

**ORANGE COUNTY PUBLIC-PRIVATE
COMMUNITY WELLNESS HUB**

Anita Street
INN Project Concept
November 2018

COMMUNITY IN ACTION

- ❖ Families across Orange County are suffering in the face of increasing mental health and substance use disorders. For many families, these challenges have become devastating catastrophes.
- ❖ 265 Anita in the city of Orange is the first manifestation of systems change in Orange County.
- ❖ 265 Anita is a best-in-class regional treatment and wellness hub. It is a symbol of the strength and possibilities created when public and private partners strive together.

STAKEHOLDERS' IDENTIFIED NEEDS

- ❖ Anita Street Wellness Hub (i.e., co-located services), is the result of County strategic and community planning discussions that began in 2016
- ❖ Funds were first approved as part of MHSAs Annual Plan Update for FY 2018/19
 - CSS transfer to CF for renovation/construction of site
 - Services **initially** to be funded through MHSAs, MediCal, Drug MediCal, SAPT
- ❖ Additional goals/elements were further developed through needs identified by participants in:
 - BHS Community Engagement Meetings (Summer 2018)
 - PEI Community Planning Meetings (August - Sept 2018)
 - Be Well Summit and Meetings (beginning July 2018)

NEEDS ADDRESSED BY WELLNESS HUBS

- ❖ Different locations across county with services tailored to meet needs of surrounding community
- ❖ Wellness Hubs would:
 - Increase access to behavioral health urgent care
 - Encourage and promote community partnerships and collaboration in the formation of Crisis Stabilization Units
 - Provide co-located services to promote crisis stabilization and sustained behavioral health recovery
 - Expand the role of peers in behavioral health in urgent care settings
 - Provide case management, resource referrals and family supports
 - Leverage technology to increase access to services and support
 - Map behavioral health assets
 - Establish/track data metrics to monitor program effectiveness
 - Align client need to appropriate level of care

ANITA STREET OVERVIEW



COMMUNITY NEED

OC Emergency Department Volume, 2016, OSHPD

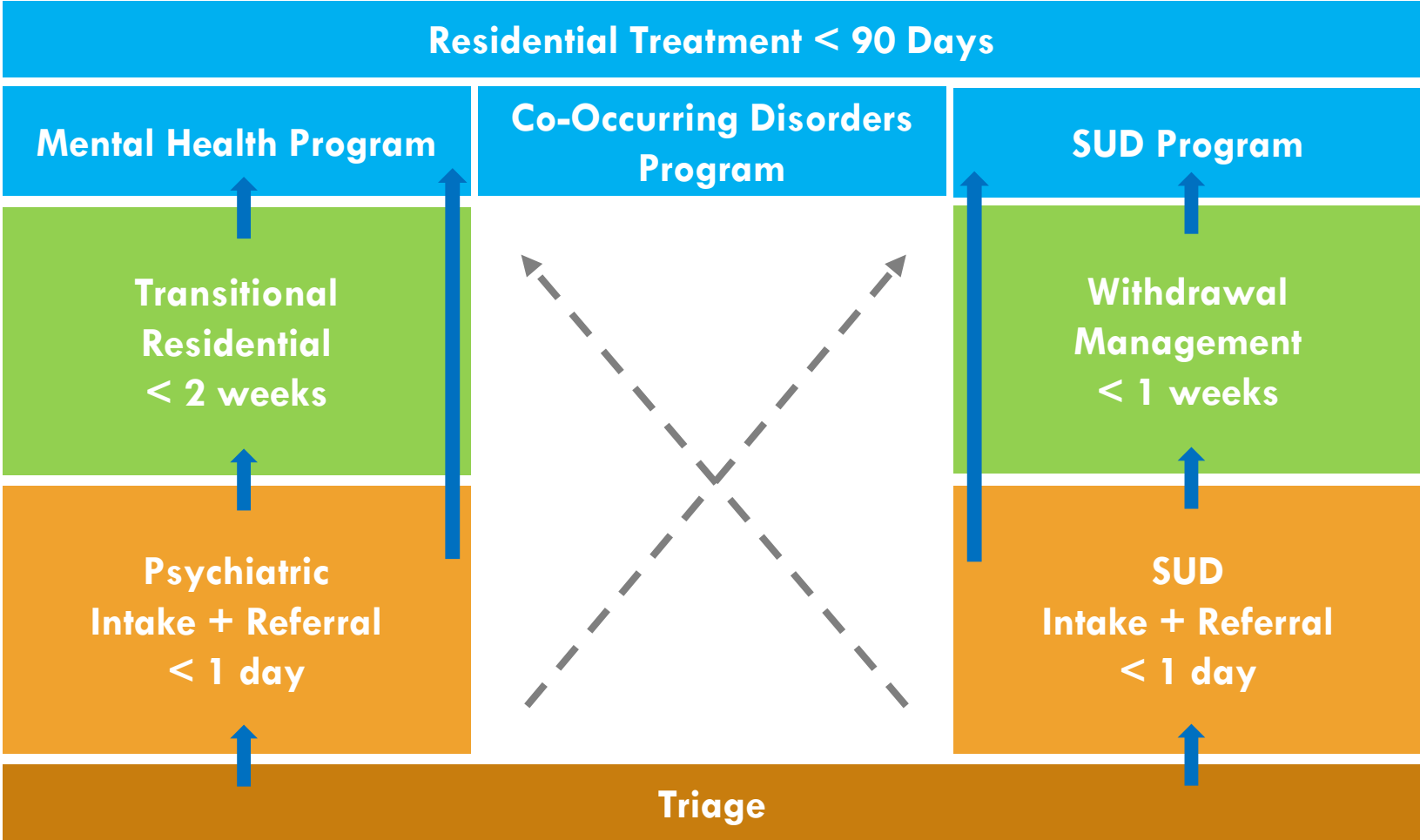
DIAGNOSES	TOTAL OC Market	5 Mile Radius of 265 Anita	% of Total
Alcohol-related disorders	10,645	2,773	26.1%
Substance-related disorders	6,388	1,984	31.1%
Mood disorders	5,695	1,890	33.2%
Suicide and intentional self-inflicted injury	4,498	1,306	29.0%
Schizophrenia and other psychotic disorders	4,067	1,477	36.3%
Delirium dementia, amnestic, other cognitive disorders	960	285	29.7%
Miscellaneous mental health disorders	888	322	36.3%
Attention-deficit, conduct, disruptive behavior disorders	484	174	35.9%
Screening / Hx of mental health substance abuse codes	252	66	26.4%
Personality disorders	105	41	39.0%

