

# MHSA Innovation (INN)

## Anita Wellness Campus INN Planning Project



January 28, 2019



# Agenda

### Anita Wellness Campus Background

- What was the community planning process?

### Timeline for the Anita Wellness Campus

- What activities will create Anita Campus?

### Anita Campus INN Proof of Concept Proposal

- What is the INN proposal?

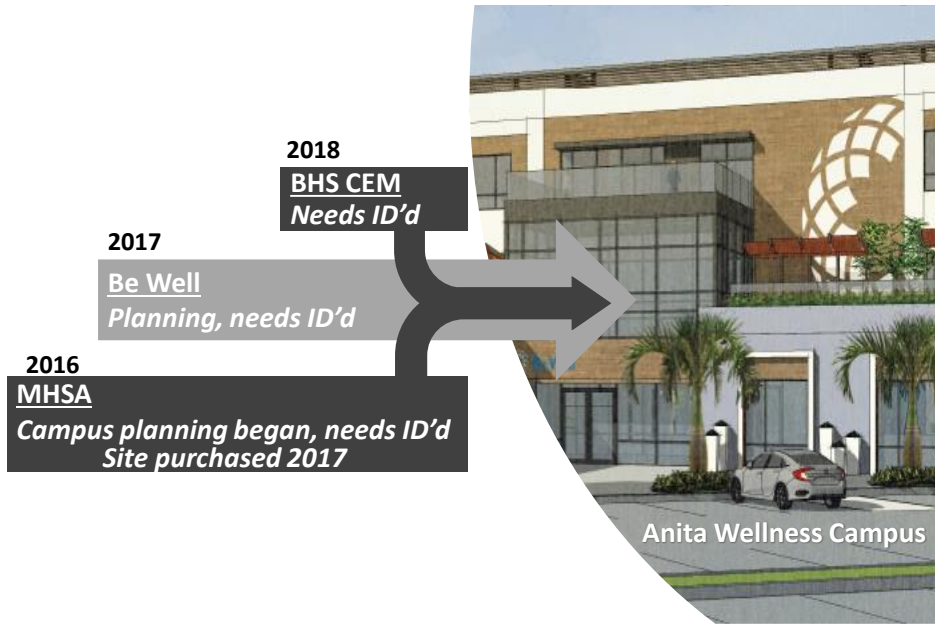
### INN Proposal Budget

- What is the budget for the INN Proposal?

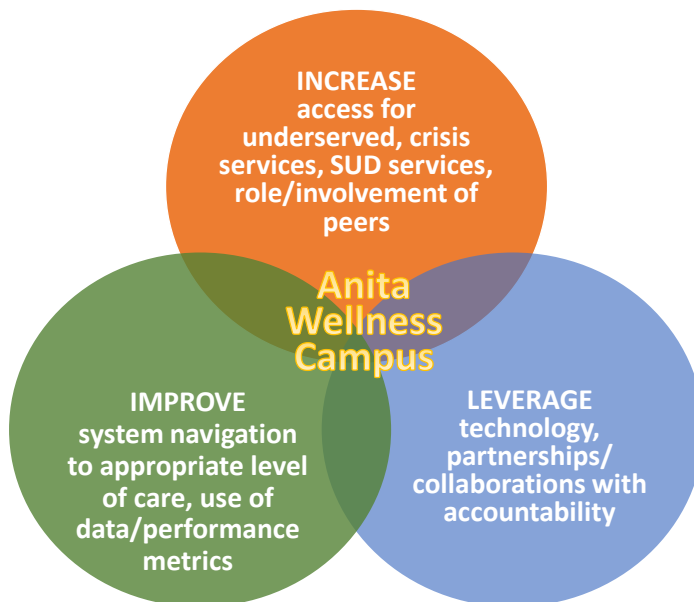
### INN Proposal Timeline

- What will happen next?

