



Ambulance Patient Offload Time (APOT-1) Report
October 2023

Hospital	2023 Totals			October 2023				
	Transports	90th Percentile APOT	Diversion Hours	Transports	90th Percentile APOT	Mean APOT	Median APOT	Diversion Hours
		(Min:Sec)			(Min:Sec)	(Min:Sec)	(Min:Sec)	
Anaheim Global Medical Center	2,756	45:25	55	255	45:57	19:58	14:21	4
Anaheim Regional Medical Center	4,764	35:33	793	653	33:37	16:34	14:00	10
Children's Hospital of Orange County	3,425	15:00	0	435	13:59	7:17	6:01	0
Foothill Regional Medical Center	836	38:13	129	98	33:41	16:18	12:17	16
Fountain Valley Reg Hosp and MC	6,257	49:40	282	740	41:57	19:41	13:59	5
Garden Grove Hosp and MC	3,918	46:19	342	390	47:21	23:39	17:17	60
Hoag Hospital Irvine	6,795	22:00	644	827	22:34	13:23	11:52	47
Hoag Memorial Hosp Presbyterian	14,569	15:20	553	1,605	15:04	9:18	8:24	35
Huntington Beach Hospital	3,935	30:39	467	439	28:44	14:24	10:27	29
Kaiser Permanente - Anaheim MC	4,063	47:15	382	421	45:34	21:38	15:41	55
Kaiser Permanente - Irvine MC	4,168	29:12	57	452	24:57	14:24	12:14	17
La Palma Intercommunity Hospital	2,199	60:44	171	199	49:27	23:03	12:15	0
Los Alamitos Medical Center	4,985	65:24	1054	668	62:18	28:56	20:02	25
Mission Hospital - Laguna Beach	3,090	32:20	105	340	27:20	14:57	12:00	8
Mission Hospital Regional MC	12,513	30:46	660	1,517	31:03	15:58	12:52	65
Orange Coast Memorial MC	3,989	29:42	1714	474	26:52	15:08	12:21	106
Orange County Global MC	6,325	28:04	1252	634	32:07	14:06	8:43	175
Placentia Linda Hospital	4,025	22:19	30	484	30:19	13:12	8:19	0
Saddleback Memorial MC	7,250	21:49	772	864	22:21	12:45	11:00	68
South Coast Global Medical Center	2,580	31:57	109	287	32:01	16:31	12:16	25
St. Joseph Hospital	9,973	29:48	918	1,240	33:35	15:53	10:39	72
St. Jude Medical Center	11,825	36:40	413	1,302	39:03	19:08	14:39	59
UCI Medical Center	8,636	36:13	1914	1,053	41:34	15:34	7:14	199
West Anaheim Medical Center	6,649	64:29	697	796	45:16	21:05	15:00	12

Median Hospital 90th Percentile APOT Time 32:09 32:51
InterQuartile Range 28:04, 45:25 27:13, 42:47

OC EMS System Total (Aggregate)	139,683	33:40	16,173	33:31	Diversion Hours	1091
OCEMS System Mean APOT Time	16:22			16:04	Diversion Days	31 of 31
Standard Deviation	+/- 17:32			+/- 16:04	Hospitals/Day Range	3-14/day
OCEMS System Median APOT Time	11:15			11:22	Transports w/ APOT 30-60min	1495
InterQuartile Range	6:41, 19:13			6:35, 19:16	Transports w/ APOT >60min	409



