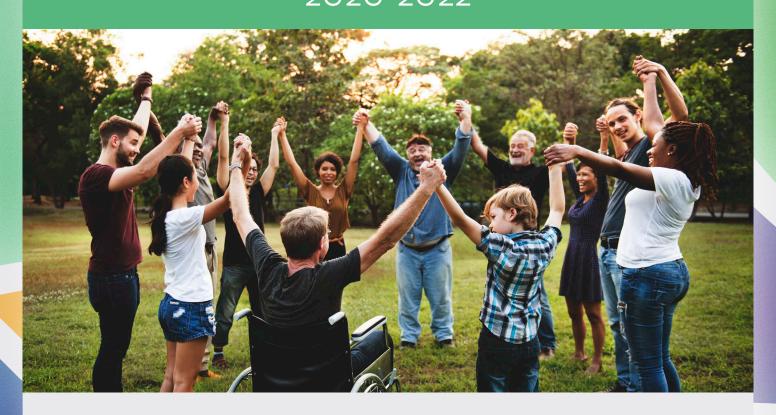
Orange County's



Orange County Health Improvement Plan 2020-2022



www.ochealthiertogether.org

SUGGESTED CITATION

Orange County Health Improvement Plan 2020-22. Santa Ana, CA. January 2020. Available at: <u>www.ochealthiertogether.org</u>



Orange County's Healthier Together is a communitywide initiative that aligns public and private resources within the public health system to improve health for all who live, work, and play in Orange County. The initiative is administered by Orange County Health Care Agency, Public Health Services.

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Older Adult Health | Sexual Health | Public Health System

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REFERENCE DOCUMENTS

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Orange County's Healthier Together is a community-wide initiative that aligns public and private resources within the public health system to improve health for all communities in Orange County. This initiative is led by the Orange County's Healthier Together Health Improvement Partnership.

HEALTH IMPROVEMENT PARTNERSHIP (HIP)

The Health Improvement Partnership guides and leads the Orange County Healthier Together assessment and planning process. Member organizations include:

- 2-1-1 Orange County
- Alzheimer's Family Services
 Center
- American Heart Association
- · Beacon Health Options
- Boat People SOS
- CalOptima
- Chapman University
- Children's Bureau of Southern California
- Children's Hospital of Orange County
- California State University at Fullerton (CSUF)
- Community Health Initiative of Orange County
- CSUF Center for Successful Aging
- First 5 Children and Families
 Commission of Orange County
- Health Funders Partnership
- Hoag Memorial Hospital
- Kaiser Permanente
- Latino Health Access (LHA)
- LGBT Center of Orange County
- MemorialCare Health System
- MOMS Orange County

- Multi-Ethnic Collaborative of Community Agencies (MECCA)
- Omada Health
- Orange County Asian and Pacific Islander Community Alliance (OCAPICA)
- Orange County Department of Education
- Orange County Health Care Agency
- Orange County Medical Association
- Orange County Social Services Agency
- Orange County United Way
- Orange County Women's Health Project
- Providence St. Joseph Health
- The Cambodian Family Community Center
- University of California at Irvine (UCI) Health
- UCI Institute for Clinical and Translational Science
- UCI Program in Public Health

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HEALTH IMPROVEMENT PARTNERSHIP CO-CHAIRS

David Souleles November '14 - Present Orange County Health Care Agency, Public Health Services

Vattana Peong January '19 - Present The Cambodian Family Community Center

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Incoming Members:

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Clayton Chau Be Well Orange County

Claudia Magee CalOptima

Allyson Sonenshine Women's Health Project

HEALTH IMPROVEMENT PARTNERSHIP WORK GROUPS AND PLANNING PARTNERS

Social Determinants of Health - HIP Social Determinants of Health Work Group

Access and System Navigation - HIP Steering Committee, Be Well Orange County, CalOptima

Health Promotion and Disease Prevention - HIP Health Promotion and Disease Prevention Work Group

Mental Health and Substance Use - Be Well Orange County

Older Adult Health - Orange County Strategic Plan for Aging

Sexual Health - Orange County STI Coalition

OTHER PARTICIPATING AGENCIES

Thank you to the following organizations for your contributions through participation in assessments, focus groups, and work groups. Your input and feedback was invaluable in shaping this plan.

Altamed Health Services

America on Track

American Lung Association

Asian Americans Advancing Justice - Orange County

Be Well Orange County

Boys and Girls Club of Garden Grove

Cancer Kinship

Center for Oral Health Children's Bureau

Community Action Partnership of OC Council on Aging – Southern California

Covered OC Collaborative Early Childhood OC

Early Childhood Mental Health Collaborative

Emory University

Family Resource Centers - Gary Center, South OC

Healthy Smiles for Kids of Orange County

Help Me Grow

Hospital Association of Southern California

Kid Healthy Laguna Hospital Latino Health Access Live Healthy OC

March of Dimes

Marshall B. Ketchum University

Mission Hospital

National Alliance on Mental Illness Orange County

Nu Care

OC Grantmakers

OC Mental Health Board

Orange Grants

Pathways

Regional Perinatal Program of California

Saddleback Hospital

Santa Ana Unified School District

SeniorServ

Sequoia Foundation

SJH Community Partnership Fund Staff of Supervisor Andrew Do

St. Joseph Hospital
St. Jude Medical Center

The Coalition of Orange County Community Health

Centers

The Olin Group

UC Cooperative Extension

Vietnamese American Cancer Foundation

Western Governors University

Special thanks to the following staff of the Orange County Health Care Agency, Public Health Services for their assistance in producing this plan: Donna Fleming, DPA, MSW, Consultant; Jane Chai, MPH, Public Health Projects Manager; Genesis Sandoval, MPH, CHES, Staff Specialist; and Kristin Alix, MPH, Health Communications Specialist.

On behalf of the Orange County Health Improvement Partnership (HIP), we are pleased to present the 2020-22 Orange County Health Improvement Plan. This plan was informed by a year-long community health assessment that found that while Orange County's health, as a whole, continues to fare well compared to other areas, there are some troubling trends and disparities that impact our communities.

The HIP identified that improving health in Orange County requires a close look at the conditions that create health inequities. To that end, two of the six focus areas in this plan address overall system issues: Social Determinants of Health and Access and System Navigation. The remaining four areas highlight health topics identified as the most pressing to work on in the next three years: Health Promotion and Disease Prevention; Mental Health and Substance Use; Older Adult Health; and Sexual Health.

We are pleased to welcome Be Well OC, CalOptima, OC Strategic Plan on Aging, and OC STI Coalition and thank our HIP Steering Committee, Social Determinants of Health Work Group, and Health Promotion and Disease Prevention Work Group for leading work in their respective focus areas. The goals, objectives, and strategies outlined in the plan reflect their hard work and commitment to improving health in Orange County.

We want to especially thank the residents and community partners who contributed their time and ideas in developing this plan. By working together, we know we can achieve our vision that "Orange County is a community where everyone has opportunities and resources to be healthy and enjoy safety and optimal quality of life."

Sincerely, HIP Co-Chairs



Vattana Peong, MPH
Executive Director
The Cambodian Family Community Center



David Souleles, MPH
Deputy Agency Director
Orange County Health Care Agency
Public Health Services

Vision for a Healthy Orange County

VISION

Orange County is a community where everyone has opportunities and resources to be healthy and enjoy safety and optimal quality of life.

VISION FOR A SYSTEM THAT WILL SUPPORT A HEALTHY ORANGE COUNTY

The public health system is a partnership promoting a healthy Orange County that includes residents, health care providers, community and faith-based organizations, schools, businesses, government entities, and others. Our vision of Orange County's public health system is driven by our shared values and strives to be:

- responsive, accessible, and accountable to the communities it serves
- well-connected and coordinated across various sectors
- driven by data and committed to quality through learning, innovation, and use of best practices
- positioned to anticipate and respond to current and future challenges and opportunities impacting health

VALUES

Our vision for a healthy Orange County is driven by the following common values:

Inclusivity and Diversity

Healthy communities and systems value and respect the needs, perspectives, and contributions of all people.

Equity

Eliminating disparities and attaining optimal health for all is best achieved by addressing root causes of inequalities.

Comprehensive

Health includes physical, mental, and emotional well-being and is impacted by many factors (but not limited to) economics, environments, education, and social conditions.

Collaborative

Optimal health requires cross-sectorial partnerships between many entities including (but not limited to) residents, health providers, community-based organizations, faith-based organizations, schools, businesses, and government.

Multi-dimensional

Health must be understood at the individual, family, and neighborhood level.

Prevention and Health Promotion

Optimal health starts with the prevention of disease and injury at its root cause, including the creation and sustenance of health promoting and protective environments; and is supported by prevention initiatives, early intervention services, and access to high quality care and treatment.

Self Sufficiency and Autonomy

Health and overall wellbeing includes self-sufficiency, the ability to advocate for one's self and others, and functional independence for those with disabilities and illness.

