



Ambulance Patient Offload Time (APOT-1) Report
 August 2023

Hospital	2023 Totals			August 2023				
	90th Percentile APOT (Min:Sec)		Diversion Hours	90th Percentile APOT (Min:Sec)		Mean APOT (Min:Sec)	Median APOT (Min:Sec)	Diversion Hours
	Transports			Transports				
Anaheim Global Medical Center	2,426	46:28	47	295	54:23	20:50	12:31	13
Anaheim Regional Medical Center	4,177	36:00	768	609	39:01	18:23	14:49	31
Children's Hospital of Orange County	3,071	15:09	0	326	14:45	7:55	6:20	0
Foothill Regional Medical Center	743	36:13	87	56	38:32	20:56	12:26	20
Fountain Valley Reg Hosp and MC	5,563	51:01	268	705	40:35	18:30	12:39	0
Garden Grove Hosp and MC	3,478	47:08	261	464	38:59	20:16	15:30	16
Hoag Hospital Irvine	6,015	21:57	550	881	22:31	13:28	12:02	49
Hoag Memorial Hosp Presbyterian	12,986	15:20	448	1,720	16:07	9:56	9:08	33
Huntington Beach Hospital	3,520	31:37	418	458	23:35	12:53	9:33	11
Kaiser Permanente - Anaheim MC	3,622	48:05	299	445	41:28	21:31	16:06	24
Kaiser Permanente - Irvine MC	3,680	29:08	34	449	27:23	15:08	12:29	10
La Palma Intercommunity Hospital	1,979	61:28	171	268	52:50	23:33	16:00	16
Los Alamitos Medical Center	4,375	66:09	993	572	56:05	28:08	20:33	116
Mission Hospital - Laguna Beach	2,709	32:00	87	399	32:15	17:16	12:30	10
Mission Hospital Regional MC	11,104	30:52	523	1,399	30:55	16:04	12:55	102
Orange Coast Memorial MC	3,536	30:52	1466	475	26:06	15:20	12:50	127
Orange County Global MC	5,710	28:22	912	672	27:28	13:30	8:47	244
Placentia Linda Hospital	3,616	23:05	30	445	18:29	10:10	7:24	0
Saddleback Memorial MC	6,388	21:37	615	906	23:21	14:12	12:00	97
South Coast Global Medical Center	2,298	31:02	49	318	33:48	16:27	12:58	16
St. Joseph Hospital	8,763	30:08	808	1,178	33:08	16:32	11:52	125
St. Jude Medical Center	10,474	36:45	324	1,318	29:50	15:58	12:52	16
UCI Medical Center	7,653	36:04	1570	948	35:35	14:31	7:42	228
West Anaheim Medical Center	5,921	67:11	662	765	54:47	23:08	15:18	63

Median Hospital 90th Percentile APOT Time 31:49 32:41
InterQuartile Range 28:22, 46:28 25:28, 39:25

OC EMS System Total (Aggregate)	123,965	33:55	16,071	31:59	Diversion Hours	1367
OCEMS System Mean APOT Time		16:26		15:55	Diversion Days	31 of 31
Standard Deviation		+/- 17:47		+/- 15:37	Hospitals/Day Range	3-13/day
OCEMS System Median APOT Time		11:13		11:39	Transports w/ APOT 30-60min	1381
InterQuartile Range		6:39, 19:14		7:00, 19:00	Transports w/ APOT >60min	366



