



Ambulance Patient Offload Time (APOT-1) Report
 January 2024

Hospital	2024 Totals			January 2024				
	90th Percentile APOT (Min:Sec)		Diversion Hours	90th Percentile APOT (Min:Sec)		Mean APOT (Min:Sec)	Median APOT (Min:Sec)	Diversion Hours
	Transports			Transports				
Anaheim Global Medical Center	248	31:58	31	248	31:58	15:55	11:09	31
Anaheim Regional Medical Center	730	36:08	77	730	36:08	17:06	13:56	77
Children's Hospital of Orange County	373	14:54	0	373	14:54	7:57	6:29	0
Foothill Regional Medical Center	119	45:37	95	119	45:37	19:59	13:19	95
Fountain Valley Reg Hosp and MC	819	72:15	112	819	72:15	31:14	20:23	112
Garden Grove Hosp and MC	440	52:38	110	440	52:38	24:52	17:19	110
Hoag Hospital Irvine	814	24:44	125	814	24:44	13:29	11:12	125
Hoag Memorial Hosp Presbyterian	1,708	16:02	118	1,708	16:02	9:38	8:18	118
Huntington Beach Hospital	536	38:37	106	536	38:37	18:19	11:16	106
Kaiser Permanente - Anaheim MC	549	43:46	46	549	43:46	20:27	15:13	46
Kaiser Permanente - Irvine MC	581	38:16	34	581	38:16	18:42	14:33	34
La Palma Intercommunity Hospital	295	50:22	69	295	50:22	22:11	13:28	69
Los Alamitos Medical Center	643	98:18	94	643	98:18	40:35	26:34	94
Mission Hospital - Laguna Beach	314	26:58	28	314	26:58	14:01	11:09	28
Mission Hospital Regional MC	1,587	27:09	55	1,587	27:09	14:22	12:14	55
Orange Coast Memorial MC	448	26:37	301	448	26:37	16:30	13:25	301
Orange County Global MC	728	34:14	225	728	34:14	15:50	8:56	225
Placentia Linda Hospital	568	26:39	2	568	26:39	13:08	8:30	2
Saddleback Memorial MC	836	22:54	129	836	22:54	12:40	10:50	129
South Coast Global Medical Center	351	47:08	74	351	47:08	21:25	15:08	74
St. Joseph Hospital	1,233	41:19	188	1,233	41:19	18:49	12:43	188
St. Jude Medical Center	1,272	41:38	106	1,272	41:38	19:55	14:27	106
UCI Medical Center	1,031	37:15	266	1,031	37:15	15:22	7:04	266
West Anaheim Medical Center	822	63:13	131	822	63:13	27:27	19:08	131

Median Hospital 90th Percentile APOT Time 37:46 37:46
 InterQuartile Range 26:54, 46:00 26:54, 46:00

OC EMS System Total (Aggregate)	17,045	38:00	17,045	38:00	Diversion Hours	2523
OCEMS System Mean APOT Time	17:57		17:57		Diversion Days	31 of 31
Standard Deviation	+/- 19:55		+/- 19:55		Hospitals/Day Range	5-22/day
OCEMS System Median APOT Time	11:58		11:58		Transports w/ APOT 30-60min	1754
InterQuartile Range	6:46, 20:49		6:46, 20:49		Transports w/ APOT >60min	709



