County of Orange Health Care Agency EMERGENCY MEDICAL SERVICES 405 W. Fifth Street, Suite 301A Santa Ana, CA 92701



2014 Emergency Medical Services Plan 2020-2023 Annual Updates

Reviewed and updated 2020-2023

Contains Provider Data for CY 2019-2023 Financial Data for FY 2019-2022

TABLE OF CONTENTS

Section 1	Executive Sur	ii	
	Table 1	Summary of System Status	1
Section 2	Updated Syste	em Assessment Forms	
	Standard 1.24	ALS Systems	11
	Standard 2.01	Assessment of Needs	12
	Standard 4.21	Compliance	13
		Data Management System	14
Section 3	System Resou	rces and Operations	
	Table 2	System Organization and Management	16
	Table 3	Staffing/Training	24
	Table 4	Communications	25
	Table 5	Response/Transportation	26
	Table 6	Facilities/Critical Care	27
	Table 7	Disaster Medical	28
	Table 8	Response/Transportation/Providers	30
	Table 9	Facilities	67
	Table 10	Approved Training Programs	93
	Table 11	Dispatch Agency	101
Section 4	Ambulance Z	one Summary Forms	105
Section 5	Trauma Plan	5 5 5 5 5 5 5 5 -	126
Section 6	Quality Impre	ovement Plan	132
Section 7	STEMI Plan	- · · · · · · · · · · · · · · · · · · ·	135
Section 8	Stroke Plan		138

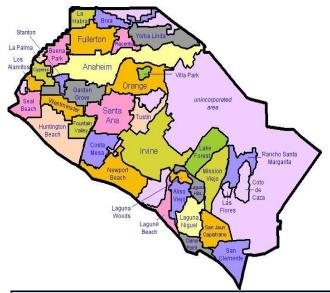
2014 ORANGE COUNTY EMERGENCY MEDICAL SERVICES PLAN ANNUAL UPDATE August 2020-2023

EXECUTIVE SUMMARY

California Health and Safety Code Section 1797.254, requires the Local Emergency Medical Services (EMS) Agency to submit an Emergency Medical Services Plan to the State EMS Authority (EMSA) and provide annual updates. The EMS Plan is a framework for the planning, implementation and evaluation of EMS in Orange County and addresses the local status of eight minimum standards, subsets and recommended goals of the EMS Authority, as well as anticipated future needs.

Orange County & EMS System Demographics

Population: 3.16 million 34 major cities & unincorporated areas



- 12 fire departments; 26 law agencies
- 1 Joint Forces Base
- 6 Medical Dispatch Centers
- 21 Ambulance Companies; >430 Ambulances
- 20 9-1-1 BLS Ambulance Zones
- >5,000 EMTs; 1,350 Paramedics
- 196 Mobile Intensive Care Nurses
- 24 emergency receiving centers
 - o 4 Trauma Centers
 - o 13 cardiovascular receiving centers
 - o 9 stroke-neurology receiving centers
 - o 2 comprehensive children's emergency
 - o 7 base hospitals
 - o 2 burn centers
 - o 13 labor & delivery
- 15 EMT Training Programs
- 3 Paramedic Training Programs

	ORANGE COUNTY 9-1-1 EMERGENCY RESPONSES FY											
2022-23	2022-23 2021-22 2020-21 2019-20 2018-19 2017-18 2016-17 2015-16 2014-15 2013-14											
301,153	301,153 279,301 241,980 242,201 234,589 234,459 204,683 193,538 183,794 170,804											

This annual update to the 2014 Orange County Emergency Medical Services (OCEMS) plan approved by the California EMSA in July 2014 provides the required information on the status of our system and progress toward meeting objective goals and <u>includes updates for years 2020-2023</u>.

OCEMS continues our mission to plan, coordinate and oversee the highest quality prehospital and emergency medical care in response to individual needs and community crisis. Mutual cooperation, patient advocacy, advanced medical technology, electronic documentation and evidence-based data are major strengths. Despite financial challenges affecting all stakeholders, the county of Orange and system participants remain committed to the integrity, effectiveness and adherence to the EMS plan standards. The policies referenced within the plan are available on the OCEMS website.

Melmall Ra	August 14, 2023
Tammi McConnell, RN, MSN	Date
Orange County EMS Director	

Table 1: Summary of System Status
A. SYSTEM ORGANIZATION AND MANAGEMENT

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Agen	cy Administration:			-	-	
1.01	LEMSA Structure		X			
1.02	LEMSA Mission		X			
1.03	Public Input		X			
1.04	Medical Director		X	X		
Planr	ning Activities:					
1.05	System Plan		X			
1.06	Annual Plan Update		X			
1.07	Trauma Planning*		X	X		
1.08	ALS Planning*		X			
1.09	Inventory of Resources		X			
1.10	Special Populations		X	X		
1.11	System Participants		X	X		
Regu	latory Activities:					
1.12	Review & Monitoring		X			
1.13	Coordination		X			
1.14	Policy & Procedures Manual		X			
1.15	Compliance w/Policies		X			
Syste	m Finances:					
1.16	Funding Mechanism		X			

Table 1: Summary of System Status
A. SYSTEM ORGANIZATION AND MANAGEMENT (continued)

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Medi	cal Direction:			-	-	
1.17	Medical Direction*		X			
1.18	QA/QI		X	X		
1.19	Policies, Procedures, Protocols		X	X		
1.20	DNR Policy		X			
1.21	Determination of Death		X			
1.22	Reporting of Abuse		X			
1.23	Interfacility Transfer		X	X		
Enha	nced Level: Advanced I	Life Support				
1.24	ALS Systems		X	X		In Progress 2/2023: Docs to EMSA & Awaiting Response
1.25	On-Line Medical Direction		X	X		
Enha	nced Level: Trauma Ca	re System:				
1.26	Trauma System Plan		X			
Enha	nced Level: Pediatric E	mergency Medic	al and Critical	Care System:		
1.27	Pediatric System Plan	X		X		
Enhanc	ced Level: Exclusive Operating A	reas:				
1.28	EOA Plan		X	X		

Table 1: Summary of System Status B. STAFFING/TRAINING

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Local	EMS Agency:					
2.01	Assessment of Needs		X			In Progress
2.02	Approval of Training		X			
2.03	Personnel		X			
Dispa	tchers:					
2.04	Dispatch Training		X	X		
First	Responders (non-transportin	g):				
2.05	First Responder Training		X	X		
2.06	Response		X			
2.07	Medical Control		X			
Trans	sporting Personnel:					
2.08	EMT-I Training		X	X		
Hospi	ital:					
2.09	CPR Training		X			
2.10	Advanced Life Support		X	X		
Enha	nced Level: Advanced Life S	upport:				
2.11	Accreditation Process		X			
2.12	Early Defibrillation		X			
2.13	Base Hospital Personnel		X			

Table 1: Summary of System Status C. COMMUNICATIONS

	Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Communications Equipment:					
3.01 Communication Plan*		X	X		
3.02 Radios		X	X		
3.03 Interfacility Transfer*		X			
3.04 Dispatch Center		X			
3.05 Hospitals		X	X		
3.06 MCI/Disasters		X			
Public Access:					
3.07 9-1-1 Planning/ Coordination		X	X		
3.08 9-1-1 Public Education		X			
Resource Management:					
3.09 Dispatch Triage		X	X		
3.10 Integrated Dispatch		X	X		

Table 1: Summary of System Status D. RESPONSE/TRANSPORTATION

	Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Universal Level:					
4.01 Service Area Boundaries*		X	X		
4.02 Monitoring		X	X		
4.03 Classifying Medical Requests		X			
4.04 Prescheduled Responses		X			
4.05 Response Time Standards*		X	X		
4.06 Staffing		X			
4.07 First Responder Agencies		X			
4.08 Medical & Rescue Aircraft*		X			
4.09 Air Dispatch Center		X			
4.10 Aircraft Availability*		X			
4.11 Specialty Vehicles*		X	X		
4.12 Disaster Response		X			
4.13 Intercounty Response*		X	X		
4.14 Incident Command System		X			
4.15 MCI Plans		X			
Enhanced Level: Advanced Life S	upport:				
4.16 ALS Staffing		X	X		
4.17 ALS Equipment		X			
Enhanced Level: Ambulance Reg	ulation:				
4.18 Compliance		X	X	Completed 8/2015	Completed 10/2019
Enhanced Level: Exclusive Opera	ting Permits:				
4.19 Transportation Plan		X		Completed 8/2015	Completed 10/2019
4.20 "Grandfathering"		X			Completed 10/2019
4.21 Compliance		X			In Progress 2/23 Docs to EMSA & Awaiting Response
4.22 Evaluation		X		Completed 8/2015	

Table 1: Summary of System Status E. FACILITIES/CRITICAL CARE

	Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan			
Universal Level:			T					
5.01 Assessment of Capabilities		X	X					
5.02 Triage & Transfer Protocols*		X						
5.03 Transfer Guidelines*		X						
5.04 Specialty Care Facilities*		X						
5.05 Mass Casualty Management		X	X					
5.06 Hospital Evacuation*		X						
Enhanced Level: Advanced Life S	Support:							
5.07 Base Hospital Designation*		X						
Enhanced Level: Trauma Care Sy	ystem:							
5.08 Trauma System Design		X						
5.09 Public Input		X						
Enhanced Level: Pediatric Emerg	gency Medical an	d Critical Care	System:					
5.10 Pediatric System Design		X						
5.11 Emergency Departments		X	X					
5.12 Public Input		X						
Enhanced Level: Other Specialty	Enhanced Level: Other Specialty Care Systems:							
5.13 Specialty System Design		X						
5.14 Public Input		X						

Table 1: Summary of System Status F. DATA COLLECTION/SYSTEM EVALUATION

	Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Universal Level:	-		-		
6.01 QA/QI Program		X	X	Completed 8/2015	
6.02 Prehospital Records		X			Completed 8/2016
6.03 Prehospital Care Audits		X	X		
6.04 Medical Dispatch		X			
6.05 Data Management -System*		X	X		In Progress
6.06 System Design Evaluation		X			
6.07 Provider Participation		X			
6.08 Reporting		X			
Enhanced Level: Advanced Life S	Support:				
6.09 ALS Audit		X	X		
Enhanced Level: Trauma Care Sy	ystem:				
6.10 Trauma System Evaluation		X			
6.11 Trauma Center Data		X	X		

Table 1: Summary of System Status G. PUBLIC INFORMATION AND EDUCATION

	Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Universal Level:					
7.01 Public Information Materials		X	X		
7.02 Injury Control		X	X		
7.03 Disaster Preparedness		X	X		
7.04 First Aid & CPR Training		X	X		

Table 1: Summary of System Status H. DISASTER MEDICAL RESPONSE

	Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Universal Level:			-	-	-
8.01 Disaster Medical Planning*		X			
8.02 Response Plans		X	X		
8.03 HazMat Training		X			
8.04 Incident Command System		X	X		
8.05 Distribution of Casualties*		X	X		
8.06 Needs Assessment		X	X		
8.07 Disaster Communications*		X			
8.08 Inventory of Resources		X	X		
8.09 DMAT Teams		X	X		
8.10 Mutual Aid Agreements*		X			
8.11 CCP Designation*		X			
8.12 Establishment of CCPs		X			
8.13 Disaster Medical Training		X	X		
8.14 Hospital Plans		X	X		
8.15 Interhospital Communications		X			
8.16 Prehospital Agency Plans		X	X		
Enhanced Level: Advanced Life S	Support:				
8.17 ALS Policies		X			
Enhanced Level: Specialty Care S	ystems:				
8.18 Specialty Center Roles		X			
Enhanced Level: Exclusive Opera	ting Areas/Ambi	ılance Regulat	tions:		
8.19 Waiving Exclusivity		X			

Section 2 Updated System Assessment Forms

UPDATED SYSTEM ASSESSMENT FORMS

System Organization and Management

1.24 ALS SYSTEMS

MINIMUM STANDARDS:

Advanced life support services shall be provided only as an approved part of a local EMS system and all ALS providers shall have written agreements with the local EMS agency.

RECOMMENDED GUIDELINES:

Each local EMS agency, based on state approval, should, when appropriate, develop exclusive operating areas for ALS providers.

CURRENT STATUS: Per EMSA, does not meet minimum standard.

NEED(S):

All ALS providers adhere to OCEMS medical control policies and procedures. There is a need to clarify the need to establish ALS agreements for provider agencies that performed ALS prior to the enactment of the EMS Act.

OBJECTIVE:

1.24.1 Propose written agreements with transport providers, public and private to promote compliance to system standards, medical control directives and EOA procedures.

<u>August 2015 Update: IN PROGRESS</u>: The authority to propose written agreements resides within Health & Safety Code, Title XXII and local Ambulance Ordinance No. 3517 & OCEMS Policy & Procedures. The ability to initiate written agreements is dependent upon Board action of proposed Ordinance amendments. OCEMS continues to work with HCA Administration to re-agenize Ordinance revision.

October 2018 Update: IN PROGRESS: The authority to propose written agreements resides within Health & Safety Code, Title XXII and local Ambulance Ordinance No. 3517 & OCEMS Policy & Procedures. The ability to initiate written agreements is dependent upon Board action of proposed Ordinance amendments. OCEMS continues to work with HCA Administration to re-agenize Ordinance revision. A law enforcement agency was approved as an OCEMS ALS Provider and completed an Agreement to Provide Services as an ALS provider (see Table 8: OCSD).

October 2019 Update: COMPLETED: The Orange County ambulance ordinance has been amended but has not received final endorsement by the Board of Supervisors. ALS agreements are unnecessary as all non-county ALS providers (Cities) employed mobile intensive care paramedics under the "Wedsworth-Townsend Act." Further, the local EMS plan (after 1980) acknowledged that all paramedic services were provided by public agencies.

<u>August 2023 Update: IN PROGRESS</u>: On 2/2/23, provided additional historical documentation of public ALS providers in service prior to 1980 (1978 EMS Plan). Awaiting EMSA response.

TIME FRAME FOR MEETING OBJECTIVE:

	Short-Range	Plan	(one	year	or	less))
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□ Long-Range Plan (more than one year)

UPDATED SYSTEM ASSESSMENT FORMS Staffing/Training

2.01 ASSESSMENT OF NEEDS

MINIMUM STANDARDS:

The local EMS agency shall routinely assess personnel and training needs.

RECOMMENDED GUIDELINES: None.

CURRENT STATUS: Meets minimum standard.

NEED(S):

Standard is met. Objectives developed to enhance provider-level educational programs.

OBJECTIVE:

2.01.1: Development of educational programs that include patient outcome data will strengthen the overall curriculum for all EMS providers. The integration of hospital patient outcome data into OC-MEDS will provide the final variable for determining ongoing curriculum needs.

<u>August 2015 Update: IN PROGRESS</u>: Completed two educational presentations at "No Fear" conferences which discussed outcome data. Continuing to test Patient Registry in the Alternate Destination project and preparing to implement Base Hospital test Patient Registry data entry.

<u>August 2016 Update: IN PROGRESS</u>: While the use of the OC-MEDS Patient Registry is proving the value of outcome information for determining the efficacy of prehospital patient care, OCEMS is committed to the development of Health Information Exchange (HIE) networks to obtain and share relevant patient care information more efficiently. OCEMS has partnered with our regional Health Information Organization (HIO) to facilitate the bi-directional data exchange which will result in the routine availability of patient outcome data.

<u>August 2017 Update: IN PROGRESS:</u> While significant progress has been made with the development of bi-directional Health Information Exchange (HIE) between EMS providers & receiving hospitals (including receipt of outcome data), more EMS providers need to be added to the HIE & much work needs to be done to improve outcome data quality. OCEMS is working with our Regional HIE (OCPRHIO) & our software vendor to onboard additional EMS providers and implement technical improvements to ensure for the availability of current & relevant patient outcome data.

October 2018 Update: IN PROGRESS: OCEMS is continuing to work with system stakeholders to implement bidirectional Health Information Exchange (HIE) throughout the county & has provided several educational opportunities during the year to inform system stakeholders about the HIE project.

October 2019 Update: IN PROGRESS: No change

<u>October 2020 Update</u>: Submitted proposal utilizing Epidemiology & Laboratory Capacity (ELC) funding for an EMS Bi-Directional Data Exchange Project to create technical linkages between EMS providers & designated emergency receiving centers (ERCs). OCPRHIO no longer involved.

<u>November 2021 Update</u>: Implemented Bi-Directional Data Exchange Project to enable more real time hospital data. ADT Software/EMS Health Information Hub will establish direct bi-directional data exchange between EMS providers & each designated emergency receiving center (ERC).

<u>August 2022 Update</u>: Enhancements to existing EMS data system modules (Health Information Hub) & EMS reporting & analytics software to allow aggregated patient outcome dashboards completed. Continue to engage with ERCs to coordinate agreements, security assessments, VPN connections & configuration/testing.

<u>August 2023 Update</u>: Initial beta testing completed with one provider and one ERC & starting to expand to others. All ERCs onboard with varying levels of progress.

TIME FRAME FOR MEETING OBJECTIVE:

- ☐ Short-Range Plan (one year or less)
- □ Long-Range Plan (more than one year)

UPDATED SYSTEM ASSESSMENT FORMS

Response/Transportation

4.21 EOA COMPLIANCE

MINIMUM STANDARDS:

The local EMS agency shall have a mechanism to ensure that EMS transportation and/or advanced life support agencies to whom exclusive operating permits have been granted, pursuant to Section 1797.224, H&SC, comply with applicable policies and procedures regarding system operations and patient care.

RECOMMENDED GUIDELINES: None.

CURRENT STATUS: Meets minimum standard.

NEED(S):

Written agreements with all EMS system providers, public and private, are needed to optimize coordination of transported medical patients and standardize performance criteria systemwide.

OBJECTIVE:

4.21.1: By year end 2015, propose written agreements with transport providers, public and private to promote compliance to system standards, medical control directives and EOA procedures.

<u>August 2015 Update: IN PROGRESS</u>: The authority to propose written agreements resides within Health & Safety Code, Title XXII and local Ambulance Ordinance No. 3517 & OCEMS Policy & Procedures. Ability to initiate written agreements dependent upon Board action of proposed Ordinance amendments. Continuing to work with HCA Administration to re-agenize Ordinance revision.

<u>September 2016 Update: IN PROGRESS</u>: The authority to propose written agreements resides within Health & Safety Code, Title XXII and local Ambulance Ordinance No. 3517 & OCEMS Policy & Procedures. Ability to initiate written agreements is dependent upon Board action of proposed Ordinance amendments. Continuing to work with HCA Administration to re-agenize Ordinance revision. A law enforcement agency was approved as an OCEMS ALS Provider and completed an Agreement to Provide Services as an ALS provider (see Table 8: OCSD).

October 2018 Update: IN PROGRESS: The authority to propose written agreements resides within Health & Safety Code, Title XXII and local Ambulance Ordinance No. 3517 & OCEMS Policy & Procedures. Ability to initiate written agreements is dependent upon Board action of proposed Ordinance amendments. Continuing to work with HCA Administration to re-agenize Ordinance revision. A law enforcement agency was approved as an OCEMS ALS Provider and completed an Agreement to Provide Services as an ALS provider (see Table 8: OCSD).

<u>2020 - August 2023 Update: IN PROGRESS</u>: On 2/2/23, provided additional historical documentation of public ALS providers in service prior to 1980 (1978 EMS Plan). Awaiting EMSA response.

TIME FRAME FOR MEETING OBJECTIVE:

	Short-Range	Plan	(one	year or	less)
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□ Long-Range Plan (more than one year)

UPDATED SYSTEM ASSESSMENT FORMS

Data Collection/System Evaluation

6.05 DATA MANAGEMENT SYSTEM

MINIMUM STANDARDS:

The local EMS agency shall establish a data management system that supports its system-wide planning and evaluation (including identification of high-risk patient groups) and the QA/QI audit of the care provided to specific patients. It shall be based on state standards.

RECOMMENDED GUIDELINES:

The local EMS agency should establish an integrated data management system which includes system response and clinical (both pre-hospital and hospital) data.

The local EMS agency should use patient registries, tracer studies, and other monitoring systems to evaluate patient care at all stages of the system.

CURRENT STATUS: Meets minimum standard.

COORDINATION WITH OTHER EMS AGENCIES:

NEEDS:

Standard is met. Objective developed to enhance data capture of specialty patients.

OBJECTIVE:

6.05.2: By year end 2014, implement the OC-MEDS patient registry module to begin capturing specialty patient data.

<u>August 2015 Update: IN PROGRESS</u>: STEMI and Stroke data collection forms and permission levels have been developed. Continue to refine processes and data elements to meet system needs. Currently receiving trauma data in NTDB format from four (4) trauma centers (OCG, MSN, UCI, LBM) via scheduled quarterly imports. CHOC is using the Patient Registry Trauma Incident Form as their Trauma Registry and performing direct data entry.

<u>August 2016 Update: IN PROGRESS:</u> Countywide Stroke Registry has been completed and is in pilot testing. Implementation is expected by early 2017. STEMI policies in development to support refined processes and data elements. STEMI Registry Pilot testing expected to begin by early to mid-2017.

<u>August 2017 Update: IN PROGRESS:</u> As of Q2 2017, the OC Stroke Registry has been fully implemented. OCEMS designated Stroke Centers have been trained how to the use system and are submitting Stroke patient data accordingly. OCEMS plans to implement a STEMI Registry, with projected implementation of Q1 or Q2 2018.

