Behavioral Health Advisory Board Public Hearing

Mental Health Services Act (MHSA) Three Year Program and Expenditure Plan Fiscal Years (FY) 2023-24 through 2025-26

April 26, 2023

Michelle Smith, MHSA Senior Manager
MHSA Program Planning and Administration
OC Health Care Agency (HCA)
Mental Health and Recovery Services



Mental Health Services Act

MHSA Origin

The Mental Health Services Act (MHSA), Proposition 63, was passed by California voters November 2004 and went into effect in January 2005.

- The MHSA provides increased funding for mental health programs across the state.
- The MHSA is funded by a 1% tax surcharge on personal income over \$1 million per year.
- As these taxes are paid, fluctuations impact fiscal projections and available funding.



Mental Health and Recovery Services (MHRS)

Mental Health Services Act

Purpose of MHSA

Per the California Department of Mental Health Vision Statement and Guiding Principles (2005)



Artwork by Karen Manna

To create a culturally competent system that promotes recovery/wellness for adults and older adults with serious mental illness, resiliency for children with severe emotional disturbance, and their families.

Mental Health Services Act

MHSA Three-Year Program and Expenditure Plan 2023-2026 Requirements

The California Welfare and Institutions Code (WIC) § 5847 and California Code of Regulations (CCR) Title 9 Section 3310 state that a Mental Health Services Act (MHSA) Three-Year Program and Expenditure Plan, including subsequent updates, shall address each component:

- Community Services and Supports (CSS) (WIC § 5800, 5850)
- Prevention and Early Intervention (PEI) (WIC § 5840)
- Innovation (INN) (WIC § 5830)
- Workforce Education and Training (WET) (WIC § 5820)
- Capital Facilities and Technological Needs (CFTN) (WIC § 5847)

Mental Health Services Act

MHSA Three-Year Program and Expenditure Plan 2023-2026 Requirements

Further, the county must:



Artwork by Barbara Germain

- Update the MHSA Plan annually;
- Address elements that have changed; and
- Include estimated expenditure projections for each component per fiscal year.

Mental Health Services Act

Why are we having a Public Hearing?

- The MHSA Plan/Update shall be prepared and circulated for review and comment for at least 30 days to representatives of stakeholder interests.
- The Mental Health Board shall conduct a Public Hearing on the Draft Three-Year Plan or Annual Update at the close of the 30-day comment period to review compliance with statute.



Artwork by David Guzman

Mental Health Services Act

Who should be included in the Stakeholder Process?

Each Three-Year Plan and Annual Update shall be developed with input from local stakeholders including consumers, families, service providers, law enforcement agencies, educators, social services agencies, veterans and veteran representatives, providers of alcohol and drug services, and health care organizations (WIC § 5848).

Additionally, stakeholders include:

- Representatives of unserved and/or underserved populations and family members
- Stakeholders who represent the diverse demographics of the county including, but not limited to, age, gender, race/ethnicity, and location
- Consumers living with serious mental illness and/or serious emotional disturbance and their family members (9 CCR § 3300)

Mental Health Services Act

What should be included in the Stakeholder Process?

WIC § 5848 states that counties shall demonstrate a partnership with constituents and stakeholders throughout the process that includes stakeholder involvement in:

- Mental Health Policy
- Program Planning
- Implementation
- Monitoring
- Quality Improvement
- Evaluation
- Budget Allocations



Artwork by Barbara Germain

CCR Title 9 Section 3300 requires involvement of consumers and their family members in all aspects of the community planning process and states training shall be offered, as needed, to stakeholders, consumers, and consumers' families who are participating in the process.

Mental Health Services Act

Are there standards?



Artwork by De

Counties shall adopt the following standards in planning, implementing, and evaluating programs:

- Community collaboration
- Cultural competence
- Client-driven
- Wellness, recovery, and resilience focused
- Integrated service experiences for clients and their families

Mental Health Services Act

How we reach out and engage

A variety of types of communication are used to regularly inform stakeholders and public of MHSA activities, services and programs, postings, and stakeholder engagement opportunities throughout the year.