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 September 2023

Hospital	2023 Totals			September 2023				
	Transports	90th Percentile APOT	Diversion Hours	Transports	90th Percentile APOT	Mean APOT	Median APOT	Diversion Hours
		(Min:Sec)			(Min:Sec)			
Anaheim Global Medical Center	2,756	45:25	51	330	40:54	17:09	11:50	4
Anaheim Regional Medical Center	4,764	35:33	783	587	32:59	17:01	14:20	15
Children's Hospital of Orange County	3,425	15:00	0	354	13:13	7:19	6:23	0
Foothill Regional Medical Center	836	38:13	113	93	46:49	20:32	12:46	25
Fountain Valley Reg Hosp and MC	6,257	49:40	276	694	43:33	19:20	12:51	8
Garden Grove Hosp and MC	3,918	46:19	283	440	39:50	20:39	15:38	22
Hoag Hospital Irvine	6,795	22:00	597	780	22:23	13:44	11:57	47
Hoag Memorial Hosp Presbyterian	14,569	15:20	517	1,583	15:17	9:32	8:53	69
Huntington Beach Hospital	3,935	30:39	438	415	27:54	14:35	10:58	21
Kaiser Permanente - Anaheim MC	4,063	47:15	328	441	38:13	21:05	17:10	29
Kaiser Permanente - Irvine MC	4,168	29:12	40	488	29:33	16:18	13:22	6
La Palma Intercommunity Hospital	2,199	60:44	171	220	57:15	25:38	14:09	0
Los Alamitos Medical Center	4,985	65:24	1028	610	59:47	27:04	19:25	35
Mission Hospital - Laguna Beach	3,090	32:20	97	381	33:11	17:05	13:19	10
Mission Hospital Regional MC	12,513	30:46	596	1,409	30:03	15:59	13:28	73
Orange Coast Memorial MC	3,989	29:42	1609	453	22:00	14:35	12:52	143
Orange County Global MC	6,325	28:04	1078	615	26:00	12:59	8:31	165
Placentia Linda Hospital	4,025	22:19	30	409	16:36	9:32	7:21	0
Saddleback Memorial MC	7,250	21:49	704	862	23:27	13:54	11:42	89
South Coast Global Medical Center	2,580	31:57	84	282	41:54	19:06	13:22	35
St. Joseph Hospital	9,973	29:48	846	1,210	26:36	14:18	10:28	38
St. Jude Medical Center	11,825	36:40	354	1,351	35:56	18:11	13:46	30
UCI Medical Center	8,636	36:13	1715	983	38:10	15:30	7:49	146
West Anaheim Medical Center	6,649	64:29	685	728	48:11	20:33	13:38	23

Median Hospital 90th Percentile APOT Time 32:09 33:05
InterQuartile Range 28:04, 45:25 25:22, 41:09

OC EMS System Total (Aggregate)	139,683	33:40	15,718	31:58	Diversion Hours	1033
OCEMS System Mean APOT Time	16:22			15:50	Diversion Days	30 of 30
Standard Deviation	+/- 17:32			+/- 15:28	Hospitals/Day Range	3-13/day
OCEMS System Median APOT Time	11:15			11:29	Transports w/ APOT 30-60min	1340
InterQuartile Range	6:41, 19:13			6:52, 19:08	Transports w/ APOT >60min	371

