



FACILITIES ADVISORY SUBCOMMITTEE

Tuesday, May 9, 2023 – 9:00 a.m.

MINUTES

MEMBERSHIP / ATTENDANCE

<u>MEMBERS</u>	<u>REPRESENTING</u>	<u>HEALTH CARE AGENCY STAFF PRESENT</u>	
<input checked="" type="checkbox"/> Peter Anderson, MD	- OCMA (ED Physician Directors	Gagandeep Grewal, MD	- Associate EMS Medical Director
<input checked="" type="checkbox"/> Michael Lekawa, MD	- Trauma Center Directors	Tammi McConnell, MSN	- EMS Administrator
<input checked="" type="checkbox"/> Chien Sun, MD	- Managed Care Emergency Physicians	Kevin Chao	- HPP Manager
<input checked="" type="checkbox"/> Alaine Shauer, RN	- PRC Hospital Administration	Laurent Repass, NRP	- EMS Information Systems Chief
<input type="checkbox"/> Vacant	- ERC Hospital Administration	Philip Grieve, NRP	- EMS ALS/CQI Coordinator
<input checked="" type="checkbox"/> Heidi Yttri, RN	- Base Hospital Administration	Genise Silva, RN	- EMS Facilities Coordinator
for Meghann Ord, RN	- ERC Hospital Administration	Erica Moojen	- EMS Office Supervisor
<input checked="" type="checkbox"/> Augustus Ynares, RN	- OC Nursing Leadership	Eileen Endo	- EMS Office Specialist
<input checked="" type="checkbox"/> Mary Slattery, RN	- Trauma Program Coordinators	Lisa Wilson	- Information Processing Tech
<input type="checkbox"/> Bryan Johnson, RN	- Fire EMS Coordinators		
<u>OTHERS PRESENT</u>	<u>REPRESENTING</u>	<u>OTHERS PRESENT</u>	<u>REPRESENTING</u>
Julia Afrasiabi, RN	- UCI Medical Center	Laura Cross, RN	- Mission Hospital
Annabella Anderson, RN	- Mission Hospital	Julie Mackie, RN	- Mission Hospital
Colette Baeza, RN	- UCI Medical Center	Nicole Miller, RN	- Mission Hospital
Shelley Brukman, RN	- CHOC Children's Hospital	Whitney Patnode, RN	- CHOC Children's Hospital
Ruth Clark, RN	- Orange County Global Medical Center	Jill Patt, RN	- Huntington Beach Hospital
Todd Costa	- Orange County Fire Authority	Mario Savric, RN	- Garden Grove Hospital

I. CALL TO ORDER

The meeting was called to order by the Chair, Peter Anderson, MD

II. INTRODUCTIONS/ANNOUNCEMENTS by Gagandeep Grewal, MD

- Whitney Patnode, RN, is the new Base Hospital Coordinator at CHOC.
- Claire Balanay, Victim Specialist, Federal Bureau of Investigation – Los Angeles Division / Orange County Resident Agency, is a Guest Speaker. Claire did a presentation about the FBI Victim Assistance Program. The goal is to bring awareness to hospitals that there is a victim services response team (VSRT) available. Everyone can bring the attached resource information to their Risk, Legal and Medical Service Departments. For more information or to set up a meeting, contact Claire Balanay at 714-939-3286 or cabalanay@FBI.gov.

III. APPROVAL OF MINUTES

- Minutes from the March 7, 2023 meeting were approved as submitted.

IV. OCEMS REPORT

Gagandeep Grewal, MD, reported that APOT & Diversion is above standards. EMSAAC Conference is at the end of the month. Save the dates for EMSA, STEMI & STROKE Summit 6/27-28, 2023; Peds 10/3/23; SWRTCC 9/6/23. Some topics are hemorrhage control, prehospital setting, subspecialties, trauma center & ophthalmology.

- Health Emergency Management Report by Kevin Chao
 High level of interest from Health Care Coalition members to participate in the November 16, 2023 Statewide Exercise. Chad Cossey has been instrumental in planning the Mid-Year Planning Meeting (June 13, 2023) for the November Statewide Exercise. Eddie Morales is the primary point of contact

working with Health Care Coalition stakeholders to distribute surplus PPE. Reviewing and updating various Emergency Operations Plans.

