



Ambulance Patient Offload Time (APOT-1) Report
 June 2023

Hospital	2023 Totals			June 2023				
	90th Percentile APOT (Min:Sec)		Diversion Hours	90th Percentile APOT (Min:Sec)	Mean APOT (Min:Sec)	Median APOT (Min:Sec)	Diversion Hours	
	Transports							Transports
Anaheim Global Medical Center	1,856	45:59	30	281	42:23	19:31	13:59	6
Anaheim Regional Medical Center	2,961	35:34	715	450	34:49	16:14	12:43	88
Children's Hospital of Orange County	2,375	15:00	0	392	14:07	7:49	6:36	0
Foothill Regional Medical Center	594	33:38	63	70	29:47	16:48	13:10	4
Fountain Valley Reg Hosp and MC	4,151	54:02	265	711	43:00	19:55	13:33	5
Garden Grove Hosp and MC	2,547	48:35	234	393	30:19	17:22	14:09	0
Hoag Hospital Irvine	4,344	21:45	444	766	20:06	11:45	10:02	30
Hoag Memorial Hosp Presbyterian	9,555	15:18	361	1,522	14:24	8:51	8:15	46
Huntington Beach Hospital	2,593	33:00	374	400	28:44	14:45	10:31	50
Kaiser Permanente - Anaheim MC	2,733	49:01	238	428	48:51	22:38	16:40	60
Kaiser Permanente - Irvine MC	2,760	29:32	24	412	35:13	17:28	13:08	8
La Palma Intercommunity Hospital	1,488	63:00	153	224	45:48	22:02	15:05	0
Los Alamitos Medical Center	3,193	68:23	826	575	64:39	30:42	22:15	48
Mission Hospital - Laguna Beach	1,945	31:22	75	319	33:22	17:22	11:55	13
Mission Hospital Regional MC	8,222	31:00	382	1,383	29:48	15:32	13:00	65
Orange Coast Memorial MC	2,636	32:30	1197	400	35:08	16:48	13:00	144
Orange County Global MC	4,261	28:30	567	666	33:13	15:39	9:36	84
Placentia Linda Hospital	2,671	22:50	30	380	20:52	10:30	7:05	0
Saddleback Memorial MC	4,640	21:00	466	717	20:25	11:54	10:20	77
South Coast Global Medical Center	1,682	28:41	23	241	33:40	16:08	10:05	4
St. Joseph Hospital	6,505	29:07	548	1,079	29:10	14:10	10:31	55
St. Jude Medical Center	7,869	38:17	272	1,299	35:09	17:21	13:28	24
UCI Medical Center	5,747	36:09	1136	864	34:50	14:06	7:22	203
West Anaheim Medical Center	4,410	71:55	533	749	42:44	20:42	13:17	22

Median Hospital 90th Percentile APOT Time 32:45 33:31
InterQuartile Range 28:30, 45:59 29:04, 37:00

OC EMS System Total (Aggregate)	91,896	34:35	14,721	32:40	Diversion Hours	1036
OCEMS System Mean APOT Time	16:38			15:38	Diversion Days	30 of 30
Standard Deviation	+/- 18:25			+/- 16:06	Hospitals/Day Range	2-12/day
OCEMS System Median APOT Time	11:08			10:59	Transports w/ APOT 30-60min	1292
InterQuartile Range	6:36, 19:20			6:34, 18:36	Transports w/ APOT >60min	345



