




MHSA INFORMATION AND PLANNING POST-SURVEY

Stakeholder Feedback for July 18, 2022

Question #1: Do you have any recommendations that would improve the QUALITY of Veterans mental health and recovery services in Orange County?

		
<p>More comprehensive trainings on suicide prevention</p> <p>Standardized application intake process that can be shared with multiple Veteran providers at once</p>	<p>Connect the system of Veteran program partners together</p>	<p>More locations with free services for Veterans to combat extended wait times for mental health services</p>

“USE A SALESFORCE DATABASE TO ALLOW CLIENTS TO APPLY TO MULTIPLE PARTNER SOCIAL SERVICE AGENCIES SIMULTANEOUSLY OVER THE PHONE OR ON A 24/7 OPERATOR RESPONSE BASIS.”

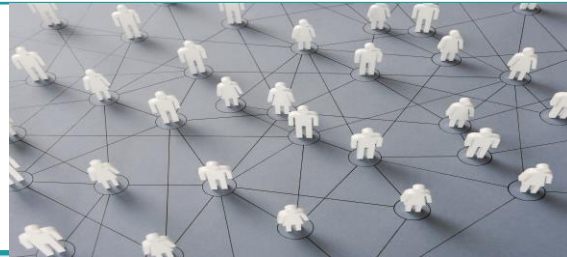
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Question #2: Do you have any recommendations that would improve ACCESS to mental health and recovery services in orange county?



Develop a Veterans Newsletter



Spread awareness, including non-Veteran focused institutions, post 9/11 Veterans, and older adult Veterans.



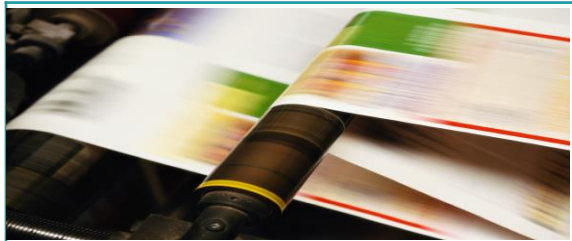
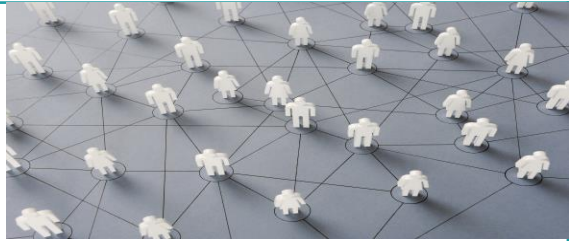

Navigation/visualization chart(s) of Veteran services to support local resource navigation

“Spread awareness...let the veteran community know what is available to them, especially for those that seek mental health services.”

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Question #3: Are you aware of any Veterans groups that the MHSA office could engage with to get more Veteran and military connected input on community needs and service delivery?

		
Contact OCVMFC for list of 100 agencies OCVAC	Local Elks, Legions, Fire Departments and police departments Veterans Virtual	VFW, AMVETS, DAV Officers OC Peer Huddle

“Our veterans virtual is one with our local community. We do a virtual with many veterans and organizations. Local elks, legions, fire departments and police departments that have veterans employees.”

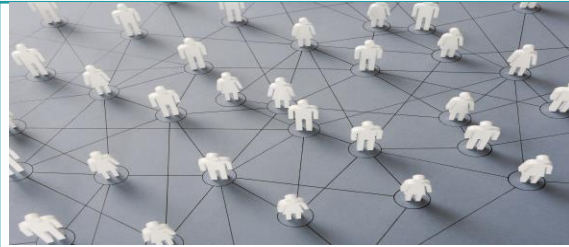
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Question #4: Do you have additional topics that you would like to hear presentations on?



More ways to have civilians involved to help Veterans.



Educate civilians more on Veterans and how civilians can be of service to Veterans.



The different needs of both draft era and post 9/11 Veterans.

“Thinking about the very different needs of both draft era and post 9/11 Vets. Big needs in both those populations.”