October 2018 Update: IN PROGRESS: All SNRCs are currently submitting stroke patient data through the OC-MEDS Stroke Registry. We continue to refine our processes and discuss with stakeholders which data elements will meet system needs and not create undue burden on the stakeholders' ability to do data abstraction. Plans to implement an OC-MEDS STEMI Registry has been postponed and we will continue to receive the required data by hard copy or email.

October 2019 Update: IN PROGRESS: No Change from prior update.

2020-2023 Update: IN PROGRESS: No Change from prior update.

TIME FRAME FOR MEETING OBJECTIVE:

☐ Short-Range Plan (one year or less)

□ Long-Range Plan (more than one year)

Section 3 System Resources and Operations

	orting Year: 2020-2023 FE: Number (1) below is to be completed for each county. The balance of Table 2 refers	to each agenc	y.
1.	Percentage of population served by each level of care by county: (Identify for the maximum level of service offered; the total of a, b, and c should equal 1)		•
	County: ORANGE		
A.	Basic Life Support (BLS)	100	%
B.	Limited Advanced Life Support (LALS)		
C.	Advanced Life Support (ALS)	100	%
2.	Type of agency	В	
	a) Public Health Department		
	b) County Health Services Agencyc) Other (non-health) County Department		
	d) Joint Powers Agency		
	e) Private Non-Profit Entity		
	f) Other:		
3.	The person responsible for day-to-day activities of the EMS agency reports to	В	
	a) Public Health Officer b) Health Services Agency Director/Administrator		
	b) Health Services Agency Director/Administratorc) Board of Directors		
	d) Other:		
4.	Indicate the non-required functions which are performed by the agency:		
	Implementation of exclusive operating areas (ambulance franchising)	X	
	Designation of trauma centers/trauma care system planning	X	
	Designation/approval of pediatric facilities	X	
	Designation of other critical care centers	X	
	Development of transfer agreements		
	Enforcement of local ambulance ordinance	X	
	Enforcement of ambulance service contracts	X	
	Operation of ambulance service		
	Continuing education	X	
	Personnel training	X	
	Operation of oversight of EMS dispatch center	X	
	Non-medical disaster planning		
	Administration of critical incident stress debriefing team (CISD) Administration of EMS Fund [Senate Bill (SB) 12/612]	X	
	Administration of disaster medical assistance team (DMAT)	X	

TABLE 2: SYSTEM ORGANIZATION AND MANAGEMENT (cont.)

5. EXPENSES (Unit 6400: EMS only, does not in	clude Emergency Mar	nagement section/grai	nt(s) expenses)
Salaries and benefits (All but contract personnel) Contract Services (e.g. nurse medical director) Operations (e.g. copying, postage, facilities) Travel Fixed assets Indirect expenses (overhead) Ambulance subsidy EMS Fund payments to physicians/hospital Dispatch center operations (non-staff) Training program operations Other: Other:	clude Emergency Mar <u>FY19/20</u> \$2,498,922 33,080 988,955 12,137	EY20/21 \$3,026,767 55,295 1,089,431 0	nt(s) expenses) <u>FY21/20</u> \$2,792,514 91,951 1,235,445 4,134
Other:			
TOTAL EXPENSES	<u>\$3,533,094</u>	<u>\$4,171,493</u>	<u>\$4,124,045</u>
6. SOURCES OF REVENUE (Unit 6400: EMS on	ly, does not include H	DM/grant revenue)	
Special project grant(s) [from EMSA] Preventive Health & Health Services (PHHS) Block Gran Office of Traffic Safety (OTS) State general fund	t		
County general fund Other local tax funds (e.g., EMS district) County contracts (e.g. multi-county agencies)	\$793,459	\$798.208	\$1,638,065
Certification fees Training program approval fees Training program tuition/Average daily attendance funds	\$398,400 \$5,694 (ADA)	\$277,175 \$4,823	\$295,125 \$9,079
Job Training Partnership ACT (JTPA) funds/other paymer Base hospital application fees Trauma center application fees Trauma center designation fees Pediatric facility approval fees Pediatric facility designation fees Other critical care center application fees		\$34,277	\$24,648
Type: Ambulance service/vehicle fees Contributions	\$258,091	\$202,681	\$206,687
EMS Fund (SB 12/612) American Rescue Plan Act FEMA	\$1,081,068	\$1,042,078 \$68,028 \$94,566	\$960,774 <\$592> <\$9,457>
Witness Fees Other(specify): <u>AMB EOA CONTRACT</u>	\$724,448	\$275 \$693,537	\$773,306
TOTAL REVENUE	\$3,533,094 DEGUAL TOTAL EVI	\$4,171,493	<u>\$4,124,045</u>

TOTAL REVENUE SHOULD EQUAL TOTAL EXPENSES.

IF THEY DON'T, PLEASE EXPLAIN.

7. Fee structure

We do not charge any fees

X Our fee structure is:

EMT OC Certification (1 Does not include state pass thru initial fee)	$$125.00^{1}$
EMT OC Recertification (² Does not include state pass thru recert fee)	$$125.00^{2}$

Ambulance Driver/Attendant License (³Waived if applicant certifies thru OCEMS) \$85³ / 2yrs

Paramedic Accreditation \$73.00

Mobile Intensive Care Nurse/Authorized Registered Nurse Application \$108.00 / 2yrs

EMT Training Program Application \$923 / 4yrs
Paramedic Training Program Application \$932 / 4yrs
Continuing Education Provider Application \$3,325 / 4yrs

Trauma Receiving Center (Does Not Include ACS Verification Fee) \$9,185 / 3yrs

Ambulance Company License \$2,234 / yr
Ambulance Company Vehicle Inspection / Vehicle \$160.00 / vehicle

Other: Ambulance Company Unit Re-Inspection / Vehicle \$109.00 / vehicle

Other: Card Replacement \$25.00
Other: Interfacility Transport Service Provider Application \$1,525 / yr
Other: Customized Data Reports \$109.00 / hour

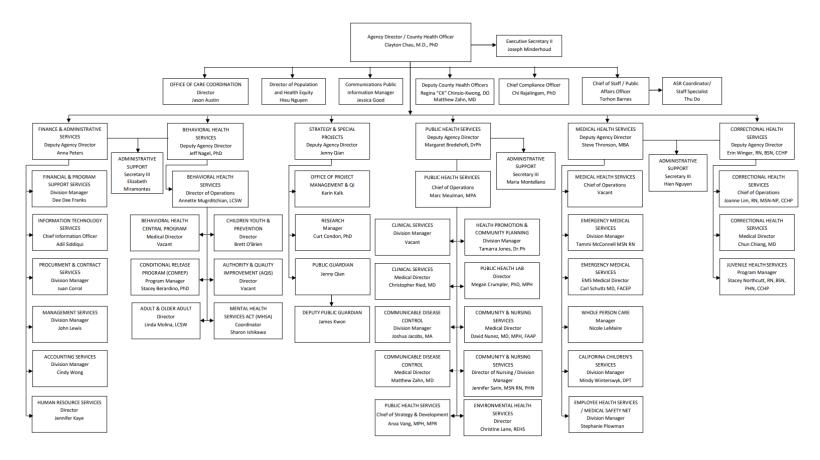
TABLE 2: SYSTEM ORGANIZATION AND MANAGEMENT (cont.)

					FUNDING SOURCE		URCE
CATEGORY	ACTUAL TITLE	FTE POSITIONS	Hourly Maximum	BENEFITS (% of Salary)	EMS	GRANTS	СОМВО
EMS Director	Admin Mgr III, EMS Director	1.0	\$89.22				X
Medical Director	Admin Mgr III (SPL), EMS Medical Director	1.0	\$109.08				X
Associate Medical Director	Admin Mgr III (SPL) Assoc. EMS Med Director	1.0	\$109.08				X
EMS, Health Emergency Management	Chief Pharmacist	1.0	\$78.40			X	
Asst. Admin/Admin. Mgr.	Admin Manager II, Assistant EMS Director	1.0	\$72.23		X		
Asst. Admin/Admin. Mgr.	Admin Manager I, Systems/Standards Chief	1.0	\$58.10		X		
Asst. Admin/Admin. Mgr.	Admin Manager I, Performance Chief	1.0	\$58.10		X		
Asst. Admin/Admin. Mgr.	Admin Manager I, Information Systems Chief	1.0	\$58.10		X		
Asst. Admin/Admin. Mgr.	Admin Manager I, Disaster Chief (Internal)	1.0	\$58.10			X	
Asst. Admin/Admin. Mgr.	Admin Manager I, Disaster (External)	1.0	\$58.10			X	
QA/QI Coordinator	EMS Coordinator, OC-MEDS	1.0	\$50.36		X		
ALS/Field/Training Coordinator	EMS Coordinator, ALS	1.0	\$50.36		X		
BLS/Program/Field Liaison	EMS Coordinator, BLS	1.0	\$50.36	55.58%	X		
Disaster Medical Planner	EMS Coordinator, Facilities	1.0	\$50.36		X		
Trauma Coordinator	EMS Coordinator, Trauma	1.0	\$50.36		X		
EMS, Health Emergency Management	Program Supervisor II	5.0	\$45.08			X	
Executive Secretary	Office Supervisor	1.0	\$28.66		X		
Data Evaluator/Analyst/Licensing	EMS Specialist	2.0	\$37.48		X		
Other/Ambulance Performance Contract	EMS Specialist	3.0	\$37.48		X		
Other/HEM/EMS Support	Staff Specialist	1.0	\$36.22			X	
EMS, Health Emergency Management	Staff Assistant	2.0	\$30.85			X	
Public Info. & Education Coordinator	Office Specialist	1.0	\$25.85			X	
EMS, Health Emergency Management	Office Assistant	1.0	\$21.97			X	
EMS, Health Emergency Management	Storekeeper	2.0	\$30.24			X	
Data Entry Clerk	Information Processing Technician	1.0	\$24.55		X		

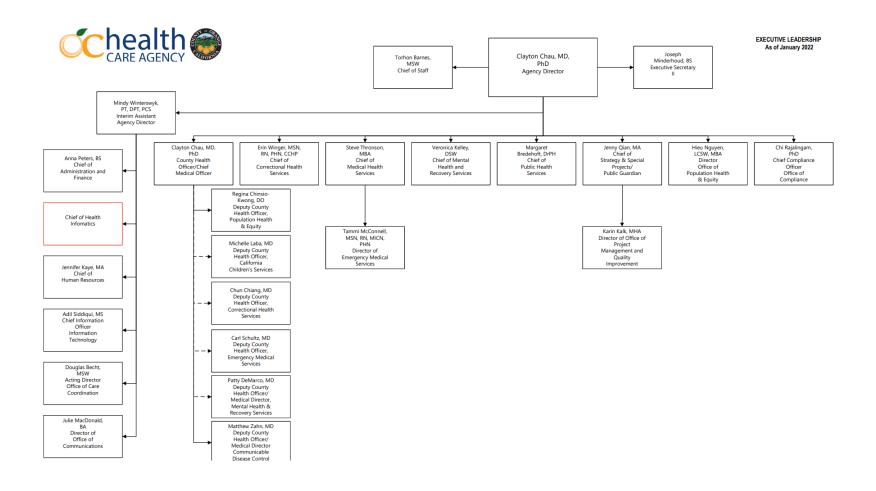
ORANGE COUNTY HEALTH CARE AGENCY - MARCH 2020 - JUNE 2022



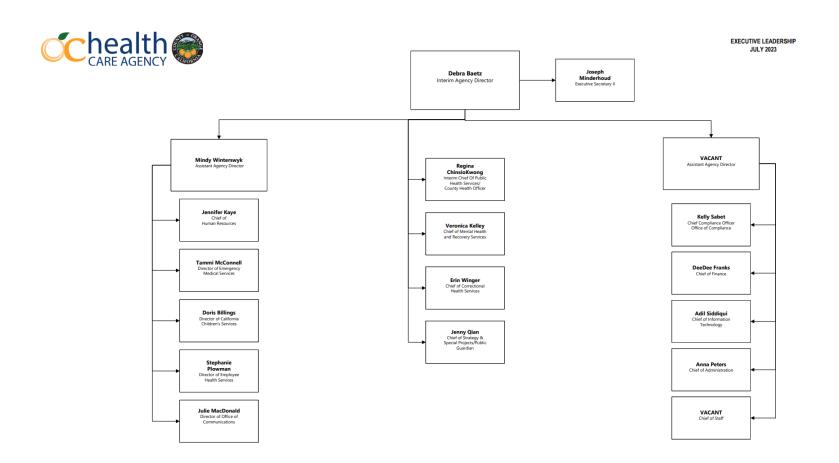
HEALTH CARE AGENGY March 2021



ORANGE COUNTY HEALTH CARE AGENCY – JANUARY 2022 - June 2023



ORANGE COUNTY HEALTH CARE AGENCY – JULY 2023



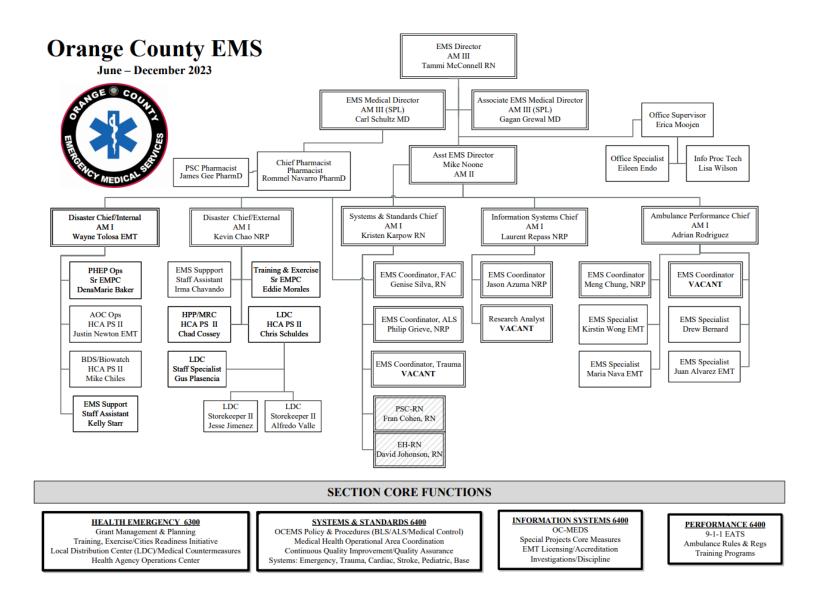


TABLE 3: STAFFING/TRAINING

Reporting Year: **FY 2020-2023**

NOTE: Table 3 is to be reported by agency. As of 2023, information is publicly accessible on <u>OCEMS Website</u>.

	EMT-I		EMT-II	EMT-P			MICN						
	2020	2021	2022	2023	2020-23	2020	2021	2022	2023	2020	2021	2022	2023
Total Certified ³	4,275	4,805	5,225	5,092						116	80	121	87
Number newly certified this year ¹	1,084	1,404	1,059	1,334						25	24	26	
Number recertified this year ¹	1,125	1,390	1,372	1,324						91	56	95	
Total # of accredited personnel on July 1 of reporting year ⁴	2,026	2,428	2,163	3,871		1,247	1,279	1,304	1,344	182	174	176	190
Number of certification reviews resulting	ng in:												
a) formal investigations						1-EMSA	0	0	0				
b) probation							()					
c) suspensions						0							
d) revocations											0		
e) denials													
f) denials of renewal													
g) no action taken						1	0	0	0				

¹Initial ²Renewal/Reinstate ³Current Year New/Recerts + Prior Year New/Recerts

⁴Dashboard Accreditations

1. Early defibrillation 2020
a. # of EMT-1/EMT-P (defib) authorized to use AED 3,273
b. # of public safety (defib) certified (non-EMT-I) n/a

2. Do you have an EMR training program?

□ yes **⋈ no**

2021

3,707

n/a

2022

3,467

n/a

2023

5,215

n/a

TABLE 4: COMMUNICATIONS

Note: Table 4 is to be answered for each county.

County: **ORANGE** Reporting Year: 2020-2023 Number of primary Public Service Answering Points (PSAP) 24 23 primary PSAPs (19-City law enforcement; 1-county sheriff (OCSD); 3-state: CHP, CSUF, UCI; 1-Disneyland) 5 Number of secondary PSAPs (Costa Mesa, LACoFD, Laguna Beach, MetroNet, OCFA) Number of dispatch centers directly dispatching ambulances 6 (Costa Mesa, LACoFD, Laguna Beach, MetroNet, OCFA, Placentia) Number of EMS dispatch agencies utilizing EMD guidelines 4 (LACoFD, Laguna Beach, MetroNet, OCFA, Placentia) Number of designated dispatch centers for EMS Aircraft (LACoFD, MetroNet, OCFA, OCSD) OCSD + 15 Cities 6. Who is your primary dispatch agency for day-to-day emergencies? OCSD + 15 Cities 7. Who is your primary dispatch agency for a disaster? 8. Do you have an operational area disaster communication system? X Yes □ No Radio primary frequency Public Safety VHF, UHF, 800 MHz a. b. Other methods Telephone, fax, satellite phone, radio, amateur radio **X** Yes □ No Can all medical response units communicate on the same disaster c. communications system? d. Do you participate in the Operational Area Satellite Information System **X** Yes □ No (OASIS)? Do you have a plan to utilize the Radio Amateur Civil Emergency Services **X** Yes □ No e. (RACES) as a back-up communication system? 1) Within the operational area? X Yes □ No 2) Between operation area and the region and/or state? X Yes □ No

TABLE 5: RESPONSE/TRANSPORTATION

Reporting Year: <u>2020-2023</u>

Note: Table 5 is to be reported by agency.

Early Defibrillation Providers (BLS Ambulance)

1. Number of EMT-Defibrillation providers 2020: 18 2021: 20 2022: 22 2023: 21

SYSTEM STANDARD RESPONSE TIMES (90TH PERCENTILE)

Enter the response times in the appropriate boxes:

	METRO/URBAN	SUBURBAN/ RURAL	WILDERNESS	SYSTEMWIDE
BLS and CPR capable first responder	3 – 5 minutes	N/A	N/A	3 – 5 minutes
Early defibrillation responder	3 – 5 minutes	N/A	N/A	3 – 5 minutes
Advanced life support responder	5 – 7 minutes	N/A	N/A	5 – 7 minutes
Transport Ambulance	< 10 minutes	N/A	N/A	< 10 minutes

TABLE 6: FACILITIES/CRITICAL CARE

Reporting Year: <u>CY20-22</u> **NOTE**: Table 6 is to be reported by agency.

TRAUMA ¹	2020	2021	2022
1. Number of patients meeting trauma triage criteria	7,998	8,993	9,948
2. Number of major trauma victims transported directly to a trauma center by ambulance	6,039	7,621	8,635
3. Number of major trauma patients transferred to a trauma center	578	631	719
4. Number of patients meeting triage criteria who weren't treated at a trauma center	0	0	0
EMERGENCY DEPARTMENTS (Designated by OCEMS)			
Total number of emergency departments	25	25	25
1. Number of referral emergency services			
2. Number of standby emergency services			
3. Number of basic emergency services	24	24	24
4. Number of comprehensive emergency services	1	1	1
RECEIVING HOSPITALS			
1. Number of receiving hospitals with written agreements	25	25	25
2. Number of base hospitals with written agreements	7	7	7

¹Data source: trauma registry

TABLE 7: DISASTER MEDICAL

Reporting Year: 2020-2023 County: 2020-2023 ORANGE

NOTE: Table 7 is to be answered for each county.

SYSTEM RESOURCES

1.	Casualty Collections Points (CCP) a. Where are your CCPs located? Schools, senior centers, fire stations b. How are they staffed? Local medical professionals, city/fire personnel, National	al Guard (later)
	c. Do you have a supply system for supporting them for 72 hours?	X Yes □ No
2.	CISD De vere have a CISD associate 24 have a contilities?	V Vac D Na
	Do you have a CISD provider with 24-hour capability?	X Yes □ No
3.	Medical Response Team	
	a. Do you have any team medical response capability?	X Yes □ No
	b. For each team, are they incorporated into your local response plan?	X Yes □ No
	c. Are they available for statewide response?	X Yes □ No
	d. Are they part of a formal out-of-state response system?	X Yes □ No
4.	Hazardous Materials a. Do you have any HazMat trained medical response teams? b. At what HazMat level are they trained? "A"; technician, specialist, first responde	
	c. Do you have the ability to do decontamination in an emergency room?d. Do you have the ability to do decontamination in the field?	$X Yes \square No$ $X Yes \square No$
OP	ERATIONS	
1.	Are you using a Standardized Emergency Management System (SEMS) that incorporates a form of Incident Command System (ICS) structure?	X Yes □ No
2.	What is the maximum number of local jurisdictions/EOCs you will need to interact with in a disaster?	73
3.	Have you tested your MCI Plan in 2020, 2021, 2022, 2023 in a: a. real event? b. exercise?	X Yes □ No X Yes □ No

TABLE 7: DISASTER MEDICAL (cont.)