Ambulance Patient Offload Time (APOT-1) Report
 July 2023

Hospital	2023 Totals			July 2023				
	90th Percentile APOT (Min:Sec)		Diversion Hours	Transports	90th Percentile APOT (Min:Sec)	Mean APOT (Min:Sec)	Median APOT (Min:Sec)	Diversion Hours
	Transports							
Anaheim Global Medical Center	2,131	45:35	34	275	42:17	17:46	11:50	4
Anaheim Regional Medical Center	3,568	35:15	737	607	34:05	15:38	12:01	22
Children's Hospital of Orange County	2,745	15:09	0	370	16:46	8:05	6:24	0
Foothill Regional Medical Center	687	36:10	67	93	42:56	18:42	11:38	4
Fountain Valley Reg Hosp and MC	4,858	52:37	268	707	41:56	20:11	13:12	3
Garden Grove Hosp and MC	3,014	48:17	245	467	41:22	20:55	15:22	11
Hoag Hospital Irvine	5,134	21:46	501	790	21:48	12:33	10:53	57
Hoag Memorial Hosp Presbyterian	11,266	15:09	414	1,711	14:33	8:43	8:00	54
Huntington Beach Hospital	3,062	32:58	406	469	32:35	14:52	10:10	32
Kaiser Permanente - Anaheim MC	3,177	48:35	275	444	44:57	22:33	17:33	37
Kaiser Permanente - Irvine MC	3,231	29:34	24	471	29:44	16:02	12:57	0
La Palma Intercommunity Hospital	1,711	62:44	155	223	58:25	27:42	17:10	2
Los Alamitos Medical Center	3,803	67:35	877	610	65:15	29:45	22:00	51
Mission Hospital - Laguna Beach	2,310	31:53	77	365	33:37	16:06	12:39	2
Mission Hospital Regional MC	9,705	30:46	421	1,483	29:30	15:22	13:02	39
Orange Coast Memorial MC	3,061	32:06	1339	425	28:50	15:06	12:21	142
Orange County Global MC	5,038	28:24	668	777	27:22	13:33	9:32	101
Placentia Linda Hospital	3,171	23:39	30	500	27:35	12:22	7:53	0
Saddleback Memorial MC	5,482	21:19	519	842	23:34	13:17	11:10	53
South Coast Global Medical Center	1,980	30:36	33	298	39:21	19:22	14:12	10
St. Joseph Hospital	7,585	29:38	683	1,080	32:40	15:16	10:30	136
St. Jude Medical Center	9,156	37:40	308	1,287	30:46	16:08	12:44	36
UCI Medical Center	6,705	36:09	1342	958	36:05	14:29	7:05	206
West Anaheim Medical Center	5,156	69:30	600	746	56:22	23:35	15:44	66

Median Hospital 90th Percentile APOT Time 32:32 33:08
 InterQuartile Range 28:24, 45:35 28:31, 42:01

OC EMS System Total (Aggregate)	107,894	34:12	15,998	32:31	Diversion Hours	1067
OCEMS System Mean APOT Time		16:31		15:47	Diversion Days	31 of 31
Standard Deviation	+/- 18:04		+/- 15:57		Hospitals/Day Range	2-12/day
OCEMS System Median APOT Time		11:08		11:09	Transports w/ APOT 30-60min	1399
InterQuartile Range	6:36, 19:16		6:38, 18:57		Transports w/ APOT >60min	406