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 February 2024

Hospital	2024 Totals			February 2024				
	90th Percentile APOT (Min:Sec)		Diversion Hours	Transports	90th Percentile APOT (Min:Sec)	Mean APOT (Min:Sec)	Median APOT (Min:Sec)	Diversion Hours
	Transports							
Anaheim Global Medical Center	468	33:57	44	220	34:17	14:06	9:45	13
Anaheim Regional Medical Center	1,390	33:54	85	660	29:01	14:40	12:03	8
Children's Hospital of Orange County	732	14:55	0	359	14:50	7:55	6:26	0
Foothill Regional Medical Center	215	48:08	119	96	51:38	21:33	12:27	24
Fountain Valley Reg Hosp and MC	1,563	57:24	121	744	34:14	17:03	12:56	10
Garden Grove Hosp and MC	874	47:25	140	434	39:27	19:04	14:36	30
Hoag Hospital Irvine	1,579	22:52	172	765	20:47	12:08	10:40	47
Hoag Memorial Hosp Presbyterian	3,234	15:26	151	1,526	14:42	9:14	8:40	34
Huntington Beach Hospital	935	35:10	178	399	28:46	16:18	11:09	72
Kaiser Permanente - Anaheim MC	1,006	39:06	80	457	35:14	17:58	13:57	34
Kaiser Permanente - Irvine MC	1,010	34:58	40	429	29:49	15:39	12:25	6
La Palma Intercommunity Hospital	546	42:49	88	251	36:35	18:46	12:50	19
Los Alamitos Medical Center	1,253	85:32	135	610	72:55	32:40	22:16	41
Mission Hospital - Laguna Beach	588	26:52	36	274	26:43	14:26	11:02	8
Mission Hospital Regional MC	3,097	25:53	81	1,510	24:46	13:23	11:05	26
Orange Coast Memorial MC	934	25:05	395	486	23:58	14:39	12:03	94
Orange County Global MC	1,377	33:42	376	649	32:57	14:35	8:26	150
Placentia Linda Hospital	1,014	24:13	2	446	18:47	10:42	7:41	0
Saddleback Memorial MC	1,575	23:53	199	739	25:05	13:44	11:36	69
South Coast Global Medical Center	622	43:46	118	271	31:38	18:28	15:00	44
St. Joseph Hospital	2,378	38:40	280	1,145	36:59	16:40	11:32	91
St. Jude Medical Center	2,410	39:34	185	1,138	38:05	18:35	13:42	79
UCI Medical Center	1,974	36:11	470	943	34:54	13:58	6:35	204
West Anaheim Medical Center	1,550	54:00	151	728	42:48	20:55	15:51	20

Median Hospital 90th Percentile APOT Time 35:04 32:17
 InterQuartile Range 25:41, 43:03 25:00, 36:41

OC EMS System Total (Aggregate)	32,324	34:37
OCEMS System Mean APOT Time		16:45
Standard Deviation	+/- 18:04	
OCEMS System Median APOT Time		11:29
InterQuartile Range	6:41, 19:40	

15,279	31:22
	15:23
	+/- 15:39
	11:01
	6:33, 18:23

Diversion Hours 1123
 Diversion Days 29 of 29
 Hospitals/Day Range 5-14/day
 Transports w/ APOT 30-60min 1279
 Transports w/ APOT >60min 340