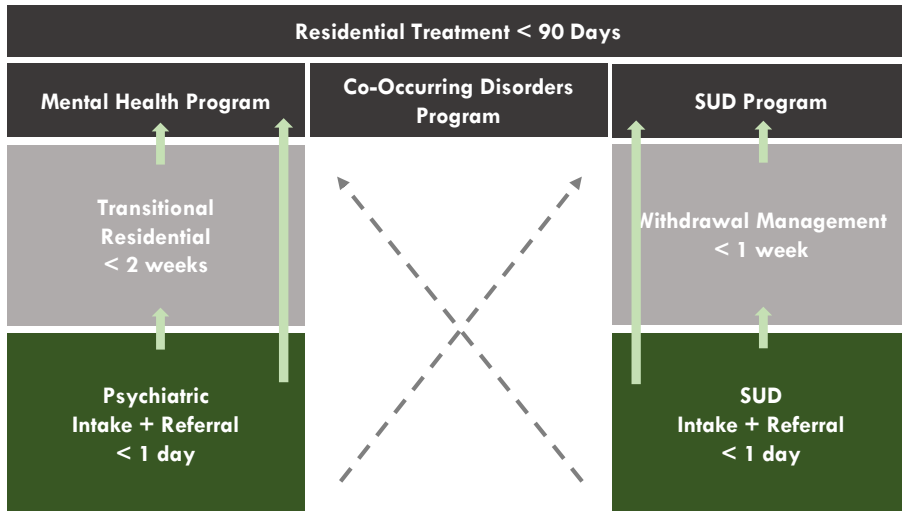
## Community Planning Efforts



## Community Planning Results

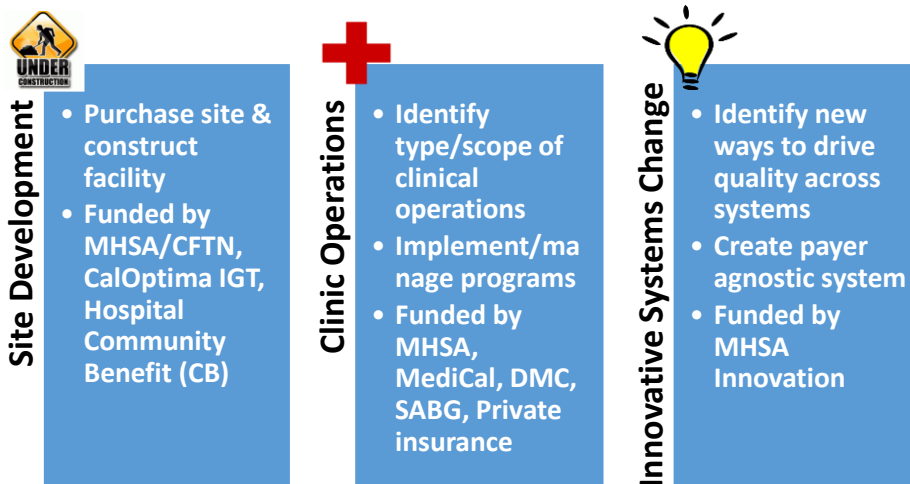


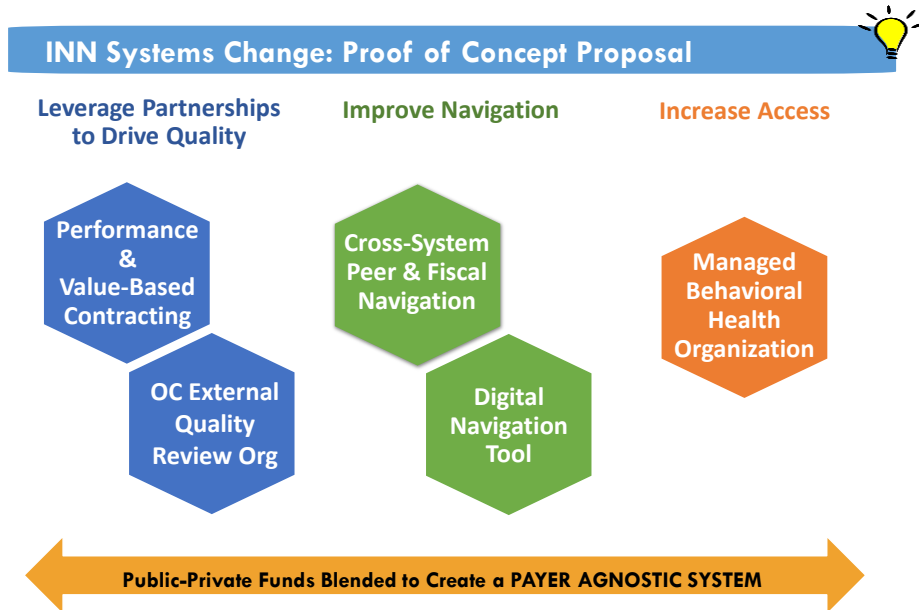
# Anita Wellness Campus: 2016 BHS/MHSA Strategic Priority