County of Orange
Health Care Agency
Emergency Medical Services



Emergency Receiving Center Diversion Report
August 2023

Hospital	2023 Totals							Aug 2023						
	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)
North Region	24,315	37:16	1468 (5.0%)	190 (0.7%)	1151 (9.9%)	328 (5.6%)	NA	3,112	34:23	84 (2.3%)	29 (0.8%)	47 (3.2%)	16 (2.1%)	NA
Anaheim Global Medical Center	2,426	46:28	47 (0.8%)	67 (1.2%)	NA	NA	NA	295	54:23	13 (1.8%)	0 (0.0%)	NA	NA	NA
Anaheim Regional Medical Center	4,177	36:00	768 (13.2%)	108 (1.9%)	823 (14.1%)	NA	NA	609	39:01	31 (4.2%)	25 (3.3%)	32 (4.2%)	NA	NA
Kaiser Permanente - Anaheim MC	3,622	48:05	299 (5.1%)	11 (0.2%)	NA	NA	NA	445	41:28	24 (3.2%)	0 (0.0%)	NA	NA	NA
Placentia Linda Hospital	3,616	23:05	30 (0.5%)	0 (0.0%)	NA	NA	NA	445	18:29	0 (0.0%)	0 (0.0%)	NA	NA	NA
St. Jude Medical Center	10,474	36:45	324 (5.5%)	4 (0.1%)	328 (5.6%)	328 (5.6%)	NA	1,318	29:50	16 (2.1%)	4 (0.6%)	16 (2.1%)	16 (2.1%)	NA
South Region	29,896	26:48	1810 (6.2%)	54 (0.2%)	1710 (9.8%)	1166 (10.0%)	0 (0.0%)	4,034	27:26	268 (7.2%)	0 (0.0%)	249 (11.2%)	205 (13.8%)	0 (0.0%)
Hoag Hospital Irvine	6,015	21:57	550 (9.4%)	4 (0.1%)	561 (9.6%)	NA	NA	881	22:31	49 (6.6%)	0 (0.0%)	49 (6.6%)	NA	NA
Kaiser Permanente - Irvine MC	3,680	29:08	34 (0.6%)	0 (0.0%)	NA	NA	NA	449	27:23	10 (1.4%)	0 (0.0%)	NA	NA	NA
Mission Hospital - Laguna Beach	2,709	32:00	87 (1.5%)	50 (0.9%)	NA	NA	NA	399	32:15	10 (1.4%)	0 (0.0%)	NA	NA	NA
Mission Hospital Regional MC	11,104	30:52	523 (9.0%)	0 (0.0%)	527 (9.0%)	541 (9.3%)	0 (0.0%)	1,399	30:55	102 (13.7%)	0 (0.0%)	103 (13.8%)	107 (14.4%)	0 (0.0%)
Saddleback Memorial MC	6,388	21:37	615 (10.6%)	0 (0.0%)	621 (10.6%)	625 (10.7%)	NA	906	23:21	97 (13.0%)	0 (0.0%)	97 (13.1%)	97 (13.1%)	NA
West Region	12,275	62:23	1827 (10.4%)	8 (0.0%)	1728 (14.8%)	1001 (17.2%)	NA	1,605	51:57	195 (8.7%)	0 (0.0%)	180 (12.1%)	117 (15.7%)	NA
La Palma Intercommunity Hospital	1,979	61:28	171 (2.9%)	0 (0.0%)	NA	NA	NA	268	52:50	16 (2.1%)	0 (0.0%)	NA	NA	NA
Los Alamitos Medical Center	4,375	66:09	993 (17.0%)	3 (0.0%)	1006 (17.3%)	1001 (17.2%)	NA	572	56:05	116 (15.6%)	0 (0.0%)	117 (15.7%)	117 (15.7%)	NA
