

COUNTY SERVICES

available to support your community initiatives



SAFETY

SOURCES

SHELTER

HOPE

AID

ASSISTANCE

Environmental Health Services
(714) 433-6000

Behavioral Health Services
(714) 834-3747

CHAT-H, Public Health Services
(714) 834-8498

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HELP

COMMUNITY

HOMELESS SHELTER IMPLEMENTATION



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OC HEALTH CARE AGENCY'S ROLE IN HOMELESS SHELTER IMPLEMENTATION

HCA works closely with any city, agency or organization implementing a homeless shelter to ensure temporary and/or long-term shelter sites are able to:

1

Meet health and safety standards for homeless people.

2

Provide screening for and linkage to behavioral health services.

3

Provide resources and case management.

Environmental Health Services



As cities open temporary or longer-term sites, there are several moving parts to address when designing shelter-based services. EHS is available to support each shelter and its residents by making sure public health and safety considerations are part of the process.

As new sites are planned and developed, EHS is here to help. EHS can work with shelter operators to survey and assess each health and safety area to make sure the shelter meets the required standards in each of the following areas:



Housing



Toilet rooms, hand washing and bathing facilities



Food Service



Drinking Water



Waste Disposal



Proper disposal of Sharps or hypodermic needles

Behavioral Health Services Outreach and Engagement



BHS O&E serves homeless individuals who are experiencing mild to serious behavioral health issues with a focus on linkage to mental health, substance use and other support services. This is accomplished by developing and building trusting relationships with homeless individuals and collaborating with other service providers.

O&E can provide the following:



Outreach support in the community prior to opening new shelter sites



Training to shelter providers in understanding and using the HCA Behavioral Health System



Assistance linking homeless individuals to HCA mental health and substance use programs

Comprehensive Health Assessment Team-Homeless (CHAT-H)



CHAT-H is comprised of Public Health Nurses and Community Health Assistants helping homeless families and individuals who have unmet healthcare needs by providing resources and case management to clients in parks, shelters, soup kitchens and motels.

CHAT-H can provide the following:



Evaluation of needs and health crisis interventions



Education about medical conditions and medications



Linkage to health insurance, medical care, mental health and/or substance use services and housing agencies



Comprehensive and chronic disease case management



Help with arranging transportation to medical appointments

To coordinate the completion of a shelter survey, please contact **Environmental Health Services** at (714) 433-6000.

To make referrals for O&E follow up in the community, please call (800) 364-2221. To discuss these services in more detail, please contact **Behavioral Health Navigation Services** at (714) 834-3747.

To make referrals for **CHAT-H** follow-up in the community, please call (714) 834-8498.