2020 - 22 Orange County Health Improvement Plan Summary of Priority Areas

SYSTEM TOPICS

ACCESS AND SYSTEM NAVIGATION

The HIP will work with CalOptima and Be Well OC to meet our ideals of a public health system that is:

- responsive, accessible, and accountable to the communities it serves;
- well connected and coordinated across various sectors.

SOCIAL DETERMINANTS OF HEALTH

Goal: Achieve health equity by addressing the root causes that impact health outcomes across Orange County.

HEALTH TOPICS

HEALTH PROMOTION AND DISEASE PREVENTION

Goal 1: Increase the proportion of community members who are in a healthy weight category.

Goal 2: Reverse the trend of increasing rates of diabetes.

MENTAL AND SUBSTANCE USE

Goal: Orange County will lead the nation in optimal mental health and wellness for all residents.

OLDER ADULT HEALTH

Goal: Orange County is a place that creatively nurtures, encourages, and supports the growing numbers of older residents.

SEXUAL HEALTH

Goal 1: Reduce sexually transmitted infection (STI) rates in Orange County.

Goal 2: Reduce teen birth rates in Orange County.



Priority Area Plans



Social Determinants of Health

Our health is influenced by social factors such as where we are born, what our family's income is, what education we get and jobs we have, how much support we get from family and friends, and what stigma we face in the community. Therefore, improving health for all must address factors influencing health at the community level including income, education, transportation, social environment, and public safety.^{1,2}

Social determinants of health was identified as a new area of interest in the 2017-2019 Orange County Health Improvement Plan. As a result, the Health Improvement Partnership (HIP) formed a Social Determinants of Health Work Group to explore work in this area. The work group conducted a survey with Orange County's Healthier Together stakeholders that revealed that the vast majority of partners are doing some work on key social determinants of health issues including economic stability, educational attainment, healthy social and community contexts, health care access, and neighborhood and built environment. However, barriers such

as resource limitations, lack of political will, and low awareness about the topic, stifle work in the area and will need to be addressed.

In recent years, interest in work to address social determinants of health has increased with CalOptima and non-profit hospitals funding efforts to address economic insecurity and housing. In addition, collaboratives such as *Be Well Orange County* and the *Orange County Strategic Plan for Aging* have prioritized social determinants such as housing and transportation in their work.



QUICK FACTS

- » Asian or Pacific Islander baby girls can expect to live almost 10 years longer than African American baby boys.³
- Economically disadvantaged 5th graders are three times more likely to be obese than others.^a
- » Residents with lower education levels are more likely to report poorer health status, higher rates of disability, and higher rates of serious psychological distress.⁴

Learn more at: www.ochealthiertogether.org/ socialdeterminants Babies born just
miles apart in Orange
County face up to a
7-year difference
in life expectancy.3





Social Determinants of Health Goals, Objectives, and Strategies

HIP Planning Partner: Social Determinants of Health Work Group

The OC Health Improvement Partnership's Social Determinant of Health Work Group currently guides efforts in this area. The work group is led by representatives from the American Heart Association/American Stroke Association, Mission Hospital, and Orange County Department of Education with participation from Chapman University, Children's Hospital of Orange County, Institute of Healthcare Advancement, Orange County Health Care Agency, St. Joseph Health, UC Cooperative Extension, and UCI.

Goal

Achieve health equity by addressing the root causes that impact health outcomes across Orange County.



Objective 1: By December 2022, increase the engagement of diverse sectors to identify and support opportunities that address the root causes of health.

Measures:

- Increase new partners from diverse community sectors engaged in social determinants of health work.
- Increase the number of Orange County Health Improvement Partnership members who participate in cross sector discussions and partnerships.
- Increase the number of partners who can identify at least one social determinants focus in their work.

Strategies:

- Create common language that can be used to discuss social determinants of health.
- Convene a network of partners from

- diverse sectors to work collaboratively to address social determinants of health.
- Create a health equity pledge that can be used by various sectors to serve as a commitment to address social determinants of health.

Objective 2: By December 2022, increase the capacity of cross sector community partners to address health equity through their work.

*This objective will be further developed after initiation of Objective 1.



Access and System Navigation

Access to health care impacts an individual's overall health including prevention of disease and detection and treatment of health conditions. In addition to having health insurance, access to health care must consider cost of care, ability to navigate the system, and cultural and linguistic competency of providers.

Orange County's health care system includes more than 37 medical hospitals, two behavioral health hospitals, 210 home health and hospice agencies, 76 long-term care facilities, and 65 community clinics. Orange County has no public hospital and safety net services are provided by a combination of public and private entities including private physicians, hospitals, urgent care centers, and emergency departments. Orange County's 37 hospitals have about 8,000 beds and 27 emergency departments. ² There are 26 community clinic organizations with over 76 sites in Orange County that serve about 340,000 residents annually. 3, 4 Behavioral health services are provided through a collaboration of public and private partnerships largely led by Orange County Health Care Agency, Behavioral Health Services and are described in more detail in the Mental Health and Substance Use section of this plan.

Health care services are paid for through a mix of commercial health insurance, public funds, private funding, and self-pay. 5 In Orange County, Medi-Cal is managed through CalOptima, a County-organized health system that provides publicly-funded health care coverage for low-income children, adults, seniors and people with disabilities in Orange County. CalOptima's programs include Medi-Cal, OneCare Connect Cal MediConnect Plan (Medicare-Medicaid Plan), OneCare (HMO SNP), and the Program of All-Inclusive Care for the Elderly (PACE) and cover almost 25% of county residents. In 2018, CalOptima conducted a comprehensive Member Health Needs Assessment that helped to inform care delivery and improve access to care. In 2018, Be Well Orange County emerged as an initiative to bring together public and private partners to create a coordinated system of mental health care in Orange County.



QUICK FACTS

- » Almost 1 in 7 Orange County adults over 19 years of age do not have health insurance a
- » Almost 1 in 10 people in Orange County reported delays or difficulty getting medical care they felt they needed ^b
- » More than 1 in 3 Orange County adults who indicated needing behavioral health care services did not receive them ^c

Learn more at: www.ochealthiertogether.org/access

people in Orange County report not having a usual place to go when they are sick.d

1 in 6



Access and System Navigation Partner Priorities

Health Improvement Partnership (HIP)

The HIP's vision for the public health system is one that is responsive, accessible, and accountable to the communities it serves and well connected and coordinated across various sectors. The HIP is working with CalOptima and Be Well Orange County as planning partners in improving access and system navigation.

As described in the <u>Public Health System</u> section of this plan, the HIP has developed next steps for improving the public health system based on its ideals for the system. The HIP identified seven next steps in improving the public health system, including one that focuses on access and system navigation:

 Expand inventory of services and resources and work to develop workforce capacity and improve coordination and integration of services will be next step for improving the public health system.

These next steps are key priorities for action for the HIP and its Steering Committee.

CalOptima

CalOptima is the sole Medi-Cal plan in Orange County, serving approximately 740,000 members (at time of printing) through its Medi-Cal, OneCare Connect, OneCare, and PACE programs. CalOptima is an important part of the health care sector and is in a unique position to impact and address access and system navigation in Orange County, particularly for low-income individuals who qualify for services. CalOptima's 2020-22 Strategic Plan includes key priorities to improve access and system navigation.

CalOptima's 2020-22 Strategic Plan includes five priority areas. Highlighted objectives that align with the HIP's goal to improve access and system navigation are shown here.

Innovate and Be Proactive

- Leverage new federal and state programs and services to improve access and quality of care for members
- Seek opportunities to further integrate care for members

Expand CalOptima's Member-Centric Focus

• Focus on population health



- Strengthen provider network and access to care
- Enhance member experience and customer service

Strengthen Community Partnerships

- Increase collaboration with providers and community stakeholders to improve care
- Utilize strong advisory committee participation to inform community engagement strategies

Increase Value and Improve Care Delivery

- Evaluate and implement value-based purchasing strategies that drive quality
- Deploy innovative delivery models that address social determinants of health and homelessness
- Maintain focus on providing high-quality care provided to members

Enhance Operational Excellence and Efficiency

- Invest in infrastructure and efficient processes
- Engage workforce and identify development opportunities

More information at www.caloptima.org.

Be Well Orange County

Launched in 2018, Be Well OC is an initiative that brings together public, private, academic, and faith-based organizations to create a coordinated system of mental health care and support, including substance use services, for all Orange County residents.

Access and system navigation is a cross cutting initiative of the six result areas identified by Be Well Orange County.

Result 1. Reduce Mental Health Stigma

Result 2. Prevent and Act Early

Result 3. Close Treatment Gaps and Improve Access

Result 4. Strengthen Crisis Responses

Result 5. Establish Community Wellness Hubs

Result 6. Align Partners, Policies, and Programs

More information at www.bewelloc.org.