Ambulance Patient Offload Time (APOT-1) Report
 November 2023

Hospital	2023 Totals			November 2023				
	Transports	90th Percentile APOT (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT (Min:Sec)	Mean APOT (Min:Sec)	Median APOT (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	3,277	45:21	57	266	40:37	16:01	10:25	2
Anaheim Regional Medical Center	6,009	34:46	794	592	31:00	15:45	13:00	1
Children's Hospital of Orange County	4,258	15:00	0	398	15:21	8:18	6:32	0
Foothill Regional Medical Center	1,021	36:44	137	87	37:34	22:03	12:23	8
Fountain Valley Reg Hosp and MC	7,741	49:00	284	744	52:20	22:08	13:47	2
Garden Grove Hosp and MC	4,750	45:57	359	442	41:22	21:00	16:59	17
Hoag Hospital Irvine	8,382	22:03	684	760	22:00	12:46	10:50	40
Hoag Memorial Hosp Presbyterian	17,769	15:15	614	1,595	14:43	9:08	8:27	61
Huntington Beach Hospital	4,797	31:06	528	423	34:11	18:02	12:38	60
Kaiser Permanente - Anaheim MC	4,953	46:27	388	469	40:50	19:46	15:09	6
Kaiser Permanente - Irvine MC	5,073	29:07	65	453	33:40	16:34	13:00	8
La Palma Intercommunity Hospital	2,616	58:26	179	218	34:00	15:27	10:20	8
Los Alamitos Medical Center	6,262	64:17	1094	609	57:00	27:32	18:56	40
Mission Hospital - Laguna Beach	3,739	31:08	107	309	26:05	13:50	11:00	2
Mission Hospital Regional MC	15,506	30:38	703	1,476	28:31	14:42	12:00	43
Orange Coast Memorial MC	4,940	28:47	1837	477	23:37	13:58	12:13	123
Orange County Global MC	7,570	28:28	1344	611	28:00	13:13	8:51	92
Placentia Linda Hospital	4,923	22:44	30	414	21:01	11:01	7:09	0
Saddleback Memorial MC	8,929	21:57	819	815	22:01	12:30	11:06	46
South Coast Global Medical Center	3,128	31:52	116	261	30:17	15:16	11:57	7
St. Joseph Hospital	12,506	30:10	960	1,293	30:11	14:09	10:20	42
St. Jude Medical Center	14,374	36:46	462	1,247	35:20	17:13	13:37	49
UCI Medical Center	10,630	36:28	2116	941	32:31	13:12	6:36	202
West Anaheim Medical Center	8,219	61:28	715	774	45:37	21:00	14:44	17

Median Hospital 90th Percentile APOT Time 31:30 31:46
 InterQuartile Range 28:28, 45:21 25:28, 38:20

OC EMS System Total (Aggregate)	171,530	33:25	15,674	30:53	Diversion Hours	876
OCEMS System Mean APOT Time	16:15			15:19	Diversion Days	30 of 30
Standard Deviation	+/- 17:13			+/- 15:24	Hospitals/Day Range	1-13/day
OCEMS System Median APOT Time	11:14			11:00	Transports w/ APOT 30-60min	1276
InterQuartile Range	6:39, 19:07			6:25, 18:25	Transports w/ APOT >60min	345



