

AQIS QRTips FY 21-22

Issue	Topic
July 2021	Telephone Assessment Services CANS and PSC-35 Reminders CFE Refresher MCST Reminders: PAVE for MHP and SUD; Revised PAN Form; NOABDs in Primary Language; Clinical Supervision Forms Submission CPS/APS Report Reminders Medical Necessity
August 2021	Care Plan Validity Across MHP Verbal Consent Reminders Audit Results Reminders - if programs contest results, submit within 2 weeks. Missing items requests have 3 day turnaround Care Plan Refresher MCST Reminders: Clinical Supervision; PAN; Credentialing Certified Reviewer Submission Reminder 90 Days Z Code Clarification Z03.89
September 2021	PWB Eligibility Forms Corrections STRTP Timelines AOABH New Provider Training (NPT) Updated Audit Timelines to Produce Records MCST Reminders: Clinical Supervision; PAN; Provider Directory Documentation Questions
October 2021	Medication Consent Update: Anti-Psychotic Medication Requires Written Consent Annual Re-Assessment Reminder: Remove Periodic Re-Evaluation Form CPT Modifiers Documentation of Non-Billable Services Telehealth/Telephone Services Reminder: Obtain Current Location CRP Billing Lockout MCST Reminders: Expired Licenses; Provider Directory; PAN; NOABD; Clinical Supervision; Treatment Modality Referral MHP 1st Treatment Appointment Type CDSS Updates: COVID Waiver Lifted
November 2021	CANS and ATD's Reminder Pathways to Well-Being and Intensive Services Definition of Elderly Age Change Service Time for Form Completion Reminders: Access Logs, NOABD Beneficiary Requesting an appeal, Provider Directory Announcements: Welcome Stphanie Stefanelli, Sang Patty Tang, Eunice Lim
December 2021	Top 5 Reasons for Recoupment and Non-Compliance- Part 1 Risk Assessment Reminders MCST Reminders: Credentialing, Expired certificates of Insurance, Expired Licenses, Certification and Resignation, 7-Day Online Attestation for Credentialing, Separation of Credentialed Providers, Pave Enrollment for MHP & Cnty SUD Cliics Only, Provider Directory, Grievances, NOABD, Clinical Supervision, MCST Trainings
January 2022	Top 5 Reasons for Recoupment and Non-Compliance- Part 2

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	<p>Behavioral Health Services Name Change</p> <p>Postmortem Procedure</p> <p>MCST Reminders: Clinical Supervision (Effective 1/1/22) new forms (Supervision Agreement Form and Supervisor Self-Assessment Report) and Supervisor Training and Course Work (15 hr training for new supervisors, 6 hours of Continuing Professional Development each renewal, 2 year laps in supervision, Weekly Log for LCSWs)</p>
February 2022	<p>AQIS Top 5 reasons for recoupment and non compliance: wrong CPT code, data entry errors, documentation/intervention does not address the mental health condition.</p> <p>Verbal Consents</p> <p>Medication Monitoring Packets</p> <p>How to correctly document an intervention into a progress note</p> <p>Medication Consents</p> <p>MCST Reminders: County credentialing, clinical supervision, cal optima credentialing, grievance,</p>
March 2022	<p>Travel Time</p> <p>Ohealthinfo.com webpage changes</p> <p>Managed Care Support Team Updates: Clinical Supervision, 2nd opinion/change of provider</p> <p>Updates to the CP rules in the MHP County HER</p>
April 2022	<p>Save the date for APT 2021-2022</p> <p>MHS Reviewing and Obtaining Beneficiary/Client Signatures on CPs</p> <p>Reminder: Doc rule of 30 days but best practice no later than 3 days</p> <p>AWOL and Lock Outs: non-billable activities</p> <p>MCST Reminders: Clinical supervision, Access Logs, Grievances, Provider Directory, 2022 DHCS Enhanced Monitoring Req's for NOABDs and Access Logs, NOABDs for out-of-network requests</p>
May 2022	<p>Beneficiary/Client Assessments</p> <p>New provider Training and Annual Provider training (Clarification)</p> <p>Consumer Perception Survey May 2022 Administration</p> <p>Documentation Tips abbreviations</p> <p>Informing Materials SITE-Audit announcement</p> <p>MCST reminders: county credentialing, provider directory, 2022 DHCS enhanced monitoring, NOABD request for out of network, MCST trainings</p>
June 2022	<p>Pathways to Well Being / Intensive Services Reminder</p> <p>A Short Conversation about crisis: 5150 vs crisis intervention</p> <p>Telehealth Reminders</p> <p>Updated MD CPT Codes</p> <p>MCST Reminders</p> <p>Informing Materials Audit</p>