Health Promotion and Disease Prevention

Chronic diseases such as heart disease, cancer, and stroke account for 7 in 10 deaths in Orange County.¹ Prevention and management of conditions such as obesity, diabetes, and high blood pressure are key to decreasing illness and death due to these conditions.

Orange County has many programs working to prevent chronic diseases by promoting and supporting healthy behaviors and access to preventative services. Women, Infants, and Children (WIC) offers education and food assistance for low-income residents to purchase healthy food. CalFresh Healthy Living provides nutrition education in school and community settings.

Orange County is also rich in collaboratives working on prevention of obesity and other chronic diseases. The Nutrition and Physical Activity Collaborative (NuPAC) brings together partners to facilitate networking and collaboration in the areas of nutrition and physical activity. Collaboratives have formed to coordinate and network around policies and programs that improve health. The Health Improvement Partnership's Obesity Work Group formed in 2014 and

helped to coordinate these efforts using a collective impact approach. The Orange County Diabetes Collaborative has worked to coordinate these efforts and increase screening and chronic disease management activities in Orange County.

Health care providers, hospitals, and community based organizations offer chronic disease screening, prevention, and management programs throughout the county. Environmental approaches are used by some programs to create community-level changes in the built environment or to increase access to healthy choices. An example is the OC Health Care Agency's Healthy Neighborhoods Program, which partners with jurisdictions to create environments that are walkable and include options for healthy eating.



QUICK FACTS

- » 1 in 5 adults in Orange County is obese.^a
- » More than 1 in 4 Orange County adults have high blood pressure.^b
- » Rates of diabetes have increased by 45% in Orange County in the last ten years.^c
- » In 2018-2019, 53.4% of economically disadvantaged 5th graders in Orange County were in the healthy weight category.²

Learn more at: www.ochealthiertogether.org/ healthpromotion

7 in 10

deaths in Orange County are caused by chronic diseases such as heart disease, cancer, and stroke.¹





Health Promotion and Disease Prevention Goals, Objectives, and Strategies

HIP Planning Partner: HIP Health Promotion and Disease Prevention Work Group

The OC Health Improvement Partnership's Health Promotion and Disease Prevention Work Group guides efforts in this area. The work group reorganized in 2019 and is composed of members from the former OC HIP Obesity Work Group and the OC Diabetes Collaborative, which each previously addressed the Obesity and Diabetes priority area of previous Orange County Health Improvement Plans, Current members include community partners representing America on Track, American Diabetes Association, California State University at Fullerton, CalOptima, Community Action Partnership of Orange County, Dairy Council of California, First 5 Orange County, Kid Healthy, MOMS Orange County, Orange County Department of Education, Orange County Health Care Agency, PHFE Women, Infants, and Children Program (WIC), Providence St. Joseph, Southland Integrated Services, and University of California Cooperative Extension.

Goal 1

Increase the proportion of community members who are in a healthy weight category.

Objective 1: By December 2022, increase by 1% the proportion of economically disadvantaged children and adolescents who are in the healthy weight category.

Objective 2: By December 2022, increase by 0.5% the proportion of economically disadvantaged children and adolescents who are in the healthy weight category in Anaheim, Buena Park, La Habra, and Santa Ana.

Countywide Strategies:

- Coordinate consistent messages about obesity with health care providers.
- Provide resident leadership academy training.
- Provide capacity support to coalitions throughout Orange County.



Targeted Strategies for Anaheim, Buena Park, La Habra, and Santa Ana:

Support community-specific coalitions in implementing collective impact approaches including multi-sector interventions specified such as the following:

- Support implementation of school wellness plans.
- Collaborate with partners to assess
 Early Childhood Education sites that implement nutrition and physical activity standards and follow-up with technical assistance.
- Promote and expand community efforts involving parents and families.
- Identify ways to engage WIC participants up to five to improve a "healthy start" for nutrition.
- Build the capacity of residents to work with school districts, schools, Parent Teacher Student Associations and educators to expand Policy, system, and environmental changes.

Goal 2

Reverse the trend of increasing rates of diabetes.

Objective 1: By December 2022, hold the Type 2 Diabetes prevalence under current statewide rates of increase to 9.0%.

Strategies:

- Promote and expand availability and utilization of effective diabetes prevention and self-management programs by persons who are at risk for diabetes and living with pre-diabetes, diabetes, or gestational diabetes.
- Improve coordination of and communication about diabetes screening, diabetes prevention, and self-management education efforts to ensure that programs are accessible to all populations, with special emphasis on those at greatest risk.



Mental Health and Substance Use

Nearly 1 in 6 people in Orange County report needing help with mental, emotional, or substance abuse problems.^d Mental health is essential to a person's emotional, social, and psychological well-being, and can have a serious impact on physical health. Mental health disorders and chronic substance use are associated with increased risk of diseases and health conditions including diabetes, hypertension, stroke, heart disease, and cancer and unintended injuries.^{1, 2}

Orange County's mental health system, including services addressing substance use, is largely led by the Orange County Health Care Agency, Behavioral Health Services (BHS). Through public and private partnerships including CalOptima, hospital systems, and private and community providers, BHS works to coordinate prevention and treatment services across the lifespan and improve the quality of and access to services. Additionally, the Orange County Mental Health Board is advisory to the Orange County Board of Supervisors and is the official community body that advocates for an accessible, appropriate, and effective mental health system. Orange County is also a recipient of Mental Health Services Act (MHSA) funds, which help to

fund a full continuum of mental health and supportive services to address serious mental illness, as well as prevention efforts. Components of the system include community services and supports, workforce education and training, prevention and early intervention, housing, capital facilities and technology, and innovation. The Orange County Health Care Agency's Prevention and Intervention Team works with a range of community partners to address underage drinking, prescription drug misuse, and driving under the influence of alcohol or drugs. In 2018, Be Well Orange County emerged as an initiative to bring together public and private partners to create a coordinated system of mental health care in Orange County.

QUICK FACTS

- » More than 1 in 3 Orange County adults who indicate needing behavioral health care services did not receive them.^a
- » There has been an increase in suicide rates in Orange County in the past 10 years.
- » Orange County has higher hospitalization rates due to alcohol or substance use compared to 75% of California counties.^{e,f}

Learn more at: www.ochealthiertogether.org/ mentalhealth

Nearly

1 in 6

people in Orange County report needing help with mental, emotional, or substance abuse problems.d





Mental Health and Substance Use Goals, Objectives, and Strategies

HIP Planning Partner: Be Well Orange County

The OC Health Improvement Plan supports and aligns with goals, objectives, and strategies identified by Be Well Orange County (www.bewelloc.org). Launched in 2018, Be Well OC is an initiative that brings together public, private, academic, and faith-based organizations to create a coordinated system of mental health care and support, including substance use services, for all Orange County residents.

Be Well OC has identified six results and associated performance indicators to improve mental health and substance use in Orange County. These will be tracked as part of the Orange County Health Improvement Plan in support of the mental health and substance use focus area. At the time of publishing, Be Well OC partners are actively working on defining indicators to track and measure progress. Objectives and strategies for Be Well OC will be updated as part of the Be Well OC's regular planning process and will be updated on www.ochealthiertogether.org and <a href="https://www.bewelloc.org.

Goal

Orange County will lead the nation in optimal mental health and wellness for all residents.

1. Reduce Stigma: Improved mental health awareness attitudes, and understanding throughout the Orange County community.

Performance indicators:

- 1a. Public awareness and changed conversation
- 1b. Ability to recognize disorders
- 1c. Knowledge of professional help and treatment availability
- 1d. Knowledge of effective self-help strategies
- 2. Prevent and Act Early: Effective prevention and early intervention services are available to all Orange County residents.

Performance indicators:

- 2a. Investments in prevention and early intervention
- 2b. Expand Social-Emotional Learning in early childhood education/care settings
- 2c. Outreach, engagement by peers and early diagnosis



3. Close Treatment Gaps and Improve Access: All Orange County residents can access needed programs and services when and where they need them.

Performance indicators:

- 3a. Mental health equity and disparities
- 3b. Expand utilization of peer services and grow provider pool
- 3c. Optimal interorganizational care pathways and warm connections
- 4. Strengthen Crisis Responses: All Orange County residents can access crisis support through a network of facilities, mobile teams, and digital tools.

Performance indicators:

- 4a. Incidence of mental health crises and suicides (attempts, completions)
- 4b. Appropriate utilization of CSUs and ED and inpatient services
- 4c. Utilization of mobile support services and navigation app
- 5. Establish Community Wellness Hubs:
 Coordinated, integrated, response
 health, behavioral health and wellness
 services capacity. Integrated primary care/
 behavioral health, urgent needs, mobile

treatment strategically located in three geographic regional areas.

Performance indicators:

- 5a. Inter-agency and interorganizational collaboration
- 5b. Implement core Hub services, and region-specific services
- 5c. Broad array of services (e.g. crisis, wellness, mobile health, in-home support, peer run education)
- 6. Align Partners, Policies, and Programs: Addressing complex, interrelated issues of mental illness, addiction, and homelessness, among others.

