



FACILITIES ADVISORY SUBCOMMITTEE

Tuesday, January 9, 2024 – 9:00 a.m.

Location: County Conference Center, Rooms 104 and 106
 425 Santa Ana Blvd.
 Santa Ana, CA 92701

MINUTES

MEMBERSHIP / ATTENDANCE

MEMBERS

- Peter Anderson, MD
- Michael Lekawa, MD
- Chien Sun, MD
- Alaine Schauer, RN
- Jenael Rosenberg, RN
- Frank MaaKathryns, RN
- Mary Slattery, RN
- Bryan Johnson, RN

REPRESENTING

- OCMA ED Physician Directors
- Trauma Center Directors
- Managed Care Emergency Physicians
- Base Hospital Administration
- Base Hospital Coordinators
- OC Nursing Leadership
- Trauma Program Coordinators
- Fire EMS Coordinators

HEALTH CARE AGENCY STAFF PRESENT

- Carl Schultz, MD
- Gagandeep Grewal, MD
- Almaas Shaikh, MD
- Mike Noone, NRP
- Laurent Repass, NRP
- Adrian Rodriguez
- Kristen Karpow, RN
- Genise Silva, RN
- Ruth Clark, RN
- Fran Cohn, RN
- Philip Grieve, NRP
- Chris Schuldes
- Chad Cossey
- Erica Moojen
- Eileen Endo
- Kelly Starr
- EMS Medical Director
- EMS Associate Medical Director
- HCA Deputy County Health Officer
- EMS Assistant EMS Administrator
- EMS Information Systems Chief
- EMS Performance Chief
- EMS ALS/CQI Coordinator
- EMS Facilities Coordinator
- EMS Trauma Coordinator
- EMS Liaison
- EMS ALS/CQI Coordinator
- HDP Program Supervisor II
- HDP Program Supervisor II
- EMS Office Supervisor
- EMS Office Specialist
- HDP Staff Assistant

OTHERS PRESENT

- Abigail Baur
- Shelley Brukman, RN
- Laura Cross, RN
- Todd Costa, RN
- Rollan Dy, RN
- Julie Mackie, RN
- Heidi Ragas, RN
- Augustus Ynares
- Patrick Powers
- Valerie Laktash
- Brian Matsuda
- Michael Holloway
- William Westin
- Chris Riccardi
- Rhonda Rosati
- Kimberly Nichols
- Georgia Morales
- Stephanie Scott
- Kenneth Takaki
- Laurie Redmond
- Matt Schaer
- Kevin McArthur
- Christian Hobbs
- Sara Genzel
- Shawn Gandara
- Laura Derr
- Ruth Jordan
- Matt Monaco
- Kristin Bradley

REPRESENTING

- Orange County Fire Authority
- CHOC Children’s Hospital
- Mission Hospital
- Orange County Fire Authority
- La Palma Intercommunity Hospital
- Mission Hospital
- St. Jude Medical Center
- Garden Grove Hospital
- City of Placentia
- Placentia Linda Hospital
- St. Jude Medical Center
- HOAG
- Emergency Ambulance
- CHOC Children’s Hospital
- Fullerton Fire Department
- Placentia Linda Hospital
- Kaiser
- St. Joseph’s Hospital
- Los Alamitos Medical Center
- La Palma Intercommunity Hospital
- Orange County Fire Authority
- Orange County Sheriff Department
- St. Joseph’s Hospital
- Orange County Global Medical Center
- HOAG
- St. Joseph’s Hospital
- Fountain Valley Hospital
- HOAG
- Orange County Global Medical Center

OTHERS PRESENT

- Whitney Patnode
- Thomas Ward
- Gina Aquino, RN
- Rotch de los Santos
- Jill Patt, RN
- Sean Cox
- Tony Garcia
- John Maier
- Wendy Weirbach
- Nicole Miller
- Rhonda Saucedo
- Kristin Thopson
- Jessica Levin, RN
- Jamie Abbott
- Janell Harriman
- Seila Buth
- Veronica Schilling
- Mizuho Morrison, MD
- Gina Aquino
- Kelly Petke
- Monica Layhee
- Queyen Nguyen

REPRESENTING

- CHOC Children’s Hospital
- Orange County Fire Authority
- La Palma Intercommunity Hospital
- La Palma Intercommunity Hospital
- Huntington Beach Hospital
- Emergency Ambulance
- Saddleback Memorial
- Fountain Valley Hospital
- Orange County Fire Authority
- Mission Hospital
- Placentia Linda Hospital
- Newport Beach Fire Department
- HOAG
- Orange County Fire Authority
- Orange County Sheriff Department
- Saddleback Medical Center
- St. Jude Medical Center
- Kaiser
- La Palma Intercommunity Hospital
- Mission Hospital
- Orange County Global
- Kaiser Irvine

I. CALL TO ORDER

- The meeting was called to order by *Peter Anderson, MD* at 9:12 a.m.