County of Orange
Health Care Agency
Emergency Medical Services



Emergency Receiving Center Diversion Report
January 2024

Hospital	2024 Totals							January 2024						
	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)
North Region	3,367	37:18	261 (7.0%)	186 (5.0%)	184 (12.3%)	106 (14.3%)	NA	#VALUE!	37:18	261 (7.0%)	186 (5.0%)	184 (12.3%)	106 (14.3%)	NA
Anaheim Global Medical Center	248	31:58	31 (4.1%)	184 (24.8%)	NA	NA	NA	#VALUE!	31:58	31 (4.1%)	184 (24.8%)	NA	NA	NA
Anaheim Regional Medical Center	730	36:08	77 (10.3%)	2 (0.3%)	77 (10.4%)	NA	NA	#VALUE!	36:08	77 (10.3%)	2 (0.3%)	77 (10.4%)	NA	NA
Kaiser Permanente - Anaheim MC	549	43:46	46 (6.2%)	0 (0.0%)	NA	NA	NA	#VALUE!	43:46	46 (6.2%)	0 (0.0%)	NA	NA	NA
Placentia Linda Hospital	568	26:39	2 (0.3%)	0 (0.0%)	NA	NA	NA	#VALUE!	26:39	2 (0.3%)	0 (0.0%)	NA	NA	NA
St. Jude Medical Center	1,272	41:38	106 (14.2%)	0 (0.0%)	106 (14.3%)	106 (14.3%)	NA	#VALUE!	41:38	106 (14.2%)	0 (0.0%)	106 (14.3%)	106 (14.3%)	NA
South Region	4,132	27:09	372 (10.0%)	0 (0.0%)	318 (14.3%)	199 (13.4%)	0 (0.0%)	#VALUE!	27:09	372 (10.0%)	0 (0.0%)	318 (14.3%)	199 (13.4%)	0 (0.0%)
Hoag Hospital Irvine	814	24:44	125 (16.8%)	0 (0.0%)	126 (16.9%)	NA	NA	#VALUE!	24:44	125 (16.8%)	0 (0.0%)	126 (16.9%)	NA	NA
Kaiser Permanente - Irvine MC	581	38:16	34 (4.6%)	0 (0.0%)	NA	NA	NA	#VALUE!	38:16	34 (4.6%)	0 (0.0%)	NA	NA	NA
Mission Hospital - Laguna Beach	314	26:58	28 (3.8%)	0 (0.0%)	NA	NA	NA	#VALUE!	26:58	28 (3.8%)	0 (0.0%)	NA	NA	NA
Mission Hospital Regional MC	1,587	27:09	55 (7.4%)	0 (0.0%)	63 (8.4%)	55 (7.4%)	0 (0.0%)	#VALUE!	27:09	55 (7.4%)	0 (0.0%)	63 (8.4%)	55 (7.4%)	0 (0.0%)
Saddleback Memorial MC	836	22:54	129 (17.4%)	0 (0.0%)	130 (17.5%)	144 (19.3%)	NA	#VALUE!	22:54	129 (17.4%)	0 (0.0%)	130 (17.5%)	144 (19.3%)	NA
West Region	1,760	68:39	294 (13.2%)	0 (0.0%)	235 (15.8%)	98 (13.2%)	NA	#VALUE!	68:39	294 (13.2%)	0 (0.0%)	235 (15.8%)	98 (13.2%)	NA
La Palma Intercommunity Hospital	295	50:22	69 (9.3%)	0 (0.0%)	NA	NA	NA	#VALUE!	50:22	69 (9.3%)	0 (0.0%)	NA	NA	NA
Los Alamitos Medical Center	643	98:18	94 (12.6%)	0 (0.0%)	94 (12.7%)	98 (13.2%)	NA	#VALUE!	98:18	94 (12.6%)	0 (0.0%)	94 (12.7%)	98 (13.2%)	NA
West Anaheim Medical Center	822	63:13	131 (17.6%)	0 (0.0%)	140 (18.8%)	NA	NA	#VALUE!	63:13	131 (17.6%)	0 (0.0%)	140 (18.8%)	NA	NA
Central Region	4,624	45:13	902 (17.3%)	3 (0.4%)	863 (29.0%)	855 (28.7%)	28 (1.2%)	#VALUE!	45:13	902 (20.2%)	3 (0.1%)	863 (29.0%)	855 (28.7%)	28 (1.2%)
Children's Hospital of OC	373	14:54	0 (0.0%)	0 (0.0%)	NA	NA	0 (0.0%)	#VALUE!	14:54	0 (0.0%)	0 (0.0%)	NA	NA	0 (0.0%)
Fountain Valley Reg Hosp and MC	819	72:15	112 (15.0%)	0 (0.0%)	170 (22.8%)	171 (23.0%)	NA	#VALUE!	72:15	112 (15.0%)	0 (0.0%)	170 (22.8%)	171 (23.0%)	NA
Garden Grove Hosp and MC	440	52:38	110 (14.8%)	3 (0.4%)	NA	NA	NA	#VALUE!	52:38	110 (14.8%)	3 (0.4%)	NA	NA	NA
Orange County Global MC	728	34:14	225 (30.3%)	0 (0.0%)	234 (31.5%)	226 (30.4%)	20 (2.6%)	#VALUE!	34:14	225 (30.3%)	0 (0.0%)	234 (31.5%)	226 (30.4%)	20 (2.6%)
St. Joseph Hospital	1,233	41:19	188 (25.3%)	0 (0.0%)	191 (25.6%)	189 (25.5%)	NA	#VALUE!	41:19	188 (25.3%)	0 (0.0%)	191 (25.6%)	189 (25.5%)	NA
UCI Medical Center	1,031	37:15	266 (35.8%)	0 (0.0%)	268 (36.0%)	268 (36.0%)	8 (1.1%)	#VALUE!	37:15	266 (35.8%)	0 (0.0%)	268 (36.0%)	268 (36.0%)	8 (1.1%)
Coastal Region	3,162	25:12	695 (18.7%)	22 (2.9%)	428 (28.8%)	119 (16.0%)	NA	#VALUE!	25:12	695 (18.7%)	22 (0.6%)	428 (28.8%)	119 (16.0%)	NA
Foothill Regional Medical Center	119	45:37	95 (12.8%)	5 (0.7%)	NA	NA	NA	#VALUE!	45:37	95 (12.8%)	5 (0.7%)	NA	NA	NA
Hoag Memorial Hosp Presbyterian	1,708	16:02	118 (15.8%)	0 (0.0%)	119 (15.9%)	119 (16.0%)	NA	#VALUE!	16:02	118 (15.8%)	0 (0.0%)	119 (15.9%)	119 (16.0%)	NA
Huntington Beach Hospital	536	38:37	106 (14.2%)	3 (0.4%)	NA	NA	NA	#VALUE!	38:37	106 (14.2%)	3 (0.4%)	NA	NA	NA
Orange Coast Memorial MC	448	26:37	301 (40.5%)	0 (0.0%)	310 (41.6%)	NA	NA	#VALUE!	26:37	301 (40.5%)	0 (0.0%)	310 (41.6%)	NA	NA
South Coast Global MC	351	47:08	74 (10.0%)	13 (1.7%)	NA	NA	NA	#VALUE!	47:08	74 (10.0%)	13 (1.7%)	NA	NA	NA
Orange County EMS System	17,045	38:00	2523 (13.6%)	211 (1.1%)	2028 (19.5%)	1377 (20.6%)	28 (0.9%)	#VALUE!	38:00	2523 (14.1%)	211 (1.2%)	2028 (19.5%)	1377 (20.6%)	28 (0.9%)