Performance indicators:

- 6a. Homeless System of Care
- 6b. ACEs and Trauma informed care
- 6c. Cross-sector partnerships
- 6d. University-Behavioral Health program partnerships



Older Adult Health

There are over 470,000 Orange County residents 65 years old or older. That number is expected to double by the year 2040, when one in four residents will be 65 or older. As older adults are faced with various health, economic, and social concerns, it is critical for the public health to be prepared to meet the needs of our aging population.

Orange County benefits from numerous programs and agencies that serve the needs of older adults, including the Office on Aging, Council on Aging-Southern California, other governmental agencies, health care systems, academic institutions with special research/focus on older adults and numerous community-based organizations. The Office on Aging is the lead advocate, systems planner, and facilitator relative to all aging issues, and oversees the Senior Citizen Advisory Council (SCAC), manages an information/assistance line for seniors, provides outreach and services, and coordinates state-required planning efforts. Council on Aging-Southern California oversees the Ombudsman Program, the ReConnect EIOSA program, a financial abuse team, a health insurance counseling program, and a friendly visitor program for seniors. Numerous entities and programs, from cities to small nonprofits to

large countywide programs, serve specific needs of seniors, such as nutritional assistance, adult day health care, chronic disease self-management classes, and programs to promote health and socialization in seniors.

Older adults in Orange County enjoy a high level of health insurance coverage (almost 99%) and many resources exist to assist seniors with their health care and social needs. The Orange County Aging Services Collaborative (OCASC) brings together many of the larger partners in senior services to increase awareness and coordinate services for this growing population. In 2016, OCASC brought together community partners in order to create the first Orange County Strategic Plan for Aging (OCSPA). OCSPA has identified key initiatives to improve the lives of older adults in Orange County.



QUICK FACTS

- » More than 1 in 4 older adults have heart disease.^a
- » 1 in 4 older adults have diabetes.^b
- » More than 1 in 10 older adults were treated for Alzheimer's disease or dementia.^c
- » Large proportions of older adults, 42.5% of single elders and 19.8% of elder couples, cannot afford basic costs for housing, health care, food, and transportation.^{d,e}

Learn more at: www.ochealthiertogether.org/ olderadulthealth The older adult population is expected to double by 2040, when one in four Orange County residents will be 65 or older.





Older Adult Health Goals, Objectives, and Strategies

HIP Planning Partner: OC Strategic Plan for Aging

The OC Health Improvement Plan supports and aligns with goals, objectives, and strategies identified in the Orange County Strategic Plan for Aging (www.ocagingplan.org). OCSPA is a countywide initiative created by Orange County's community leaders including Alzheimer's Orange County, Meals on Wheels Orange County, CalOptima, Orange County Health Care Agency, Orange County Community Foundation and others to develop short and long term strategic plans for Orange County's growing older adult population.

OCSPA has identified 10 key initiatives to improve the lives of older adults in Orange County. Two initiatives will be tracked as part of the Orange County Health Improvement Plan including: Health Care and Senior Nutrition and Food Security. Objectives and strategies for the Strategic Plan for Aging at time of publishing the 2020-2022 OC Health Improvement Plan are set for June 2020 and will be updated as part of the OCSPA's regular planning process.

Goal

Orange County is a place that creatively nurtures, encourages, and supports the growing number of older residents.



Health Care

Objective 1: By June 2020, promote evidence-based health promotion programs with at least 700 older adults who complete the workshops.

Objective 2: By June 2020, create outreach strategy and promote physical activity recommendations for older adults.

Objective 3: Increase utilization of the Annual Wellness Visit by 1% per year.

Strategies:

- Support the promotion and marketing outreach efforts of evidence-based health promotion programs to community providers.
- Identify existing at-home exercise guides for older adults and highlight on IrisOC, a local digital hub to distribute healthy aging information and provide connections to senior-focused community resources and individuals.
- Identify and support activities led by Council on Aging Southern California to promote the Annual Wellness Visit toolkit.

Nutrition and Food Security

Objective 1: By June 2020, increase food security for Orange County's older adults age 60+.

Strategies:

- Coordinate efforts to increase enrollment in CalFresh, the federal nutrition program to help eligible, low-income individuals purchase food they need for good health.
- Increase participation in Restaurant Meal Program (RMP), which allows elderly, disabled, and homeless CalFresh recipients and their spouse to use Golden state Advantage (EBT) card to purchase prepared meals from participating restaurants.
- Increase awareness of overall food help for older adults and the <u>www.ocfoodhelp.</u> org website as a resource for food help information.



Sexual Health

Sexual health is an important part of overall health and includes avoiding sexually transmitted infections (STIs) and unplanned pregnancies. Syphilis, gonorrhea and chlamydia cases are at the highest levels in 30 years and continue to increase. Disparities in teen pregnancy and STIs also have significant implications for certain communities in Orange County.

Orange County's STI and family planning services are offered through Orange County Health Care Agency, private providers, and community-based clinics and programs. Orange County Health Care Agency, Communicable Disease Control Division and HIV Surveillance monitor trends in STIs and HIV and help Public Health Investigators link individuals to care.

County and community-based family planning service providers offer initiation and management of all FDA-approved methods of contraception, STI and HIV testing and treatment, and individual reproductive health education and counseling for clients. STI/HIV testing sites are concentrated in central Orange County, with sites in the high risk and high population cities of Santa Ana, Anaheim, and Garden Grove. Over 40 medical providers in Orange County prescribe pre and postexposure prophylaxis (PrEP and PEP). The OC Health Care Agency offers partner services, which helps inform partners of potential exposure to HIV or syphilis. The OC Health

Care Agency's HIV Planning and Coordination unit administers funding for HIV prevention, testing, care, and support services through County and community providers. Support services includes case management services, which help to remove barriers to health care and connect persons living with HIV/AIDS to community resources.

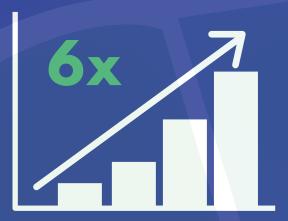
The California Healthy Youth Act requires public school districts to provide comprehensive sexual health education to all students in grades 7 through 12, at least once in middle school and again in high school. 6 However, few school districts comply with the legal mandate. Health education is offered through communitybased organizations, colleges and universities. The OC Health Care Agency has a health educator who provides community and provider education and training. In 2019, the OC Health Care Agency launched STI testing and HIV anti-stigma media campaigns in English, Spanish, and Vietnamese to cities with the highest rates of STIs and HIV.



QUICK FACTS

- » At 120.7 per 100,000 Orange County's 2018 gonorrhea incidence rate is more than three time higher than it was in 2010.^a
- » Comparing 2010 to 2018, the chlamydia case rate increased from 281.5 per 100,000 to 443.8 per 100,000.
- » Each year, about 300 people are newly diagnosed with HIV disease in Orange County.⁴
- » Teen birth rates in Santa Ana, La Habra, Anaheim, and Buena Park are higher than the state average.⁵

Learn more at: www.ochealthiertogether.org/ sexualhealth At 13.8 per 100,000,
Orange County's 2018
primary and
secondary syphilis
rate is almost
six times higher
than it was in 2010.





Sexual Health Goals, Objectives, and Strategies

HIP Planning Partner: Orange County STI Coalition

The OC Health Improvement Plan (HIP) planning partner for the Sexual Health priority area is the Orange County Sexually Transmitted Infection Coalition (OC STIC). OC STIC's mission is to decrease STIs in Orange County through community education and advocacy. OC STIC members include government programs, key community stakeholders, health care providers, community-based organizations, and educators.

Goal 1

Reduce STI rates in Orange County.

Objective 1: By December 2022, stabilize the early syphilis disease case rate in Orange County to at or below 23.9 per 100,000 people.

Objective 2: By December 2022, train at least 150 providers on the STI and HIV Standards of Care.

Strategies:

- Establish a Sexual Health work group to coordinate, share data and engage in community advocacy
- Adopt an STI and HIV Standards of Care curriculum
- Coordinate outreach and provision of STI and HIV Standards of Care community provider training
- Increase social media engagement within priority cities and sub-populations



Goal 2

Reduce Teen birth rates in Orange County.

Objective 1: By December 2022, reduce birth rate per 1,000 females, 15 to 19 years of age, by 10% in cities that exceed the Orange County teen birth rate.