Emergency Receiving Center Diversion Report
October 2023

Hospital	2023 Totals							October 2023						
	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)
North Region	30,548	36:49	1673 (4.6%)	354 (1.0%)	1265 (8.7%)	418 (5.7%)	NA	3,115	36:41	128 (3.4%)	118 (3.2%)	69 (4.7%)	59 (8.0%)	NA
Anaheim Global Medical Center	3,011	45:31	55 (0.8%)	175 (2.4%)	NA	NA	NA	255	45:57	4 (0.5%)	92 (12.3%)	NA	NA	NA
Anaheim Regional Medical Center	5,417	35:06	793 (10.9%)	145 (2.0%)	848 (11.6%)	NA	NA	653	33:37	10 (1.3%)	8 (1.0%)	10 (1.3%)	NA	NA
Kaiser Permanente - Anaheim MC	4,484	47:11	382 (5.2%)	29 (0.4%)	NA	NA	NA	421	45:34	55 (7.3%)	18 (2.5%)	NA	NA	NA
Placentia Linda Hospital	4,509	23:04	30 (0.4%)	0 (0.0%)	NA	NA	NA	484	30:19	0 (0.0%)	0 (0.0%)	NA	NA	NA
St. Jude Medical Center	13,127	36:55	413 (5.7%)	4 (0.1%)	418 (5.7%)	418 (5.7%)	NA	1,302	39:03	59 (7.9%)	0 (0.0%)	59 (8.0%)	59 (8.0%)	NA
South Region	37,816	26:49	2239 (6.1%)	105 (0.3%)	2109 (9.6%)	1462 (10.0%)	0 (0.0%)	4,000	26:28	205 (5.5%)	51 (1.4%)	181 (8.1%)	134 (9.0%)	0 (0.0%)
Hoag Hospital Irvine	7,622	22:04	644 (8.8%)	4 (0.1%)	665 (9.1%)	NA	NA	827	22:34	47 (6.3%)	0 (0.0%)	47 (6.4%)	NA	NA
Kaiser Permanente - Irvine MC	4,620	28:54	57 (0.8%)	13 (0.2%)	NA	NA	NA	452	24:57	17 (2.3%)	13 (1.7%)	NA	NA	NA
Mission Hospital - Laguna Beach	3,430	31:35	105 (1.4%)	88 (1.2%)	NA	NA	NA	340	27:20	8 (1.1%)	38 (5.2%)	NA	NA	NA
Mission Hospital Regional MC	14,030	30:52	660 (9.1%)	0 (0.0%)	665 (9.1%)	679 (9.3%)	0 (0.0%)	1,517	31:03	65 (8.7%)	0 (0.0%)	65 (8.7%)	65 (8.7%)	0 (0.0%)
Saddleback Memorial MC	8,114	21:50	772 (10.6%)	0 (0.0%)	779 (10.7%)	783 (10.7%)	NA	864	22:21	68 (9.2%)	0 (0.0%)	69 (9.2%)	69 (9.2%)	NA
West Region	15,496	59:46	1922 (8.8%)	8 (0.0%)	1824 (12.5%)	1062 (14.5%)	NA	1,663	49:01	37 (1.7%)	0 (0.0%)	37 (2.5%)	25 (3.4%)	NA
La Palma Intercommunity Hospital	2,398	60:36	171 (2.3%)	0 (0.0%)	NA	NA	NA	199	49:27	0 (0.0%)	0 (0.0%)	NA	NA	NA
Los Alamitos Medical Center	5,653	64:39	1054 (14.4%)	3 (0.0%)	1067 (14.6%)	1062 (14.5%)	NA	668	62:18	25 (3.4%)	0 (0.0%)	25 (3.4%)	25 (3.4%)	NA
West Anaheim Medical Center	7,445	62:32	697 (9.6%)	5 (0.1%)	757 (10.4%)	NA	NA	796	45:16	12 (1.6%)	0 (0.0%)	12 (1.6%)	NA	NA
Central Region	43,184	34:39	4721 (9.2%)	59 (0.8%)	5027 (17.2%)	4981 (17.1%)	410 (1.9%)	4,492	36:47	511 (11.4%)	0 (0.0%)	474 (15.9%)	467 (15.7%)	51 (2.3%)
Children's Hospital of OC	3,860	14:57	0 (0.0%)	0 (0.0%)	NA	NA	23 (0.3%)	435	13:59	0 (0.0%)	0 (0.0%)	NA	NA	0 (0.0%)
Fountain Valley Reg Hosp and MC	6,997	48:35	282 (3.9%)	16 (0.2%)	772 (10.6%)	812 (11.1%)	NA	740	41:57	5 (0.7%)	0 (0.0%)	17 (2.3%)	17 (2.2%)	NA
Garden Grove Hosp and MC	4,308	46:31	342 (4.7%)	8 (0.1%)	NA	NA	NA	390	47:21	60 (8.0%)	0 (0.0%)	NA	NA	NA
Orange County Global MC	6,959	28:29	1252 (17.2%)	20 (0.3%)	1408 (19.3%)	1272 (17.4%)	341 (4.7%)	634	32:07	175 (23.5%)	0 (0.0%)	184 (24.8%)	176 (23.6%)	47 (6.3%)
St. Joseph Hospital	11,213	30:08	918 (12.6%)	15 (0.2%)	924 (12.7%)	973 (13.3%)	NA	1,240	33:35	72 (9.7%)	0 (0.0%)	73 (9.8%)	75 (10.0%)	NA
UCI Medical Center	9,689	36:38	1914 (26.2%)	0 (0.0%)	1924 (26.4%)	1924 (26.4%)	47 (0.6%)	1,053	41:34	199 (26.7%)	0 (0.0%)	200 (26.9%)	200 (26.9%)	4 (0.6%)
Coastal Region	28,812	21:21	2972 (8.1%)	77 (1.1%)	2282 (15.6%)	556 (7.6%)	NA	2,903	20:54	211 (5.7%)	8 (0.2%)	143 (9.6%)	35 (4.8%)	NA
Foothill Regional Medical Center	934	36:42	129 (1.8%)	31 (0.4%)	NA	NA	NA	98	33:41	16 (2.1%)	0 (0.0%)	NA	NA	NA
Hoag Memorial Hosp Presbyterian	16,174	15:18	553 (7.6%)	0 (0.0%)	556 (7.6%)	556 (7.6%)	NA	1,605	15:04	35 (4.7%)	0 (0.0%)	35 (4.8%)	35 (4.8%)	NA
Huntington Beach Hospital	4,374	30:35	467 (6.4%)	6 (0.1%)	NA	NA	NA	439	28:44	29 (3.9%)	6 (0.8%)	NA	NA	NA
Orange Coast Memorial MC	4,463	29:19	1714 (23.5%)	2 (0.0%)	1726 (23.7%)	NA	NA	474	26:52	106 (14.2%)	0 (0.0%)	108 (14.5%)	NA	NA
South Coast Global MC	2,867	31:58	109 (1.5%)	38 (0.5%)	NA	NA	NA	287	32:01	25 (3.3%)	2 (0.3%)	NA	NA	NA
Orange County EMS System	155,856	33:39	13527 (7.4%)	603 (0.3%)	12507 (12.2%)	8478 (12.9%)	410 (1.4%)	16,173	33:31	1091 (6.1%)	177 (1.0%)	905 (8.7%)	721 (10.8%)	51 (1.7%)

