

County of Orange Health Care Agency EMERGENCY MEDICAL SERVICES 405 W. 5th Street, Suite 301-A Santa Ana, CA 92701

9-1-1 EMERGENCY AMBULANCE FISCAL YEAR 2018/2019 2nd QUARTER ACTIVITY REPORT OCTOBER - DECEMBER 2018 REGION A



(Placentia, Yorba Linda, Unincorporated Brea)

Emergency Ambulance Service, Inc.

Response Time Compliance

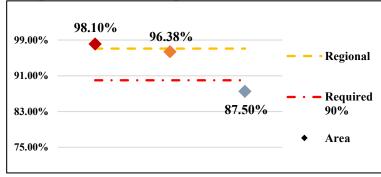


Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

Dispatches

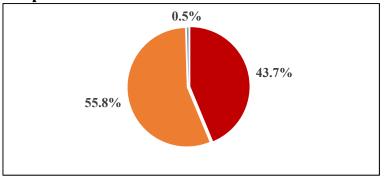


Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for calls outside the region border $\frac{1}{2}$

Transports

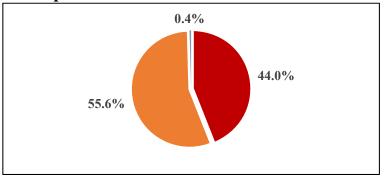


Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls outside the region border

REGION COMPLIANCE	97.09%
Placentia	98.10%
Yorba Linda	96.38%
Unincorporated Brea	87.50%

REGION DISPATCHES	1681
Placentia	735
Yorba Linda	938
Unincorporated Brea	8

REGION TRANSPORTS	1168
Placentia	514
Yorba Linda	649
Unincorporated Brea	5