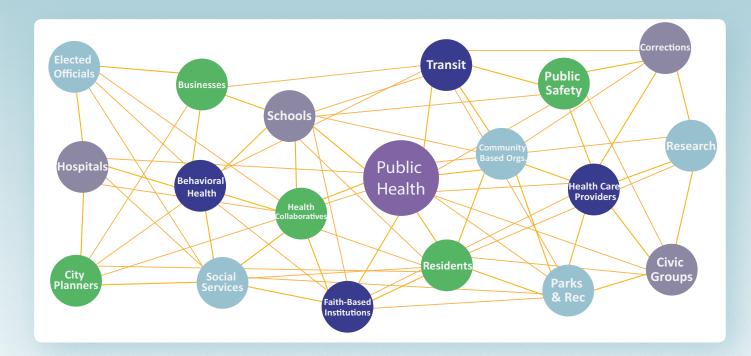
- Strategies:
- Offer schools and school districts technical assistance with the California Healthy Youth Act (CHYA), starting in cities with a teen birth rate that exceeds the Orange County teen birth rate
- Provide education to schools and providers regarding minors' rights and barriers to access
- Promote sexual and reproductive health (SRH) core competencies in primary care
- Provide SRH education to at risk youth outside of school setting

- Provide SRH education to parents and adults who work with youth
- Increase social media engagement within priority cities and sub-populations

Public Health System

Improving the health of the community requires a well-coordinated and functioning public health system that supports efforts to provide high-quality programs and services. As depicted in the illustration below, Orange County's

public health system is a partnership promoting a healthy Orange County that includes residents, health care providers, community and faith-based organizations, schools, business, government entities and others.



In April and May 2019, the Health Improvement Partnership (HIP) conducted the Orange County Public Health System Assessment, which included an online survey and an in-person discussion to determine strengths, weaknesses, and opportunities to improve Orange County's public health system. A full summary of the Orange County Public Health System Assessment including specific feedback and discussion of strengths, weaknesses, and opportunities for improvement is available on the Orange County's Healthier Together Community Health Assessment page at: www.ochealthiertogether.org/CHA2019

VISION FOR A SYSTEM THAT WILL SUPPORT A HEALTHY ORANGE COUNTY

The public health system is a partnership promoting a healthy Orange County that includes residents, health care providers, community and faith-based organizations, schools, businesses, government entities, and others. Our vision of Orange County's public health system is driven by our shared values and strives to be:

- responsive, accessible, and accountable to the communities it serves
- well-connected and coordinated across various sectors
- driven by data and committed to quality through learning, innovation, and use of best practices
- positioned to anticipate and respond to current and future challenges and opportunities impacting health

Next Steps

Based on findings from the Public Health System Assessment, the Health Improvement Partnership is working on the following next steps to improve Orange County's public health system.

1

Engage community partners and stakeholders in sectors such as public safety, parks and recreation, transportation, and business to identify and support opportunities to promote health and other mutually beneficial goals that address social determinants of health.

2

Expand inventory of services and resources and work to develop workforce capacity and improve coordination and integration of services across Orange County.

3

Disseminate community health data and the Orange County Health Improvement Plan to stakeholders, staff, and funders through communications and marketing that leverage www.ochealthiertogether.org as a resource.

4

Engage funders to ensure buy-in and funding of identified needs and priorities and use the Orange County Health Improvement Plan to drive and leverage funding.

5

Coordinate access to data and encourage use of consistent definitions, timeframes, and sources for measurement and planning through use of data and resources on www.ochealthiertogether.org.

6

Promote access to and sharing of aggregate health data from health providers and health plans to better inform planning efforts.

7

Ensure that social determinants of health, such as poverty, education, and social environment, are represented and emphasized as contributors to health in data and best practices.



Planning and Assessments

Planning Framework and Timeline

The Orange County Health Improvement Partnership (HIP) began assessment and planning for the 2020-2022 Orange County Health Improvement Plan at the beginning of 2019. The plan is the foundation of Orange County's Healthier Together initiative and seeks to align efforts by the various parts of the public health system to improve health for all communities in Orange County.

The HIP utilized Mobilizing for Action through Planning and Partnerships (MAPP) as its framework for this planning process. MAPP was developed by the National Association of City and County

Health Officials (NACCHO) and the Centers for Disease Control and Prevention (CDC) as a tool to bring together stakeholders to identify community health issues and take action. Key phases of MAPP include 1) organizing and partnership development; 2) visioning; 3) conducting assessments; 4) identifying strategic issues; 5) formulating goals and strategies; and 6) acting. A distinctive feature of MAPP is the use of four coordinated assessments, each of which yields important information and, when taken as a whole, provides a comprehensive understanding of a community's health.

The following is a summary of each assessment:

Forces of Change

Conduct **stakeholder group discussions** to determine:

- What is occurring or might occur that affects the health of our community?
- What are specific threats or opportunities generated by these occurrences?



Community Health Status

Review **key health indicators with Health Improvement Partnership** to determine:

- What does the health status of Orange County look like?
- How healthy are our residents?





Consider community focus groups to determine:

- What are our priorities for health?
- What is working well in how we address health?
- What are areas for improvement?

Community Themes and Strengths



Conduct assessment with key stakeholders to determine:

- How responsive, accessible, and accountable is our system?
- How well connected and coordinated is our system?
- How data-driven and focused on best practices and quality is our system?
- How well positioned to anticipate and respond to health impacts is our system?

OC Public Health System

The table below shows the HIP's timeline for the completion of this plan. As shown, assessments were conducted and findings were reviewed in a series of meetings to guide the HIP in determining goals, objectives, and strategies to be published in its final plan.

2019 JAN-FEB Determine planning process and choose community health indicators Affirm foundation principles MAR MAR Forces of Change Assessment APR - MAY OC Public Health System Assessment **Community Themes and Strengths Assessments** Community Health Status Assessment Identify preliminary priority areas Share findings of community health assessments SEP - NOV Determine goals, objectives, and strategies Approve work plans and next steps DEC Disseminate Plan for public comment JAN 2020 Finalize and publish OC Health Improvement Plan

Summaries of community health assessments are available on Orange County's Healthier Together <u>Community Health Assessment page</u> at <u>www.ochealthiertogether.org/CHA2019</u>.

Criteria for Selection of Priorities

At its meeting on March 20, 2019, the Health Improvement Partnership reviewed and proposed revisions to criteria for selection of priorities. The Health Improvement Partnership reviewed and affirmed the following revised criteria at is meeting on May 2, 2019.

The following were the criteria for selection of priority issues:

- 1. Health Impact: To what degree would action on this health issue improve overall health in Orange County?
- 2. Disparity: To what degree does addressing this health issue reduce health disparities within the county?
- 3. Trends: To what degree does addressing this health issue assist Orange County in intervening with a health indicator that is trending negatively or progressing too slowly?
- 4. Root Cause: To what degree does the health issue have a root cause that is modifiable at the individual, community, institutional level?
- 5. Efficiency: To what degree can action on this health issue address multiple issues?
- 6. Economic Impact: To what degree would addressing this health issue decrease economic impact downstream?
- 7. Prevention: To what degree does the health issue benefit from primary prevention?
- 8. Early Intervention: To what degree does the health issue benefit from early intervention?
- 9. Collaboration: To what degree would collaborative or multisector approaches to address this health issue improve chances for success?
- 10. Under-addressed Issue: To what degree is this health issue not addressed or is under-addressed in Orange County?

Determining Priority Areas

On July 17, 2019, the Health Improvement Partnership (HIP) hosted a one-day meeting with about 70 people representing more than 40 agencies including hospitals, nonprofit agencies, universities, community health centers, and others. The meeting was Orange County's community health assessment using the MAPP framework. Handouts summarizing the Forces of Change and Orange County Public Health System Assessment were provided before the meeting and referred to during the day. During the day, subject-matter experts then gave presentations as part of the Community Health Status Assessment, discussing trends and populations at risk for over 50 key health indicators for Orange County. A summary of indicators presented as part of the Community Health Status Assessment are available in the Summary of Health Indicators section. The most current indicators are available on the www. OCHealthierTogether.org/CHADashboard.

As part of the **Community Themes and Strengths Assessment**, a panel presented findings from recent community needs assessments including CalOptima's 2018 Member Health Needs Assessment, Kaiser Permanente and UCI Health's community health needs assessments, and HIP focus groups.



At the end of the day, the HIP reviewed their criteria for selection of priorities and went through a Consensus Workshop process to determine priority areas to include in the 2020-22 Orange County Health Improvement Plan. The following is a summary of the priority topics:

- 1. Social Determinants of Health
- 2. Access and System Navigation
- 3. Mental Health and Substance Use
- 4. Sexual Health
- 5. Older Adults
- 6. Chronic Disease Prevention and Management and Health Promotion (working name)

After the meeting, HIP Steering Committee



members and work group leads began working on identifying partners that would lead and establish a plan for each area. As the HIP's approach is to align with and uplift existing work, partners for each focus area were selected because they were already conducting significant work in the focus area consistent with the HIP's identified values as a HIP work group or existing community collaborative.

Presentations for the day are posted on the July 17, 2019 Meeting page.

Forces of Change Assessment

On March 20, 2019, members of Orange County's public health system participated in an assessment (Forces of Change Assessment) to identify trends, events, or factors (forces) that affect the community's health. Forty-five stakeholders representing 26 agencies including Orange County Health Care Agency, community-based health and social service providers, health care providers, academic institutions,

collaboratives, and others participated in this assessment.