- Distribution of email to a list of nearly 1,500 individuals
- Sharing on social media platforms
- Creation of flyers for posting and distribution
- Conference presentations
- Participation in panel discussions
- Interviews and news articles
- Press releases

Mental Health Services Act

How we reach out and engage

Throughout the year, regular stakeholder meetings are held. Examples include:

- Behavioral Health Advisory Board (BHAB) and subcommittees
- Community Engagement Meetings
- MHSA Summit
- Behavioral Health Equity Committee (BHEC), along with workgroups
- Community Suicide Prevention Initiative (CSPI)
- Crisis Intervention Team (CIT) Steering Committee
- Innovation Planning Meetings
- MHRS Contracted Provider Meetings
- Community Quality Improvement Committee (CQIC)



Artwork by Danny Gibbs

Mental Health Services Act

How we reach out and engage

Throughout the year, MHRS participates in system planning meetings. Examples include:

- CalOptima/HCA Collaborative Meeting
- OC Department of Education Superintendent Mental Health Planning Meetings
- Veterans Collaborative
- Housing Provider Meeting
- Master Plan on Aging
- Street Outreach Team Meeting
- Orange County Juvenile Justice Coordinating Council
- Continuum of Care Reform System of Care Coordination Steering Committee
- First 5 Technical Advisory Committee
- Home Visitation Collaborative
- Child Welfare System Improvement Plan Committee

Mental Health Services Act

How we reach out and engage: Three Year Plan

MHRS conducted outreach to promote the Three Year Plan stakeholder process and reach diverse populations.

Information was disseminated through:

- Press release to 2,669 media contacts
- Presentation to Equity in OC
- Email and flyer distribution to:
 - MHSA email distribution list of nearly 1,500 people
 - Community partners, community and contracted organizations, County of Orange (County) Agencies, cultural subcommittees and coalitions, and regularly scheduled stakeholder meetings
- Posting on MHRS website and HCA social media sites such as Facebook, Instagram and Twitter
- Regular announcements in meetings
- Posted video providing an overview of the proposed Three Year Plan

Mental Health and Recovery Services (MHRS)

Mental Health Services Act

How we reach out and engage: Three Year Plan

A series of **21** meetings were hosted throughout the 30-day posting period to provide an overview of the posted draft plan.

Nine virtual meetings were held at different times (morning, afternoon and evening) to allow a variety of times and opportunities for participation.

•	MHSA Three Year Plan Overview:	3:30 pm – 5:00 pm	03/13/2023
•	MHSA Three Year Plan Overview:	9:00 am - 10:30 am	03/15/2023
	MHSA Three Year Plan Overview:	8:30 am - 10:00 am	03/20/2023
	MHSA Three Year Plan Overview:	5:00 pm – 6:30 pm	03/23/2023
•	MHSA Three Year Plan Overview:	3:00 pm – 4:30 pm	03/27/2023
•	MHSA Three Year Plan Overview:	9:00 am - 10:30 am	03/30/2023
	MHSA Three Year Plan Overview:	2:30 pm – 4:00 pm	04/03/2023
	MHSA Three Year Plan Overview:	9:00 am - 10:30 am	04/06/2023
•	MHSA Three Year Plan Overview:	11:00 am - 12:30 pm	04/10/2023

Mental Health Services Act

How we reach out and engage: Three Year Plan

Five special sessions, were held in coordination with the Behavioral Health Equity Committee and workgroups:

Spirituality Workgroup (in person)	03/15/2023
African American Workgroup	03/21/2023
Deaf and Hard of Hearing Workgroup	03/22/2023
LGBTQ+ Workgroup	03/23/2023
Behavioral Health Equity Committee	04/06/2023

