



CLAYTON CHAU, MD PhD
DIRECTOR

MINDY WINTERSWYK, PT, DPT, PCS
ASSISTANT AGENCY DIRECTOR

TAMMI McCONNELL, MSN, RN
DIRECTOR
EMERGENCY MEDICAL SERVICES

405 W. 5th STREET, SUITE 301-A
SANTA ANA, CA 92701
PHONE: 714-834-2791
FAX: 714-834-3125

Email: TMcConnell@ochca.com

EMERGENCY MEDICAL SERVICES

DATE: DECEMBER 20, 2022

TO: EMS PROVIDER AGENCIES
DESIGNATED BASE HOSPITALS

RE: PAYMENTS BY CHECK / PERSONNEL CERTIFICATION PROCESSING

Effective since January 1, 2020, Orange County Emergency Medical Services (OCEMS) will no longer accept fee payments for any services or certifications via paper check that are delivered to our office. Fee payments by paper check may instead be mailed to the new address:

Orange County Health Care Agency
Accounting Department
C/O Emergency Medical Services Fee Payments
400 W. Santa Ana Blvd. 3rd Floor
Santa Ana, CA 92701

Any paper checks sent directly to our office will be rejected and will be returned to the sender. Instead, providers are encouraged to utilize our Online Licensing System to pay for any outstanding application or service fees electronically.

Effective immediately, OCEMS will no longer process any EMS certifications in bulk; including:

- California Emergency Medical Technician (EMT) Certifications
- Orange County Ambulance Driver/Attendant Licenses
- Orange County Paramedic Accreditations
- Orange County Mobile Intensive Care Nurse (MICN) Authorizations

EMS personnel applications and fee payments will be processed on an individual basis only through the OCEMS Online Licensing System. Providers who have previously made these requests should plan for how best to manage their personnel certification processes internally.

If you have any questions, please contact the OCEMS Licensing Desk at 714-834-3500.

Sincerely,

Tammi McConnell, MSN, RN
EMS Director
Orange County EMS Agency

TM:lr:em#4514