The assessment included a discussion of forces specific to the social, economic, technological and political environment in which we live and work. The following is a summary of key forces that were identified during the meeting along with threats and opportunities associated with each.

ECONOMIC FORCES

1. Affordable Housing

THREATS

- » increased disease transmission from crowding
- » increased stressors
- » impediments to children's development and education

OPPORTUNITIES

- » new models of housing being developed
- » increased public awareness of the crisis and need for solutions

2. Economic Disparity

THREATS

- inability to access nutritious foods, safe and adequate housing, health care
- » may increase violence/crimes
- » increased stressors

OPPORTUNITIES

- » public assistance programs including Cal Fresh
- » potential new models for funding education and work force development

3. Health Care Costs

THREATS

- » businesses leaving
- » people choosing high deductibles/copays and not accessing care

OPPORTUNITIES

- » new models of care
- » increased focus on prevention

4. Health Care Financing Structures

THREATS

- » inadequate number of providers accepting insurance
- » preferential treatment based on personal resources
- » systems still incentivizing illness/disease treatment rather than prevention

OPPORTUNITIES

» new models

5. Food Industry

THREATS

- » consumption of inexpensive, high-calorie, nutrient-poor foods leading to obesity and nutrition-related diseases such as diabetes
- » food waste associated with mass production of foods

OPPORTUNITIES

- » increased public awareness about nutrition
- » initiatives on locally grown foods
- » corporations could produce healthier options for large markets

Additional Topics Discussed

- » Climate change: long-term significant impacts to health, economics
- » Automation: elimination of many jobs and inadequate opportunities for other training
- » Aging population: inadequate economic base to support aging population
- » Public Health funding: decreases to funding are reducing prevention efforts

TECHNOLOGICAL FORCES

1. New Provider Technologies

THREATS

- » more information sharing decreases individual privacy and may decrease trust
- » less personal care
- » more provider time may be spent on documentation

OPPORTUNITIES

- » more information and consultation available for care
- » greater access in rural areas
- » improved continuity of care and less duplication and cost

2. New Patient Technologies

THREATS

- » loss of privacy
- » a feeling of less personal care
- » dependent upon patient health literacy and ability to use systems and information
- » uncertainty/unreliability of web-based information; information overload

OPPORTUNITIES

- » more reliable information
- » quicker feedback loop on health status
- » patient empowerment
- » reinforces prevention

3. Automation

THREATS

- decreases in physical activity leading to weight gain, disease, pain and injury
- » jobs are being displaced by automation
- » potentially less direct social interaction

OPPORTUNITIES

- » safer driverless cars
- » increased self-sufficiency for people with disabilities
- » lower cost of products
- » safer work environments

4. Personal Devices and Applications

THREATS

- » addiction to tech
- » decreased socialization and activity
- » risk of misinformation
- » bullying
- » dependence on literacy

OPPORTUNITIES

- » decreased isolation
- » access to information including health promotion/education
- » emergency notifications

Additional Topics Discussed

- » Automated statewide welfare system: increased consistency and accessibility across the state
- Telecommuting: increased isolation and tension between office-based and telecommuting employees, more flexibility for worker, reduced carbon foot print

POLITICAL FORCES

1. Immigration

THREATS

- » immigrants fearful of accessing needed services resulting in exacerbation of health issues and potential spread of disease
- stressors have increased, potential for violence against immigrants has increased, and separation of families has impacted mental health and economic stability

OPPORTUNITIES

grassroots efforts and advocacy may strengthen communities

2. Health for All

THREATS

» structural changes could decrease access (if costs shift to individuals), decrease quality (by limiting services), and lead to provider shortages

OPPORTUNITIES

» discussions may lead to new models that increase access and/or control costs.

3. Federal Administration

THREATS

» reduced access to service, particularly prevention services, may result in poor health outcomes, increases in unplanned pregnancies (particularly teen), etc.

OPPORTUNITIES

» increased community engagement and advocacy

4. State Administration

THREATS

* there likely will be diversion of funds from existing programs, new taxes and/ or diversion of county funds to fund state initiatives

OPPORTUNITIES

» new policies should increase support for early childhood education, universal health care, affordable housing, family leave, etc.

Additional Topics Discussed

- > Land use: vacant lots in Santa Ana, gentrification of neighborhoods and displacement of residents and businesses
- » The Orange County political landscape: shift from right to center
- » Fragmentation between state and counties in California: lack of accountability, inconsistencies, and lack of parity between counties
- » Mental Health Services Act funding in Orange County

SOCIAL FORCES

1. Social Media and Globalization of Information

THREATS

- » social media and the increased commercial use of the Internet have resulted in a decrease in privacy, parental involvement and family cohesion
- » new opportunities for exploitation and the propagation of misinformation including public health information

OPPORTUNITIES

* there is increased access to information, and, for many, increased connectivity and sense of community, particularly for those who are physically isolated

2. Immigration

THREATS

» policy changes and increased fear have resulted in separation of families, immigrants not accessing critical services and health care, and increased vulnerability of immigrants to exploitation and violence

OPPORTUNITIES

» none identified

3. Sense of Community and Cultural Assimilation

THREATS

» increased assimilation may result in a decrease in parental involvement and cohesion (particularly considering language barriers), a loss of cultural identity and a decrease in cultural competency in the larger community

OPPORTUNITIES

» more opportunities within (and among) communities for community building, addressing issues through collective impact, teaching social diversity, and having multiple social movements work together

Additional Topics Discussed

- Discrimination: stigma, fear, hate crimes, bullying, racism, sexism and discrimination against LGBTQIA continues; shifts in societal views and increased acceptance of differences
- » Mental health: increase in youth suicide, general isolation, and reported mental health issues; an increase in public awareness and understanding of mental health
- » Changes in the drug culture: increase in vaping, marijuana and prescription drug use; tobacco use has declined
- » Aging of the population: 25% of the county's population will be over 65 years old, many are living alone
- » Family dynamics: millennials are staying in parent's homes longer; parenting trends appear to emphasize social and emotional development, positive discipline, and building resiliency
- Weakening of legal social protections: laws and policies are less likely to protect consumers, the environment, civil rights, reproductive rights, etc., than in recent years
- » Incarceration: too much money in incarceration vs. treatment, job training, education, other interventions
- Education attainment: disparities in the educational system, policy and funding threats to public school investments; emphasis on testing

Community Themes and Strengths

The Community Themes and Strengths Assessment is used to gather input from community members about what they think is important and the strengths and challenges regarding health. As part of this assessment, the Health Improvement Partnership (HIP) considered findings from focus groups conducted by Orange County Health Care Agency on behalf of the HIP as well as the most recent community health needs assessments conducted by partners including CalOptima, Kaiser Permanente, and UCI Health. Findings were presented as part of a panel presentation at the HIP's meeting on July 17, 2019. All presentations from the day are available at www.ochealthiertogether.org/cha2019.

OC HEALTH IMPROVEMENT PARTNERSHIP FOCUS GROUPS

In June 2019, Orange County Health Care Agency staff conducted six focus groups throughout Orange County to ask community members about what they thought was important to health. Below is a summary of the location and makeup of the focus groups:

- Westminster Vietnamese older adults
- Santa Ana Spanish-speaking adults
- Buena Park Spanish-speaking moms
- Orange Adolescents
- La Habra Service providers
- Lake Forest Services providers

Focus group questions:

- 1. When you think about [community*] health, what is one thing that comes to mind?
- 2. What makes you optimistic or hopeful about [community*] health? What is working well?
- 3. What most concerns you?
- 4. What are the most important priorities for [community*] health?
- 5. What is most important for us to consider as we create this plan to improve [community*] health in Orange County?
 - * "Community" was used in some focus groups, then later removed from the question to determine if the term was skewing responses.

The following were themes discussed by focus groups:

Vietnamese Older Adults

- » Clean water
- » Navigation of health services
- » Access to mental health services
- » Homelessness

Spanish-language Groups

- » Housing costs
- » Homelessness and its impact on community space
- » Safe and clean environments

Adolescents

- » Mental health
- » Access to healthy food
- » Addiction to drugs, nicotine, caffeine among youth
- » Environment

Service Providers

- » Mental health
- » Housing
- » Nutrition
- Early childhood development
- » Health care gaps and access including to substance use treatment
- » Growing aging population

Community Partner Assessments

As part of its <u>Community Themes and Strengths Assessment</u>, the HIP also considered findings from needs assessment recently conducted by community partners.

CalOptima Member Health Needs Assessment

In 2018, CalOptima, Orange County's provider for Medi-Cal and Medicare services, conducted a comprehensive Member Health Needs Assessment (MHNA) that included 31 focus groups with 353 members, 534 telephone interviews, 6,000 paper surveys, and 250 online surveys. Notable survey findings are shown below:

- Barriers to Care: Members encountered structural and personal barriers to care. Over half (52%) didn't think it was necessary to see a doctor for a checkup and over a fourth (28%) reported that it took too long to get an appointment.
- Lack of Awareness: There was lack of understanding about available benefits and services.
- **Social and Environmental Impacts:** Surveys revealed significant social and environmental difficulties such as members needing assistance with food, basic necessities, transportation, and other public assistance.