4.	List all counties with which you have a written medical mutual aid agreement:					
	Regions I (San Luis Obispo, Santa Barbara, Ventura, Los Angeles) and VI (Mono,					
	Bernardino, Riverside, San Diego, Imperial) Inter-Region Cooperative Agreement Medical Health Disaster Assistance	for Emergency				
	Assistance					
5.	Do you have formal agreements with hospitals in your operational area					
	to participate in disaster planning and response?	X Yes □ No				
6.	Do you have a formal agreement with community clinics in your					
	operational areas to participate in disaster planning and response?	X Yes □ No				
7	Are very most of a smulti-county EMS existent for disaster response?					
7.	Are you part of a multi-county EMS system for disaster response?	☐ Yes X No				
8.	Are you a separate department or agency?	☐ Yes X No				
	year a separate se agency.					
9.	If not, to whom do you report? <u>Director, Orange County Health Care Agency</u>					
_						
8.	If your agency is not in the Health Department, do you have a plan to					
	coordinate public health and environmental health issues with the Health	NT/A				
	Department?	N/A				

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

Note: Table 8 is to be completed for each provider by county. Make copies as needed.

County: Orange		e	Provider: All Town Ambulance Res		lance Resp	onse Zone:	N/A	
Address:	7755 Hask Van Nuys,	ell Ave CA 91406	Number of Ambulance Vehicles in Fleet: Average Number of Ambulances on Duty			4		
Number:	(877) 787-	8737		12:00 p.m. (noon) on	_	_4		
Written Co	ontract:	Medical Director:	System Available 24 Hours:		Level of Service	ee:		
□ Yes ⊠ No		□ Yes ⊠ No	⊠ Y	es 🗆 No	☑ Transport☐ Non-Transport	_		
			Г			1		
Owners	ship:	<u>If Public:</u>	<u>If</u>	Public:	<u>If Air:</u>	<u> </u>	Air Classification:	
☐ Public ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐		☐ Fire ☐ Law ☐ Other Explain:		☐ State ☐ District ☐ Fixe			Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue	
			Tra	nnsporting Agencies				
0 N		of responses ergency responses n-emergency responses		308 0 308	Total number of transport Number of emergency Number of non-emerge	transports		

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

Note: Table 8 is to be completed for each provider by county. Make copies as needed.

County:	Orang	ge	Provider:	Ambulanz Health (2020-2	21) Response Z	Zone: N/A	
Address:	7755 Hask	ell Ave CA 91406	Number	of Ambulance Vehicles	in Fleet: <u>11</u>		
Phone Number:	Phone		Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 11				
Written C	Contract:	Medical Director:	System Available	e 24 Hours:	Leve	el of Service:	
☐ Yes	⊠ No	□ Yes ⊠ No	⊠ Yes □		ransport \square A on-Transport \boxtimes B \square L \boxtimes I	BLS ⊠ 7-Digit □ Air LALS □ CCT □ Water	
						T	
Owner	rship:	<u>If Public:</u>	<u>If Publi</u>	<u>c</u> :	<u>If Air:</u>	Air Classification:	
Owner □ Publ ⊠ Priva	ic	If Public: ☐ Fire ☐ Law ☐ Other Explain:	☐ City ☐ C	c: ounty	If Air: Rotary Fixed Wing	Air Classification: Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue	
☐ Publ	ic	☐ Fire ☐ Law ☐ Other	☐ City ☐ C ☐ State ☐ D ☐ Federal	ounty \square	Rotary	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue	

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

Note: Table 8 is to be completed for each provider by county. Make copies as needed. Orange **Provider:** American Med Ambulance **Response Zone:** N/A 3750 W. Warner Avenue Address: **Number of Ambulance Vehicles in Fleet:** Santa Ana, CA 92704 **Average Number of Ambulances on Duty** Phone At 12:00 p.m. (noon) on Any Given Day: **Number:** (714) 710-8888 **Written Contract: Level of Service: Medical Director: System Available 24 Hours:** ☐ Yes ⊠ No \square ALS \square Yes \boxtimes No ⊠ Yes □ No □ 9-1-1 ⊠ Ground ☐ Non-Transport ⊠ BLS □ 7-Digit □ Air □ LALS □ CCT □ Water ⊠ IFT If Public: **Air Classification:** Ownership: If Public: If Air: ☐ Public ☐ Fire ☐ City ☐ County □ Rotary **Auxiliary Rescue** Private □ Law State ☐ District ☐ Fixed Wing Air Ambulance ☐ Other Federal **ALS Rescue** Explain: ☐ BLS Rescue **Transporting Agencies**

21284	Total number of responses	19592	Total number of transports
1502	Number of emergency responses	57	Number of emergency transports
19782	Number of non-emergency responses	19536	Number of non-emergency transports

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

Note: Table 8 is to be completed for each provider by county. Make copies as needed.

County: Orang	ge e	Provider: American Professional A	Ambulance Response 2	Zone: N/A			
Address: 7755 Hask Van Nuys,	ell Ave CA 91406	Number of Ambulance	Vehicles in Fleet: 4				
Phone Number: (877) 787-8737		Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day:					
Written Contract:	Medical Director:	System Available 24 Hours:	Lev	el of Service:			
□ Yes ⊠ No	□ Yes ⊠ No	⊠ Yes □ No	\square Non-Transport \boxtimes	ALS 9-1-1 Ground BLS 7-Digit Air LALS CCT Water			
		T	T				
Ownership:	<u>If Public:</u>	If Public:	<u>If Air:</u>	Air Classification:			
Ownership: ☐ Public ☑ Private	If Public: ☐ Fire ☐ Law ☐ Other Explain:	If Public: □ City □ County □ State □ District □ Federal	If Air: ☐ Rotary ☐ Fixed Wing	Air Classification: □ Auxiliary Rescue □ Air Ambulance □ ALS Rescue □ BLS Rescue			
□ Public	☐ Fire ☐ Law ☐ Other	☐ City ☐ County ☐ State ☐ District	□ Rotary	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue			

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County: Orange		Provider: AmWest Ambulance	Response 7	Zone: N/A
Address: 13257 Sation North Holl	coy Street ywood, CA 91605	Number of Ambula	ance Vehicles in Fleet: 3	
Phone Average Number of Ambulances on Duty Number: (818) 859-7999 At 12:00 p.m. (noon) on Any Given Day: 3				
Written Contract:	Medical Director:	System Available 24 Hours	Leve	el of Service:
□ Yes ⊠ No	□ Yes ⊠ No	⊠ Yes □ No	⊠ Transport □ A □ Non-Transport ⊠ B	
Ownership:	If Public:	<u>If Public</u> :	If Air:	Air Classification:
□ Public ⊠ Private	☐ Fire ☐ Law ☐ Other Explain:	☐ City ☐ County ☐ State ☐ District ☐ Federal	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
		Transporting Agen	cies_	
	of responses ergency responses n-emergency responses	32 25 7	Total number of transports Number of emergency transports Number of non-emergency tr	

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County: Orange		Provider:	CalMed Ambulance	Response	e Zone: N/A
	Anita Ave. Ionte, CA 91733		Number of Ambulance	Vehicles in Fleet:	1
Phone Average Number of Ambulances on Duty Number: (562) 968-1818 At 12:00 p.m. (noon) on Any Given Day: 1					1
Written Contract:	Medical Director:	System	Available 24 Hours:	Le	evel of Service:
□ Yes ⊠ No	⊠ Yes □ No	×	I Yes □ No	☑ Transport☐ Non-Transport☑	ALS □ 9-1-1 ⊠ Ground BLS ⊠ 7-Digit □ Air □ LALS ⊠ CCT □ Water □ IFT
Ownership:	If Public:	<u>If 1</u>	Public:	<u>If Air:</u>	Air Classification:
□ Public ⊠ Private	☐ Fire ☐ Law ☐ Other Explain:	☐ City ☐ State ☐ Federal	☐ County ☐ District	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
			Transporting Agencies		
	of responses ergency responses n-emergency responses		100 0 100	Total number of transports Number of emergency trans Number of non-emergency	

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County: Orange	e	Provider:	Care Ambulance Service		A-1, 3, 4, 6, 7, 8, 18, 20 DA-20, 25 Regions B, C, D, E		
·	7 W. Braden Court ange, CA 92868		Number of Ambulance V	Vehicles in Fleet: 123	3		
Phone Number: (71	4) 288-3800		Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 123				
Written Contra	<u>Medical Direct</u>	or: System A	vailable 24 Hours:	Leve	l of Service:		
⊠ Yes □ N	No ⊠ Yes □ N	o 🗵	Yes No	☑ Transport☐ Non-Transport☑ BI			
Ovenovskine	If Public:	Te D	ublic:	Tf A;	Air Classification:		
Ownership: □ Public ⊠ Private	☐ Fire ☐ Law ☐ Other Explain:	☐ City ☐ State ☐ Federal	□ County □ District	If Air: ☐ Rotary ☐ Fixed Wing	Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue		
		<u>, </u>	Transporting Agencies				
271656 Number	number of responses er of emergency responses er of non-emergency response	s	190423	Total number of transports Number of emergency transports Number of non-emergency transports			

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County: Orange		Provider: Doctor's	s Ambulance Serv	Response	Zone: OA-11
Address: 2316 South	Susan St CA 92704	Number	of Ambulance V	Yehicles in Fleet: 1	3
Phone Number: (800) 420-2		C	Number of Amb p.m. (noon) on A	oulances on Duty Any Given Day: 1	3
Written Contract:	Medical Director:	System Available	e 24 Hours:	Le	vel of Service:
⊠ Yes □ No	⊠ Yes □ No	⊠ Yes □] No	☑ Transport☐ Non-Transport☑ I	
Ownership:	If Public:	If Public:		<u>If Air:</u>	Air Classification:
□ Public ⊠ Private	☐ Fire☐ Law☐ OtherExplain:	•	ounty	□ Rotary□ Fixed Wing	 ☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue
		Transpor	rting Agencies		
	of responses ergency responses n-emergency responses		1811 I	Total number of transports Number of emergency trans Number of non-emergency t	

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County:	Orange		Provider:	Emergency Ambulance	Service Resp	onse Zone	EOA-2, Region A
Address:	3200 E. Bi	rch Street, Suite A		Number of Ambulance	Vehicles in Fleet:	16	
Phone Number:	(800) 400-		Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 16				
Written (Contract:	Medical Director:	System	Available 24 Hours:		Level of	Service:
⊠ Yes	□ No	⊠ Yes □ No	⊠	I Yes □ No	☑ Transport☐ Non-Transport	⊠ ALS ⊠ BLS	 ⋈ 9-1-1 ⋈ Ground ⋈ 7-Digit □ Air □ LALS ⋈ CCT □ Water ⋈ IFT
Owne	ership:	<u>If Public:</u>	<u>If 1</u>	Public:	<u>If Air:</u>		Air Classification:
	blic vate	☐ Fire ☐ Law ☐ Other Explain:	☐ City ☐ State ☐ Federal	☐ County ☐ District	☐ Rotary ☐ Fixed Wing		☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
				Transporting Agencies		,	
25763		of responses ergency responses n-emergency responses		40001 14362 25639	Total number of transport Number of emergency of Number of non-emerge	transports	orts

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County: Orange		Provider: FirstMed Ambu	nlance Resp	oonse Zone: N/A		
	n Tamarack Ave v, CA 91352	Number of Am	bulance Vehicles in Fleet:	4		
Phone Number: (800) 608-	0311	Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 4				
Written Contract:	Medical Director:	System Available 24 Ho	urs:	Level of Service:		
□ Yes ⊠ No	□ Yes ⊠ No	⊠ Yes □ No	☑ Transport☐ Non-Transport	□ ALS □ 9-1-1 ⊠ Ground □ BLS □ 7-Digit □ Air □ LALS □ CCT □ Water □ IFT		
Ownership:	<u>If Public:</u>	<u>If Public</u> :	<u>If Air:</u>	Air Classification:		
□ Public ⊠ Private	☐ Fire ☐ Law ☐ Other Explain:	☐ City ☐ County ☐ State ☐ District ☐ Federal	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue		
		Transporting A	gencies			
	of responses ergency responses n-emergency responses	 	587 Total number of transp 15 Number of emergency 572 Number of non-emergency	transports		

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County: Oran	nge		Provider:	Frontline EMS	Response Z	one: N/A
·		len Grove Blvd Suite A		Number of Ambulance	Vehicles in Fleet: 1	
Phone Average Number of Ambulances on Duty Number: (657) 377-0827 At 12:00 p.m. (noon) on Any Given Day: 1						
Written Cont	tract:	Medical Director:	System	Available 24 Hours:	Leve	l of Service:
□ Yes ⊠	No	□ Yes ⊠ No	×	☑ Yes □ No	⊠ Transport □ AL □ Non-Transport ⊠ BL	
Ownershi	i <u>p:</u>	If Public:	<u>If 1</u>	Public:	<u>If Air:</u>	Air Classification:
□ Public ⊠ Private	,	☐ Fire☐ Law☐ OtherExplain:	☐ City ☐ State ☐ Federal	☐ County ☐ District	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
				Transporting Agencies		
1 Num	nber of eme	of responses ergency responses a-emergency responses		16 0 16	Total number of transports Number of emergency transpo Number of non-emergency tra	

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County: Orange		Provider: H	orizon OC Ambulance	Response	e Zone: N/A
Address: 144 East E	merson Ave Suite A A 92865	Nu	umber of Ambulance	Vehicles in Fleet:	6
Phone Average Number of Ambulances on Duty Number: (714) 997-4262 At 12:00 p.m. (noon) on Any Given Day: 6					6
Written Contract:	Medical Director:	System Ava	ailable 24 Hours:	Le	evel of Service:
□ Yes ⊠ No	□ Yes ⊠ No	⊠ Y	es □ No	☑ Transport☐ Non-Transport☑	ALS
Ownership:	If Public:	If Pub	olic:	<u>If Air:</u>	Air Classification:
□ Public ⊠ Private	☐ Fire☐ Law☐ OtherExplain:	3	□ County□ District	□ Rotary□ Fixed Wing	 ☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue
		Tr	ansporting Agencies		
	of responses ergency responses n-emergency responses		1129 116 1013	Total number of transports Number of emergency trans Number of non-emergency	

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County: Orange		Provider: _	Liberty Ambulance	Respon	nse Zone:	N/A
Address: 9441 Wash		N	Jumber of Ambulance	Vehicles in Fleet:	25	
Phone Average Number of Ambulances on Duty Number: (562) 741-6230 Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 25						
Written Contract:	Medical Director:	System A	vailable 24 Hours:		Level of Ser	vice:
□ Yes ⊠ No	⊠ Yes □ No		Yes □ No	⊠ Transport ▷ □ Non-Transport ▷	⊠ BLS ⊠	9-1-1 ⊠ Ground 7-Digit □ Air LALS ⊠ CCT □ Water ⊠ IFT
Ownership:	<u>If Public:</u>	<u>If Pu</u>	ıblic:	<u>If Air:</u>		Air Classification:
□ Public ⊠ Private	☐ Fire ☐ Law ☐ Other Explain:	☐ City ☐ State ☐ Federal	□ County□ District	☐ Rotary ☐ Fixed Wing		☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
		<u>T</u>	ransporting Agencies		•	
	of responses ergency responses n-emergency responses		52225 3610 48605	Total number of transpor Number of emergency tra Number of non-emergence	ansports	:

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County: O	Orange		Provider:	Lifeline Ambulance	Respon	nse Zone:	: N/A
Address:	-	Washington Blvd		Number of Ambulance	Vehicles in Fleet:	48	
Phone Number:	(800) 700-	Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day:					
Written C	Contract:	Medical Director:	System	Available 24 Hours:		Level of	Service:
□ Yes	⊠ No	⊠ Yes □ No	Σ	☑ Yes □ No		□ ALS ⊠ BLS	□ 9-1-1 ⋈ Ground □ 7-Digit □ Air □ LALS ⋈ CCT □ Water □ IFT
<u>Owner</u>	<u>ship:</u>	<u>If Public:</u>	<u>If</u>	Public:	<u>If Air:</u>		Air Classification:
□ Publ ⊠ Priv		☐ Fire ☐ Law ☐ Other Explain:	☐ City ☐ State ☐ Federa	☐ County ☐ District	☐ Rotary ☐ Fixed Wing		☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
				Transporting Agencies			
506 N		of responses ergency responses n-emergency responses		100696 473 100223	Total number of transpor Number of emergency transport Number of non-emergency	ansports	orts

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County: Orange		Provider: LifeWest Southern Calif	fornia Response Z	one: N/A
	nan St Suite 114 n CA 92626	Number of Ambulance	Vehicles in Fleet: 6	
Phone Number: (800) 400-2		Average Number of Am At 12:00 p.m. (noon) on		
Written Contract:	Medical Director:	System Available 24 Hours:	Level	l of Service:
□ Yes ⊠ No	□ Yes ⊠ No	⊠ Yes □ No	⊠ Transport □ AL □ Non-Transport ⊠ BL	
Ownership:	If Public:	<u>If Public</u> :	<u>If Air:</u>	Air Classification:
□ Public ⊠ Private	☐ Fire☐ Law☐ OtherExplain:	☐ City ☐ County ☐ State ☐ District ☐ Federal	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
		Transporting Agencies		
	of responses ergency responses n-emergency responses	4173 5 4168	Total number of transports Number of emergency transpo Number of non-emergency transport	

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County: C	Orange		Provider:	Lynch Ambulance Serv	ice Respo	onse Zone	: N/A	
Address:	2950 La Jo			Number of Ambulance	Vehicles in Fleet:	31		
Phone Number:	Anaheim, (714) 347-2			Average Number of An At 12:00 p.m. (noon) on		31		
Written C	Contract:	Medical Director:	System	Available 24 Hours:		Level of	Service:	
⊠ Yes	□ No	⊠ Yes □ No	Σ	☑ Yes □ No	1	⊠ ALS ⊠ BLS	⋈ 9-1-1⋈ 7-Digit□ LALS	☑ Ground☐ Air☑ CCT ☐ Water☑ IFT
					<u> </u>			
Owner	<u>ship:</u>	<u>If Public:</u>	<u>If</u>	Public:	If Air:		<u>Air Cl</u>	assification:
□ Publ ⊠ Priv		☐ Fire ☐ Law ☐ Other Explain:	☐ City ☐ State ☐ Federa	☐ County ☐ District	☐ Rotary ☐ Fixed Wing			
				Transporting Agencies				
22973 N		of responses ergency responses n-emergency responses		101735 10139 91596	Total number of transpo Number of emergency to Number of non-emergen	ransports	orts	

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County: O	range		Provider:	Mercy Air Service, Inc	. Response	e Zone:	N/A
Address:		arnegie Drive Suite 150 rdino CA 92408		Number of Ambulance	e Vehicles in Fleet:	3	
Phone Number: (800) 222-3456		3456		Average Number of A At 12:00 p.m. (noon) o		3	
Written C	ontract:	Medical Director:	System	Available 24 Hours:	L	evel of So	ervice:
□ Yes	⊠ No	⊠ Yes □ No	Σ	ĭ Yes □ No	•	BLS 2	□ Ground □ Ground □ 7-Digit □ Air □ LALS □ CCT □ Water □ IFT
			T		1		
Owners	ship:	<u>If Public:</u>	<u>If</u>	Public:	<u>If Air:</u>		Air Classification:
□ Publ ⊠ Priva		☐ Fire ☐ Law ☐ Other Explain:	☐ City ☐ State ☐ Federa	☐ County ☐ District	☒ Rotary☐ Fixed Wing		☐ Auxiliary Rescue☑ Air Ambulance☐ ALS Rescue☐ BLS Rescue
				Transporting Agencies	<u> </u>	·	
N		of responses ergency responses n-emergency responses			Total number of transport Number of emergency tra Number of non-emergence	nsports	orts
	otal number of em	of responses ergency responses	:	Air Ambulance Service 270 257	Total number of transportNumber of emergency tra		

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County: Orange		Provider:	Premier Ambulance	Respon	se Zone:	N/A
Address: 260 North Brea, CA Phone Number: (888) 353-9			Number of Ambulance Average Number of Am At 12:00 p.m. (noon) on	bulances on Duty	74	
Written Contract:	Medical Director:	System	Available 24 Hours:]	Level of Se	rvice:
□ Yes ⊠ No	⊠ Yes □ No	×	☑ Yes □ No	⊠ Transport ⊠ □ Non-Transport ⊠	☐ BLS 🖂	9-1-1 ⊠ Ground 7-Digit □ Air LALS ⊠ CCT □ Water ⊠ IFT
Ownership:	<u>If Public:</u>	<u>If 1</u>	Public:	<u>If Air:</u>		Air Classification:
☐ Public ⊠ Private	☐ Fire ☐ Law ☐ Other Explain:	☐ City ☐ State ☐ Federal	☐ County ☐ District	☐ Rotary☐ Fixed Wing		☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
			Transporting Agencies		<u> </u>	
	of responses ergency responses n-emergency responses		185140 1979 183161	Total number of transport Number of emergency tra Number of non-emergence	nsports	S

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County: Orange		Provider: PRN Ambulance	Response Zo	one: N/A
	lveda Blvd. s, CA 91343	Number of Ambulance	Vehicles in Fleet: 9	
Phone Number: (818) 810-3600		Average Number of Am At 12:00 p.m. (noon) on		
Written Contract:	Medical Director:	System Available 24 Hours:	<u>Level</u>	of Service:
□ Yes ⊠ No	⊠ Yes □ No	⊠ Yes □ No	☑ Transport☐ AL☐ Non-Transport☑ BL	
Ownership:	If Public:	If Public:	If Air:	Air Classification:
☐ Public ⊠ Private	☐ Fire ☐ Law ☐ Other Explain:	☐ City ☐ County ☐ State ☐ District ☐ Federal	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
		Transporting Agencies		
	of responses nergency responses n-emergency responses	1066 6 1063	Total number of transports Number of emergency transport Number of non-emergency transport	