II. INTRODUCTIONS/ANNOUNCEMENTS

- None

III. **APPROVAL OF MINUTES**

- Minutes from the November 14, 2023, meeting was approved as submitted.

IV. **OCEMS REPORT**

- OCEMS Report by *Carl Schultz, MD*

Dr. Schultz sent out two memos in regard to the language in policy 310.96. The first issue has to do with taking a patient out of the emergency department once they have been brought in, put back into an ambulance and sent to another hospital. That is not okay. You cannot take a patient out of the emergency department or out of the waiting room, any other patient care facility that is established by the hospital, including a tent, once they have been brought in. They are now marginally under the supervision of the hospital, and you cannot take them out and put them back into an ambulance. You can put them in a waiting room or on a cot, but those are your only options. The second point, the hospitals have seen one of the requirements that said if you remain in the ambulance, you may leave and go to another facility. If the patient is on the ramp for an hour, you can put them back in the ambulance and take them somewhere else.

ReddiNet cannot be used as a way to turn down patients. If you are up, you must take that patient. You can go down after you accept that patient.

- Specialty Centers (CCERC, SNRC, CVRC, Trauma)

No updates.

- Ambulance Patient Off-Load Time (APOT) and Diversion Report by *Laurent Repass*

APOT and diversion were fairly normal for October and November. APOT and diversion numbers were higher for December with the seasonal flu, COVID and RSV going around. APOT numbers for December were 38 minutes and 11 seconds at the 90th percentile. We set a new record for 911 transports at 17,195 to hospitals throughout the county. Regarding diversion, for the past two months we were right at the 6% mark, for December we were at 13.5%.

- Bi-Directional Data Exchange Project by *Laurent Repass*

We have eleven hospitals that have completed the project and are on the Bi-Directional Data Exchange. By the end of February, we should have an additional 6 hospitals. We are hoping to get the remaining hospitals done by the end of the fiscal year. The project due date is June 30th.

- NEMSIS 3.5 by *Laurent Repass*

100% complete. Can be taken off of the agenda.

V. **UNFINISHED BUSINESS**

- None

VI. **NEW BUSINESS**

- Mission Hospital Request for Approval of a 3 Year Designation by *Genise Silva, RN*

In November, the team went out to Mission hospital to do five of their redesignations – their Emergency Receiving Center, their Children’s Comprehensive Emergency Receiving Center, their Cardiovascular Receiving Center, their Stroke Neuro Receiving Center, as well as their

Base Hospital designation. It was very thorough, and we didn't find any deficiencies. We are asking for a three-year unconditional designation. We feel that there is always room for improvement, so we have listed some recommendations.

1. Continue to monitor diversion and APOT
2. Continue to provide great pediatric education

Genise asked for a motion for a three-year unconditional designation for these five areas for Mission Hospital. Motion approved.

- Discussion on 911 Providers by *Carl Schultz, MD*

When transporting patients from a facility to an out-of-county facility are not processes that we can support. They take providers out of service for long periods of time and places the patients in jeopardy because 911 paramedics have limits to what they can do. Doing this is an unacceptable practice. There is a line in the sand about using 911 providers to move an inpatient to a non-Orange County facility at a great distance from the county, essentially pulling them out of service for a long period of time. Should that occur, please inform Dr. Schultz right away.

- Chempack Discussion by *Chad Cossey*

Chad led a discussion on the difference between EMS and Hospital Chempacks. If you have any questions, please contact him at ccossey@ochca.com.

VII. **NEXT MEETING**

- March 19, 2024, at 9:00 a.m. – Conference Room 433

VIII. **ADJOURNMENT**

- The meeting was adjourned at 9:47 a.m. followed by a presentation by *Chris Riccardi* regarding 15 'til 50. For more information, please contact Chris at christopher.riccardi@choc.org.