- Specialty Centers (CCERC, SNRC, CVRC, Trauma)
Trauma Center Orange County Collaborative abbreviated. Working with One legacy.
- Ambulance Patient Off-Load Time (APOT) Laurent Repass
APOT is at about 35-36 minutes mark. Still over 30 minute benchmark, not 36.5. 16,215 transports, higher than traditionally. Trending downward. April and May might look better. Two thirds of hospitals are seeing APOT.
- Facility Diversion Report by Laurent Repass
Diversion report shows two to three hospitals average over 200 hours per month exceeding 6% set in policy. 10.4% consistently seen in majority APOT gauges & dashboard that are monitored on a daily bases. ER is experiencing difficulty during tough times with low staff. Hospital nurses are looking at solutions. SNFs also have staff challenges.
- Bi-Directional Data Exchange Project by Laurent Repass.
This is a grant funded by CDC to establish bi-directional data between 911 transports PCR by crew transmitted to EHR at hospital facility. Then outcome is transmitted back. The grant deadline has been extended until 6/30/24. We have made technical advances in connection with 13 of 24 ERCs in Orange County. By the end of July, we should have patient care records going back and forth. Live patient pilot started with one hospital and one fire department by the end of the month.
- NEMSIS 3.5 Transition Update by Laurent Repass.
Statute requirement by LEMSA to use PCR system with 3.5. On January 1, 2024, current NEMSIS will be 3.5. New data dictionary. No change for this group. Most changes are with field providers. Mostly informational.

V. **UNFINISHED BUSINESS**

- Final Report on Chapman Global ERC Revocation by Gagandeep Grewal, MD
Chapman revoke stands. Chapman cannot receive 911 ambulance traffic. They are still open to regular non-911 ambulance traffic. Chapman Global may reapply to re-establish ERC designation on 8/2/23.

VI. **NEW BUSINESS**

- Planned Revisions to Policy #645.00 by Gagandeep Grewal, MD
Planned revisions of policy 645.00 identified changes is an awareness item. EMS will release red line version for public comment to make sure times are consistent.
- Anaheim Regional redesignations of ERC and CVRC by Genise Silva, RN
Genise reported on Anaheim Regional ERC site survey. EMS gives three years on both conditional redesignations.
Deficiencies:
 1. CRC no EKGs is now half way completed.
 2. Improve plan
 3. Community outreach projectsRecommendation of a motion for EMCC. Motion was approved.

VIII. **NEXT MEETING**

July 11, 2023 at 9:00am

IX. **ADJOURNMENT**

With no further business, the meeting was adjourned.



VICTIM SERVICES DIVISION

STRENGTH, RENEWAL, AND HOPE FOR EVERY VICTIM

The FBI Victim Services Response Team (VSRT)



What is the VSRT?

- A multi-disciplinary team of FBI employees prepared to deploy, upon request, anywhere in the country to address victim needs after a violent act with multiple victims. The team consists of:
 - Victim specialists, special agents, and other job series chosen after a rigorous selection process and specially trained in responding to crisis and mass casualty events
 - Two Crisis Response Canines trained to provide victim support



What does the VSRT provide?

- Death notifications based on specialized training utilizing a national model
- Emotional and logistical support to victims and their family members, including coordinating emergency victim assistance funding for emergency expenditures such as travel/lodging, repatriation of remains, child and dependent care, medical services, and mental health services
- Serves as a liaison between victims and the investigative team
- Coordination with the American Red Cross and other local, state, tribal, federal, and non-governmental entities to establish and staff a Family Assistance Center or its equivalent
- Identifying, cleaning, and returning personal effects
- Compile and track victim identification
- Coordination of timely family briefings/site visits



When is the VSRT utilized?

- When the FBI needs to provide services and assistance to identified victims of crisis and mass casualty events
- When requested to support state and local agencies with victim assistance in the aftermath of a violent act resulting in multiple victims that overwhelms the ability of local resources to address victim needs



Why request the VSRT?

- Coordinates the FBI's victim response with local, state, tribal, federal, and non-governmental entities to maximize available resources for victims and their families
- Immediately deploys an experienced team prepared to manage challenges, develop practicable solutions for highly sensitive situations, and ensure timely provision of emergency victim assistance funding to support victim and family needs
- Delivers a competent and compassionate response to victims and families which is critical to building trust and assuring the public that victims are being supported
- Provides a professional and compassionate face of the FBI to those most impacted by crisis events

VSRT can be requested through your local FBI Field Office. For additional information, please contact vsrt@fbi.gov.