County of Orange
Health Care Agency
Emergency Medical Services



Emergency Receiving Center Diversion Report
June 2023

Hospital	2023 Totals							June 2023						
	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)
North Region	18,090	38:15	1284 (5.9%)	95 (0.4%)	1045 (12.0%)	276 (6.4%)	NA	2,838	36:18	177 (4.9%)	10 (0.3%)	139 (9.7%)	27 (3.7%)	NA
Anaheim Global Medical Center	1,856	45:59	30 (0.7%)	54 (1.2%)	NA	NA	NA	281	42:23	6 (0.8%)	0 (0.0%)	NA	NA	NA
Anaheim Regional Medical Center	2,961	35:34	715 (16.5%)	30 (0.7%)	769 (17.7%)	NA	NA	450	34:49	88 (12.2%)	10 (1.3%)	112 (15.6%)	NA	NA
Kaiser Permanente - Anaheim MC	2,733	49:01	238 (5.5%)	11 (0.2%)	NA	NA	NA	428	48:51	60 (8.3%)	0 (0.0%)	NA	NA	NA
Placentia Linda Hospital	2,671	22:50	30 (0.7%)	0 (0.0%)	NA	NA	NA	380	20:52	0 (0.0%)	0 (0.0%)	NA	NA	NA
St. Jude Medical Center	7,869	38:17	272 (6.3%)	0 (0.0%)	276 (6.4%)	276 (6.4%)	NA	1,299	35:09	24 (3.3%)	0 (0.0%)	27 (3.7%)	27 (3.7%)	NA
South Region	21,911	26:40	1391 (6.4%)	49 (0.2%)	1307 (10.0%)	867 (10.0%)	0 (0.0%)	3,597	26:25	193 (5.4%)	1 (0.0%)	178 (8.2%)	143 (9.9%)	0 (0.0%)
Hoag Hospital Irvine	4,344	21:45	444 (10.2%)	0 (0.0%)	454 (10.4%)	NA	NA	766	20:06	30 (4.2%)	0 (0.0%)	35 (4.8%)	NA	NA
Kaiser Permanente - Irvine MC	2,760	29:32	24 (0.6%)	0 (0.0%)	NA	NA	NA	412	35:13	8 (1.1%)	0 (0.0%)	NA	NA	NA
Mission Hospital - Laguna Beach	1,945	31:22	75 (1.7%)	48 (1.1%)	NA	NA	NA	319	33:22	13 (1.8%)	1 (0.1%)	NA	NA	NA
Mission Hospital Regional MC	8,222	31:00	382 (8.8%)	0 (0.0%)	385 (8.9%)	394 (9.1%)	0 (0.0%)	1,383	29:48	65 (9.0%)	0 (0.0%)	65 (9.1%)	65 (9.1%)	0 (0.0%)
Saddleback Memorial MC	4,640	21:00	466 (10.7%)	0 (0.0%)	468 (10.8%)	473 (10.9%)	NA	717	20:25	77 (10.7%)	0 (0.0%)	78 (10.8%)	78 (10.8%)	NA
West Region	9,091	65:21	1513 (11.6%)	8 (0.1%)	1400 (16.1%)	832 (19.2%)	NA	1,548	50:13	70 (3.3%)	5 (0.2%)	72 (5.0%)	48 (6.7%)	NA
La Palma Intercommunity Hospital	1,488	63:00	153 (3.5%)	0 (0.0%)	NA	NA	NA	224	45:48	0 (0.0%)	0 (0.0%)	NA	NA	NA
Los Alamitos Medical Center	3,193	68:23	826 (19.0%)	3 (0.1%)	832 (19.2%)	832 (19.2%)	NA	575	64:39	48 (6.7%)	0 (0.0%)	48 (6.7%)	48 (6.7%)	NA
West Anaheim Medical Center	4,410	71:55	533 (12.3%)	5 (0.1%)	568 (13.1%)	NA	NA	749	42:44	22 (3.1%)	5 (0.7%)	23 (3.2%)	NA	NA
Central Region	25,744	35:01	2762 (9.1%)	50 (1.1%)	3078 (17.7%)	3041 (17.5%)	229 (1.8%)	4,105	32:02	347 (8.0%)	9 (0.2%)	357 (12.4%)	358 (12.4%)	24 (1.1%)
Children's Hospital of OC	2,375	15:00	0 (0.0%)	0 (0.0%)	NA	NA	23 (0.5%)	392	14:07	0 (0.0%)	0 (0.0%)	NA	NA	2 (0.3%)
Fountain Valley Reg Hosp and MC	4,151	54:02	265 (6.1%)	16 (0.4%)	712 (16.4%)	758 (17.4%)	NA	711	43:00	5 (0.7%)	0 (0.0%)	5 (0.7%)	5 (0.7%)	NA
Garden Grove Hosp and MC	2,547	48:35	234 (5.4%)	1 (0.0%)	NA	NA	NA	393	30:19	0 (0.0%)	0 (0.0%)	NA	NA	NA
Orange County Global MC	4,261	28:30	567 (13.0%)	19 (0.4%)	673 (15.5%)	582 (13.4%)	184 (4.2%)	666	33:13	84 (11.7%)	9 (1.3%)	92 (12.8%)	93 (12.9%)	22 (3.1%)
St. Joseph Hospital	6,505	29:07	548 (12.6%)	14 (0.3%)	551 (12.7%)	559 (12.9%)	NA	1,079	29:10	55 (7.6%)	0 (0.0%)	55 (7.6%)	55 (7.6%)	NA
UCI Medical Center	5,747	36:09	1136 (26.2%)	0 (0.0%)	1142 (26.3%)	1142 (26.3%)	22 (0.5%)	864	34:50	203 (28.2%)	0 (0.0%)	205 (28.4%)	205 (28.4%)	0 (0.0%)
Coastal Region	17,060	21:45	2018 (9.3%)	62 (1.4%)	1566 (18.0%)	363 (8.4%)	NA	2,633	20:03	247 (6.9%)	3 (0.1%)	191 (13.2%)	46 (6.4%)	NA
Foothill Regional Medical Center	594	33:38	63 (1.5%)	29 (0.7%)	NA	NA	NA	70	29:47	4 (0.6%)	0 (0.0%)	NA	NA	NA
Hoag Memorial Hosp Presbyterian	9,555	15:18	361 (8.3%)	0 (0.0%)	363 (8.4%)	363 (8.4%)	NA	1,522	14:24	46 (6.3%)	0 (0.0%)	46 (6.4%)	46 (6.4%)	NA
Huntington Beach Hospital	2,593	33:00	374 (8.6%)	0 (0.0%)	NA	NA	NA	400	28:44	50 (6.9%)	0 (0.0%)	NA	NA	NA
Orange Coast Memorial MC	2,636	32:30	1197 (27.6%)	2 (0.0%)	1203 (27.7%)	NA	NA	400	35:08	144 (20.0%)	0 (0.0%)	145 (20.1%)	NA	NA
South Coast Global MC	1,682	28:41	23 (0.5%)	31 (0.7%)	NA	NA	NA	241	33:40	4 (0.5%)	3 (0.4%)	NA	NA	NA
Orange County EMS System	91,896	34:35	8968 (8.3%)	264 (0.2%)	8396 (13.8%)	5380 (13.8%)	229 (1.3%)	14,721	32:40	1036 (6.0%)	28 (0.2%)	936 (9.3%)	622 (9.6%)	24 (0.8%)