Kaiser Permanente Community Health Needs Assessment

In 2019, Kaiser Permanente conducted its Community Health Needs Assessment (CHNA) for its Anaheim and Irvine service areas, covering communities throughout Orange County. After review of secondary data and primary data through key informant interviews, focus groups, and surveys, Kaiser Permanente identified the following prioritized health needs:

- Access to Care: Barriers included difficulty navigating resources, social isolation, cost, long wait times, language barriers, lack of insurance, and immigrant status.
- Economic, Housing and Food Insecurity: Barriers to accessing affordable housing and food insecurity were noted as drivers of poor health.
- Barriers to Accessing Mental and Behavioral Health: Barriers included cost of care and insurance, lack of integration with primary care, difficulty navigating the system, language and immigration status, provider shortages, and stigma.



• **Suicide:** Orange County's rise in suicide was noted as a need with shortage of beds, Health Insurance Portability and Accountability ACT (HIPAA) and Family Educational Rights and Privacy Act (FERPA), stigma and misinformation, and lack of primary care identified as barriers to prevention and early intervention.

UCI Health

UCI Health's CHNA was conducted for its service area, which comprises all of Orange County. The CHNA included review of secondary data and stakeholder interviews and identified the following priority health needs:

- 1. Substance use and misuse
- 2. Mental health
- 3. Housing and homelessness
- 4. Access to health care
- 5. Overweight and obesity
- 6. Preventive practices
- 7. Senior health
- 8. Cancer
- 9. Alzheimer's disease
- 10. Stroke



Of these, UCI Health included the following in its 2020-22 Implementation Strategy: Access to health care and preventive healthcare; Cancer; Mental health; and Overweight and obesity.

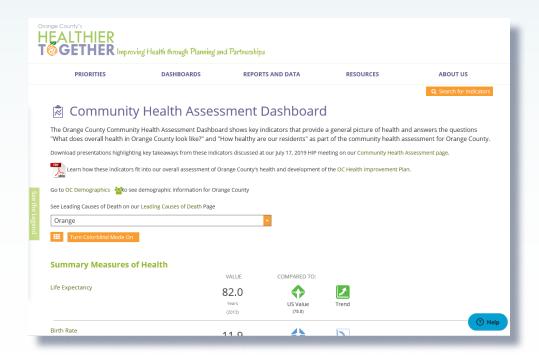


Community Health Indicators

Selecting Indicators

In addition to three other assessments using the Mobilizing for Action through Planning and Partnerships (MAPP) framework, the Health Improvement Partnership (HIP) conducted the Community Health Status Assessment in July 2019. The assessment involves review of key indicators to show how Orange County is doing compared to other areas and to understand trends and disparities in health. This provides a general picture of health and answers the questions "What does overall health in Orange County look like?" and "How healthy are our residents?"

To identify the indicators to review as part of Orange County's Community Health Status Assessment for the 2020-22 OC Health Improvement Plan, an ad-hoc planning group of the Health Improvement Partnership reviewed more than 300 indicators on the OC Dashboard in early 2019. The following indicators were recommended based on 1) alignment with the criteria for core indicator selection; 2) alignment with local, state, and national reports (e.g., Healthy People 2020, Healthy Places Index, OC Community Indicators, Conditions of Children); and 3) alignment with nonprofit hospital community health needs assessments. All indicators are available on the Community Health Assessment Dashboard at www.OCHealthierTogether.org/chadashboard



Social and Demographic Profile

Demographics: Orange County's population has grown by 43% in the past 30 years and has become increasingly diverse. Today, no single racial/ethnic group comprises a majority of the population; the county's population is 40% White, 35% Hispanic or Latino, 20% Asian, and less than 2% Black or African American. Almost half (46%) of the population age 5 and over speak a language other than English at home, with 26% speaking Spanish and 15% speaking an Asian or Pacific Islander language. There has also been a rise in immigration: in 2013-2017 30% of residents were born outside of the US compared to 24% in 1990. Racial/ ethnic composition can look quite different across Orange County. For instance, ZIP code 92704 in Santa Ana is 73% Hispanic while ZIP code 92683 in Westminster is majority Asian (51%), and ZIP code 92672 in San Clemente is 73% White, non-Hispanic.

Orange County is experiencing changes in demographics based on age and generational experiences. "Millenials" (those age 23-38 in 2019) are a growing segment of the population and make up one-fifth of the county's population. Orange County's older adults are the only age group that is projected to increase as a proportion of the population in the next 25 years. The number of older adults living in Orange County is expected to nearly double by the year 2040 when almost one in four residents will be 65 or older. ¹



Socioeconomic Climate: Concerns about the community's health are impacted by the high cost of living in Orange County and increasing unease about poverty and economic inequality. Based on the Family Needs Calculator, a family of four with two working adults and two school-age children would need to earn \$76,488 to meet their basic needs including housing, child care, food, and medical expenses.² The median household income in the county was \$81,851 in 2013-2017, which is higher than most US counties. However, there are large economic disparities within the county; while 17% of households earn at least \$200,000 annually, 27% had an annual income of less than \$50,000. While the median household income in ZIP code 92701 in Santa Ana was \$46,709, almost half of the county median, the median for ZIP code 92679 in Rancho Santa Margarita was more than twice the county median at \$177,197.

Driving the high cost of living in the county is housing costs. In 2013-2017, more than half (58%) of renters spent 30% or more of their household income on rent; this puts Orange County in the lowest quartile of all US counties. In 2019, the Point in Time Count identified 6,860 individuals who experienced homelessness, representing a 43% increase or more than 2,000 individuals compared to the 2017 count. More than one in four Orange County households experience severe housing problems, which may include overcrowding.



MEDIAN HOUSEHOLD

VALUE

COMPARED TO

\$81,851



CA Counties



CA Value (\$67,169)



US Value (\$57,169)



Trend

PEOPLE LIVING BELOW POVERTY LEVEL

VALUE

COMPARED TO

12.1% (2013-2017)



CA Counties



CA Value (15.1%)



US Value (14.6%)



Trend

CHILDREN LIVING BELOW POVERTY LEVEL

VALUE

COMPARED TO

16.4% (2013-2017)



CA Counties



CA Value (20.8%)



US Value (20.3%)



Trend

PEOPLE 65+ LIVING BELOW POVERTY LEVEL

VALUE

COMPARED TO

9.0% (2013-2017)



CA Counties



CA Value (10.2%)



US Value (9.3%)



Trend

HIGH SCHOOL GRADUATION

VALUE

COMPARED TO

88.8% (2013-2017)



CA Counties



CA Value (82.7%)



US Value (84.1% in 2015-2016)



Trend



ADULTS WITH HEALTH INSURANCE (5-YEAR): 19+

VALUE

COMPARED TO

85.4% (2012-2016)





CA Value (85.2%)



US Value (85.2%)

CHILDREN WITH HEALTH INSURANCE

VALUE

COMPARED TO

96.7%



CA Counties



CA Value (96.9%)



US Value (95.0%)

PEOPLE WITH A USUAL SOURCE OF HEALTH CARE

VALUE

COMPARED TO

84.7% (2016-2017)



CA Counties



CA Value (86.2%)



Trend

PEOPLE DELAYED OR HAD DIFFICULTY OBTAINING CARE

VALUE

COMPARED TO

9.6% (2016-2017)



CA Counties (2015-2016)



CA Value (10.1%)



Trend



AGE-ADJUSTED DEATH RATE DUE TO BREAST CANCER

VALUE

COMPARED TO

18.2 Deaths per 100,000 females (2015-2017)



CA Value (18.9)



US Value (20.9 in 2011-2015)



Trend

MAMMOGRAM SCREENING: 40+

VALUE

COMPARED TO

76.6% (2016)



CA Value (76.4%)



Trend

AGE-ADJUSTED DEATH RATE DUE TO COLORECTAL CANCER

VALUE

COMPARED TO

10.8 Deaths per 100,000 population (2015-2017)



CA Counties



CA Value (12.5)



US Value (14.5 in 2011-2015)



Trend

COLON CANCER SCREENING

VALUE

COMPARED TO

73.6%



CA Counties



CA Value (68.1%)



Trend

LUNG AND BRONCHUS CANCER INCIDENCE RATE

VALUE

COMPARED TO

40.1 Cases per 100,000 population (2011-2015)



CA Counties



CA Value (43.3)



US Value (60.2)



Trenc



ADULTS WITH DIABETES

VALUE

COMPARED TO

8.4% (2016 - 2017)



CA Counties



CA Value (9.9%)



US Value (10.5% in 2017)



Trend

VALUE

COMPARED TO

2.1 Hospitalizations per 10,000 population 18+ years (2015-2017)



CA Counties



CA Value (2.5)