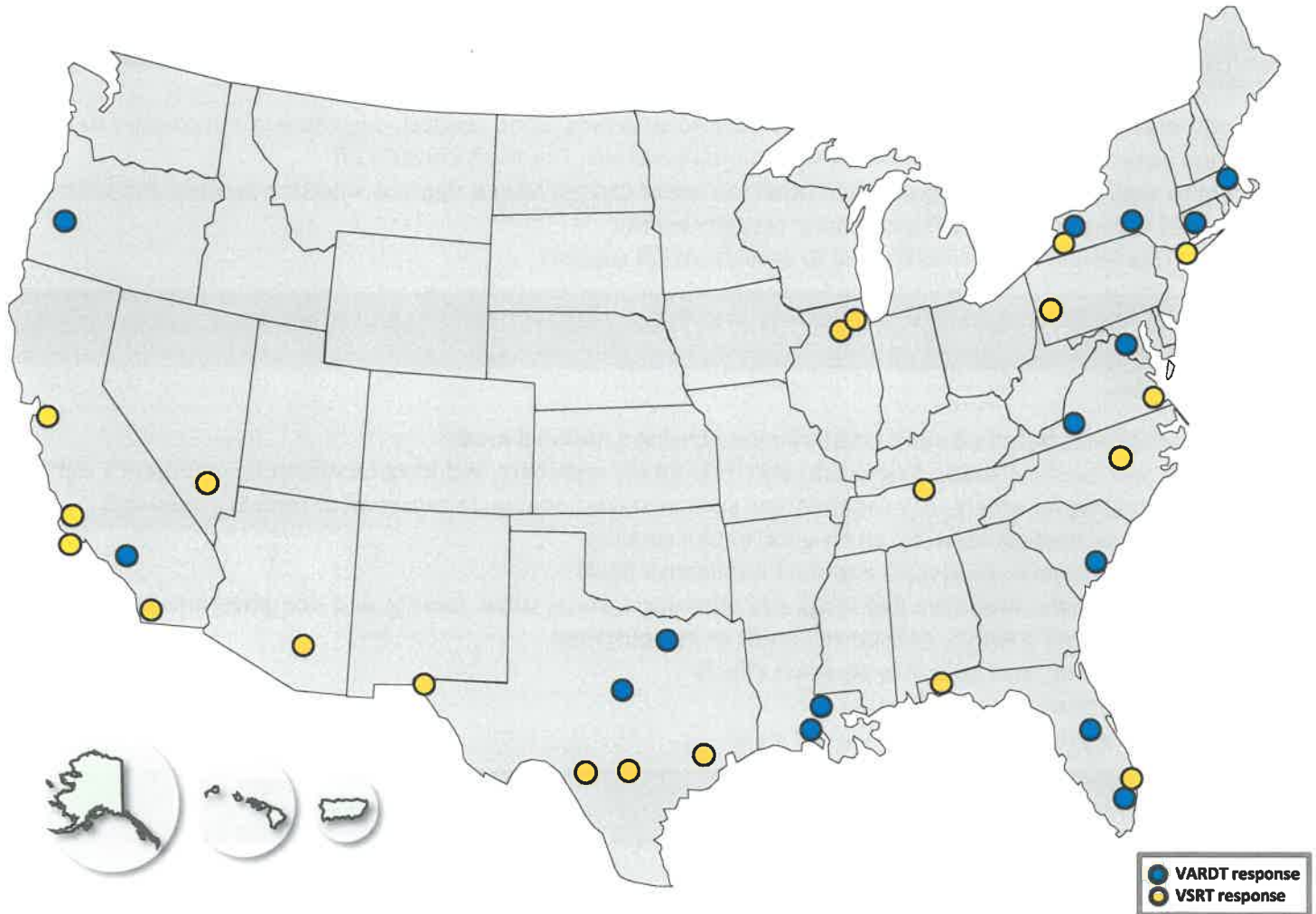
Updated November 2022



VICTIM SERVICES DIVISION

STRENGTH, RENEWAL, AND HOPE FOR EVERY VICTIM

Where has the VSRT responded?



