation and OC Public Works. These teams may deploy/respond to Regional Navigation Centers for intake, assessment and housing linkages.
- The County will deploy CHART to bring specialized County resources to meet needs within Cities, including staff to conduct screenings/assessments for physical and mental health, substance use treatment and public benefits linkage.
- CHART was successfully activated to address the Flood Control Channel Engagement Initiative and within the Santa Ana Civic Center.
- Encourage Cities within each Service Planning Area to contract with an outreach provider that works across the Service Planning Area, is linked to the Regional Navigation Centers and the Coordinated Entry System.

Initiative #4: Establish Regional Navigation Centers and Expand the Emergency Shelter System in Each Service Planning Area

- Regional Navigation Centers provide emergency shelter beds with co-located supportive services to link homeless people to public benefits, mental health and substance abuse treatment and physical health services, employment and housing resources.
- Individual System
    - North Service Planning Area → Bridges at Kraemer Place (Anaheim) with 200 bed capacity.
    - Central Service Planning Area → Courtyard Transitional Center (Santa Ana) with 400 bed capacity.
    - South Service Planning Area → Need to identify a Regional Navigation Center.

- Family System
  - North Service Planning Area → Pathways of Hope (Fullerton) and Family Care Center (Orange)
  - Central Service Planning Area → Serving People in Need (Costa Mesa) and Colette's Children's Home (Huntington Beach)
  - South Service Planning Area → Families Forward (Irvine) and Family Assistance Ministries (San Clemente)

Initiative #5: Establish Behavioral Healthcare Wellness Hubs in Each Service Planning Area

- Wellness Hubs are capable of immediately treating mental illness and addiction irrespective of the ability to pay. These will be staffed by professional's experts in these diseases.
- Will provide emergency psychiatric evaluation and crisis stabilization to adults experiencing a behavioral health crisis. All Cities in Orange County benefit from the siting of regional centers that provide stabilization for acute mental health and addictions issues countywide.
- Specialized treatment and linkages to the broader system of care is a critical component of the System of Care response.
- Crisis Stabilization Units Sites
  - North Service Planning Area → 265 South Anita Drive, Orange, California
  - Central Service Planning Area → Costa Mesa & Santa Ana
  - South Service Planning Area → Site to be determined

Initiative #6: Build 2,700 Units of Permanent Supportive Housing and Establish Housing Trust Fund

- The Board of Supervisors approved the Housing Funding Strategy (June 12, 2018) that provides a framework for meeting the 2,700 units of permanent supportive housing goal and approved the Mental Health Services Act (MHSA) $70.5 Million Spending Plan.
- On September 11, 2018, Governor Jerry Brown signed AB 448 Orange County Housing Finance Trust into legislation.
- Cities encouraged to contribute SB2 funds to regional solutions that address homelessness, including the Orange County Housing Trust.

Initiative #7: Establish Complementary Specialized Supportive Services that Improve System Performance

- **Employment programs** - Provides employment opportunities to stabilize household income to regain self-sufficiency. Public and Private partners contribute by registering employment contract opportunities with the employment program that provides appropriate placement opportunities.
- **Collaborative Courts** – provides people experiencing homelessness access to the court system to settle pending legal matters by completing voluntary community service and/or participating in programs that provide necessary steps to transition out of homelessness.
- **Re-entry Programs** – Develop re-entry strategies and programing to close the gap that exists between time of release and access to community-based services designed for re-integration into the community while reducing recidivism.
- **Prevention/Diversion** - These programs include assistance with corrections, mental health, and substance abuse, targeting at-risk populations that could benefit from utility or gap rental assistance and/or move-in deposit assistance.
- **Landlord Incentives Program** – Flexible funding offered to participate landlords for short-term vacancies, minor unit repairs reimbursement and/or increased rental deposits. An outreach tool to recruit and retain landlords who are willing to accept housing choice vouchers and rental subsidies thus securing housing units with diverse entry criteria to meet the needs of individuals seeking permanent housing placement.
- **Homeward Bound** – Provides an opportunity to end an individual's or family's homelessness by reconnecting them with family, friends and support system in another City/State.

Initiative #8: Use the Coordinated Entry System for Regional Prioritization and Targeting of Housing Resources

- CES is intended to standardize the process for allocating resources, targeting to meet localized priorities for program participants via intake, assessment and linkages.
- Nonprofit homeless service providers target available housing resources to homeless individuals/families regionally within the Service Planning Areas and ensure system flow from the Regional Navigation Centers into permanent housing options.
- Ensure resources are targeted effectively to Orange County Homeless persons

Initiative #9: Improve Public Education and Information that Promotes Progress towards Results

- Establish public information and outreach program that informs residents and businesses of Orange County of the causes of homelessness and the systemic approaches needed to promote sustainable communities.
  - Increase local support for resource solutions that address homelessness
  - Promote opportunities for residents and businesses to contribute, invest and participate in solutions
  - Improve the understanding of demographics of homeless people in the County of Orange
  - Share individual and programmatic success stories and progress on key initiatives
- Engage Local universities in conducting research and analysis to measure and report effective outcomes

Initiative #10: Improve Agency and System Capacity

- Training for staff, agencies, system wide capacity building
- Communication, Collaboration, Integration across sectors
- Mobilize leadership teams to identify, track, measure progress, results, outcomes and impacts
- Commission membership to provide feedback on these Initiatives, assign leadership to draft specific Objectives and Key Results for each one.