



Health Care Agency Mental Health and Recovery Services Policies and Procedures	Section Name:	Medi-Cal Managed Care
	Sub Section:	Access
	Section Number:	09.01.03
	Policy Status:	<input type="checkbox"/> New <input checked="" type="checkbox"/> Revised
SIGNATURE		DATE APPROVED
Director of Operations Mental Health and Recovery Services		<u>Signature on File</u> <u>2/15/2023</u>

SUBJECT: Access to Mental Health Services for Persons with Disabilities

PURPOSE:

To ensure compliance with federal and state requirements related to access to services for the disabled.

POLICY:

The County of Orange Mental Health and Recovery Services (MHRS) County and County Contractors providing Specialty Mental Health Services (SMHS) in the Orange County Mental Health Plan (MHP), shall comply with federal guidelines regarding physical accessibility including the Americans with Disabilities Act (ADA).

SCOPE:

MHRS County-operated and County-contracted MHP services providers.

REFERENCES:

The Americans with Disability Act (ADA)

PROCEDURE:

- I. To ensure that people with disabilities can fully participate in and benefit from the Public Services offered by the County of Orange, the Board of Supervisors adopted a policy prohibiting discrimination against persons with disabilities in June of 1994.
- II. The Board of Supervisors established a County ADA Title II Coordinator who is located within the CEO/Office of Risk Management and will have corporate oversight of County Departments and Agencies compliance with ADA II.
- III. In addition, an ADA II Coordinator has been established for each county department and agency. Complaints, concerns, or recommendations regarding public access to any of the county programs, services and activities should initially be reported to that department or agency ADA II Coordinator who can immediately begin to resolve the matter.
 - A. Designated Health Care Agency ADA II Coordinator phone 714-834-5441

IV. The Boilerplate contract for contracted MHP providers includes the following language:

“CONTRACTOR shall comply with all applicable governmental laws, regulations, and requirements as they exist now or may be hereafter amended or changed. These laws, regulations, and requirements shall include, but not be limited to, the following: . . .

23. 42 USC §12101 et seq., Americans with Disabilities Act of 1990.”

V. All leased County facilities include the following contract language:

“Building and Safety Requirements

During the full term of this Lease, LESSOR, at LESSOR’s sole cost, agrees to maintain the Premises in compliance with all applicable laws, rules, regulations, building codes, statutes, and orders as they are applicable on the date of this Lease, and as they may be subsequently amended.

Included in this provision is compliance with the Americans with Disabilities Act (ADA) and all other federal, state, and local codes, statutes, and orders relating to disabled access as they are applicable on the dates of this Lease, and as they may be subsequently amended.”