Totals:	34,024	10,336	30.4%
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Payer Mix	5 Mile Radius Payer Mix %	Total OC Market	5 Mile Radius of 265 Anita
Medi-Cal	52.9%	15,441	5,463
Commercial	23.0%	10,772	2,379
Self Pay	11.4%	3,823	1,176
Medicare	11.3%	3,464	1,172
Other	1.4%	525	147

Totals:	100.0%	34,024	10,336
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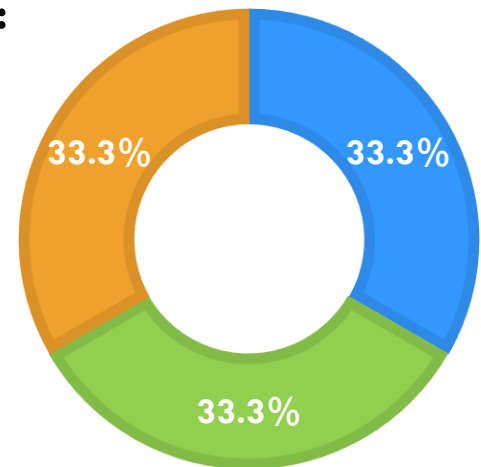
ANITA STREET WELLNESS HUB



ANITA STREET INNOVATION CONCEPT

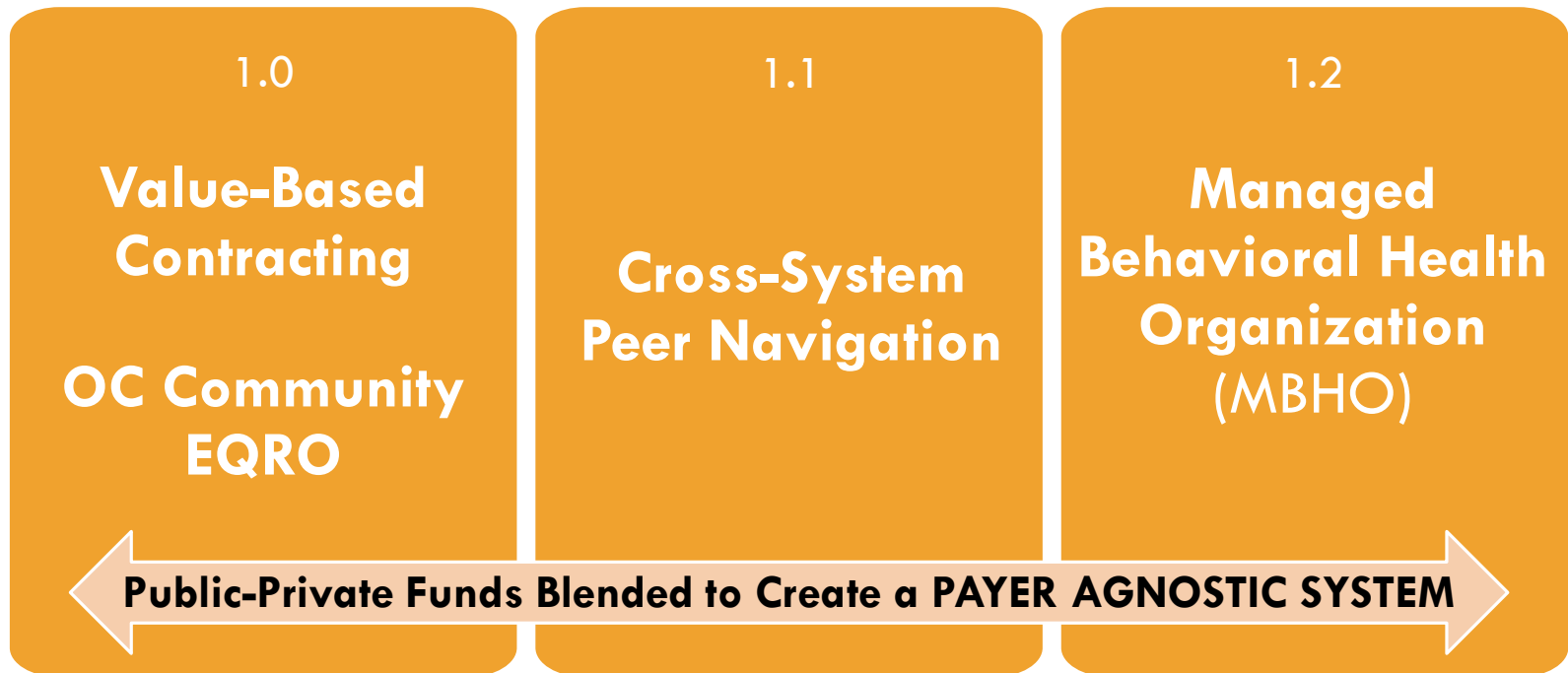
ANITA STREET INN CONCEPT

- ❖ Introduce a new approach to improve the overall mental health system by:
 - Employing a collective impact model with strategies, approaches and outcomes aligned across sectors/agencies
 - Pooling fiscal resources across sectors:
 - County Public Mental Health
 - CalOptima
 - Hospital Community Benefit



3 INTER-DEPENDENT INN PROJECTS

How do we leverage behavioral health dollars across sectors to serve an entire community effectively and efficiently, regardless of payer source?



Staggered Project Start Dates

1.0 VALUE-BASED CONTRACTING & OC COMMUNITY EQRO

Description:

- ❖ Value-Based Contracting (VBC)
 - Incentivize service quality and improve client outcomes
- ❖ Community External Quality Review Organization (EQRO):
 - Monitor performance of programs based on VBC terms

Goals:

- ❖ Drive quality across co-located services
- ❖ Create synergy among co-located programs
- ❖ Influence quality and standards across behavioral healthcare systems

1.1 CROSS-SYSTEM PEER NAVIGATION

Description:

- ❖ Offer 24/7 navigation assistance to clients by persons with lived experience, including parent partners:
 - **Ombudspeers** assist with efficient navigation of on-campus services
 - **Community Care Navigators** facilitate linkage to services upon discharge from Anita Street