West Anaheim Medical Center	5,921	67:11	662 (11.4%)	5 (0.1%)	722 (12.4%)	NA	NA	765	54:47	63 (8.4%)	0 (0.0%)	63 (8.5%)	NA	NA
Central Region	34,396	34:36	3831 (9.4%)	58 (1.0%)	4169 (17.9%)	4112 (17.6%)	292 (1.7%)	4,293	33:53	612 (13.7%)	9 (0.2%)	627 (21.1%)	622 (20.9%)	45 (2.0%)
Children's Hospital of OC	3,071	15:09	0 (0.0%)	0 (0.0%)	NA	NA	23 (0.4%)	326	14:45	0 (0.0%)	0 (0.0%)	NA	NA	0 (0.0%)
Fountain Valley Reg Hosp and MC	5,563	51:01	268 (4.6%)	16 (0.3%)	738 (12.7%)	783 (13.4%)	NA	705	40:35	0 (0.0%)	0 (0.0%)	23 (3.0%)	23 (3.0%)	NA
Garden Grove Hosp and MC	3,478	47:08	261 (4.5%)	8 (0.1%)	NA	NA	NA	464	38:59	16 (2.1%)	7 (1.0%)	NA	NA	NA
Orange County Global MC	5,710	28:22	912 (15.6%)	20 (0.3%)	1040 (17.8%)	930 (15.9%)	228 (3.9%)	672	27:28	244 (32.8%)	1 (0.1%)	250 (33.6%)	245 (33.0%)	31 (4.2%)
St. Joseph Hospital	8,763	30:08	808 (13.9%)	15 (0.3%)	813 (13.9%)	821 (14.1%)	NA	1,178	33:08	125 (16.7%)	1 (0.1%)	125 (16.9%)	125 (16.9%)	NA
UCI Medical Center	7,653	36:04	1570 (26.9%)	0 (0.0%)	1578 (27.1%)	1578 (27.1%)	41 (0.7%)	948	35:35	228 (30.6%)	0 (0.0%)	229 (30.8%)	229 (30.8%)	14 (1.9%)
Coastal Region	23,083	21:32	2467 (8.5%)	66 (1.1%)	1924 (16.5%)	450 (7.7%)	NA	3,027	20:56	208 (5.6%)	2 (0.1%)	161 (10.8%)	34 (4.5%)	NA
Foothill Regional Medical Center	743	36:13	87 (1.5%)	31 (0.5%)	NA	NA	NA	56	38:32	20 (2.7%)	0 (0.0%)	NA	NA	NA
Hoag Memorial Hosp Presbyterian	12,986	15:20	448 (7.7%)	0 (0.0%)	450 (7.7%)	450 (7.7%)	NA	1,720	16:07	33 (4.5%)	0 (0.0%)	34 (4.5%)	34 (4.5%)	NA
Huntington Beach Hospital	3,520	31:37	418 (7.2%)	0 (0.0%)	NA	NA	NA	458	23:35	11 (1.5%)	0 (0.0%)	NA	NA	NA
Orange Coast Memorial MC	3,536	30:52	1466 (25.1%)	2 (0.0%)	1474 (25.3%)	NA	NA	475	26:06	127 (17.1%)	0 (0.0%)	128 (17.2%)	NA	NA
South Coast Global MC	2,298	31:02	49 (0.8%)	33 (0.6%)	NA	NA	NA	318	33:48	16 (2.1%)	2 (0.3%)	NA	NA	NA
Orange County EMS System	123,965	33:55	11403 (7.8%)	376 (0.3%)	10681 (13.1%)	7057 (13.4%)	292 (1.2%)	16,071	31:59	1367 (7.7%)	40 (0.2%)	1265 (12.1%)	993 (14.8%)	45 (1.5%)