ADULTS WITH DISABILITY

VALUE

24.0% (2016)

COMPARED TO



CA Value (29.7%)



US Value (20.6% in 2015)



Trend

VALUE

77.2

COMPARED TO



Deaths per 100,000 population (2015 - 2017)



CA Counties



CA Value (87.4)



US Value (94.8)



Trend

VALUE

COMPARED TO

35.9 Deaths per 100,000 population (2015 - 2017)



CA Counties



CA Value (36.3)



US Value (37.5)



Trend

HIGH BLOOD PRESSURE PREVALENCE

VALUE

COMPARED TO

28.5% (2017)



CA Counties



CA Value (29.0%)



US Value (32.3%)



Trend



ADULTS WHO ARE OBESE

VALUE

COMPARED TO

20.1%



CA Counties CA



CA Value (26.4%)



US Value (31.3%)



Trend

ADUITS WHO ARE OVERWEIGHT OR OBESE

VALUE

COMPARED TO

53.6% (2017)



CA Counties



CA Value (60.4%)



US Value (65.2% in 2016)



Trend

5th GRADE STUDENTS WHO ARE OBESE

VALUE

COMPARED TO

18.4% (2017-2018)



CA Counties



CA Value (21.3%)



Trend

oth GRADE STUDENTS WHO ARE OBESE

VALUE

COMPARED TO

14.2% (2017-2018)



CA Counties



CA Value (18.4%)



Trend

TEENS WHO ENGAGE IN REGULAR PHYSICAL ACTIVITY

VALUE

COMPARED TO

80.0% (2013-2014)



CA Counties (2011-2012)



CA Value (69.6%)



njury and Accidents

SUBSTANTIATED CHILD ABUSE RATE

VALUE

COMPARED TO

6.4 Cases per 1,000 children (2017)



CA Value (7.5)



US Value (9.1 in 2016)



Trend

ELDER ABUSE

VALUE

COMPARED TO

4,263 Unduplicated confirmed cases (2017)



Trend

FLDER ABUSE IN LONG TERM CARE FACILITIES

VALUE

COMPARED TO

203 Substantiated complaints (2017)



Tren



Health and Family Planning

MOTHERS WHO RECEIVED EARLY PRENATAL CARE

VALUE

COMPARED TO

84.4%





INFANT MORTALITY RATE

VALUE

COMPARED TO

1.5 Deaths per 1,000 live births (2016)



(4.2)



Trend

BABIES WITH LOW BIRTH WEIGHT

VALUE

COMPARED TO

6.3%



CA Value (6.8%)



Trend

INFANTS EXCLUSIVELY BREASTFED

VALUE

COMPARED TO

29.2% (2013-2015)



CA Value (29.1%)



Trend

TEEN BIRTH RATE: 15-19

VALUE

COMPARED TO

10.9 Live births per 1,000 females aged 15-19 (2017)



CA Value (15.7)





SUBSTANCE ABUSE PROBLEMS

VALUE

COMPARED TO

15.9% (2016-2017)





CA Value (17.5%)



Trend

ADULTS NEEDING AND RECEIVING BEHAVIORAL HEALTH

VALUE

COMPARED TO

65.4% (2016-2017)



CA Counties



CA Value (60.9%)



Trend

ADULTS WITH LIKELY SERIOUS PSYCHOLOGICAL DISTRESS

VALUE

COMPARED TO

7.9% (2015-2017)

CA Counties



CA Value (8.9%)



Trend

VALUE

COMPARED TO



population (2015 - 2017)

CA Counties



CA Value (10.4)



US Value (13.6)



Trend



Respiratory Diseases

AGE-ADJUSTED HOSPITALIZATION RATE DUE TO PEDIATRIC ASTHMA

VALUE

COMPARED TO

6.6
Hospitalizations
per 10,000
population
under 18 years
(2015-2017)





AGE-ADJUSTED ER RATE DUE TO PEDIATRIC ASTHMA

VALUE

COMPARED TO

27.9 ER Visits per 10,000 population under 18 years (2015-2017)







CA Value (40.5)

AGE-ADJUSTED HOSPITALIZATION RATE DUE TO ADULT ASTHMA

VALUE

COMPARED TO

2.8
Hospitalizations
per 10,000
population
18+ years
(2015-2017)



CA Counties



CA Value (3.8)

AGE-ADJUSTED ER RATE DUE TO ADULT ASTHMA

VALUE

COMPARED TO





CA Counties



CA Value (19.7)



ADUSE Substance

ADULTS WHO SMOKE

VALUE

COMPARED TO

10.3% (2016 - 2017)







US Value (17.1% in 2017)



11th GRADERS WHO SMOKE

VALUE

COMPARED TO

2.0% (2017-2018)



CA Counties (2011-2013)



CA Value (4.3% in 2015-2017)



VALUE

COMPARED TO

13.0% (2017-2018)



CA Value (10.0 in 2015-2017)

ADULTS WHO BINGE DRINK BY YEAR

VALUE

COMPARED TO

35.5% (2015)



(2011-2013)



CA Value (34.7%)



11th GRADERS WHO USE ALCOHOL

VALUE

COMPARED TO

14.0% (2017-2018)



(2011-2013)



CA Value (22.5% in 2015-2017)



VALUE

COMPARED TO

19.0%



(2017-2018)

CA Value (29.4% in 2015-2017)

11th GRADERS WHO USE MARIJUANA

VALUE

COMPARED TO

12.0% (2017-2018)





CA Value (16.7% in 2015-2017)





nmunizations and ifectious Diseases

KINDERGARTNERS WITH REQUIRED IMMUNIZATIONS

VALUE

COMPARED TO

95.7% (2017)



CA Value (95.1%)



Trend

CHLAMYDIA INCIDENCE RATE

VALUE

COMPARED TO

443.8 Cases per 100,000 population (2018)



CA Counties



CA Value (583.0)



US Value (498.2 in 2015-2017)



Trend

CONORRHEA INCIDENCE RATE

VALUE

120.7 Cases per 100,000

population

(2018)

COMPARED TO



CA Counties



CA Value (199.4)



US Value (146.3 in 2015-2017)



Trend

HIV INCIDENCE RATE

VALUE

9.5 Cases per 100,000

population

(2016-2018)

COMPARED TO



CA Value (12.9 in 2012-2014)



Trend

SYPHILIS INCIDENCE RATE

VALUE

23.9 Cases per 100,000

population

(2018)

COMPARED TO



CA Counties



CA Value (19.1)



US Value (8.5 in 2015-2017)



Trend



VALUE

COMPARED TO

82.0

Years (2013)



US Value (78.8)



VALUE

COMPARED TO

37.6 Deaths per 100,000 population (2015-2017)



Trend

VALUE

COMPARED TO

110 Dentists per 100,000 population (2017)



CA Counties



CA Value (83)



US Value (68)



Trend

VALUE

COMPARED TO

78.7% (2013-2014)



CA Value (78.7%)



Reference Documents

Where possible, acronyms and abbreviations are defined on each page of this report where they appear. Due to space limitations, the following acronyms and abbreviations may not have been defined on the page of the report where they appear.

- ACEs Adverse Childhood Experiences
- AIDS Acquired Immunodeficiency Syndrome
- BHS Behavioral Health Services
- CDC Centers for Disease Control and Prevention
- CDSMP Chronic Disease Self-Management Program
- CHNA Community Health Needs Assessment
- CHYA California Healthy Youth Act
- CSU Crisis Stabilization Unit
- EBT Electronic Benefit Transfer
- ED Emergency Department
- ER Emergency Room
- FDA Food and Drug Administration
- FERPA Family Educational Rights and Privacy Act
- HIP Health Improvement Partnership
- HIV Human Immunodeficiency Virus
- HIPAA Health Insurance and Portability and Accountability Act
- LGBT Lesbian, Gay, Bisexual, Transgender
- · LGBTQIA Lesbian, Gay, Bisexual, Transgender, Queer, Intersex, Asexual
- MAPP Mobilization for Action through Planning and Partnership
- · MHNA Member Health Needs Assessment
- MHSA Mental Health Services Act
- NACCHO National Association of City and County Health Officials
- NuPAC Nutrition and Physical Activity Collaborative
- OC Orange County
- OCASC Orange County Aging Services Collaborative
- OCSPA Orange County Strategic Plan for Aging
- OCTEC Orange County Education and Education Coalition
- PEP Post-Exposure Prophylaxis
- PHFE Public Health Foundation Enterprises
- PrEP Pre-Exposure Prophylaxis
- RMP Restaurant Meal Program
- SCAC Senior Citizen Advisory Council
- SRH Sexual and Reproductive Health
- STDs Sexually Transmitted Diseases
- STIs Sexually Transmitted Infections
- UCI University of California, Irvine
- UCLA University of California, Los Angeles
- US United States
- WIC Women, Infants, and Children

cations

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NOTES



Orange County Health Improvement Plan 2020-2022

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