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## Creating the Anita Wellness Campus





**How do we leverage behavioral health dollars across sectors to serve an entire community effectively and efficiently, regardless of payer source?**

## Performance- & Value-Based Contracting (PB/VBC)



### What it does

- Incentivizes service quality and improves client outcomes by paying for value, not just volume, of services

### Why we need it

- Current payment models for BH services don't support improvement of outcomes

### How we identified need through local community planning

- Provide services to providers to increase retention, effectiveness
- Clarify process for having a recommended program come to fruition
- System improvement and efficiency

# OC Community External Quality Review Organization (OC-EQRO)



## What it does

- Conducts analysis and evaluation of aggregated information on quality, timeliness, and access to services to support quality improvement and monitor performance of programs

## Why we need it

- We need a local, community-driven EQRO to support achievement of outcomes and quality improvement for Orange County

## How we identified need through local community planning

- Provide services to providers to increase retention, effectiveness
- Clarify process for having a recommended program come to fruition
- System improvement and efficiency
- Big data sharing and analysis

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# Cross-System Peer & Fiscal Navigation



## What it does

- Offers 24/7 navigation assistance to clients by persons with lived experience, including parent partners
- Provides financial navigation support to assist with billing

## Why we need it

- Peers are uniquely qualified through lived experience to assist others and encourage resiliency, wellness and self-management of health and behavioral health
- Clients and their families will need support to navigate services at the Anita Campus
- Clients and their families will also need assistance with billing issues

## How we identified need through local community planning

- Provide peer services for all

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# Digital Resource Directory

## What it does

- Creates / maintains an online curated resource directory to assist navigation, and allows for client reviews of resources

## Why we need it

- Currently this information is not housed in a central spot or curated to make it accessible to providers, clients, and others who need it

## How we identified need through local community planning

- Big data sharing and analysis
- Increase dialogue/reflection/education about social determinants for mental health & toxic stress related to chronic illness
- Artificial intelligence

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# Managed Behavioral Health Organization (MBHO)



## What it does

- Creates a network of BH providers who will serve clients regardless of payer source
- Recruits qualified providers capable of addressing cultural needs currently unmet by existing systems/services (e.g., Veterans, ethnic communities, deaf and hard of hearing, LGBTQ, etc.)
- Establishes universal reimbursement rates in coordination with payer sources
- Credentials and verifies provider's stated expertise/training

## Why we need it

- To increase and equalize access by need and not by payer type
- To improve ability to serve unserved and underserved communities

## How we identified need through local community planning

- Feedback to provide services to unserved/underserved and hard-to-reach communities (i.e., monolingual and ethnic communities, LGBTQ, TAY, Foster youth, Older Adults, Veterans)

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# Summary

## What is the INN Project?

- Developing a proof of concept for:



## Why do we need this?

- To determine in what ways can we braid funding sources and regulations so that the person and not the payer source is the center of patient care