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County: Orange		Provider: R	Royalty Ambulance	Response	Zone: N/A
Los Angele Phone	Sernando Road, Bldg. 6 es, CA 90065		umber of Ambulance V	bulances on Duty	
Number: (818) 550-3	0833	A)	t 12:00 p.m. (noon) on	Any Given Day: 1	
Written Contract:	Medical Director:	System Av	railable 24 Hours:	<u>Le</u>	vel of Service:
□ Yes ⊠ No	□ Yes ⊠ No		Yes □ No	☑ Transport☐ Non-Transport☑ I	
Ownership:	<u>If Public:</u>	If Pu	<u>blic</u> :	<u>If Air:</u>	Air Classification:
☐ Public ⊠ Private	☐ Fire☐ Law☐ OtherExplain:	☐ City ☐ State ☐ Federal	☐ County ☐ District	☐ Rotary☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
		<u>Tr</u>	ansporting Agencies		
	of responses ergency responses n-emergency responses		17 1 16	Total number of transports Number of emergency trans Number of non-emergency t	•

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County: Orange		Provider:	Shoreline Ambular Inc.dba Shoreline Am	`	Response Zon	ne: N/A
	th Broadway		Number of Ambulan	ce Vehicles in Fleet	<u>11</u>	
Gardena, C Phone Number: (855) 474-0			Average Number of A At 12:00 p.m. (noon)			
Written Contract:	Medical Director:	System A	Available 24 Hours:		<u>Level o</u>	of Service:
□ Yes ⊠ No	⊠ Yes □ No		Yes \square No	⊠ Transport □ Non-Tran		
Ownership:	<u>If Public:</u>	<u>If I</u>	<u>Public</u> :	<u>If Air</u>	<u>::</u>	Air Classification:
☐ Public☑ Private	☐ Fire ☐ Law ☐ Other Explain:	☐ City ☐ State ☐ Federal	□ County□ District	☐ Rotary ☐ Fixed V		☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
			Transporting Agencie	es	1	
	of responses ergency responses n-emergency responses		12536 20 12287	Total number of Number of emerging Number of non-e	gency transport	

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County: Orang	ge	Provider: Symbiosis	Response Zo	one: N/A
Phone	01 Orange Tree Lane Suite 100 dlands, CA 92374 66) 728-3483	Average Number of A At 12:00 p.m. (noon) o	mbulances on Duty	
Written Contr	act: Medical Director:	System Available 24 Hours:	Level	of Service:
□ Yes ⊠ I	No ⊠ Yes □ No	⊠ Yes □ No	☑ Transport☐ Non-Transport☑ BL	
Ownership	: If Public:	If Public:	If Air:	Air Classification:
□ Public ⊠ Private	☐ Fire ☐ Law ☐ Other Explain:	☐ City ☐ County ☐ State ☐ District ☐ Federal	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue
		Transporting Agencies	<u>3</u>	
66 Numb	number of responses er of emergency responses er of non-emergency responses	960 3 957	Total number of transports Number of emergency transport Number of non-emergency transport	

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County: Orange		Provider: Anaheim Fire Departme	Response Zo	one: OA-1
	naheim Blvd. #301 , CA 9805	Number of Ambulance	Vehicles in Fleet: 0	
Phone Number: (714) 765		Average Number of Am At 12:00 p.m. (noon) on		<u> </u>
Written Contract:	Medical Director:	System Available 24 Hours:	Level	of Service:
⊠ Yes □ No	□ Yes ⊠ No	⊠ Yes □ No	□ Transport ⊠ AL. ⊠ Non-Transport ⊠ BL.	
Ownership:	<u>If Public:</u>	<u>If Public</u> :	<u>If Air:</u>	Air Classification:
☑ Public☐ Private	☑ Fire☐ Law☐ OtherExplain:	⊠ City□ County□ State□ District□ Federal	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
		Transporting Agencies	1	
23,979 Number of e	r of responses mergency responses on-emergency responses	0 0 0	Total number of transports Number of emergency transport Number of non-emergency transport	

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County:	Orange		Provider:	Brea Fire Department	Respon	se Zone:	EOA-2
Address:	Brea, CA			Number of Ambulance Average Number of Am	ibulances on Duty	0	
Number:	(714) 990-	/644		At 12:00 p.m. (noon) on	Any Given Day:	N/A	
Written	Contract:	Medical Director:	System	Available 24 Hours:	<u>I</u>	Level of Ser	vice:
□ Yes	s ⊠ No	□ Yes ⊠ No	Σ	☑ Yes □ No	☐ Transport ⊠ ⊠ Non-Transport ⊠	BLS 🗆	9-1-1 ⊠ Ground 7-Digit □ Air LALS □ CCT □ Water □ IFT
					T		
Owne	ership:	<u>If Public:</u>	<u>If</u>	Public:	<u>If Air:</u>		Air Classification:
	iblic ivate	☑ Fire☐ Law☐ OtherExplain:	⊠ City□ State□ Federa	☐ County ☐ District	☐ Rotary ☐ Fixed Wing		☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
				Transporting Agencies			
3,120		of responses ergency responses n-emergency responses		0 0 0	Total number of transport Number of emergency tra Number of non-emergenc	nsports	·

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County: Orange		Provider: Costa Mesa Fire Depa	rtment Response Ze	one: OA-4
·	ve; PO Box 1200 a, CA 92626	Number of Ambulance	ee Vehicles in Fleet: 2	
Phone Number: (714) 754-:	5106	Average Number of A At 12:00 p.m. (noon)		
Written Contract:	Medical Director:	System Available 24 Hours:	Level	l of Service:
□ Yes ⊠ No	□ Yes ⊠ No	⊠ Yes □ No	□ Transport ⊠ AL ⊠ Non-Transport ⊠ BL	
Ownership:	If Public:	If Public:	If Air:	Air Classification:
	☐ Law ☐ Other Explain:	☐ City ☐ County ☐ State ☐ District ☐ Federal	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue
		Transporting Agencie	<u>s</u>	
	of responses ergency responses n-emergency responses	1,339 12 1,327	Total number of transports Number of emergency transpo Number of non-emergency transports	

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County: Orange		Provider: Fountain Valley Fire De	partment Response Zo	one: OA-6
	er Avenue (alley, CA 92708	Number of Ambulance	<u></u>	
Phone Number: (714) 593-4	1436	Average Number of Am At 12:00 p.m. (noon) on		<u>. </u>
Written Contract:	Medical Director:	System Available 24 Hours:	<u>Level</u>	of Service:
□ Yes ⊠ No	□ Yes ⊠ No	⊠ Yes □ No	☐ Transport ☒ AL. ☒ Non-Transport ☒ BL.	
Ownership:	<u>If Public:</u>	<u>If Public</u> :	<u>If Air:</u>	Air Classification:
☑ Public☐ Private	☑ Fire☐ Law☐ OtherExplain:	⊠ City□ County□ State□ District□ Federal	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
		Transporting Agencies		
	of responses ergency responses n-emergency responses	0 0 0	Total number of transports Number of emergency transport Number of non-emergency transport	

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County: Orange		Provider: Fullerton Fire Departme	nt Response Zo	one: OA-7
·	ommonwealth Avenue , CA 92832	Number of Ambulance	Vehicles in Fleet: 0	
Phone Number: (714) 733	3-6502	Average Number of Am At 12:00 p.m. (noon) on		
Written Contract:	Medical Director:	System Available 24 Hours:	<u>Level</u>	of Service:
□ Yes ⊠ No	□ Yes ⊠ No	⊠ Yes □ No	□ Transport ⊠ AL. ⊠ Non-Transport ⊠ BL.	
Ownership:	If Public:	If Public:	If Air:	Air Classification:
✓ Public✓ Private	☐ Law ☐ Other Explain:	□ County □ State □ District □ Federal	□ Rotary □ Fixed Wing	 ☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue
		Transporting Agencies		
8,455 Number of e	r of responses mergency responses on-emergency responses	$\begin{array}{c} 0 \\ \hline 0 \\ \hline 0 \end{array}$	Total number of transports Number of emergency transpor Number of non-emergency trans	

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County:	Orange		Provider:	Garden Grove Fire data); joined OCFA		partment (2019 Response Z	Zone: OA-8	
Address:		cia Parkway ove, CA 92840		Number of Ambular		<u></u>		
Phone Number:	(714) 741-5	5600		Average Number of At 12:00 p.m. (noon		<u> </u>	/A	
Written	Contract:	Medical Director:	System	Available 24 Hours:		Leve	el of Service:	
☐ Yes	⊠ No	□ Yes ⊠ No	⊳	☑ Yes □ No		☐ Transport ☐ AI ☐ AI ☐ Non-Transport ☐ BI		er
Owne	ership:	If Public:	If	Public:		If Air:	Air Classification:	
⊠ Pul	blic vate	☐ Law ☐ Other Explain:	⊠ City□ State□ Federal	☐ County ☐ District		☐ Rotary ☐ Fixed Wing	 ☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue 	
				Transporting Agenc	<u>cies</u>		•	
	Total number of eme	of responses ergency responses		0		Total number of transports Number of emergency transport	orts	

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County: O	range		Provider:	Huntington Beach Fire I	Department Response 2	Zone: OA-9
Address:	2000 Main Huntington	Street Beach, CA 92648		Number of Ambulance		
Phone Number: (714) 536-5411		5411		Average Number of Am At 12:00 p.m. (noon) on		
Written Co	ontract:	Medical Director:	System	Available 24 Hours:	Lev	el of Service:
□ Yes	⊠ No	□ Yes ⊠ No	Σ	☑ Yes □ No	⊠ Transport ⊠ A □ Non-Transport ⊠ B	LS
Owners	shin•	If Public:	If	Public:	If Air:	Air Classification:
⊠ Publi □ Priva	ic	☐ Law ☐ Other Explain:	⊠ City□ State□ Federa	☐ County ☐ District	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue
				Transporting Agencies		
16,779 Nu		of responses ergency responses n-emergency responses		12,463 2,514 9,949	Total number of transports Number of emergency transp Number of non-emergency tr	

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County: Orange		Provider: Laguna Beach Fire Depart	Response Zo	one: OA-11
Address: 505 Forest Laguna Be		Number of Ambulance	Vehicles in Fleet: 0	
Phone Number: (949) 497-	0700	Average Number of Am At 12:00 p.m. (noon) on		
Written Contract:	Medical Director:	System Available 24 Hours:	<u>Level</u>	of Service:
□ Yes ⊠ No	□ Yes ⊠ No	⊠ Yes □ No	□ Transport ⊠ AL ⊠ Non-Transport ⊠ BL	
Ownership:	If Public:	If Public:	If Air:	Air Classification:
☑ Public☐ Private	☑ Fire☐ Law☐ OtherExplain:	⊠ City□ County□ State□ District□ Federal	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
		Transporting Agencies	,	
	of responses ergency responses n-emergency responses	$\begin{array}{c} 0 \\ \hline 0 \\ \hline 0 \end{array}$	Total number of transports Number of emergency transport Number of non-emergency transport	

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County: Orange			ca Habra (Contracts w/ LA Response & Care Ambulance)	e Zone: OA-12
Address: 201 E. La 1 La Habra, 9 Phone Number: (562) 383		Average N	umber of Ambulances on Duty	3
Written Contract: ⊠ Yes □ No	Medical Director: ☐ Yes ⊠ No	System Available 24 ⊠ Yes □ N	4 Hours: L No ⊠ Transport □	evel of Service: ALS 9-1-1 Ground BLS 7-Digit Air LALS CCT Water IFT
Ownership: ⊠ Public □ Private	If Public: ☐ Fire ☑ Law ☐ Other Explain:			Air Classification: ☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue
	of responses ergency responses n-emergency responses	<u>Transporti</u>	7.796 Total number of transports Number of emergency transports Number of non-emergency	sports

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County: Or	range		Provider:	Los Angeles County Fir	e Department Respons	se Zone: OA-12
Address: Phone Number:		es, CA 90063-3244 5700	Average Number of Ambulances on Duty			0 N/A
Written Co	ontract:	Medical Director:	System	Available 24 Hours:	L	evel of Service:
□ Yes [⊠ No	⊠ Yes □ No	×	☑ Yes □ No	□ Transport ⊠ ⊠ Non-Transport ⊠	ALS
Owners	shin:	If Public:	If	Public:	If Air:	Air Classification:
⊠ Publi □ Priva	ic	☐ Law ☐ Other Explain:	☐ City ☐ State ☐ Federal	⊠ County□ District	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue
			l	Transporting Agencies		
9,678 Nu		of responses ergency responses n-emergency responses		0 0	Total number of transports Number of emergency tran Number of non-emergency	asports

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County: Orange		Provider: Newport Beach Fire Dep	partment Response Zo	one: OA-15
Address: 3300 Newport B	oort Blvd. each, CA 92653	Number of Ambulance	Vehicles in Fleet: 3	
Phone Number: (949) 644-3	3104	Average Number of Am At 12:00 p.m. (noon) on		
Written Contract:	Medical Director:	System Available 24 Hours:	Level	l of Service:
□ Yes ⊠ No	□ Yes ⊠ No	⊠ Yes □ No	⊠ Transport ⊠ AL □ Non-Transport ⊠ BL	
Ownership:	If Public:	<u>If Public</u> :	<u>If Air:</u>	Air Classification:
☑ Public☐ Private	☑ Fire☐ Law☐ OtherExplain:	⊠ City□ County□ State□ District□ Federal	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
		Transporting Agencies		
	of responses ergency responses n-emergency responses	5,928 2,379 3,549	Total number of transports Number of emergency transpo Number of non-emergency transport	

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County: Orange		Provider: Orange City Fire Depar	tment Response Z	one: OA-16
Address: 176 S. Grand Street Orange, CA 92866 Phone Number: (714) 288-2500		Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 4		
Written Contract:	Medical Director:	System Available 24 Hours:	Level	l of Service:
□ Yes ⊠ No	□ Yes ⊠ No	⊠ Yes □ No	☑ Transport☑ AL☐ Non-Transport☑ BL	
Ownership:	<u>If Public:</u>	<u>If Public</u> :	<u>If Air:</u>	Air Classification:
Ownership: ⊠ Public □ Private	If Public: □ Fire □ Law □ Other Explain:		If Air: ☐ Rotary ☐ Fixed Wing	Air Classification: ☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue
⊠ Public	✓ Fire☐ Law☐ Other	⊠ City□ County□ State□ District		☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County: Orange		Provider:	Orange County Fire Aut	thority Re	sponse Zone	OA-3, 8, 18, EOA-20, 25, Regions A, B, C, D, E	
Address: 1 Fire Authority Road Irvine, CA 92602			Number of Ambulance	Vehicles in Fleet:	0		
Phone Number: (714) 573-6000			Average Number of An At 12:00 p.m. (noon) on		0		
Written Contract:	Medical Director:	System	Available 24 Hours:		Level of Service:		
⊠ Yes □ No	⊠ Yes □ No	⊠	I Yes □ No	⊠ Transport ⊠ Non-Transpor	⊠ ALS	⋈ 9-1-1⋈ Ground□ 7-Digit⋈ Air□ LALS□ CCT□ Water□ IFT	
Ownership:	If Public:	If 1	Public:	If Air:		Air Classification:	
✓ Public✓ Private	☐ Law ☐ Other Explain:		A ⊠ County/JPA □ District	⊠ Rotary □ Fixed Wing	g	 ☐ Auxiliary Rescue ☐ Air Ambulance ☑ ALS Rescue ☐ BLS Rescue 	
			Transporting Agencies		1		
	of responses ergency responses n-emergency responses		0 0 0	Total number of trans Number of emergence Number of non-emer	cy transports	ports	
-	ergency responses	£	Air Ambulance Services 29 29	Total number of trans Number of emergence	cy transports		
0 Number of non-emergency responses			Number of non-emergency transports				

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County: Or	range		Provider:	Orange County Sheriff'	s Department	Response Zo	ne: N/A
Address:	dress: 550 North Flower Street Number of Ambulance Vo			Vehicles in Fleet	. <u>N/A</u>		
Phone Number: (714) 647-1800			Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 1 (AIR)				
Written Co	ontract:	Medical Director:	System	Available 24 Hours:		Level	of Service:
⊠ Yes [□ No	⊠ Yes □ No	٥	☑ Yes □ No	⊠ Transport □ Non-Tran	E ⊠ ALS	
			_		T		
Owners	<u>hip:</u>	<u>If Public:</u>	<u>If</u>	Public:	<u>If Air</u>	<u>r:</u>	Air Classification:
⊠ Publi □ Priva		☐ Fire⊠ Law☐ OtherExplain:	☐ City ☐ State ☐ Federa	☑ County☐ District	⊠ Rotary □ Fixed		☐ Auxiliary Rescue☐ Air Ambulance☑ ALS Rescue☑ BLS Rescue
0 Nu	ımber of em	of responses ergency responses n-emergency responses		Transporting Agencies 0 0 0 0	Total number of Number of emer Number of non-e	gency transport	
		of responses ergency responses		Air Ambulance Services 60 60	Total number of Number of emer		ts

Reporting Year: 2020-2022 (licensing data)

Response/Transportation/Providers

County: Orange		Provider: City of San Clemente	Response Zo	one: OA-18
100 Avenida Presidio San Clemente, CA 92672 Phone Number: (949) 361-8200		Number of Ambulan Average Number of At 12:00 p.m. (noon)	Ambulances on Duty	rovided by Care
Written Contract:	Medical Director:	System Available 24 Hours:	Level	of Service:
□ Yes □ No	□ Yes ⊠ No	⊠ Yes □ No	⊠ Transport □ AL □ Non-Transport ⊠ BL	
Ownership:	If Public:	If Public:	<u>If Air:</u>	Air Classification:
☑ Public☐ Private	☑ Fire☐ Law☐ OtherExplain:	⊠ City/JPA □ County/JPA□ State □ District□ Federal	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
		Transporting Agencies		
Number of e	r of responses mergency responses on-emergency responses	2,686 610 2,076	Total number of transports Number of emergency transport Number of non-emergency transport	

TABLE 9: FACILITIES

County: <u>O</u> Note: Comp		for each facilii	y by county. Make copies as nee	eded.			
Facility: Address:	•			Геlephone Number:	714-533-62	220	
Writte	n Contract:		Service:			Base Hospital:	Burn Center:
⊠ Y	_ ,			y Emergency ehensive Emergency		□ Yes ⊠ No	☐ Yes ⊠ No
Pediatric EDAP ² PICU ³	Critical Care C	Center ¹	☐ Yes ⋈ No☐ Yes ⋈ No☐ Yes ⋈ No	Trauma Cente □ Yes ⊠ N	r: No	If Trauma Cent ☐ Level I ☐ Level III	er what level: Level II Level IV
	STEMI Center ☐ Yes ⊠ N		Stroke Center: ☐ Yes ⊠ No				

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

TABLE 9: FACILITIES

County: <u>ORANGE</u> Note: Complete information	for each facili	ty by county. Make copies as need	ded.		
Facility: Anaheim Reg Address: 1111 W. La F Anaheim, CA	alma Avenue		elephone Number: 714-77	4-1450	
Written Contract:		Service:		Base Hospital:	Burn Center:
⊠ Yes □ No	 ✓ Yes □ No □ Referral Emergency □ Standby ⋈ Basic Emergency □ Compress 			□ Yes ⊠ No	□ Yes ⊠ No
Pediatric Critical Care (EDAP ² PICU ³	Center ¹	□ Yes ⋈ No□ Yes ⋈ No□ Yes ⋈ No	Trauma Center: ☐ Yes ⊠ No	If Trauma Cent ☐ Level I	☐ Level II
				☐ Level III	☐ Level IV
STEMI Cente	r: No	Stroke Center: ☐ Yes ⊠ No			
]		

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

TABLE 9: FACILITIES

County: ORANGE

Facility: Address:	Chapman Glo 2601 E. Chapi Orange, CA 9 Emergency Re	<u>man Ave</u> 2869	Center ter Designation revoked Feb 2	Telephone Number: 2023; May reapply Aug 2	714-633 2023	-0011	
Written Contract: Service:					Base Hospital:	Burn Center:	
			y Emergency ehensive Emergency		□ Yes ⊠ No	□ Yes ⊠ No	
Pediatric	Critical Care C	Center ¹	\square Yes \boxtimes No	Trauma Center	<u>::</u>	If Trauma Cent	er what level:
EDAP ² PICU ³			□ Yes ⊠ No□ Yes ⊠ No	□ Yes ⊠ No	o	☐ Level I ☐ Level III	☐ Level II ☐ Level IV
			T	_	•		
	STEMI Center	· <u>·</u>	Stroke Center:				
	□ Yes ⊠ N	O	☐ Yes ⊠ No				
			,	_			

Note: Complete information for each facility by county. Make copies as needed.