Three Special in-person sessions were held for Wellness Centers:

•	Wellness Center West	04/04/2023
	Wellness Center South	04/05/2023
	Wellness Center Central	04/05/2023

Mental Health Services Act

How we reach out and engage: Three Year Plan

Four additional special sessions included:

- Draft MHSA Program and Expenditure Plan Overview with BHAB on 03/08/2023
- MHSA Community Engagement Meeting on 03/20/2023
- Asian Pacific Islander Task Force Population Health Equity Collective (APITF Collective) on 03/28/2023
- Hybrid (virtual and in-person) meeting in collaboration with Community Voices on 04/12/2023

Mental Health Services Act

How we reach out and engage: Three Year Plan

Schedules of CPP meetings were available on the MHRS website.





Mental Health and Recovery Services (MHRS)

Mental Health Services Act

How we reach out and engage: Three Year Plan

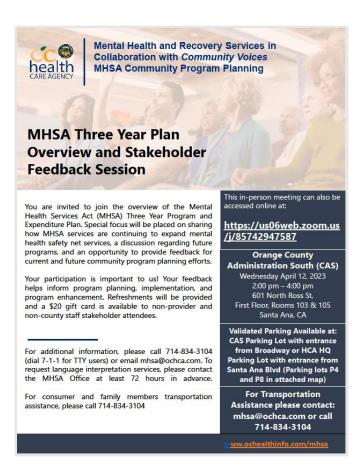
Meeting notices re-posted across social media, as well



Mental Health Services Act

How we reach out and engage: Three Year Plan

Flyers were distributed to promote meetings and Public Hearing





PUBLIC HEARING: April 26, 2023, 10am

The Orange County Mental Health Services Act Three-Year Program and Expenditure Plan for FY 2023-24 through FY 2025-26 has been posted for a 30-Day Public Comment Period

Thank you to everyone who provided feedback during the development of the plan. We look forward to hearing your comments and seeing you at the Public Hearing.

\$20 gift cards are available for behavioral health consumers and family members, who are not county or county-contracted providers. To request language interpretation services or transportation assistance, please call (714) 834-3104 or email mhsa@ochca.com at least 72 hours in advance.



If you have any other questions or would like to receive a hard copy of the Plan, please send an email to mhsa@ochca.com or call 714-834-3104. Please feel free to forward this email to anyone who might be interested in learning more about CARE AGENCY Orange County's MHSA Plan.

To access the draft Plan, please click on the link below: www.ochealthinfo.com/mhsa

> The 30-day Public Comment period will close on April 18, 2023.

Following the 30-day posting, the **OC Behavioral Health** Advisory Board will host a Public Hearing on April 26, 2023.

The Public Hearing will be held at the Delhi Center 505 E. Central Ave. Santa Ana, CA 92707 from 10:00 am - 12:00 pm

Mental Health Services Act

How we reach out and engage: Three Year Plan

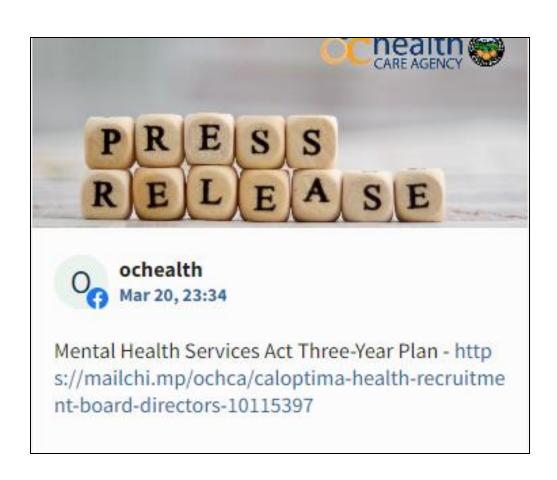
This email blast was sent to all media lists