## What do we hope to learn?

- How to create a payer agnostic system within the Anita Campus

## What is the length of this proposal?

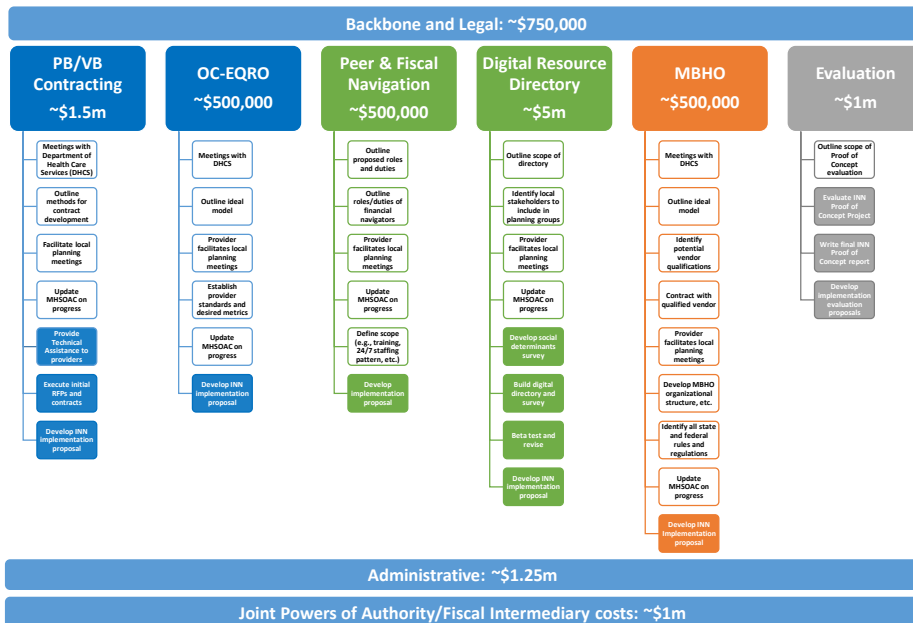
- 18 months

## What is the proposed budget?

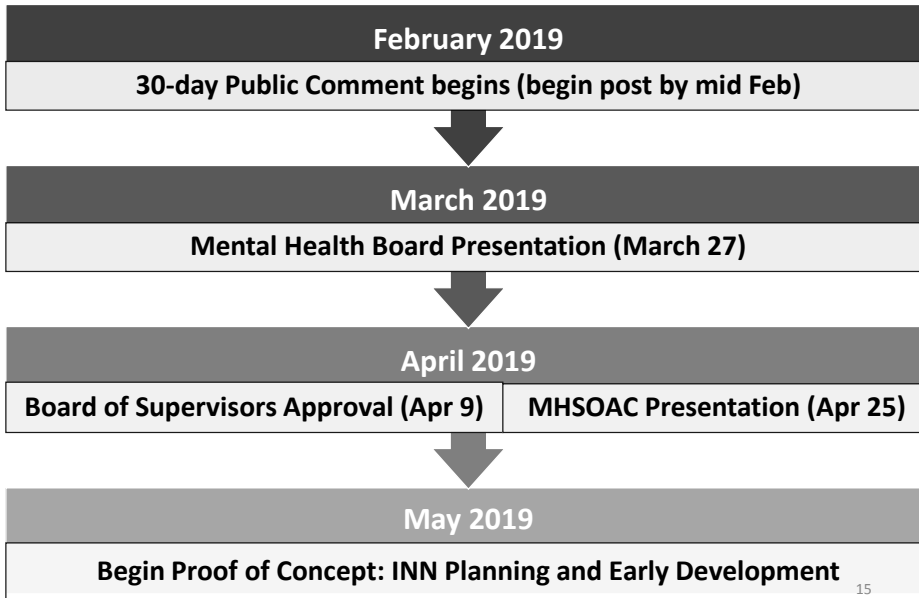
- Approximately \$12 million

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# Proposed INN Project Budget: ~\$12m



## INN Proposal Timeline



## Contact Information

*Please direct all inquiries to the MHSA Office at*

**MHSA.ochca.com**

**714-834-3104**

**and the MHSA Office will forward your question  
to the appropriate contact**