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards

³ Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

County: O Note: Comp		for each facili	ty by county. Make copies as need	ded.			
Facility: Address:	Children's Ho 1201 W. La V Orange, CA 9	eta Ave	nge County T	elephone Number:	714-99	7-3000	
Writter	n Contract:		Service:			Base Hospital:	Burn Center:
✓ Yes □ No□ Referral Emergency✓ Basic Emergency			• •	Emergency hensive Emergency		⊠ Yes □ No	□ Yes ⊠ No
=======================================			⊠ Yes □ No	Trauma Center ⊠ Yes □ N	_	If Trauma Cent	
	STEMI Center ☐ Yes ⊠ N		Stroke Center: ☐ Yes ⊠ No				

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

County: O Note: Comp		for each facili	ty by county. Make copies as a	needed.			
Facility: Address:	Foothill Region 14662 Newpo Tustin, CA 92	rt Avenue	Center	Telephone Number:	-7700		
Writter	n Contract:		<u>Servic</u>	<u>e:</u>		Base Hospital:	Burn Center:
✓ Yes □ No□ Referral Eme✓ Basic Emerge			• •				□ Yes ⊠ No
		1				TATE OF A	
Pediatric Critical Care Center¹ EDAP² PICU³ □		☐ Yes ⊠ No	Trauma Center ☐ Yes ⊠ N		If Trauma Cent ☐ Level I ☐ Level III	er what level: ☐ Level II ☐ Level IV	
					•		
	STEMI Center	· <u>·</u>	Stroke Center:				
	□ Yes ⊠ N	О	□ Yes ⊠ No				

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

County: <u>O</u> Note: Comp		for each facili	ty by county. Make copies as need	ded.					
Facility: Address:	Fountain Valley Hospital Telephone Number: 714-966-7200 Tountain Valley, CA 92708 Telephone Number: 714-966-7200								
Written Contract: Service:						Base Hospital:	Burn Center:		
				Emergency hensive Emergency		□ Yes ⊠ No	□ Yes ⊠ No		
Pediatric	Critical Care C	'enter ¹	☐ Yes ⊠ No	Trauma Cente	r:	If Trauma Cente	er what level:		
EDAP ²		☐ Yes ⊠ No	☐ Yes ⊠ N	_	☐ Level I ☐ Level III	☐ Level II☐ Level IV			
				1					
	STEMI Center \boxtimes Yes \square N	_	Stroke Center:						

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

County: ORANGE Note: Complete information	for each facili	ty by county. Make copies as need	ded.					
Facility: Garden Grove Hospital & Medical Center Address: 12601 Garden Grove Boulevard Garden Grove, CA 92843 Telephone Number: 714-537-5160								
Written Contract:		Service:			Base Hospital:	Burn Center:		
⊠ Yes □ No			Emergency hensive Emergency		□ Yes ⊠ No	☐ Yes ⊠ No		
Pediatric Critical Care (Center ¹	☐ Yes ⊠ No	Trauma Cente	er:	If Trauma Cent	er what level:		
EDAP ² PICU ³	☐ Yes ⋈ No☐ Yes ⋈ No	☐ Yes ⊠ î	No	☐ Level I ☐ Level III	☐ Level II ☐ Level IV			
CIPEMI Conto		Stucks Conton]	·				
STEMI Center	<u>:•</u>	Stroke Center:						
□ Yes ⊠ N	Го	☐ Yes ⊠ No						

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

County: <u>O</u> Note: Comp		for each facili	ty by county. Make copies as need	eded.			
Facility: Address:	Hoag Memori One Hoag Dri Newport Beac	ve		Геlephone Number:	949-764-4	1624	
<u>Writter</u>	n Contract:		<u>Service:</u>			Base Hospital:	Burn Center:
				y Emergency ehensive Emergency		⊠ Yes □ No	□ Yes ⊠ No
\square Yes \square			\square Yes \boxtimes No	Trauma Cente		If Trauma Cent ☐ Level I ☐ Level III	er what level: Level II Level IV
	STEMI Center		Stroke Center:				

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

County: <u>O</u> Note: Comp		for each facili	ty by county. Make copies as need	ded.					
Facility: Address:	Hoag Hospital 16200 Sand C Irvine, CA 920	anyon Avenu		Telephone Number: 949-517-3000					
Writter	n Contract:		Service:			Base Hospital:	Burn Center:		
				Emergency hensive Emergency		□ Yes ⊠ No	□ Yes ⊠ No		
Pediatric Critical Care Center¹ ☐ Yes ☒ No			☐ Yes ⊠ No ☐ Yes ⊠ No	Trauma Center: If Traum		If Trauma Cent	Center what level:		
EDAP ² PICU ³			☐ Yes ⊠ No	□ Yes ⊠ N	10	☐ Level I ☐ Level III	☐ Level II ☐ Level IV		
	CTEMI Conton		Studie Conton]	·				
	STEMI Center \boxtimes Yes \square N		Stroke Center: ☐ Yes ⊠ No						

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

County: <u>ORANGE</u> Note: Complete information j	for each facili	ty by county. Make copies as need	ded.					
Facility:Huntington Beach HospitalTelephone Number:714-843-5000Address:17772 Beach Boulevard Huntington Beach, CA 92647								
Written Contract:		Service:			Base Hospital:	Burn Center:		
			Emergency hensive Emergency		⊠ Yes □ No	□ Yes ⊠ No		
Pediatric Critical Care Center ¹ EDAP ² PICU ³		☐ Yes ⊠ No☐ Yes ⊠ No☐ Yes ⊠ No	<u>Trauma Cente</u> ☐ Yes ⊠ N		If Trauma Cent ☐ Level I ☐ Level III	er what level: Level II Level IV		
			1					
STEMI Center	<u>::</u>	Stroke Center:						
□ Yes ⊠ N	O	\square Yes \boxtimes No						

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

County: O Note: Comp		for each facili	ty by county. Make copies as i	needed.			
Facility: Address:	Kaiser Permar 3440 E. La Pa Anaheim, CA	lma Avenue	County, Anaheim	Telephone Number:	-2000		
Written	Contract:		<u>Servic</u>	e <u>:</u>		Base Hospital:	Burn Center:
✓ Yes □ No□ Referral Emergency □⋈ Basic Emergency □				lby Emergency prehensive Emergency		□ Yes ⊠ No	□ Yes ⊠ No
EDAP ² \square Yes \boxtimes		☐ Yes ⊠ No	Trauma Center ☐ Yes ⊠ N		If Trauma Centor ☐ Level I ☐ Level III	er what level: Level II Level IV	
STEMI Center: Stroke Center							
[□ Yes ⊠ N	0	□ Yes ⊠ No				

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

County: OF Note: Compl		for each facilii	y by county. Make co	opies as need	led.			
Facility: Address:	Kaiser Permar 6640 Alton Pa Irvine, CA 920	ırkway	County, Irvine	Telephone Number: 949-932-5000				
Written	Contract:			Service:			Base Hospital:	Burn Center:
✓ Yes □ No□ Referral Emergency✓ Basic Emergency				•	Emergency hensive Emergency		□ Yes ⊠ No	□ Yes ⊠ No
EDAP ²			□ Yes ⊠	No No No	Trauma Cente	r: 10	If Trauma Center ☐ Level I ☐ Level III	er what level: Level II Level IV
<u>\$</u>	TEMI Center Yes ⊠ N		Stroke Cen ☐ Yes ⊠ 1	nter: No				

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

County: <u>O</u> Note: Comp		for each facilii	y by county. Make copies as need	ded.						
Facility: Address:	La Palma Inte 7901 Walker S La Palma, CA									
Writte	n Contract:		Service:			Base Hospital:	Burn Center:			
				Emergency hensive Emergency		□ Yes ⊠ No	☐ Yes ⊠ No			
Pediatric Critical Care Center1 \square YesEDAP2 \boxtimes YesPICU3 \square Yes			⊠ Yes □ No	Trauma Center	_	If Trauma Cent ☐ Level I ☐ Level III	er what level: Level II Level IV			
	STEMI Center	<u>:</u>	Stroke Center:							
	□ Yes ⊠ N	O	\square Yes \boxtimes No							

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

County: One Composite Comp		Medical Cen Avenue	ty by county. Make copies as need ter T	ded. elephone Number:	562-598-13	311	
Written Contract: Service: Service: □ Referral Emergency □ Standb				Emergency		Base Hospital: ☐ Yes ⊠ No	Burn Center: ☐ Yes ⊠ No
				hensive Emergency			
Pediatric Critical Care Center ¹ EDAP ² PICU ³		☐ Yes ⋈ No☐ Yes ⋈ No☐ Yes ⋈ No	Trauma Center □ Yes ⊠ N		If Trauma Cent ☐ Level I	er what level:	
						☐ Level III	☐ Level IV
	STEMI Center		Stroke Center:				

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

County: One Composite Comp		ital, Mission al Center Roa		ded. 'elephone Number:	-1400		
Writte	n Contract:		Service:			Base Hospital:	Burn Center:
✓ Yes ☐ No☐ Referral Emergence☒ Basic Emergence							□ Yes ⊠ No
Pediatric	Critical Care C	Center ¹	⊠ Yes □ No	Trauma Cente	er:	If Trauma Cent	er what level:
EDAP ² PICU ³			⋈ Yes⋈ No⋈ Yes⋈ No	⊠ Yes □ N	No	☐ Level I	☐ Level II (adult & pediatric)
						☐ Level III	☐ Level IV
	STEMI Center	_	Stroke Center:				

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

County: O Note: Comp		for each facili	ty by county. Make copies as need	led.			
Facility: Address:	Mission Hosp 31872 Coast I Laguna Beach	Highway	Beach T	elephone Number:	949-499-	1311	
<u>Writter</u>	n Contract:		Service:			Base Hospital:	Burn Center:
✓ Yes □ No□ Referral Emergency □⋈ Basic Emergency □				Emergency hensive Emergency		□ Yes ⊠ No	□ Yes ⊠ No
	Critical Care C	Center ¹	□ Yes ⊠ No □ Yes ⊠ No	Trauma Center	<u>r:</u>	If Trauma Center what level:	
EDAP ² PICU ³		☐ Yes ⊠ No	□ Yes ⊠ N	бо	☐ Level I ☐ Level III	☐ Level II ☐ Level IV	
				1			
	STEMI Center ☐ Yes ⊠ N	_	Stroke Center: ☐ Yes ⊠ No				

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

County: <u>ORANGE</u> Note: Complete informatio	ounty: ORANGE ote: Complete information for each facility by county. Make copies as needed.								
Address: 9920 Talber	st Memorial M t Avenue lley, CA 9270		elephone Number: 714-37	8-7000					
Written Contract:		Service:		Base Hospital:	Burn Center:				
⊠ Yes □ No			Emergency hensive Emergency	☐ Yes ⊠ No	□ Yes ⊠ No				
Pediatric Critical Care EDAP ² PICU ³	Center ¹	□ Yes ⋈ No□ Yes ⋈ No□ Yes ⋈ No	Trauma Center: ☐ Yes ⊠ No	If Trauma Center ☐ Level I ☐ Level III	er what level: Level II Level IV				
STEMI Cent	er:	Stroke Center:]						
	No	☐ Yes ⊠ No							

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

County: O Note: Comp		for each facili	ty by county. Make copies as need	led.			
Facility: Address:	Orange Count 1001 N. Tusti Santa Ana, CA	n Avenue	dical Center To	elephone Number:	714-835-3	555	
Writter	n Contract:		Service:			Base Hospital:	Burn Center:
⊠ Ye	es 🗆 No		• •	Emergency hensive Emergency		⊠ Yes □ No	⊠ Yes □ No
	Critical Care C	Center ¹	☐ Yes ⊠ No ☐ Yes ⊠ No	Trauma Center	<u>r:</u>	If Trauma Cente	er what level:
EDAP ² PICU ³			⊠ Yes □ No	⊠ Yes □ N	To .	☐ Level I ☐ Level III	☑ Level II☐ Level IV
]			
	STEMI Center	· <u>··</u>	Stroke Center:				
	⊠ Yes □ N	О	⊠ Yes □ No				

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

County: ORANGE Note: Complete information	ounty: ORANGE ote: Complete information for each facility by county. Make copies as needed.								
Facility: Placentia Line Address: 1301 North R Placentia, CA	ose Drive	Telephone Number: 714-9	33-2000						
Written Contract:	Service		Base Hospital:	Burn Center:					
⊠ Yes □ No		by Emergency rehensive Emergency	□ Yes ⊠ No	□ Yes ⊠ No					
Pediatric Critical Care (EDAP ² PICU ³	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	Trauma Center: ☐ Yes ⊠ No	If Trauma Cent ☐ Level I ☐ Level III	er what level: Level II Level IV					
STEMI Center ☐ Yes ⊠ N									

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

County: <u>ORANGE</u> Note: Complete informati	unty: ORANGE te: Complete information for each facility by county. Make copies as needed.								
Address: 24451 Hea	Memorial Med th Center Road ls, CA 92653		elephone Number: 949-83	7-4500					
Written Contract:				Base Hospital:	Burn Center:				
⊠ Yes □ No		•	Emergency hensive Emergency	☐ Yes ⊠ No	□ Yes ⊠ No				
Pediatric Critical Car EDAP ² PICU ³	e Center ¹	□ Yes ⋈ No□ Yes ⋈ No□ Yes ⋈ No	Trauma Center: ☐ Yes ⊠ No	If Trauma Cent ☐ Level I ☐ Level III	er what level: Level II Level IV				
STEMI Cen	ter:	Stroke Center:							
⊠ Yes □	No	✓ Yes □ No							

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

County: O Note: Comp		for each facilit	y by county. Make copies as need	led.			
Facility: Address:	Address: 2701 S. Bristol Street Santa Ana, CA 92704				714-754	5454	
Writter	Written Contract:		Service:			Base Hospital:	Burn Center:
			• •	Emergency hensive Emergency		□ Yes ⊠ No	□ Yes ⊠ No
Pediatric Critical Care Center ¹ EDAP ² PICU ³		☐ Yes ⊠ No ☐ Yes ⊠ No ☐ Yes ⊠ No	☐ Yes ⊠ No		If Trauma Cent ☐ Level I ☐ Level III	er what level: Level II Level IV	
				1			
		Stroke Center: ☐ Yes ⊠ No					

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

-	• — — — — — — — — — — — — — — — — — — —						
Facility: Address:	1100 W. Stew	art Drive	Т	elephone Number: _	714-633-9	<u>)111</u>	
	 ✓ Yes □ No □ Referral Emergency □ Standby Emergency 						
			• •	• •			
Pediatric EDAP ²	Critical Care C	Center ¹	☐ Yes ⊠ No ☐ Yes ⊠ No	Trauma Center:		If Trauma Cent	er what level:
PICU ³			☐ Yes ⊠ No	□ Yes ⊠ No		☐ Level I ☐ Level III	☐ Level II ☐ Level IV
	STEMI Center	<u>:</u>	Stroke Center:				
	⊠ Yes □ N	0	⊠ Yes □ No				

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

County: ORANGE Note: Complete information for each facility by county. Make copies as needed. Facility: Saint Jude Medical Center Telephone Number: 714-992-3000 Address: Fullerton, CA 92835								
Written Contract: ⊠ Yes □ No	☐ Referral Emergency ☐ Standb			Burn Center: ☐ Yes ⊠ No				
Pediatric Critical Care C EDAP ² PICU ³	Center¹ ☐ Yes ⊠ No ☐ Yes ⊠ No ☐ Yes ⊠ No	Trauma Center: ☐ Yes ⊠ No	If Trauma Cent ☐ Level I ☐ Level III	ter what level: Level II Level IV				
STEMI Center ⊠ Yes □ N								

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

County: OR Note: Comple		for each facilit	y by county. Make copies a	s needed.			
Address:	University of 0 101 The City 1 Orange, CA 92	Drive South	vine Medical Center	Telephone Number:	714-456	-6011	
Written (Contract:		<u>Serv</u>	<u>ice:</u>		Base Hospital:	Burn Center:
			•	ndby Emergency mprehensive Emergency		⊠ Yes □ No	⊠ Yes □ No
Pediatric Critical Care Center¹ □ Yes ⋈ No EDAP² □ Yes ⋈ No PICU³ ⋈ Yes □ No		□ Yes ⊠ No	<u>Trauma Center</u> ⊠ Yes □ N		If Trauma Center	er what level: ☐ Level II (pediatric) ☐ Level IV	
STEMI Center: ☑ Yes □ No		Stroke Center:					

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

ounty: ORANGE ote: Complete information for each facility by county. Make copies as needed.								
Facility: West Anahein Address: 3033 W. Oran Anaheim, CA		Telephone Number: 714-8	227-3000					
Written Contract:	<u>Servic</u>	<u>e:</u>	Base Hospital:	Burn Center:				
⊠ Yes □ No		dby Emergency prehensive Emergency	□ Yes ⊠ No	□ Yes ⊠ No				
Pediatric Critical Care (EDAP ² PICU ³	Center¹ ☐ Yes ⊠ No ☐ Yes ⊠ No ☐ Yes ⊠ No	Trauma Center: ☐ Yes ⊠ No	If Trauma Cent ☐ Level I ☐ Level III	er what level: Level II Level IV				
STEMI Center								

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

County: ORANGE

Training Inst Address:	itution:	Anaheim Fire Departmer 201 S. Anaheim Blvd, St Anaheim, CA 92805		Tel	lephone Number:	714-765-402	22	
Student Eligibility*:	Restricted	Cost of Program:	**Program Lev	el EMT-Basic				
		Basic: \$0						
		Refresher: \$0	Number of stud	ents completing training	per year: 2019	2020	2021	2022
			Initial		52	52	51	45
			Refresher:		0	0	0	0
			Continuing	Education:	35	0	0	0
			Expiration	Date:	12/31/22	12/31/22	12/31/22	12/31/22
			Number of cour	rses:				
			Initial trair	ing:	NR	NR	NR	NR
			Refresher:		NR	NR	NR	NR
			Continuing	Education:	30	30	30	30
		restricted to certain personnel						
** Indicate wh	ether EMT-I	, AEMT, EMT-P, MICN, or E	MR; if there is a training pr	ogram that offers more tha	an one level complete all in	formation for eac	ch	

Training Institution:	Coast	line ROP		Telephone Nu	ımber:	714-429-22	.50	
Address:	1001	Presidio Square	2					
	Costa	Mesa, CA 926	524-1584					
Student Eligibility*: Open to p	oublic	Cost of Progr	am:	**Program Level EMT-Basic				
		Basic:	\$1200					
		Refresher:	n/a	Number of students completing training per year:	2019	2020	2021	2022
				Initial	52	52	51	45
*No cost for HS student	ts			Refresher:	0	0	0	0
				Continuing Education:	0	0	0	0
				Expiration Date:	9/30/21	9/30/21	9/30/21	9/30/25
				Number of courses:				
				Initial training:	4	4	4	3
				Refresher:	0	0	0	0
				Continuing Education:	0	0	0	0
*Open to general public of	restricted	d to certain person	nnel only.	-				
** Indicate whether EMT-	I, AEMT	, EMT-P, MICN,	or EMR; if t	here is a training program that offers more than one level co	mplete all info	ormation for each	ch	

TABLE 10: APPROVED TRAINING PROGRAMS

County: ORANGE

Training Insti	tution: Col	llege & Career Ac	lvantage	(formerly South Coast ROP) Telep	hone Number:	949-234-94	79	
Address:	331	22 Valle Rd						
	San	Juan Capistrano	CA 926	575				
Student Eligibility*:	Restricted-High School Only	Cost of Progr	am:	**Program Level EMT-Basic				
	J	Basic:	\$0					
		Refresher:	n/a	Number of students completing training per year	ear: 2019	2020	2021	2022
				Initial	68	68	74	52
*No cost for	HS students			Refresher:	0	0	0	0
				Continuing Education:	0	0	0	0
				Expiration Date:	10/18/22	10/18/22	10/18/22	10/18/22
				Number of courses:				
				Initial training:	8	8	8	8
				Refresher:	0	0	0	0
				Continuing Education:	0	0	0	0
		cted to certain perso						
** Indicate whe	ether EMT-I, AEN	MT, EMT-P, MICN,	or EMR;	if there is a training program that offers more than one	e level complete all info	ormation for eac	ch .	