County of Orange
Health Care Agency
Emergency Medical Services



Emergency Receiving Center Diversion Report
September 2023

Hospital	2023 Totals							September 2023						
	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)
North Region	27,433	36:50	1546 (4.7%)	236 (0.7%)	1196 (9.1%)	359 (5.5%)	NA	3,118	33:32	78 (2.2%)	46 (1.3%)	45 (3.1%)	31 (4.3%)	NA
Anaheim Global Medical Center	2,756	45:25	51 (0.8%)	84 (1.3%)	NA	NA	NA	330	40:54	4 (0.6%)	17 (2.3%)	NA	NA	NA
Anaheim Regional Medical Center	4,764	35:33	783 (12.0%)	138 (2.1%)	838 (12.8%)	NA	NA	587	32:59	15 (2.1%)	30 (4.1%)	15 (2.1%)	NA	NA
Kaiser Permanente - Anaheim MC	4,063	47:15	328 (5.0%)	11 (0.2%)	NA	NA	NA	441	38:13	29 (4.0%)	0 (0.0%)	NA	NA	NA
Placentia Linda Hospital	4,025	22:19	30 (0.5%)	0 (0.0%)	NA	NA	NA	409	16:36	0 (0.0%)	0 (0.0%)	NA	NA	NA
St. Jude Medical Center	11,825	36:40	354 (5.4%)	4 (0.1%)	358 (5.5%)	359 (5.5%)	NA	1,351	35:56	30 (4.2%)	0 (0.0%)	30 (4.2%)	31 (4.3%)	NA
South Region	33,816	26:52	2034 (6.2%)	54 (0.2%)	1928 (9.8%)	1328 (10.1%)	0 (0.0%)	3,920	27:11	225 (6.2%)	0 (0.0%)	218 (10.1%)	162 (11.3%)	0 (0.0%)
Hoag Hospital Irvine	6,795	22:00	597 (9.1%)	4 (0.1%)	617 (9.4%)	NA	NA	780	22:23	47 (6.6%)	0 (0.0%)	56 (7.8%)	NA	NA
Kaiser Permanente - Irvine MC	4,168	29:12	40 (0.6%)	0 (0.0%)	NA	NA	NA	488	29:33	6 (0.8%)	0 (0.0%)	NA	NA	NA
Mission Hospital - Laguna Beach	3,090	32:20	97 (1.5%)	50 (0.8%)	NA	NA	NA	381	33:11	10 (1.4%)	0 (0.0%)	NA	NA	NA
Mission Hospital Regional MC	12,513	30:46	596 (9.1%)	0 (0.0%)	600 (9.2%)	614 (9.4%)	0 (0.0%)	1,409	30:03	73 (10.1%)	0 (0.0%)	73 (10.1%)	73 (10.1%)	0 (0.0%)
Saddleback Memorial MC	7,250	21:49	704 (10.7%)	0 (0.0%)	710 (10.8%)	715 (10.9%)	NA	862	23:27	89 (12.3%)	0 (0.0%)	89 (12.4%)	89 (12.4%)	NA
West Region	13,833	60:58	1885 (9.6%)	8 (0.0%)	1786 (13.6%)	1036 (15.8%)	NA	1,558	51:20	58 (2.7%)	0 (0.0%)	59 (4.1%)	35 (4.9%)	NA
La Palma Intercommunity Hospital	2,199	60:44	171 (2.6%)	0 (0.0%)	NA	NA	NA	220	57:15	0 (0.0%)	0 (0.0%)	NA	NA	NA
Los Alamitos Medical Center	4,985	65:24	1028 (15.7%)	3 (0.0%)	1041 (15.9%)	1036 (15.8%)	NA	610	59:47	35 (4.9%)	0 (0.0%)	35 (4.9%)	35 (4.9%)	NA
West Anaheim Medical Center	6,649	64:29	685 (10.5%)	5 (0.1%)	745 (11.4%)	NA	NA	728	48:11	23 (3.2%)	0 (0.0%)	23 (3.2%)	NA	NA
Central Region	38,692	34:22	4210 (9.2%)	58 (0.9%)	4553 (17.4%)	4513 (17.2%)	359 (1.8%)	4,296	32:57	379 (8.8%)	0 (0.0%)	384 (13.3%)	401 (13.9%)	68 (3.1%)
Children's Hospital of OC	3,425	15:00	0 (0.0%)	0 (0.0%)	NA	NA	23 (0.3%)	354	13:13	0 (0.0%)	0 (0.0%)	NA	NA	0 (0.0%)
Fountain Valley Reg Hosp and MC	6,257	49:40	276 (4.2%)	16 (0.2%)	755 (11.5%)	795 (12.1%)	NA	694	43:33	8 (1.1%)	0 (0.0%)	17 (2.4%)	12 (1.6%)	NA
Garden Grove Hosp and MC	3,918	46:19	283 (4.3%)	8 (0.1%)	NA	NA	NA	440	39:50	22 (3.1%)	0 (0.0%)	NA	NA	NA
Orange County Global MC	6,325	28:04	1078 (16.4%)	20 (0.3%)	1223 (18.7%)	1096 (16.7%)	294 (4.5%)	615	26:00	165 (23.0%)	0 (0.0%)	183 (25.4%)	166 (23.1%)	66 (9.2%)
St. Joseph Hospital	9,973	29:48	846 (12.9%)	15 (0.2%)	851 (13.0%)	898 (13.7%)	NA	1,210	26:36	38 (5.2%)	0 (0.0%)	38 (5.3%)	77 (10.7%)	NA
UCI Medical Center	8,636	36:13	1715 (26.2%)	0 (0.0%)	1724 (26.3%)	1724 (26.3%)	43 (0.6%)	983	38:10	146 (20.2%)	0 (0.0%)	146 (20.3%)	146 (20.3%)	2 (0.2%)
Coastal Region	25,909	21:26	2761 (8.4%)	69 (1.1%)	2138 (16.3%)	520 (7.9%)	NA	2,826	20:47	294 (8.2%)	3 (0.1%)	215 (14.9%)	70 (9.7%)	NA
Foothill Regional Medical Center	836	38:13	113 (1.7%)	31 (0.5%)	NA	NA	NA	93	46:49	25 (3.5%)	0 (0.0%)	NA	NA	NA
Hoag Memorial Hosp Presbyterian	14,569	15:20	517 (7.9%)	0 (0.0%)	520 (7.9%)	520 (7.9%)	NA	1,583	15:17	69 (9.6%)	0 (0.0%)	70 (9.7%)	70 (9.7%)	NA
Huntington Beach Hospital	3,935	30:39	438 (6.7%)	0 (0.0%)	NA	NA	NA	415	27:54	21 (2.9%)	0 (0.0%)	NA	NA	NA
Orange Coast Memorial MC	3,989	29:42	1609 (24.6%)	2 (0.0%)	1618 (24.7%)	NA	NA	453	22:00	143 (19.8%)	0 (0.0%)	145 (20.1%)	NA	NA
South Coast Global MC	2,580	31:57	84 (1.3%)	36 (0.6%)	NA	NA	NA	282	41:54	35 (4.9%)	3 (0.5%)	NA	NA	NA
Orange County EMS System	139,683	33:40	12436 (7.6%)	425 (0.3%)	11602 (12.6%)	7757 (13.2%)	359 (1.4%)	15,718	31:58	1033 (6.0%)	49 (0.3%)	921 (9.1%)	700 (10.8%)	68 (2.4%)