County of Orange
Health Care Agency
Emergency Medical Services



Emergency Receiving Center Diversion Report
November 2023

Hospital	2023 Totals							November 2023						
	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)
North Region	33,536	36:37	1731 (4.3%)	371 (0.9%)	1316 (8.2%)	468 (5.8%)	NA	2,988	33:36	58 (1.6%)	17 (0.5%)	51 (3.5%)	50 (6.9%)	NA
Anaheim Global Medical Center	3,277	45:21	57 (0.7%)	175 (2.2%)	NA	NA	NA	266	40:37	2 (0.2%)	0 (0.0%)	NA	NA	NA
Anaheim Regional Medical Center	6,009	34:46	794 (9.9%)	162 (2.0%)	848 (10.6%)	NA	NA	592	31:00	1 (0.1%)	17 (2.4%)	1 (0.1%)	NA	NA
Kaiser Permanente - Anaheim MC	4,953	46:27	388 (4.8%)	29 (0.4%)	NA	NA	NA	469	40:50	6 (0.8%)	0 (0.0%)	NA	NA	NA
Placentia Linda Hospital	4,923	22:44	30 (0.4%)	0 (0.0%)	NA	NA	NA	414	21:01	0 (0.0%)	0 (0.0%)	NA	NA	NA
St. Jude Medical Center	14,374	36:46	462 (5.8%)	4 (0.1%)	468 (5.8%)	468 (5.8%)	NA	1,247	35:20	49 (6.8%)	0 (0.0%)	50 (6.9%)	50 (6.9%)	NA
South Region	41,629	26:43	2378 (5.9%)	105 (0.3%)	2264 (9.4%)	1551 (9.7%)	0 (0.0%)	3,813	26:00	139 (3.9%)	0 (0.0%)	155 (7.2%)	90 (6.2%)	0 (0.0%)
Hoag Hospital Irvine	8,382	22:03	684 (8.5%)	4 (0.0%)	730 (9.1%)	NA	NA	760	22:00	40 (5.5%)	0 (0.0%)	66 (9.1%)	NA	NA
Kaiser Permanente - Irvine MC	5,073	29:07	65 (0.8%)	13 (0.2%)	NA	NA	NA	453	33:40	8 (1.1%)	0 (0.0%)	NA	NA	NA
Mission Hospital - Laguna Beach	3,739	31:08	107 (1.3%)	88 (1.1%)	NA	NA	NA	309	26:05	2 (0.3%)	0 (0.0%)	NA	NA	NA
Mission Hospital Regional MC	15,506	30:38	703 (8.8%)	0 (0.0%)	708 (8.8%)	722 (9.0%)	0 (0.0%)	1,476	28:31	43 (5.9%)	0 (0.0%)	43 (6.0%)	43 (6.0%)	0 (0.0%)
Saddleback Memorial MC	8,929	21:57	819 (10.2%)	0 (0.0%)	825 (10.3%)	830 (10.4%)	NA	815	22:01	46 (6.5%)	0 (0.0%)	47 (6.5%)	47 (6.5%)	NA
West Region	17,097	58:30	1988 (8.3%)	8 (0.0%)	1884 (11.8%)	1102 (13.7%)	NA	1,601	45:39	65 (3.0%)	0 (0.0%)	60 (4.2%)	40 (5.6%)	NA
La Palma Intercommunity Hospital	2,616	58:26	179 (2.2%)	0 (0.0%)	NA	NA	NA	218	34:00	8 (1.1%)	0 (0.0%)	NA	NA	NA
Los Alamitos Medical Center	6,262	64:17	1094 (13.6%)	3 (0.0%)	1107 (13.8%)	1102 (13.7%)	NA	609	57:00	40 (5.6%)	0 (0.0%)	40 (5.6%)	40 (5.6%)	NA