Training Inst	itution:	Costa	Mesa Fire Dep	artment	Telephone N	lumber:	714-754-515	55	
Address:		77 Fai	r Drive						
		Costa	Mesa, CA 926	26					
Student Eligibility*:	Restricted Employee	s Only	Cost of Progr	ram:	**Program Level EMT-Basic				
	1 ,	,	Basic:	\$0					
			Refresher:	\$0	Number of students completing training per year:	2019	2020	2021	2022
					Initial	0	52	51	45
					Refresher:	0	0	0	0
					Continuing Education:	68	68	434	493
					Expiration Date:	11/30/21	11/30/21	11/30/21	11/30/25
					Number of courses:				
					Initial training:	0	0	0	0
					Refresher:	0	0	0	0
					Continuing Education:	8	8	15	17
			to certain person						
** Indicate wh	ether EMT-I	, AEMT,	EMT-P, MICN,	or EMR; if	there is a training program that offers more than one leve	complete all in	formation for ea	ch	

County: ORANGE

Training Inst	itution:	_	a Fire Departn	nent	Telephone Nu	ımber:	949-497-070	00	
Address:			orest Ave						
		Laguna	a Beach, CA 9	2651					
Student Eligibility*:	Restricted Employees	s Only	Cost of Progr	ram:	**Program Level EMT-Basic				
<i>C</i> ,	1 3	,	Basic:	\$0					
			Refresher:	\$0	Number of students completing training per year:	2019	2020	2021	2022
					Initial	0	0	0	0
					Refresher:	0	0	46	0
					Continuing Education:	37	37	37	37
					Expiration Date:	12/31/21	12/31/21	12/31/21	12/31/25
					Number of courses:				
					Initial training:	0	0	0	0
					Refresher:	0	0	1	0
					Continuing Education:	12	12	12	12
			to certain perso						
		, AEMT,	EMT-P, MICN,	or EMR; if	there is a training program that offers more than one level	complete all inf	formation for ea	ch	
Blank: No Res	ponse								

Training Inst	titution:	Newpo	rt Beach Fire	Department		T	elephone Nun	nber:	949-644-338	<u>34</u>	
Address:		3300 N	ewport Blvd.								
		Newpo	rt Beach, CA	92653							
Student Eligibility*:	Restricted Employees	Only	Cost of Progr	am:	**Program Level	EMT-Basic					
	1 3	3	Basic:	\$0							
			Refresher:	\$0	Number of students	s completing trainin	g per year:	2019	2020	2021	2022
					Initial			0	0	0	0
					Refresher:			0	0	70	0
					Continuing Ed	ducation:		125	125	130	130
					Expiration Da	te:		11/30/21	11/30/21	11/30/21	11/30/25
					Number of courses	:					
					Initial training	; :		0	0	0	0
					Refresher:			0	0	1	0
					Continuing Ed	ducation:		21	21	27	22
			to certain persoi								
** Indicate wh	ether EMT-I,	AEMT,	EMT-P, MICN,	or EMR; if the	ere is a training progra	am that offers more t	han one level co	mplete all inf	formation for each	ch	
Blank: No Res	ponse										

TABLE 10: APPROVED TRAINING PROGRAMS

County: ORANGE

Training Inst Address:	1800	Orange Count W Ball Road eim, CA 92804	•		Telephone N	umber:	714-292-73	50	
Student Eligibility*:	High School only	Cost of Prog	ram:	**Program Level	EMT-Basic				
		Basic:	\$1000						
		Refresher:	\$250	Number of students	completing training per year:	2019	2020	2021	2022
				Initial		NR	NR	NR	NR
*No cost for	HS students			Refresher:		NR	NR	NR	NR
				Continuing Ed	ucation:	NR	NR	NR	NR
				Expiration Dat		5/31/21	5/31/21	5/31/21	5/31/25
				Number of courses:					
				Initial training:		NR	NR	NR	NR
				Refresher:		NR	NR	NR	NR
				Continuing Ed	ucation:	NR	NR	NR	NR
				there is a training progra	m that offers more than one level co	omplete all info	ormation for each	ch	

Training Ins	_	ge Coast Colleg		Telephone Nu	ımber:	714-432-50	89	
Address:	2701	Fairview Road						
	Costa	Mesa, CA 926	28					
Student Eligibility*:	Open to Public	Cost of Prog	ram:	**Program Level EMT-Basic				
, ·		Basic:	\$1300					
		Refresher:	\$63	Number of students completing training per year:	2019	2020	2021	2022
				Initial	85	85	46	41
				Refresher:	3	3	3	1
				Continuing Education:	3	3	3	3
				Expiration Date:	5/31/21	5/31/21	5/31/21	5/31/25
				Number of courses:				
				Initial training:	3	3	2	2
				Refresher:	1	1	1	1
				Continuing Education:	1	1	1	1
*Open to gene	eral public or restricted	d to certain perso	nnel only.	- -				
** Indicate w	hether EMT-L AEMT	EMT-P MICN	or EMR: if t	there is a training program that offers more than one level co	mplete all info	rmation for eac	rh	

County: ORANGE

Training Inst. Address:	itution:	26849	e County EMT Rancho Parkw Forest, CA 926	vay South		Tel	lephone Numb	er:	949-421-39	58	
Student Eligibility*:	Open to Pu	ublic	Cost of Progr	am:	**Program Level	EMT-Basic					
			Basic:	\$1300							
			Refresher:	\$197	Number of students	s completing training pe	er year:	2019	2020	2021	2022
					Initial			550	550	376	284
					Refresher:			60	48	60	36
					Continuing Ed	lucation:		60	60	48	42
					Expiration Da	te:		5/31/21	5/31/21	5/31/21	5/31/25
					Number of courses	:					
					Initial training	:		20	17	20	8
					Refresher:			2	2	2	2
					Continuing Ed	lucation:		2	2	2	2
			l to certain person								
** Indicate who	ether EMT-I	, AEMT,	EMT-P, MICN,	or EMR; if the	ere is a training progra	am that offers more than	one level compl	ete all info	rmation for eac	:h	

Training Institution:	Orang	e County EMT	(OCEMT)		Telephone	Number:	949-421-39	58	
Address:		Rancho Parkw	•						
	Lake I	Forest, CA 926	30						
Student Eligibility*: Open to	Public	Cost of Progr	am:	**Program Level	EMT-Paramedic				
		Basic:	\$10000						
		Refresher:	\$197	Number of students	completing training per year:	2019	2020	2021	2022
				Initial		81	81	98	149
				Refresher:		0	0	0	0
				Continuing Ed	ucation:	120	120	132	90
				Expiration Dat	te:	5/31/21	5/31/21	5/31/21	5/31/25
				Number of courses:					
				Initial training	:	3	3	3	3
				Refresher:		0	0	0	0
				Continuing Ed	ucation:	4	4	4	4
*Open to general public	or restricted	l to certain person	nnel only.						
** Indicate whether EMT	Γ-I, АЕМТ,	EMT-P, MICN,	or EMR; if th	ere is a training progra	m that offers more than one leve	el complete all info	rmation for each	ch	

County: ORANGE

Training Inst	titution:	City of	Orange Fire I	Department		Telephone Nu	mber:	714-288-250)3	
Address:			uth Grand Str e, CA 92866	eet						
Student Eligibility*:	Restricted Employees	Only	Cost of Progr	am:	**Program Level	EMT-Basic				
	1 2	•	Basic:	\$0						
			Refresher:	\$0	Number of students	s completing training per year:	2019	2020	2021	2022
					Initial		0	0	0	0
					Refresher:		0	0	70	0
					Continuing Ed	lucation:	363	363	637	574
					Expiration Da	te:	10/31/21	10/31/21	10/31/21	10/31/25
					Number of courses	:				
					Initial training	:	0	0	0	0
					Refresher:		0	0	1	0
					Continuing Ed	lucation:	9	9	12	18
			to certain person							
** Indicate wh Blank: No Res		AEMT,	EMT-P, MICN,	or EMR; if th	ere is a training progra	am that offers more than one level of	complete all inf	Formation for ea	eh	

Training Ins Address:	titution:	One F	e County Fire ire Authority F Ana, CA 9270	Road		Telephone Nu	mber:	714-573-607	2	
Student Eligibility*:	Restricted Employees	s Only	Cost of Progr	ram:	**Program Level	EMT-Basic				
		,	Basic:	\$0						
			Refresher:	\$0	Number of students Initial	s completing training per year:	2019 0	2020 0	2021 0	2022 0
					Refresher:		0	0	70	0
					Continuing Ed	lucation:	530	530	530	530
					Expiration Da	te:	10/31/21	10/31/21	10/31/21	10/31/25
					Number of courses	:				
					Initial training	:	0	0	0	0
					Refresher:		0	0	1	0
					Continuing Ed	lucation:	107	107	107	107
	nether EMT-I		to certain person EMT-P, MICN,		here is a training progra	am that offers more than one level of	omplete all int	Formation for each	:h	

County: ORANGE

Training Inst	itution:	ProTec	ch Life Safety			Telephone Number:	714-661-57	62	
Address:			W Braden Cou e, CA 92868	rt					
Student Eligibility*:	Open to I	Public	Cost of Progr	ram:	**Program Level EMT-Paramedic				
			Basic:	\$1100					
			Refresher:	\$197	Number of students completing training	ng per year: 2019	2020	2021	2022
					Initial	NR	NR	NR	NR
					Refresher:	NR	NR	NR	NR
					Continuing Education:	NR	NR	NR	NR
					Expiration Date:	12/1/20	12/1/20	12/1/20	12/1/24
					Number of courses:				
					Initial training:	NR	NR	NR	NR
					Refresher:	NR	NR	NR	NR
					Continuing Education:	NR	NR	NR	NR
			to certain person						
		I, AEMT,	EMT-P, MICN,	or EMR; if t	here is a training program that offers more	than one level complete all in	formation for each	ch	
NR: No Respo	nse								

Training Inst Address:	2800	leback College Marguerite Par on Viejo, CA 9	•	Telephone Nu	ımber:	949-582-49	59	
Student Eligibility*:	Open to Public	Cost of Progr	ram:	**Program Level EMT-Paramedic				
		Basic:	\$1771					
		Refresher:	\$53	Number of students completing training per year:	2019	2020	2021	2022
Paramedic Pro	ep: \$204			Initial	40	40	36	35
				Refresher:	0	0	0	0
				Continuing Education:	0	0	0	0
				Expiration Date:	5/31/21	5/31/21	5/31/21	5/31/25
				Number of courses:				
				Initial training:	5	5	4	5
				Refresher:	0	0	0	0
				Continuing Education:	0	0	0	0
*Open to gene	ral public or restricte	d to certain perso	nnel only.					
				there is a training program that offers more than one level co	mplete all info	rmation for each	ch	

TABLE 10: APPROVED TRAINING PROGRAMS

County: ORANGE

Training Inst Address:	2800	eback College Marguerite Par	•	Telephone Nu	ımber:	949-582-49	59	
	Missi	on Viejo, CA 9	2691					
Student Eligibility*:	Open to Public	Cost of Prog	ram:	**Program Level EMT-Basic				
		Basic:	\$605					
		Refresher:	\$150	Number of students completing training per year:	2019	2020	2021	2022
Paramedic Pre	ep: \$204			Initial	66	66	127	72
				Refresher:	0	0	0	0
				Continuing Education:	0	0	0	0
				Expiration Date:	3/1/20	3/1/24	3/1/24	3/1/24
				Number of courses:				
				Initial training:	5	5	5	4
				Refresher:	0	0	0	0
				Continuing Education:	0	0	0	0
	ral public or restricted							
** Indicate wh	ether EMT-I, AEMT	, EMT-P, MICN,	or EMR; if	there is a training program that offers more than one level co	mplete all info	ormation for each	ch	

Training Ins Address:	titution:	1530	Ana College – W 17 th Street Ana, CA 9270	C	Department Telepho	one Number:	949-564-68	25	
Student			,						
Eligibility*:	Open to Pu	ıblic	Cost of Progr	ram:	**Program Level EMT-Basic				
			Basic:	\$800					
			Refresher:	\$164	Number of students completing training per year	r: 2019	2020	2021	2022
					Initial	159	159	163	119
					Refresher:	15	15	19	13
					Continuing Education:	90	90	104	77
					Expiration Date:	8/31/22	8/31/22	8/31/22	8/31/22
					Number of courses:				
					Initial training:	7	7	7	7
					Refresher:	1	1	1	1
					Continuing Education:	13	13	14	12
			d to certain perso						
** Indicate w	nether EMT-I.	. AEMT	. EMT-P. MICN.	or EMR: if	there is a training program that offers more than one le	evel complete all info	ormation for each	ch	

County: ORANGE

Reporting Year: 2019-2022

NOTE: Table 10 is to be completed by county. Make copies to add pages as needed

Training Institution: US C	olleges		Telephone N	umber:	714-687-68	24	
Address: 1840	E 17 th Street #1	105					
Orang	ge, CA 92013						
Student Eligibility*: Open to Public	Cost of Progr	ram:	**Program Level EMT-Basic				
	Basic:	\$1995					
	Refresher:	\$NR	Number of students completing training per year:	2019	2020	2021	2022
			Initial			NR	NR
			Refresher:			NR	NR
			Continuing Education:			NR	NR
			Expiration Date:			12/31/25	12/31/25
			Number of courses:				
			Initial training:			NR	NR
			Refresher:			NR	NR
			Continuing Education:			NR	NR
*Open to general public or restricte	d to certain perso	nnel only.	-				

^{*}Open to general public or restricted to certain personnel only.

** Indicate whether EMT-I, AEMT, EMT-P, MICN, or EMR; if there is a training program that offers more than one level complete all information for each NR: No Response

Training Institution: West Coast EMT		Telephone Number: 714-558-9604			04			
Address:		own & Country	y Road					
	Orang	ge CA 92013						
Student Eligibility*: Open to Public		ublic Cost of Program:		**Program Level EMT-Basic				
		Basic:	\$995					
		Refresher:	\$NR	Number of students completing training per year:	2019	2020	2021	2022
				Initial	781	781	467	631
				Refresher:	459	459	540	475
				Continuing Education:	101	101	211	125
				Expiration Date:	2/29/20	2/29/20	2/29/24	2/29/24
				Number of courses:				
				Initial training:	27	27	27	27
				Refresher:	18	18	14	15
				Continuing Education:	12	12	18	18
	eral public or restricted	-	•	there is a training program that offers more than one level co			.1.	

Indicate whether EMT-I, AEMT, EMT-P, MICN, or EMR; if there is a training program that offers more than one level complete all information for each NR: No Response

County: ORANGE
Reporting Year: 2019-2023
NOTE: Make copies to add pages as needed. Complete information for each provider by county.

Name: Address: Telephone Number:	Costa Mesa Commo 79 Fair Drive Costa Mesa, CA 92 714-754-5333/714-	.626	Primary Contact: <u>Jennifer Ruffalo</u>
Written Contract: ☐ Yes ☒ No Ownership:	Medical Director: ☐ Yes ⊠ No	⊠Day-to-Day □Disaster If Public:	Number of Personnel Providing Services: EMD Training EMT-D ALS BLS ALS 25 Other
⊠Public □Private		⊠Fire ⊠Law □Other Explain:	If Public: ⊠City □County □State □Fire District □ Federal
Name: Address: Telephone Number:	Laguna Beach Publ 505 Forest Avenue Laguna Beach, CA 949-497-0399/949-	92651	Primary Contact: Kristen Berry
Written Contract: ☐ Yes ⊠ No	Medical Director: ☐ Yes ⊠ No	⊠Day-to-Day □Disaster	Number of Personnel Providing Services: 12 EMD Training EMT-D ALS BLS LALS Other
Ownership: ⊠Public □ Private		If Public: ⊠Fire ⊠Law □Other Explain:	If Public: ⊠ City □County □State □Fire District □ Federal

County: ORANGE

Reporting Year: 2019-2023

NOTE: Make copies to add pages as needed. Complete information for each provider by county.

La Habra-Los Angeles Co 850 W. La Habra Blvd La Habra CA 90063	ounty Fire Command &	Control Center Pr	rimary Contact:	Chie	f Frank Forman		
323-881-6183/213-200-22	206						
Medical Director:	⊠Day-to-Day	Number of Personn	ersonnel Providing Services:				
⊠ ies □ no	⊔Disaster	90 (on district desk) EMD (ambulance) BLS	Training ALS	EMT-l	D 12 (FTE's) ALS Other		
	If Public:						
	⊠Fire	If Public: ⊠City	⊠County □Sta	ite □F	Fire District		
	\Box Law						
	□Other						
	Explain:						
Metro Cities Fire Authorit	ty (MetroNet)	Pr	rimary Contact:	Bren	da Carrion		
	ite 302						
Anaheim, CA 92805			JPA/Cities: Anaheim, Brea, Huntington Beach, Fountain Valley, Fullerton, Newport Beach, Orange				
714-765-4079/714-765-40)77						
Medical Director:	⊠Day-to-Day	Number of Personr	nel Providing Serv	vices:			
\boxtimes Yes \square No	\Box Disaster	24 EMD # ' '	EME.	Б	AT G		
		•			ALS Other		
	If Public:	DLS	LALS	1	Other		
	⊠Fire	If Public: ⊠ City	□County □St	ate □I	Fire District		
			2 2 3 3 3 3 5 5 5 5 5 5 5 5 5 5 5 5 5 5		_ = = = = = = = = = = = = = = = = = = =		
	850 W. La Habra Blvd La Habra CA 90063 323-881-6183/213-200-22 Medical Director:	850 W. La Habra Blvd La Habra CA 90063 323-881-6183/213-200-2206 Medical Director:	S50 W. La Habra Blvd La Habra CA 90063 323-881-6183/213-200-2206 Medical Director:	La Habra CA 90063 323-881-6183/213-200-2206 Medical Director: ⊠ Day-to-Day Number of Personnel Providing Serve 90 (om district desk.) EMD Training (ambulance) BLS ALS If Public: We Fire	S50 W. La Habra Blvd La Habra CA 90063 323-881-6183/213-200-2206 Medical Director:		

County: ORANGE

Reporting Year: 2019-2023

NOTE: Make copies to add pages as needed. Complete information for each provider by county.

Name: Address: Telephone Number:	Orange County Fire 1 Fire Authority Roa Irvine, CA 92602 714-573-6500/714-5	ad		Primary Contact:	Cole Whitlock	
Written Contract: ☐ Yes ☒ No Ownership:	Medical Director: ⊠ Yes □ No	Number of Personnel Providing Services: 33 EMD Training EMT-D ALS BLS ALS Other				
⊠Public □Private		f Public: ⊠Fire □Law □Other Explain:	If Public: □City	y □County □Sta	te ⊠Fire District	☐ Federal
Name: Address: Telephone Number:	Orange County Sher 2644 Santiago Canyo Silverado Canyon Ro 714-628-3018	on Road		Primary Contact:	Peter Jimenez	
Written Contract: ☐ Yes ⊠ No	Medical Director: ⊠ Yes □ No	⊠Day-to-Day □Disaster	Number of Personal EMD Training BLS	onnel Providing Serv EMT-D ALS	ices: ALS Other	
Ownership: ⊠Public □Private		f Public: □Fire ⊠Law □Other Explain:		y ⊠County □Sta		☐ Federal

County: ORANGE

Reporting Year: 2019-2023

NOTE: Make copies to add pages as needed. Complete information for each provider by county.

Name: Address:	401 E Chapman Av Placentia, CA 9287		Primary Con	tact:	Stefanie Acosta Reyes	
Telephone Number:	714-993-8221			-		
Written Contract: ☐ Yes ⊠ No	Medical Director: ☐ Yes ⊠ No	⊠Day-to-Day □Disaster	Number of Pers 19 EMD Traini BLS	ng	ng Service EMT-D ALS	es: ALS Other
Ownership:		If Public:				
⊠Public □Private		⊠Fire ⊠Law □Other Explain:	If Public: □Ci	ty County	□State	⊠Fire District □ Federal

Section 4 Ambulance Zone Summary Forms

EMS PLAN AMBULANCE ZONE SUMMARY FORM

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. <u>Please include a separate form for each exclusive and/or nonexclusive</u> ambulance zone.

Local EMS Agency or County Name: Orange County EMS

Area or Subarea (Zone) Name or Title: Region A (Placentia, Yorba Linda)

Name of Current Provider(s):

 $Include\ company\ name (s)\ and\ length\ of\ operation\ (uninterrupted)\ in\ specified\ area\ or\ subarea.$

Emergency Ambulance Service, Inc.

Area or Subarea (Zone) Geographic Description:

City boundaries of Placentia, Yorba Linda and Unincorporated/County Islands: Brea Unincorporated, Tonner Canyon, Chino Hills State Park, Country Club, Fairlynn

Statement of Exclusivity (Exclusive or Non-Exclusive [HS 1797.6]):

Include intent of local EMS agency and board action.

Exclusive

Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]):

Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (e.g., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).

Emergency Ambulance, 9-1-1 BLS Emergency Response

Method to achieve exclusivity, if applicable (HS 1797.224):

If grandfathered, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

 $If \ \underline{competitively\text{-}determined}, \ method \ of \ competition, \ intervals, \ and \ selection \ process.$ Attach copy/draft of last competitive process used to select provider or providers.

In 2018, an RFP#CS18-1276217-DB was conducted and a contract awarded on January 28, 2020 to Emergency Ambulance Service, Inc. for a five-year term, 6/1/20 through 5/31/25.

EMS PLAN AMBULANCE ZONE SUMMARY FORM

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. Please include a separate form for each exclusive and/or nonexclusive ambulance zone.

Local EMS Agency or County Name: Orange County EMS

Area or Subarea (Zone) Name or Title: Region B (Cypress, La Palma, Los Alamitos, Seal Beach, Stanton)

Name of Current Provider(s):

 $Include\ company\ name (s)\ and\ length\ of\ operation\ (uninterrupted)\ in\ specified\ area\ or\ subarea.$

Care Ambulance Service, Inc.

Area or Subarea (Zone) Geographic Description:

City boundaries of Cypress, La Palma, Los Alamitos, Seal Beach, Stanton and Unincorporated/County Islands: Rossmoor, Bolsa Chica, Midway City, Carmel/Lampson, Dale/Augusta, Katella/Rustic, Mac-Syracuse

Statement of Exclusivity (Exclusive or Non-Exclusive [HS 1797.6]):

Include intent of local EMS agency and board action.

Exclusive

Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]):

Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (e.g., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).

Emergency Ambulance, 9-1-1 BLS Emergency Response

Method to achieve exclusivity, if applicable (HS 1797.224):

If <u>grandfathered</u>, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

If <u>competitively-determined</u>, method of competition, intervals, and selection process. Attach copy/draft of last competitive process used to select provider or providers.

In 2019, an RFP#CS18-1276217-DB was conducted and a contract awarded on January 28, 2020 to Care Ambulance Service, Inc. for a five-year term, 6/1/20 through 5/31/25.

EMS PLAN AMBULANCE ZONE SUMMARY FORM

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. Please include a separate form for each exclusive and/or nonexclusive ambulance zone.

Local EMS Agency or County Name: Orange County EMS

Area or Subarea (Zone) Name or Title: Region C (Irvine, Tustin, Villa Park)

Name of Current Provider(s):

Include company name(s) and length of operation (uninterrupted) in specified area or subarea.