- Virginia Tech Shooting, VA 2007
- Binghamton Immigration Center Shooting, NY 2009
- Colgan Air Crash, NY 2009
- Fort Hood Shooting, TX 2009
- Tucson Shooting, AZ 2011
- Sandy Hook Elementary School Shooting, CT 2012
- Boston Marathon Bombing, MA 2013
- Navy Yard Shooting, DC 2013
- Fort Hood Shooting, TX 2014
- Emanuel AME Shooting, SC 2015
- Grand 16 Shooting, LA 2015
- Umpqua Community College Shooting, OR 2015
- Inland Regional Center Shooting, CA 2015
- Pulse Nightclub Shooting, FL 2016
- Dallas Police Shooting, TX 2016
- Baton Rouge Police Shooting, LA 2016
- Ft Lauderdale Airport Shooting, FL 2017
- 1 October Las Vegas Shooting, NV 2017
- Tribeca Truck Attack, NY 2017
- Sutherland Springs Church Shooting, TX 2017
- Parkland High School Shooting, FL 2018
- Santa Fe High School Shooting, TX 2018
- Pittsburgh Synagogue Shooting, PA 2018
- Thousand Oaks Shooting, CA 2018
- Henry Pratt Shooting, IL 2019
- Chabad of Poway Shooting, CA 2019
- Virginia Beach Municipal Center Shooting, VA 2019
- Gilroy Garlic Festival Shooting, CA 2019
- El Paso Walmart Shooting, TX 2019
- Santa Barbara Boat Fire, CA 2019
- Pensacola NAS Shooting, FL 2019
- Second Avenue Bombing, TN 2020
- TOPS Market Shooting, NY 2022
- Robb Elementary School Shooting, TX 2022
- Highland Park Parade Shooting, IL 2022
- Raleigh Shooting, NC 2022

Updated August 2022



U.S. Department of Justice
Federal Bureau of Investigation
Victim Services Division



DATE

Hospital or Medical Center
Street Address
City, State zip code

Re: Request for production of protected health information

To Whom It May Concern:

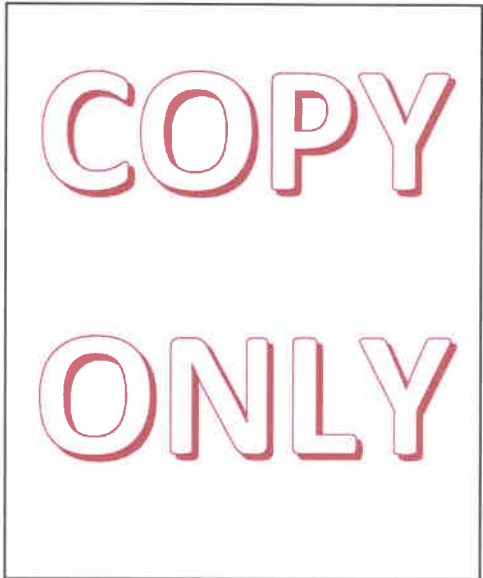
The Federal Bureau of Investigation is conducting a criminal investigation into the _____. This letter is to request that you produce information pertaining to all persons admitted to your facility on _____ for medical treatment related to the incident. Please provide the names and contact information of the victims to include names, addresses, phone numbers and email addresses for next of kin or guardians of minor children. Please provide the information in paper or electronic format.

The undersigned hereby represents that this request for protected health information is made by a law enforcement agency for law enforcement purposes and is permitted by 45 CFR 164.512(f)(1) in that the disclosure is in compliance with and limited by the relevant requirements of an administrative request, including an administrative subpoena or summons, a civil or authorized investigative demand, or similar process authorized by law. The undersigned further represents that the information sought is relevant and material to a legitimate law enforcement inquiry, the request is specific and limited in scope to the extent reasonably practicable in light of the purpose for which the information is sought, and de-identified information could not reasonably be used.

Additionally, the FBI is required by statute 34 USC §20141 to identify victims at earliest possible opportunity and provide them with information and assistance.

Thank you for your assistance in this matter.

Sincerely,



HIPAA

- The Health Insurance Portability and Accountability Act of 1996 (HIPAA) regulates the **release of Protected Health Information (PHI)** and includes covered exceptions:
 - **HIPAA covered entities may disclose PHI to law enforcement**
 - » To respond to a request for purposes of identifying or locating a missing person or a material witness (limited to basic demographics and health information) – **45 CFR 164.512(f)(2)**
 - » To respond to a request for PHI about an adult victim of crime when victim agrees or in limited circumstances if the individual is unable to agree – **45 CF 164.512(f)(3)**
 - » To comply with a subpoena or administrative request from a law enforcement official (with a written statement that the information requested is relevant) – **45 CFR 164.512 (f)(1)(ii)(C)**