West Anaheim Medical Center	8,219	61:28	715 (8.9%)	5 (0.1%)	777 (9.7%)	NA	NA	774	45:37	17 (2.4%)	0 (0.0%)	20 (2.8%)	NA	NA
Central Region	47,613	34:34	5075 (9.0%)	90 (1.1%)	5385 (16.8%)	5361 (16.7%)	488 (2.0%)	4,429	33:52	355 (8.2%)	31 (0.7%)	358 (12.4%)	380 (13.2%)	78 (3.6%)
Children's Hospital of OC	4,258	15:00	0 (0.0%)	0 (0.0%)	NA	NA	51 (0.6%)	398	15:21	0 (0.0%)	0 (0.0%)	NA	NA	28 (4.0%)
Fountain Valley Reg Hosp and MC	7,741	49:00	284 (3.5%)	16 (0.2%)	788 (9.8%)	828 (10.3%)	NA	744	52:20	2 (0.3%)	0 (0.0%)	17 (2.3%)	17 (2.3%)	NA
Garden Grove Hosp and MC	4,750	45:57	359 (4.5%)	9 (0.1%)	NA	NA	NA	442	41:22	17 (2.4%)	1 (0.1%)	NA	NA	NA
Orange County Global MC	7,570	28:28	1344 (16.8%)	20 (0.2%)	1504 (18.8%)	1365 (17.0%)	381 (4.8%)	611	28:00	92 (12.8%)	0 (0.0%)	96 (13.4%)	93 (12.9%)	41 (5.6%)
St. Joseph Hospital	12,506	30:10	960 (12.0%)	45 (0.6%)	966 (12.0%)	1041 (13.0%)	NA	1,293	30:11	42 (5.8%)	30 (4.2%)	42 (5.9%)	68 (9.5%)	NA
UCI Medical Center	10,630	36:28	2116 (26.4%)	0 (0.0%)	2127 (26.5%)	2127 (26.5%)	56 (0.7%)	941	32:31	202 (28.0%)	0 (0.0%)	203 (28.1%)	203 (28.1%)	9 (1.3%)
Coastal Region	31,655	21:17	3231 (8.1%)	125 (1.6%)	2467 (15.4%)	618 (7.7%)	NA	2,843	20:59	259 (7.2%)	48 (1.3%)	185 (12.8%)	62 (8.6%)	NA
Foothill Regional Medical Center	1,021	36:44	137 (1.7%)	79 (1.0%)	NA	NA	NA	87	37:34	8 (1.1%)	48 (6.6%)	NA	NA	NA
Hoag Memorial Hosp Presbyterian	17,769	15:15	614 (7.7%)	0 (0.0%)	617 (7.7%)	618 (7.7%)	NA	1,595	14:43	61 (8.5%)	0 (0.0%)	61 (8.5%)	62 (8.6%)	NA
Huntington Beach Hospital	4,797	31:06	528 (6.6%)	6 (0.1%)	NA	NA	NA	423	34:11	60 (8.4%)	0 (0.0%)	NA	NA	NA
Orange Coast Memorial MC	4,940	28:47	1837 (22.9%)	2 (0.0%)	1850 (23.1%)	NA	NA	477	23:37	123 (17.0%)	0 (0.0%)	123 (17.1%)	NA	NA
South Coast Global MC	3,128	31:52	116 (1.4%)	38 (0.5%)	NA	NA	NA	261	30:17	7 (1.0%)	0 (0.0%)	NA	NA	NA
Orange County EMS System	171,530	33:25	14403 (7.2%)	699 (0.3%)	13315 (11.9%)	9100 (12.6%)	488 (1.5%)	15,674	30:53	876 (5.1%)	96 (0.6%)	808 (8.0%)	622 (9.6%)	78 (2.7%)