Care Ambulance Service, Inc.

Area or Subarea (Zone) Geographic Description:

City boundaries of Irvine, Tustin, Villa Park and Unincorporated/County Islands: John Wayne Airport, Irvine Sphere of Influence, Tustin, Cowan, Lemon Heights, North Tustin (Orange and Tustin portions), Villa Park, Silverado Canyon, El Modena, Lincoln/Glassell, North El Modena, Olive Heights, Orange Park Acres, Santiago Creek)

Statement of Exclusivity (Exclusive or Non-Exclusive [HS 1797.6]):

Include intent of local EMS agency and board action.

Exclusive

Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]):

Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (e.g., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).

Emergency Ambulance, 9-1-1 BLS Emergency Response

Method to achieve exclusivity, if applicable (HS 1797.224):

If grandfathered, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

If $\underline{\text{competitively-determined}}$, method of competition, intervals, and selection process. Attach copy/draft of last competitive process used to select provider or providers.

In 2019, an RFP#CS18-1276217-DB was conducted and a contract awarded on January 28, 2020 to Care Ambulance Service, Inc. for a five-year term, 6/1/20 through 5/31/25.

EMS PLAN AMBULANCE ZONE SUMMARY FORM

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. Please include a separate form for each exclusive and/or nonexclusive ambulance zone.

Local EMS Agency or County Name: Orange County EMS

Area or Subarea (Zone) Name or Title: Region D (Laguna Hills, Laguna Niguel, Aliso Viejo, Laguna Woods, Dana Point)

Name of Current Provider(s):

Include company name(s) and length of operation (uninterrupted) in specified area or subarea.

Care Ambulance Service, Inc.

Area or Subarea (Zone) Geographic Description:

City boundaries of Laguna Hills, Laguna Niguel, Aliso Viejo, Dana Point and Unincorporated/County Islands: Aliso Woods, Aliso Canyon, Laguna Woods, Unincorporated Laguna Wilderness, Emerald Bay

Statement of Exclusivity (Exclusive or Non-Exclusive [HS 1797.6]):

Include intent of local EMS agency and board action.

Exclusive

Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]):

Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (e.g., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).

Emergency Ambulance, 9-1-1 Emergency Response

Method to achieve exclusivity, if applicable (HS 1797.224):

If grandfathered, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

If <u>competitively-determined</u>, method of competition, intervals, and selection process. Attach copy/draft of last competitive process used to select provider or providers.

In 2019, an RFP#CS18-1276217-DB was conducted and a contract awarded on January 28, 2020 to Care Ambulance Service, Inc. for a five-year term, 6/1/20 through 5/31/25.

EMS PLAN AMBULANCE ZONE SUMMARY FORM

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. Please include a separate form for each exclusive and/or nonexclusive ambulance zone.

Local EMS Agency or County Name: Orange County EMS

Area or Subarea (Zone) Name or Title: Region E (San Juan Capistrano, Rancho Santa Margarita, Mission Viejo, Lake Forest)

Name of Current Provider(s):

Include company name(s) and length of operation (uninterrupted) in specified area or subarea.

Care Ambulance Service, Inc.

Area or Subarea (Zone) Geographic Description:

City boundaries of San Juan Capistrano, Rancho Santa Margarita, Mission Viejo, Lake Forest and Unincorporated/County Islands: Ortega Highway Trabuco, O'Neill Park, Las Flores, Coto de Caza, Modjeska, Upper Trabuco/Cooks

Statement of Exclusivity (Exclusive or Non-Exclusive [HS 1797.6]):

Include intent of local EMS agency and board action.

Exclusive

Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]):

Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (e.g., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).

Emergency Ambulance, 9-1-1 BLS Emergency Response

Method to achieve exclusivity, if applicable (HS 1797.224):

If grandfathered, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

If <u>competitively-determined</u>, method of competition, intervals, and selection process. Attach copy/draft of last competitive process used to select provider or providers.

In 2019, an RFP#CS18-1276217-DB was conducted and a contract awarded on January 28, 2020 to Care Ambulance Service, Inc. for a five-year term, 6/1/20, through 5/31/25.

EMS PLAN AMBULANCE ZONE SUMMARY FORM

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. Please include a separate form for each exclusive and/or nonexclusive ambulance zone.

Local EMS Agency or County Name: Orange County EMS

Area or Subarea (Zone) Name or Title: OA 1 - Anaheim

Name of Current Provider(s):

Include company name(s) and length of operation (uninterrupted) in specified area or subarea.

City of Anaheim Ambulances (transition started in 2020)

Care/Falck Ambulance Service (served the area since 1998)

Area or Subarea (Zone) Geographic Description: City of Anaheim

Statement of Exclusivity (Exclusive or Non-Exclusive [HS 1797.6]):

Include intent of local EMS agency and board action.

Non-Exclusive

Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]):

Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (e.g., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).

Method to achieve exclusivity, if applicable (HS 1797.224):

If grandfathered, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

EMS PLAN AMBULANCE ZONE SUMMARY FORM

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. <u>Please include a separate form for each exclusive and/or nonexclusive</u> ambulance zone.

Local EMS Agency or County Name: Orange County EMS

Area or Subarea (Zone) Name or Title: EOA 2 - Brea

Name of Current Provider(s):

Include company name(s) and length of operation (uninterrupted) in specified area or subarea.

Emergency Ambulance Service, Inc. (served the area since approximately 1980)

Area or Subarea (Zone) Geographic Description: City of Brea

Statement of Exclusivity (Exclusive or Non-Exclusive [HS 1797.6]):

Include intent of local EMS agency and board action.

Exclusive

Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]):

Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (e.g., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).

Emergency Ambulance; 9-1-1 Emergency, BLS Ambulance (at the request of public safety).

Method to achieve exclusivity, if applicable (HS 1797.224):

If grandfathered, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

If <u>competitively-determined</u>, method of competition, intervals, and selection process. Attach copy/draft of last competitive process used to select provider or providers.

Method of Exclusivity: Grandfathered

Emergency Ambulance Service has been providing BLS emergency ambulance transportation services for the City of Brea since 1980. No changes in company ownership or service levels since 1980.

EMS PLAN AMBULANCE ZONE SUMMARY FORM

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. Please include a separate form for each exclusive and/or nonexclusive ambulance zone.

Local EMS Agency or County Name: Orange County EMS

Area or Subarea (Zone) Name or Title: OA 3 – City of Buena Park

Name of Current Provider(s):

Include company name(s) and length of operation (uninterrupted) in specified area or subarea.

Falck/Care Ambulance Service (served the area since 1998)

Area or Subarea (Zone) Geographic Description: The City of Buena Park.

Statement of Exclusivity (Exclusive or Non-Exclusive [HS 1797.6]):

Include intent of local EMS agency and board action.

Non-Exclusive

Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]):

Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (e.g., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).

Method to achieve exclusivity, if applicable (HS 1797.224):

If grandfathered, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

EMS PLAN AMBULANCE ZONE SUMMARY FORM

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. Please include a separate form for each exclusive and/or nonexclusive ambulance zone.

Local EMS Agency or County Name: Orange County EMS

Area or Subarea (Zone) Name or Title: OA 4 – Costa Mesa

Name of Current Provider(s):

Include company name(s) and length of operation (uninterrupted) in specified area or subarea.

City of Costa Mesa (since 2018)

Care Ambulance Service (2008; 2018 personnel contract)

Area or Subarea (Zone) Geographic Description: City of Costa Mesa

Statement of Exclusivity (Exclusive or Non-Exclusive [HS 1797.6]):

Include intent of local EMS agency and board action.

Non-Exclusive

Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]):

Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (e.g., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).

Method to achieve exclusivity, if applicable (HS 1797.224):

If <u>grandfathered</u>, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

Date: <u>December 1, 2020 - 2023</u>

EMS PLAN AMBULANCE ZONE SUMMARY FORM

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. Please include a separate form for each exclusive and/or nonexclusive ambulance zone.

Local EMS Agency or County Name: Orange County EMS

Area or Subarea (Zone) Name or Title: OA 6 – Fountain Valley

Name of Current Provider(s):

Include company name(s) and length of operation (uninterrupted) in specified area or subarea.

Falck/Care Ambulance Service (served the area since 1998)

Area or Subarea (Zone) Geographic Description: City of Fountain Valley

Statement of Exclusivity (Exclusive or Non-Exclusive [HS 1797.6]):

Include intent of local EMS agency and board action.

Non-Exclusive

Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]):

Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (e.g., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).

Method to achieve exclusivity, if applicable (HS 1797.224):

If grandfathered, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

EMS PLAN AMBULANCE ZONE SUMMARY FORM

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. Please include a separate form for each exclusive and/or nonexclusive ambulance zone.

Local EMS Agency or County Name: Orange County EMS

Area or Subarea (Zone) Name or Title: OA 7 – Fullerton

Name of Current Provider(s):

Include company name(s) and length of operation (uninterrupted) in specified area or subarea.

Falck/Care Ambulance Service (served the area since November 2002)

Area or Subarea (Zone) Geographic Description: City of Fullerton

Statement of Exclusivity (Exclusive or Non-Exclusive [HS 1797.6]):

Include intent of local EMS agency and board action.

Non-Exclusive

Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]):

Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (e.g., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).

Method to achieve exclusivity, if applicable (HS 1797.224):

If <u>grandfathered</u>, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

Date: <u>December 1, 2020 – 2023</u>

EMS PLAN AMBULANCE ZONE SUMMARY FORM

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. <u>Please include a separate form for each exclusive and/or nonexclusive ambulance zone</u>.

Local EMS Agency or County Name: Orange County EMS

Area or Subarea (Zone) Name or Title: OA 8 – Garden Grove

Name of Current Provider(s):

Include company name(s) and length of operation (uninterrupted) in specified area or subarea.

Falck/Care Ambulance Service (served the area since 1998)

Area or Subarea (Zone) Geographic Description: City of Garden Grove

Statement of Exclusivity (Exclusive or Non-Exclusive [HS 1797.6]):

Include intent of local EMS agency and board action.

Non-Exclusive

Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]):

Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (e.g., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).

Method to achieve exclusivity, if applicable (HS 1797.224):

If grandfathered, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

EMS PLAN AMBULANCE ZONE SUMMARY FORM

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. Please include a separate form for each exclusive and/or nonexclusive ambulance zone.

Local EMS Agency or County Name: Orange County EMS

Area or Subarea (Zone) Name or Title: OA 9 – Huntington Beach

Name of Current Provider(s):

Include company name(s) and length of operation (uninterrupted) in specified area or subarea.

Huntington Beach Fire Department (served the area since 1993)

Area or Subarea (Zone) Geographic Description: City of Huntington Beach and Sunset Beach

Statement of Exclusivity (Exclusive or Non-Exclusive [HS 1797.6]):

Include intent of local EMS agency and board action.

Non-Exclusive

Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]):

Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (e.g., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).

Method to achieve exclusivity, if applicable (HS 1797.224):

If <u>grandfathered</u>, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

EMS PLAN AMBULANCE ZONE SUMMARY FORM

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. Please include a separate form for each exclusive and/or nonexclusive ambulance zone.

Local EMS Agency or County Name: Orange County EMS

Area or Subarea (Zone) Name or Title: OA 11 – Laguna Beach

Name of Current Provider(s):

Include company name(s) and length of operation (uninterrupted) in specified area or subarea.

City of Laguna Beach

Doctor's Ambulance Service (served the area 1996-2019)

Area or Subarea (Zone) Geographic Description: City of Laguna Beach

Statement of Exclusivity (Exclusive or Non-Exclusive [HS 1797.6]):

Include intent of local EMS agency and board action.

Non-Exclusive

Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]):

Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (e.g., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).

Method to achieve exclusivity, if applicable (HS 1797.224):

If <u>grandfathered</u>, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

EMS PLAN AMBULANCE ZONE SUMMARY FORM

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. Please include a separate form for each exclusive and/or nonexclusive ambulance zone.

Local EMS Agency or County Name: Orange County EMS

Area or Subarea (Zone) Name or Title: OA 12 – La Habra

Name of Current Provider(s):

Include company name(s) and length of operation (uninterrupted) in specified area or subarea.

City of La Habra Ambulance

Area or Subarea (Zone) Geographic Description: City of La Habra

Statement of Exclusivity (Exclusive or Non-Exclusive [HS 1797.6]):

Include intent of local EMS agency and board action.

Non-Exclusive

Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]):

Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (e.g., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).

Method to achieve exclusivity, if applicable (HS 1797.224):

If grandfathered, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

EMS PLAN AMBULANCE ZONE SUMMARY FORM

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. Please include a separate form for each exclusive and/or nonexclusive ambulance zone.

Local EMS Agency or County Name: Orange County EMS

Area or Subarea (Zone) Name or Title: OA 15 – Newport Beach

Name of Current Provider(s):

Include company name(s) and length of operation (uninterrupted) in specified area or subarea.

Newport Beach Fire Department (served the area since 1996)

Area or Subarea (Zone) Geographic Description: City of Newport Beach

Statement of Exclusivity (Exclusive or Non-Exclusive [HS 1797.6]):

Include intent of local EMS agency and board action.

Non-Exclusive

Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]):

Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (e.g., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).

Method to achieve exclusivity, if applicable (HS 1797.224):

If grandfathered, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

EMS PLAN AMBULANCE ZONE SUMMARY FORM

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. Please include a separate form for each exclusive and/or nonexclusive ambulance zone.

Local EMS Agency or County Name: Orange County EMS

Area or Subarea (Zone) Name or Title: OA 16 – Orange

Name of Current Provider(s):

Include company name(s) and length of operation (uninterrupted) in specified area or subarea.

Orange Fire Department (served the area since 1995)

Area or Subarea (Zone) Geographic Description: City of Orange

Statement of Exclusivity (Exclusive or Non-Exclusive [HS 1797.6]):

Include intent of local EMS agency and board action.

Non-Exclusive

Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]):

Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (e.g., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).

Method to achieve exclusivity, if applicable (HS 1797.224):

If grandfathered, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

Date: <u>December 1, 2020 - 2023</u>

EMS PLAN AMBULANCE ZONE SUMMARY FORM

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. <u>Please include a separate form for each exclusive and/or nonexclusive</u> ambulance zone.

Local EMS Agency or County Name: Orange County EMS

Area or Subarea (Zone) Name or Title: OA 18 – San Clemente

Name of Current Provider(s):

Include company name(s) and length of operation (uninterrupted) in specified area or subarea.

Falck/Care Ambulance (since 2018)

City of San Clemente (The City of San Clemente has provided emergency ambulance transport since 1995. A private company was once contracted. Orange County Fire Authority has been contracted for over ten years to staff city owned ambulances.)

Area or Subarea (Zone) Geographic Description: City of San Clemente

Statement of Exclusivity (Exclusive or Non-Exclusive [HS 1797.6]):

Include intent of local EMS agency and board action.

Non-Exclusive

Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]):

Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (e.g., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).

Method to achieve exclusivity, if applicable (HS 1797.224):

If <u>grandfathered</u>, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

EMS PLAN AMBULANCE ZONE SUMMARY FORM

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. Please include a separate form for each exclusive and/or nonexclusive ambulance zone.

Local EMS Agency or County Name: Orange County EMS

Area or Subarea (Zone) Name or Title: OA 20 – Santa Ana

Name of Current Provider(s):

Include company name(s) and length of operation (uninterrupted) in specified area or subarea.

Santa Ana Fire Department (1973-2012); Falck/Care Ambulance Service (2012-present)

Area or Subarea (Zone) Geographic Description: City of Santa Ana

Statement of Exclusivity (Exclusive or Non-Exclusive [HS 1797.6]):

Include intent of local EMS agency and board action.

Exclusive

Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]):

Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (e.g., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).

Emergency Ambulance; 9-1-1 Emergency, BLS Ambulance (at the request of public safety).

Method to achieve exclusivity, if applicable (HS 1797.224):

If grandfathered, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

The City of Santa Ana has provided emergency ambulance transport since before 1980 either through direct provision thru city owned ambulances or contract with a private ambulance provider.

EMS PLAN AMBULANCE ZONE SUMMARY FORM

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. Please include a separate form for each exclusive and/or nonexclusive ambulance zone.

Local EMS Agency or County Name: Orange County EMS

Area or Subarea (Zone) Name or Title: EOA 25 – Westminster

Name of Current Provider(s):

Include company name(s) and length of operation (uninterrupted) in specified area or subarea.

Emergency Ambulance (2023-present)

Shoreline Ambulance (2007-2016); Falck/Care Ambulance (2016-2023)

City of Westminster (1973-2007)

Area or Subarea (Zone) Geographic Description: City of Westminster

Statement of Exclusivity (Exclusive or Non-Exclusive [HS 1797.6]):

Include intent of local EMS agency and board action.

Exclusive

Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]):

Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (e.g., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).

Emergency Ambulance; 9-1-1 Emergency, BLS Ambulance (at the request of public safety).

Method to achieve exclusivity, if applicable (HS 1797.224):

If grandfathered, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

The City of Westminster has provided emergency ambulance transport since before 1980 either through direct provision thru city owned ambulances or contract with a private ambulance provider.

Section 5 Trauma System Status Report

EXECUTIVE SUMMARY

One of the first comprehensive systems of care in the United States, Orange County's Trauma System is unique and inclusive with the overall delivery of emergency medical services. Evaluation of the injured patient is viewed as an entire community problem, with four designated hospitals that are committed to trauma care. The Orange County Trauma Care System (Title 22 § 100247) is fully implemented with sufficient capacity to care for all designated trauma patients and demonstrates the maturity of a well-established system that addresses all aspects of trauma care.

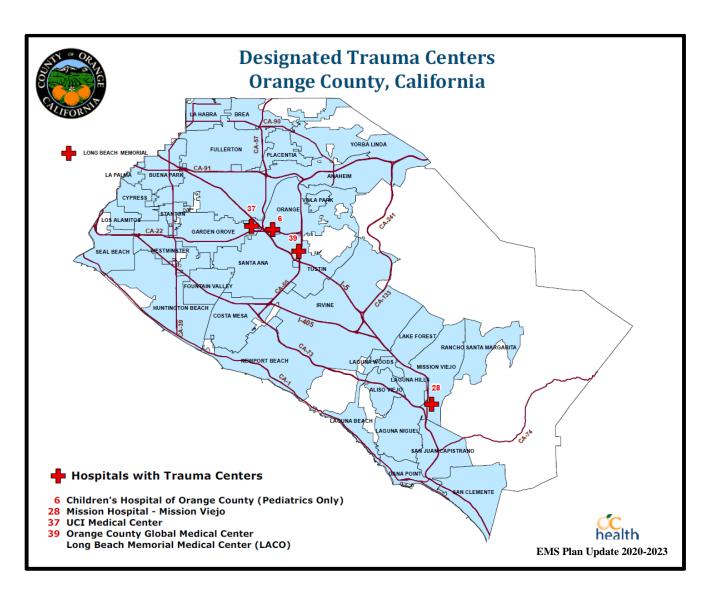
Orange County EMS (as a local EMS agencies) is responsible for planning, implementing, and managing local trauma care systems, including assessing needs, validating system design, designating Trauma Centers, collecting trauma care data in compliance with state and national standards, and providing a Performance Improvement and Patient Safety Program. Orange County EMS utilizes the American College of Surgeons (ACS) trauma verification process as part of our designation process.

This document serves to provide a system status report for trauma care in Orange County and comply with annual submission requirements (Title 22 § 100253). Since 1980, Orange County (OC) has maintained a trauma system to ensure complete geographical coverage. Orange County Emergency Medical Services (OCEMS) and the trauma centers have a collegial relationship and work collaboratively to provide the highest quality of care for trauma patients.

Trauma centers are a fundamental component of the integrated EMS system and remain a vital public resource. The trauma system ensures the management of severely injured patients at designated trauma centers, with the less severely injured patients cared for in emergency departments. The OC Trauma System has been functioning at a high level for over thirty years as evidenced by a reduction of morbidity and mortality rates due to traumatic injury. Currently, four designated hospitals are committed to providing trauma care:

OCEMS designated Trauma Centers				
Facility	American College of Surgeons (ACS) Level	Original Designation Dates	Designation Expires	
Children's Hospital Orange County (CHOC)	Level 1 Pediatric	2021 (level 1) 2015 (level 2)	10/2024	
Orange County Global Medical Center (OCGMC)	Level 2 Adult	1980	05/2024	
Mission Hospital Regional Medical Center (MH)	Level 2 Adult Level 2 Pediatric	1980 2017	06/2024	
UC Irvine Medical Center (UCIMC)	Level 1 Adult Level 2 Pediatric	1980 2018	04/2025	

UCIMC and OCGMC receive trauma patients from the northern, western and portions of the central/eastern sections of the county. MH receives most of its trauma patients from the southern sections of the county. CHOC receives pediatric trauma patients from all areas within the county and serves as a regional resource for pediatric trauma patients. OCGMC has capability to receive pediatric trauma patients. In addition, OCEMS authorizes the transport of OC trauma patients to Long Beach Memorial Medical Center (LBMCC), a Los Angeles County designated trauma center, to ensure complete county coverage. See Map on next page.



The following table outlines the total number of trauma patient transports in the system for CYs 2012-2022.