- ❖ Create/maintain an online curated resource directory to assist navigation
 - Providers can update information without having to rely on a webmaster
 - Clients can opt to complete a social determinants profile to facilitate referral recommendations
 - Clients can post reviews that the EQRO can use to assess service quality

Goals:

- ❖ Improve access to appropriate/needed clinical services by facilitating linkages through (1) peer navigation and (2) technology-enhanced matching to services

1.2 MANAGED BH ORGANIZATION

Description:

- ❖ Create a network of behavioral health providers who will serve clients regardless of payer source
- ❖ Recruit qualified providers capable of addressing cultural needs currently unmet by existing systems/services
 - e.g., Veterans, ethnic communities, deaf and hard of hearing, LGBTQ, etc.
- ❖ Providers agree to a universal reimbursement rate established with MBHO in coordination with payer sources
- ❖ MBHO will credential and verify provider's stated expertise/training

Goals:

- ❖ Increase and equalize access by need and not by payer type
- ❖ Improve ability to serve unserved and underserved communities

PROPOSED INN EVALUATION PLAN

OVERARCHING LEARNING OBJECTIVES

- ❖ Improve timely access to services
- ❖ Increase access to services, particularly among un- and underserved communities
- ❖ Improved engagement in outpatient behavioral health services
- ❖ Improved client outcomes as measured by:
 - decreased ED utilization due to behavioral health crises
 - decreased psychiatric hospitalization episodes and/or length of stay

NEXT STEPS: TARGET DATES

December 2018 – January 2019

Community Planning Meetings

**MHSA Steering Committee
Anita St INN Project/Budget Presentation**

February 2019

30-day Public Comment

March 2019

Mental Health Board Presentation

April 2019

County Board of Supervisors Approval

MHSOAC Presentation