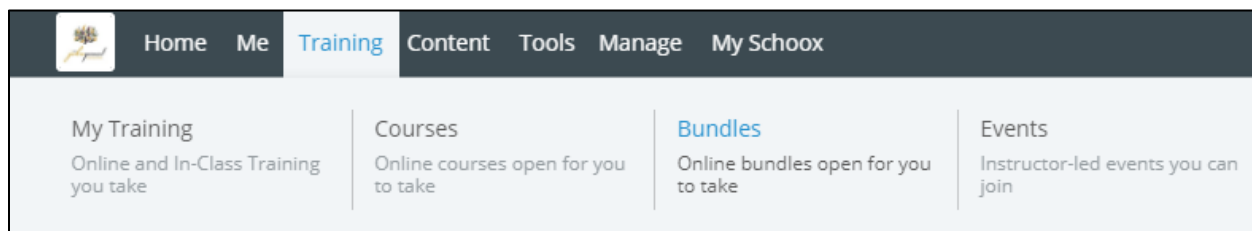


CANS Recertification Guide

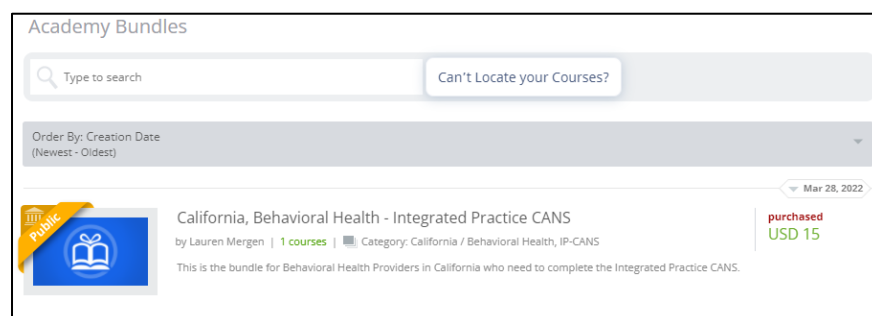
UPDATED January 31st, 2024

Recertifying in the CANS requires navigation to the training website administered by the Praed Foundation. Should any questions or concerns arise, or if you have website log-in issues, please contact Quality Management Services (QMS) at 714-834-5601 or e-mail at AQISSupportTeams@ochca.com.

1. Navigate to <https://www.tcomtraining.com>
 - a. Be sure to use either **Google Chrome** or **Microsoft Edge** as your Internet browser. If you use *Internet Explorer*, there may be difficulties in using the website.
2. **If you had access to the California CANS 50 1.0 training course, you will need to enter a new coupon code.** You can obtain a new code from your Service Chief or supervisor.
 - a. Contract Providers maintain their own coupon codes purchased directly from the Praed Foundation, our CANS certification vendor.
 - b. Contact Joy Dicus at Joy.Dicus@uky.edu to purchase and manage your coupon codes, and copy support@tcomtraining.com in case Joy is absent.
3. Log-in to the training website at <https://www.tcomtraining.com>
 - a. Be sure to use either **Google Chrome** or **Microsoft Edge** as your Internet browser. If you use *Internet Explorer*, there may be difficulties in using the website.
4. Select **Training**, then **Bundles** on the top toolbar



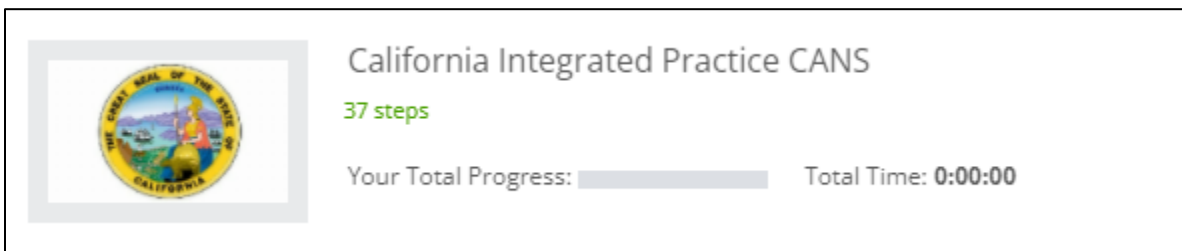
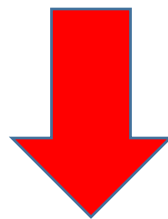
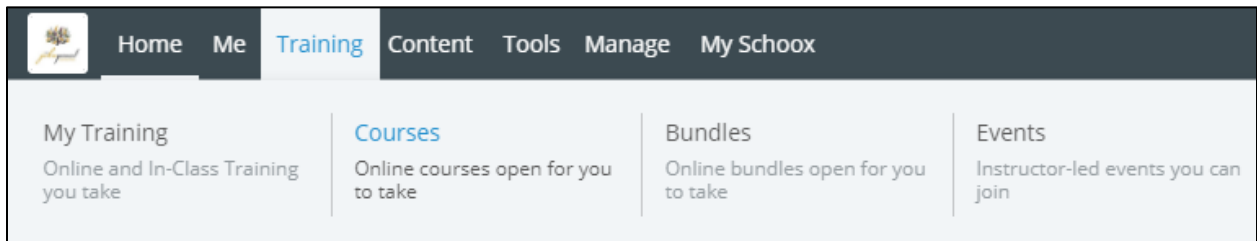
5. Click on **California, Behavioral Health – Integrated Practice CANS**



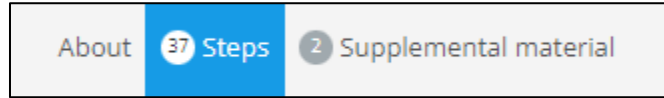
- Next, enter your coupon code given to you by your Service Chief or supervisor. If you have problems with your coupon code, contact your Service Chief, supervisor, or QMS for support. **Coupon codes have likely changed with the new version, so double-check if it does not work.**

# of Users	Per User	Total
<input type="text" value="1"/>	USD 15	USD 15

- Select **Training**, then **Courses**, where you will find the **California Integrated Practice CANS** course.



8. Review materials, or skip straight to the Certification Exam at the bottom
 - a. The CANS manual is available for download under the “Supplemental materials” section. **Do not use the rating sheet in this section. Use the official Orange County PDF found on the [CANS Support Website](#).**



9. Pass the exam with a score of 70% or better, or 80% or better for Certified Trainers.
 - a. We strongly encourage Certified Trainers to not allow their certification to lapse, as you run the risk of losing your Certified Trainer status.
 - b. You can re-take the exam as much as needed until you achieve the 70% or 80% score as applicable.

Congratulations! Please record your recertification date and keep track for next year.