OC Trauma	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022
Adult	5,500	6,100	6,000	7,250	8,307	6,610	6,607	6,210	5,767	6,120	6,514
Pediatric	525	450	400	480	536	858	872	713	656	774	756
Total	6,025	6,500	6,400	7,730	8,843	7,468	7,479	6,923	6,423	6,894	7,270

AMERICAN COLLEGE OF SURGEONS (ACS) TRAUMA SYSTEM CONSULTATION PREPARATION, LOCAL ASSESSMENT & REPORT

<u>January – October 2018</u>

In 2018, OCEMS began the process of contracting with American College of Surgeons (ACS) to conduct a system evaluation of our current Trauma System & to specifically address the underlying structure of the OC trauma system design and determine the adequacy of current trauma services or necessity for additional trauma centers. The OCEMS Trauma Advisory Committee, Emergency Medical Care Committee (EMCC) & HCA leadership supported this recommendation.

The OC trauma system had not been objectively reviewed by an external entity nor been updated to reflect more current public-health based models intended to address the broader spectrum of injury. During 2018, OCEMS received inquiries from multiple hospital systems requesting information on trauma volume and how to apply as a trauma center. In addition, one hospital submitted a formal letter of intent to apply as a trauma center.

The American College of Surgeons (ACS) assembled and provided a team of national trauma system experts to perform an on-site trauma system evaluation in the State. ACS assesses key areas including but not limited to the following:

- Emergency medical services
- Definitive care facilities
- System coordination and patient flow
- Rehabilitation
- Disaster preparedness
- System-wide evaluation and quality assurance
- Trauma management information systems
- Prevention and outreach
- Research

- Statutory authority & administrative rules
- System leadership
- Coalition building & community support
- Lead agency & human resources within the lead agency
- Trauma system plan
- System integration
- Financing
- Injury epidemiology, indicators as a tool for system assessment

Summary of ACS/OCEMS Responsibilities

- ACS: Examine the integration of trauma system components for county-level system of care and accept report of recommendations for system improvement and enhancement.
- ACS; Provided an eight-member team consisting of: two trauma/general surgeons (one is team leader), one emergency physician, a state EMS director, a trauma program manager, a technical consultant and two trauma system consultation program staff members.
- ACS: Perform an onsite trauma system evaluation in the County July 15-19, 2019.
- OCEMS: Submitted a preview questionnaire (PRQ) prior to the ACS visit, by using the TSC Guide.
- ACS/OCEMS: Coordinate & consolidate the Review Team's recommendations into final report.

Timeline of ACS/OCEMS Site Visit to Final Report

The ACS Trauma System Consultation was conducted by a multi-disciplinary review team of Trauma Surgeons, Emergency Physicians, Trauma Program Manager and Technical Advisors in July 2019. A final report was received a few months later with a comprehensive analysis of the current Orange County

Trauma system, recommendations for system improvements & priority recommendations requiring focused attention.

Date	Agenda	Participants
7/15/19	Stakeholder meeting Q&A	
7/16/19	Interactive sessions with stakeholders; analysis of PRQ	90-100
7/17/19	Data review; PRQ/session clarification/updates; ACS team deliberation	Stakeholders
7/18/19	Exit presentation with preliminary findings	
9/19	Team deliberations; refine recommendations; report-writing; fact check	ACS
10/19	Final Report Received by OCEMS	OCEMS HCA
11/19	HCA/OCEMS Review	HCA
12/19	Public Distribution of ACS Final Report & HCA Initial Action Items	EMS
1/10/20	EMCC Presentation and opportunity for public comment	System

Trauma System Configuration

During the consultation, Orange County Emergency Medical Services (OCEMS) asked a set of questions concerning our local EMS and Trauma System. Specifically, OCEMS asked ACS to "Describe the impact of changes to trauma center configuration on various system components such as access, volume and transport times." In sum, the report indicated the following:

- Geographic and population coverage of the county is excellent.
- The distribution of trauma centers is well matched to the population density.
- Simple geospatial (GIS-based) analysis suggests that over 99% of the county's injured population is within 30 minutes from point of injury to a Level or Level II center by ground & over 50% are within 15 minutes.
- The current Orange County Trauma System has worked well over many years.
- The decision to continue the current model or to reconfigure the system must be made locally and potential financial or verification impacts to existing centers should be considered.

Orange County Emergency Medical Services (OCEMS) received and reviewed the report, identified key findings, and shared these with the Health Care Agency leadership. Based on the analysis within the ACS Final Report, current resource capabilities and exquisite knowledge of our local EMS & Trauma System, OCEMS finds it unnecessary to increase the number of trauma centers. The Trauma System Plan will be updated annually as well as a re-evaluation of the system every 3-5 years to validate appropriate trauma care access.

High Priority Recommendations & Objectives

As a result of their in-depth, independent analysis, the ACS Final Report contained over fifty recommendations that were organized into three sections and seventeen subsections: Trauma System Assessment, Trauma System Policy Development & Trauma System Assurance. OCEMS focused on several high priority recommendations (goals) & established objectives to achieve those goals in the next few years.

GOALS & OBJECTIVES

	Goal			STA	TUS	
	Goai	Achieve	2020	2021	2022	2023
1.	Prioritize leadership commitment to Trauma System & focusing on optimizing operational components, data collection & analysis & quality assurance functions.	July 2021	In Progress	Achieved		
2.	Dedicate epidemiologic support to the Trauma System to inform system priorities, benchmark system performance & develop public policy.	July 2021	In Progress	Achieved		
3.	Augment OCEMS with a Trauma System position(s) to provide subject matter expertise, system oversight, focused effort to advance the vision & mission of the regional trauma system.	July 2024	Approved to Hire	In Progress	In Progress	Achieved
4.	Dedicate a-full time position for a Trauma Data Analyst within OCEMS to manage the trauma registry and other data sources both for quality & data usage perspectives.	July 2024	Approved to Hire	In Progress	In Progress	In Progress
5.	Report population-based injury surveillance data including types of injuries sustained, mechanism, severity, patient-characteristics & outcomes to system stakeholders.	July 2025				In Progress

PERFORMANCE IMPROVEMENT

OCEMS maintains a system-wide continuous quality improvement program to monitor, review, evaluate and improve the delivery of prehospital and trauma care services. Region-wide efforts are ongoing to define the system through data collection, committee-based reviews & system evaluation expectations. Performance improvement processes allow for ongoing standardized medical review of trauma care and include:

- High risk, high volume, problem-oriented runs & calls requested to be reviewed by OCEMS
- Specific audit topics established through the Regional Trauma Operations Committee.
- Medical care delivered by prehospital care providers based on protocol availability
- Trends in the quality of medical control delivered by the base hospital MICNs and BHPs
- Trends in the quality of field care delivered by EMTs and Paramedics

CONCLUSION

The Orange County Trauma System has been an integral component of the Orange County Emergency Medical Services Plan since its inception. Orange County Emergency Medical Services in collaboration with needs designated trauma centers and other partners monitor factors influencing the trauma system and make accommodations to meet current system standards and needs.

Section 6 Quality Improvement Plan Update (2020-2023)

2023 ANNUAL COI PLAN UPDATE (2020-2023)

STATEMENT OF EMS QI PROGRAM GOALS AND OBJECTIVES

OCEMS shall maintain a system-wide continuous quality improvement program to monitor, review, evaluate, and improve the delivery of prehospital and trauma care services. The program shall involve all system participants and shall include, but not be limited to, prospective, concurrent, retrospective and reporting/feedback activities.

MAJOR INITIATIVES 2020-2023

- Core Measures
 - o OCEMS participated in the EMSA Core Measures. Feedback on data collection concerns on specific measures was sent to EMSA
 - OCEMS regularly discusses EMSA Core Measures with agencies and provides both quality, technical assistance & education to ALS providers.
- Emergency Receiving Center designations.
 - o Focused surveys for issues identified through daily review of electronic data.
 - o Follow up review of corrective action plans from previous focused surveys.
 - Includes review of CDPH substantiated complaints pertinent to Emergency Services
 - O Deviations from designation criteria that exceed established county wide standards.
 - i.e. Excessive use of diversion that doesn't meet established definitions.
 - APOT times for all ERCs with comparisons of diversion hours are posted publicly on our website and are presented at all OCEMS meetings.
 - Education of ERCs on APOT definitions and source of data reporting
 - Significant improvement shown as ERCs are able to see their data
 - Note: OCEMS system wide APOT is consistently below 30 minutes at 90th percentile.
- Specialty Center data analysis
 - Ongoing collection of outcome data for Stroke, STEMI, CCERC and Trauma
 - Regular meetings and data sharing with specialty center leadership, clinical staff and field personnel
 - Base Hospital Coordinators invite specialty center leadership to report at Regional Emergency Advisory Committee (REAC) meetings.
 - The Trauma Program Managers have created a "collaborate" to share quality concerns and develop LEMSA-wide improvement initiatives.
 - Specialty center reporting is a permanent agenda item at the County-wide Facilities Advisory Committee
- Review of provider agency CQI plans
 - o All Base Hospitals have submitted CQI plans.
 - o Agencies have been notified of need to provide plan updates by March 31, 2022
 - o ALS/CQI Coordinator is available for assistance to any agency.
- Participation in Fire Chiefs EMS CQI Committee
 - o Provide guidance in developing and monitoring 911-specific indicators.
 - Ongoing focus in EMSA Core Measures indicators
 - o Collaboration on surveillance surveys for field treatment protocols
 - Results presented to OCEMS resulted in at least one procedure change and one new ALS standing order.
- Continued development of online licensure system
 - o Automated reports are generated which include volume of accreditations
 - o 100% of MICN certifications are online
 - o 100% of EMT accreditation is online
 - o 100% of 911 & IFT ALS paramedic accreditation online
 - Ambulance service licensure is online
- Medical direction and/or health and safety oversight of pandemic-related expanded scope opportunities for field personnel

SAMPLING OF INDICATORS BEING MONITORED AT THE EMS AGENCY LEVEL

Indicators Monitored	Key Findings/Priority Issues Identified	Improvement Action Plan Plans for Further Action	Were Goals Met? Is Follow-Up Needed?
"Unusual" Primary Impressions	Provider electronic selection accuracy can be problematic.	Provider agencies notified when significant trends were discovered.	Goals met. Significant improvement from initial studies. Continue to monitor.
911 IFTs	All IFTs initially brought to sending ED via EMS are reviewed by the Base Hospital Coordinators for educational opportunities. Review trend of IFTs by sending facility, especially those identified as specialty centers	Base hospital coordinator review of field triage issues to formulate education and training with field providers. Focus on trauma re-triage cases brought in by EMS. Individual case review with Medical Director of incidents of 911 IFT from specialty centers to higher level of care	Goals met. While 911 IFTs are less than 1% of all 911 responses, focus is on field triage, especially of trauma patients or patients with ground-level falls
АРОТ	Data posted on OCEMS website and discussed at Facilities Advisory, Transportation Advisory Committee and County Paramedic Advisory meetings. Agenda topic for EMCC	Overall, county-wide APOT is within acceptable range (90 th % <30 minutes) Individual ERCs using data to drive improvement in ED and hospital flow. Added diversion hours for comparison	Ongoing review. Overall, APOT within acceptable times. Continue to monitor. Individual ERCs have reached out to OCEMS for assistance in improving times
Push-dose epinephrine	As a high-risk, low volume procedure, 100% review of all cases by ALS Coordinator and Medical Director	Case review also presented to Base Hospital Coordinators with learning/educational opportunities. De-identified cases shared with Fire Chiefs EMS CQI Committee	Ongoing review
Fire EMS CQI Surveillance Surveys	Participated with fire agency educators to identify trends in field care of: hypoxia, high-risk AMA	Collaboration with Base Hospital Coordinators high-risk AMA procedures Hypoxia education and rationale for ALS escort clarified.	Ongoing monitoring with focus on field care
High-risk, low volume procedures	Image Trend reports created for high-risk, low volume procedures for daily monitoring	Daily review for procedures such as Needle Thoracostomy, Push-Dose Epinephrine.	Review of case and outcome follow-up provided by Base Hospital Coordinators for OCEMS review

Section 7 STEMI Plan (2020-2023)

EXECUTIVE SUMMARY

California Health and Safety Code Sections 1797.107 and 1798.150 and corresponding California Code of Regulations Section 100270.121, requires the Local Emergency Medical Services Agency to submit a STEMI Critical Care System Plan to the State Emergency Medical Services Authority (EMSA) and provide annual updates. This section serves as a 2020-2023 update to the initial STEMI Critical Care System Plan for Orange County Emergency Medical Services approved by EMSA on February 20, 2020.

Since 2005, a comprehensive Cardiovascular Receiving Center (CVRC) program has been in place and was the first EMS system in the nation to integrate rapid field assessment and transport of patients with a known or suspected ST-Segment Elevation Myocardial Infarction (STEMI) to OCEMS designated Cardiovascular Receiving Centers.

Currently, thirteen OC hospitals with 24/7 cardiac catheterization capability have systematically demonstrated a 72-minute door to device which is well within the 90-minute national standard. The only change in the CVRC program since the last update is having one less hospital designated as a CVRC. There have been no significant impacts as a result.

The following table contains data obtained from our OC-MEDS Database (Elite) and our STEMI patient registry. Elite Database is the patient registry used by EMS provider agencies and represents the number of field designated stroke transported patients.

Orange County STEMI	2020	2021	2022
911 Transported (Elite)	2,034	2,649	2,745
CVRC Reported STEMI ¹	3,254	3,254	3,311

¹Walk-In + 911 Transports = total

§ 100270.121. STEMI CRITICAL CARE SYSTEM PLAN REQUIRED ELEMENTS

(1) The names and titles of local EMS agency personnel who have a role in a STEMI critical care system.

Carl Schultz, MD	OCEMS Medical Director
Gagandeep Grewal, MD	OCEMS Associate Medical Director
Genise Silva, RN	OCEMS Coordinator, Facilities
Kristen Karpow, RN	OCEMS Systems & Standards Chief

(2) The list of STEMI designated facilities with the agreement expiration dates.

Anaheim Regional Medical Center	4/2026
Fountain Valley Regional Medical Center	2/2025
Hoag Hospital Newport Beach	8/2024
Hoag Hospital Irvine	2/2025
Los Alamitos Medical Center	2/2025
Mission Hospital Mission Viejo	8/2024
Orange Coast Memorial Medical Center	8/2024
Orange County Global Medical Center	9/2024
Saddleback Memorial Medical Center	8/2024
St. Joseph Hospital	8/2024
St. Jude Medical Center	9/2024
UCI	8/2024
West Anaheim Medical Center	6/2024

(3) A description or copy of the local EMS agency's STEMI patient identification and destination policies.

Prehospital ALS Standing Orders/Treatment Guidelines:

SO-C-010 Cardiopulmonary Arrest / Non-Traumatic

SO-C-015 Chest Pain of Suspected Cardiac Origin or Suspected Angina Symptoms

SO-C-020 Symptomatic Bradycardia

SO-C-25 Narrow QRS Complex Tachycardia

SO-C-030 Narrow QRS Complex Tachycardia – Irregular Rhythm

SO-C-040 Wide QRS Complex Tachycardia with a Pulse

SO-C-045 Cardiac Arrest with Left Ventricular Assist Device

SO-FR-003 Automated External Defibrillation

(4) A description or copy of the method of field communication to receiving hospital specific to STEMI patient, designed to expedite time-sensitive treatment on arrival.

OCEMS #310.10 Determination of 9-1-1 Dispatched Patient Transport to an Appropriate Facility

Base Hospital Guidelines

BH-C-010 Cardiopulmonary Arrest / Non-Traumatic

BH-C-015 Chest Pain of Suspected Cardiac Origin or Suspected Angina Symptoms

BH-C-020 Symptomatic Bradycardia

BH-C-25 Narrow QRS Complex Tachycardia

BH-C-030 Narrow Complex, Irregular Tachycardia

BH-C-040 Wide QRS Complex Tachycardia with a Pulse

BH-C-045 Cardiac Arrest with Left Ventricular Assist Device

OCEMS #310.00 9-1-1 Advanced Life Support Base Contact, Standing Order & Transport Criteria

(5) A description or a copy of the policy that facilitates the inter-facility transfer of a STEMI patient.

OCEMS #630.00 CVRC Criteria

OCEMS #310.20 Interfacility Transfer Between Acute Care Hospitals Using EMS Transport Providers

(6) A description of the method of data collection from the EMS providers and designated STEMI hospitals to the local EMS agency and the EMS Authority.

OCEMS #630.00 CVRC Criteria (VII. Data Collection)

OCEMS #300.50 ERC-Specialty Center Data Reporting

OCEMS #300.30 OC-MEDS – EMS Provider Data Submission Process

(7) A policy or description of how the local EMS agency integrates a receiving center in a neighboring jurisdiction.

OCEMS #630.00 CVRC Criteria (VI. Hospital Policies / Agreements)

(8) A description of the integration of STEMI into an existing quality improvement committee or a description of any STEMI specific quality improvement committee.

OCEMS#630.00 CVRC Criteria (VIII. Quality Assurance / Improvement)

(9) A description of programs to conduct or promote public education specific to cardiac care

Section 8 Stroke Plan Update (2020-2023)

EXECUTIVE SUMMARY

California Health and Safety Code Sections 1797.107 and 1798.150 and corresponding California Code of Regulations Section 100270.200, requires the Local Emergency Medical Services Agency to submit a Stroke Critical Care System Plan to the State Emergency Medical Services Authority (EMSA) and provide annual updates. This section serves as a 2020-2023 update to the initial Stroke Critical Care System Plan for Orange County Emergency Medical Services approved by EMSA on February 20, 2020.

Since 2009, a comprehensive Stroke-Neurology Receiving Center (SNRC) program has been in place by defining SNRCs as part of a "spoke and hub" system, with primary 911 ambulance transports to centers with endovascular treatment (EVT) capabilities as a "hub". Prior to 2014, patients who present to "spokes" with acute ischemic strokes and suspected large vessel occlusions were transferred by EMS to "hubs" for EVT. After 2014, all 9 SNRC hubs in this system became EVT-ready and in April of 2015, the OC EMS officially changed the SNRC criteria to require 24/7 neuro-interventional capabilities for all hub centers.

The following table contains CY data obtained from our OC-MEDS Databases (Elite and Stroke Patient Registry). Elite Database is the patient registry used by EMS provider agencies and represents the number of field designated stroke transported patients. The Stroke Patient Registry is the SNRC database and represents the number of patients (arriving via 911 and walk-in) with a stroke related final diagnosis as reported by the receiving specialty center.

Orange County Strokes	2020	2021	2022
911 Transported (Elite)	3,444	3,939	4,073
SNRC Reported (Patient Registry)	4,157	4,685	4,036

§ 100270.121. STROKE CRITICAL CARE SYSTEM PLAN REQUIRED ELEMENTS

(1) The names and titles of local EMS agency personnel who have a role in a stroke critical care system.

Carl Schultz, MD	OCEMS Medical Director
Gagandeep Grewal, MD	OCEMS Associate Medical Director
Genise Silva, RN	OCEMS Coordinator, Facilities
Kristen Karpow, RN	OCEMS Systems & Standards Chief

(2) The list of SNRC designated facilities with the agreement expiration dates.

Fountain Valley Regional Medical Center	2/2024
Hoag Hospital Newport Beach	8/2024
Los Alamitos Medical Center	2/2025
Mission Hospital Mission Viejo	8/2024
Orange County Global Medical Center	8/2024
Saddleback Memorial Medical Center	8/2024
St. Joseph Hospital	9/2024
St. Jude Medical Center	9/2024
UCI	9/2024

(3) A description or copy of the local EMS agency's stroke patient identification and destination policies.

Prehospital ALS Standing Orders/Treatment
Guidelines: SO-M-020 Altered Mental Status
SO-M-025 Suspected Acute Stroke or Intracranial Hemorrhage
OCEMS #310.10 Determination of 9-1-1 Dispatched Patient Transport to an Appropriate Facility
OCEMS #650.05 Community (Spoke) Hospital Assignments to Adult Stroke-Neurology Receiving
Centers

(4) A description or copy of the method of field communication to receiving hospital specific to stroke patient, designed to expedite time-sensitive treatment on arrival.

OCEMS #310.10 Determination of 9-1-1 Dispatched Patient Transport to an Appropriate Facility

Base Hospital Guidelines

BH-M20 ALOC

BH-M-25 Suspected Acute Stroke or Intracranial Hemorrhage
OCEMS #310.00 9-1-1 Advanced Life Support Base Contact, Standing Order & Transport Criteria

(5) A description or a copy of the policy that facilitates the inter-facility transfer of a Stroke patient.

OCEMS #650.00 SNRC Criteria (II. Application)
OCEMS #310.20 Interfacility Transfer Between Acute Care Hospitals Using EMS Transport Providers

(6) A description of the method of data collection from the EMS providers and designated Stroke

OCEMS #650.00 SNRC Criteria (VII. Data Collection)
OCEMS #650.10 Stroke Registry Data Dictionary
OCEMS #300.30 OC-MEDS – EMS Provider Data Submission Process

(7) A policy or description of how the local EMS agency integrates a receiving center in a neighboring jurisdiction.

OCEMS #650.00 SNRC Criteria (VI. Hospital Policies/Agreements)

(8) A description of the integration of STEMI into an existing quality improvement committee or a description of any Stroke specific quality improvement committee.

OCEMS #650.00 SNRC Criteria VIII. Quality Assurance/Improvement

(9) A description of programs to conduct or promote public education specific to cardiac care

OCEMS#650.00 SNRC Criteria (VIII. Quality Assurance / Improvement)