Mental Health Services Act

How we reach out and engage: Three Year Plan

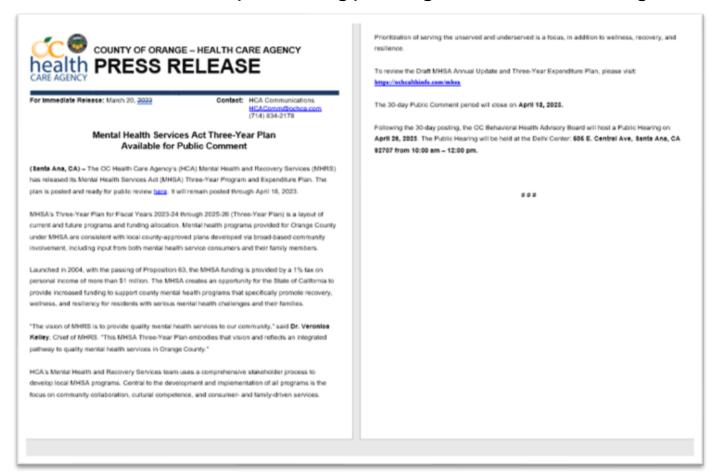
Press Release promoting posting and Public Hearing was pushed out to all media list.



Mental Health Services Act

How we reach out and engage: Three Year Plan

Press Release promoting posting and Public Hearing



Mental Health Services Act

How we reach out and engage: Three Year Plan

The posting of the MHSA Plan and community planning meetings were featured on the County website beginning on March 20, 2023.

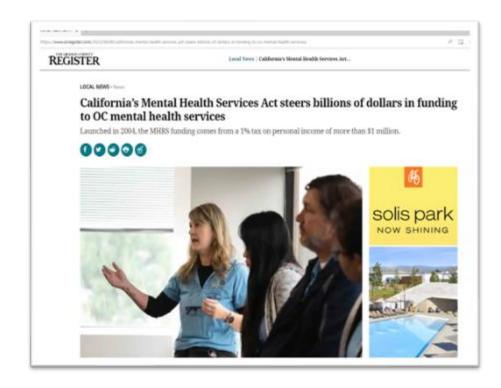


Mental Health Services Act

How we reach out and engage: Three Year Plan

The press release garnered interest from a media outlet, resulting in an interview and article posted in the OC Register, and shared across the county.





Mental Health Services Act

How we reach out and engage: Three Year Plan

Posting notice was shared on our social media (Twitter, Instagram, Facebook)



Mental Health Services Act

How we reach out

The Public Hearing for the MHSA Plan was featured on Social Media platforms April 19 and 24, 2023.



Mental Health Services Act

Public Review Period

The 30-day Public Posting and Comment Period was March 14, 2023 through April 18, 2023

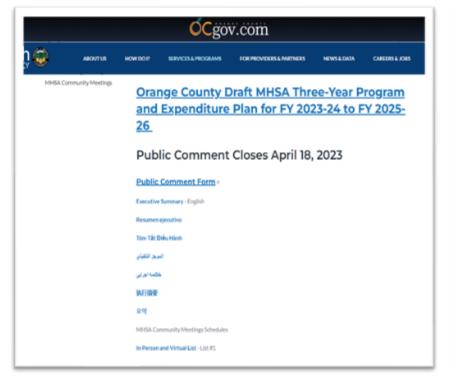
Copies of the draft MHSA Three Year Program and Expenditure Plan Fiscal Years 2023-24 through 2025-26 were available in the following formats:

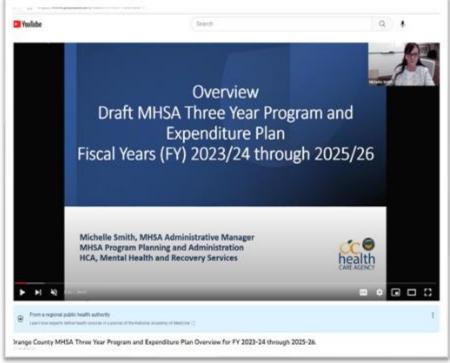
- Online for electronic viewing at www.ochealthinfo.com/mhsa.
- Copies were available upon request.
- Stakeholders were provided with several options for submission of comments including:
 - email
 - in-person
 - telephonic
 - live survey/chat (for virtual meetings) and
 - online survey
- Comment Forms and surveys were available in English, Spanish, Vietnamese, Chinese, Korean, Arabic, and Farsi and hard copy versions were available upon request.