County of Orange
Health Care Agency
Emergency Medical Services



Emergency Receiving Center Diversion Report
July 2023

Hospital	2023 Totals							July 2023						
	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)
North Region	21,203	37:53	1384 (5.4%)	161 (0.6%)	1104 (10.8%)	313 (6.1%)	NA	3,113	34:30	99 (2.7%)	66 (1.8%)	58 (3.9%)	36 (4.9%)	NA
Anaheim Global Medical Center	2,131	45:35	34 (0.7%)	67 (1.3%)	NA	NA	NA	275	42:17	4 (0.6%)	13 (1.8%)	NA	NA	NA
Anaheim Regional Medical Center	3,568	35:15	737 (14.5%)	83 (1.6%)	791 (15.5%)	NA	NA	607	34:05	22 (3.0%)	53 (7.1%)	22 (3.0%)	NA	NA
Kaiser Permanente - Anaheim MC	3,177	48:35	275 (5.4%)	11 (0.2%)	NA	NA	NA	444	44:57	37 (5.0%)	0 (0.0%)	NA	NA	NA
Placentia Linda Hospital	3,171	23:39	30 (0.6%)	0 (0.0%)	NA	NA	NA	500	27:35	0 (0.0%)	0 (0.0%)	NA	NA	NA
St. Jude Medical Center	9,156	37:40	308 (6.1%)	0 (0.0%)	313 (6.1%)	313 (6.1%)	NA	1,287	30:46	36 (4.8%)	0 (0.0%)	36 (4.9%)	36 (4.9%)	NA
South Region	25,862	26:40	1542 (6.1%)	54 (0.2%)	1460 (9.6%)	961 (9.4%)	0 (0.0%)	3,951	26:37	150 (4.0%)	5 (0.1%)	153 (6.9%)	94 (6.3%)	0 (0.0%)
Hoag Hospital Irvine	5,134	21:46	501 (9.8%)	4 (0.1%)	512 (10.1%)	NA	NA	790	21:48	57 (7.7%)	4 (0.5%)	58 (7.9%)	NA	NA
Kaiser Permanente - Irvine MC	3,231	29:34	24 (0.5%)	0 (0.0%)	NA	NA	NA	471	29:44	0 (0.0%)	0 (0.0%)	NA	NA	NA
Mission Hospital - Laguna Beach	2,310	31:53	77 (1.5%)	50 (1.0%)	NA	NA	NA	365	33:37	2 (0.2%)	1 (0.2%)	NA	NA	NA
Mission Hospital Regional MC	9,705	30:46	421 (8.3%)	0 (0.0%)	425 (8.3%)	433 (8.5%)	0 (0.0%)	1,483	29:30	39 (5.2%)	0 (0.0%)	39 (5.3%)	39 (5.3%)	0 (0.0%)
Saddleback Memorial MC	5,482	21:19	519 (10.2%)	0 (0.0%)	524 (10.3%)	528 (10.4%)	NA	842	23:34	53 (7.1%)	0 (0.0%)	55 (7.4%)	55 (7.4%)	NA
West Region	10,670	63:38	1632 (10.7%)	8 (0.1%)	1547 (15.2%)	884 (17.4%)	NA	1,579	57:35	119 (5.3%)	0 (0.0%)	147 (9.9%)	51 (6.9%)	NA
La Palma Intercommunity Hospital	1,711	62:44	155 (3.0%)	0 (0.0%)	NA	NA	NA	223	58:25	2 (0.3%)	0 (0.0%)	NA	NA	NA
Los Alamitos Medical Center	3,803	67:35	877 (17.2%)	3 (0.1%)	889 (17.5%)	884 (17.4%)	NA	610	65:15	51 (6.9%)	0 (0.0%)	57 (7.6%)	51 (6.9%)	NA
West Anaheim Medical Center	5,156	69:30	600 (11.8%)	5 (0.1%)	658 (12.9%)	NA	NA	746	56:22	66 (8.9%)	0 (0.0%)	91 (12.2%)	NA	NA
Central Region	30,103	34:44	3219 (9.0%)	50 (1.0%)	3542 (17.4%)	3490 (17.1%)	246 (1.6%)	4,359	33:44	457 (10.2%)	0 (0.0%)	464 (15.6%)	448 (15.1%)	17 (0.8%)
Children's Hospital of OC	2,745	15:09	0 (0.0%)	0 (0.0%)	NA	NA	23 (0.4%)	370	16:46	0 (0.0%)	0 (0.0%)	NA	NA	0 (0.0%)
Fountain Valley Reg Hosp and MC	4,858	52:37	268 (5.3%)	16 (0.3%)	715 (14.1%)	761 (15.0%)	NA	707	41:56	3 (0.4%)	0 (0.0%)	3 (0.4%)	3 (0.4%)	NA
Garden Grove Hosp and MC	3,014	48:17	245 (4.8%)	1 (0.0%)	NA	NA	NA	467	41:22	11 (1.5%)	0 (0.0%)	NA	NA	NA
Orange County Global MC	5,038	28:24	668 (13.1%)	19 (0.4%)	791 (15.5%)	684 (13.5%)	196 (3.9%)	777	27:22	101 (13.6%)	0 (0.0%)	118 (15.8%)	102 (13.7%)	12 (1.7%)
St. Joseph Hospital	7,585	29:38	683 (13.4%)	14 (0.3%)	687 (13.5%)	696 (13.7%)	NA	1,080	32:40	136 (18.2%)	0 (0.0%)	136 (18.3%)	137 (18.3%)	NA
UCI Medical Center	6,705	36:09	1342 (26.4%)	0 (0.0%)	1349 (26.5%)	1349 (26.5%)	27 (0.5%)	958	36:05	206 (27.7%)	0 (0.0%)	207 (27.8%)	207 (27.8%)	5 (0.6%)
Coastal Region	20,056	21:39	2260 (8.9%)	64 (1.3%)	1763 (17.3%)	417 (8.2%)	NA	2,996	21:15	242 (6.5%)	1 (0.0%)	197 (13.2%)	54 (7.2%)	NA
Foothill Regional Medical Center	687	36:10	67 (1.3%)	31 (0.6%)	NA	NA	NA	93	42:56	4 (0.5%)	1 (0.2%)	NA	NA	NA
Hoag Memorial Hosp Presbyterian	11,266	15:09	414 (8.1%)	0 (0.0%)	417 (8.2%)	417 (8.2%)	NA	1,711	14:33	54 (7.2%)	0 (0.0%)	54 (7.2%)	54 (7.2%)	NA
Huntington Beach Hospital	3,062	32:58	406 (8.0%)	0 (0.0%)	NA	NA	NA	469	32:35	32 (4.3%)	0 (0.0%)	NA	NA	NA
Orange Coast Memorial MC	3,061	32:06	1339 (26.3%)	2 (0.0%)	1346 (26.5%)	NA	NA	425	28:50	142 (19.1%)	0 (0.0%)	143 (19.2%)	NA	NA
South Coast Global MC	1,980	30:36	33 (0.7%)	31 (0.6%)	NA	NA	NA	298	39:21	10 (1.3%)	0 (0.0%)	NA	NA	NA
Orange County EMS System	107,894	34:12	10036 (7.9%)	336 (0.3%)	9416 (13.2%)	6064 (13.2%)	246 (1.2%)	15,998	32:31	1067 (6.0%)	73 (0.4%)	1019 (9.8%)	684 (10.2%)	17 (0.6%)