Mental Health Services Act

Public Review Period

In addition, the MHSA Three Year Plan Executive Summary was posted and available in threshold languages and a video providing an overview of the draft Three Year Plan was posted on YouTube





MENTAL HEALTH AND RECOVERY SERVICES MHSA PROGRAM PLANNING AND ADMINISTRATION

Community Program Planning

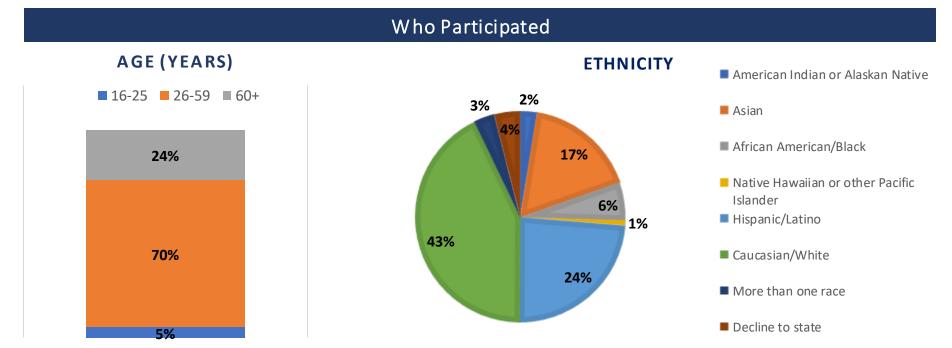
Starting in July 2022, MHSA Administration began collecting data and information related to MHSA hosted stakeholder engagement meetings. The data do not include meetings that were hosted in collaboration with other entities. Respondents did not respond to every survey question; therefore, percentages are based on the values for each individual question.

1,023 + 294 =
Input into plan + posting period

1,023 + 294 =
Input into plan + posting period

2,023 + 294 =
Input into plan + posting period

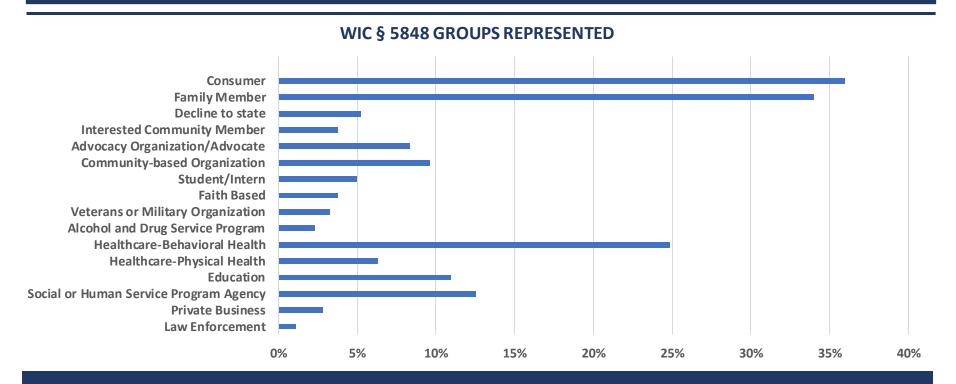
estimated participants

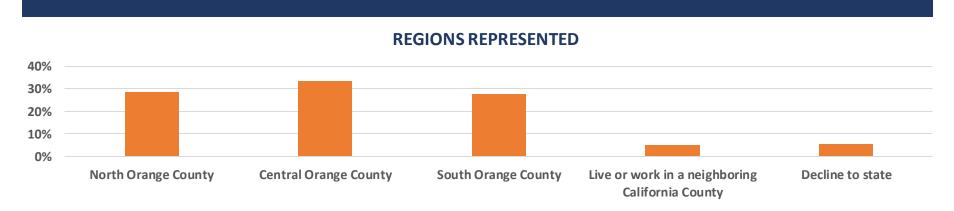


MENTAL HEALTH AND RECOVERY SERVICES MHSA PROGRAM PLANNING AND ADMINISTRATION

FISCAL YEAR 2022-23

Community Program Planning





Community Program Planning

3,553

Social Media Impressions

816

Views of the posted draft plan

Views of the posted video

Who Participated

Language

83% English 7% Spanish 6% Vietnamese 1% Farsi 1% Korean

2% Other



Gender Identity













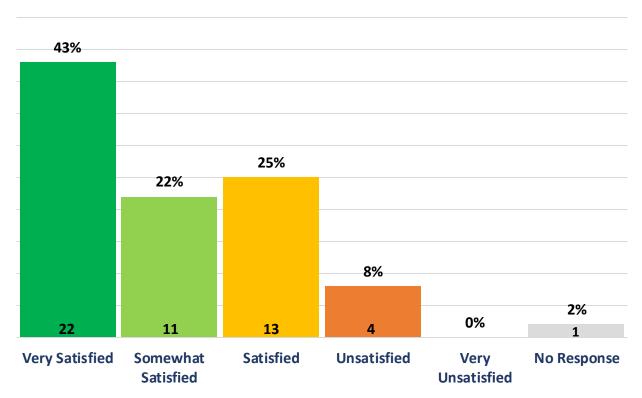


1% **Transgender Nonbinary**

Mental Health and Recovery Services (mhrs) MHSA Program Planning and Administration Overview: Public Comments

51 stakeholders completed a comment form as a result of attending a stakeholder session and/or responding to the 30-day Public Comment and Posting. Overall, **90%** of stakeholders who responded to the 30-day posting indicated they were very satisfied to satisfied with the MHSA Three Year Plan.

STAKEHOLDER SATISFACTION



Mental Health and Recovery Services (mhrs) MHSA Program Planning and Administration Overview: Public Comments

Themes of comments include:

- Support for the vision for employee retention programs.
- Recognition of the transparency of how MHSA funds are spent.
- Comments related to needs around complex care (eating disorders, complex medical needs, intellectual disabilities, autism spectrum disorder, advocacy for intensive outpatient program/partial hospitalization program, and expansion of co-occurring services).
- Recommendations to include community health workers in system.
- Interest in the new programs, contracting process, and inclusion in the stakeholder process.

A summary of the Public Comments and the response will be included in the final MHSA Plan, including copies of each comment form received and the related response in the appendices of the MHSA Plan.

Mental Health and Recovery Services MHSA Program Planning and Administration Next Steps

- The next step is to ask the Behavioral Health Advisory Board to affirm that the stakeholder process was conducted to meet the regulations.
- The MHSA Three Year Program and Expenditure Plan is scheduled to be presented to the Board of Supervisors (BOS) on June 6, 2023, for approval.
- The MHSA Three Year Plan will be submitted to the Department of Healthcare Services (DHCS) and the Mental Health Services Oversight and Accountability Commission (MHSOAC) within 30 days of BOS approval.

MENTAL HEALTH AND RECOVERY SERVICES MHSA PROGRAM PLANNING AND ADMINISTRATION

Contact Information

Thank you for your thoughtful participation!

For questions or comments, please contact:

Michelle Smith MHSA Senior Manager

msmith@ochca.com

(714) 834-3104

or

MHSA Program Planning and Administration:

MHSA@ochca.com

(714) 834-3104