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	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)
North Region	6,288	34:59	396 (5.5%)	212 (2.9%)	273 (9.5%)	186 (12.9%)	NA	2,921	32:37	135 (3.9%)	25 (0.7%)	89 (6.4%)	80 (11.4%)	NA
Anaheim Global Medical Center	468	33:57	44 (3.0%)	200 (13.9%)	NA	NA	NA	220	34:17	13 (1.9%)	16 (2.3%)	NA	NA	NA
Anaheim Regional Medical Center	1,390	33:54	85 (5.9%)	12 (0.8%)	86 (6.0%)	NA	NA	660	29:01	8 (1.2%)	10 (1.4%)	8 (1.2%)	NA	NA
Kaiser Permanente - Anaheim MC	1,006	39:06	80 (5.5%)	0 (0.0%)	NA	NA	NA	457	35:14	34 (4.9%)	0 (0.0%)	NA	NA	NA
Placentia Linda Hospital	1,014	24:13	2 (0.1%)	0 (0.0%)	NA	NA	NA	446	18:47	0 (0.0%)	0 (0.0%)	NA	NA	NA
St. Jude Medical Center	2,410	39:34	185 (12.8%)	0 (0.0%)	187 (13.0%)	186 (12.9%)	NA	1,138	38:05	79 (11.4%)	0 (0.0%)	81 (11.6%)	80 (11.4%)	NA
South Region	7,849	26:05	528 (7.3%)	0 (0.0%)	461 (10.7%)	315 (11.0%)	0 (0.0%)	3,717	24:43	156 (4.5%)	0 (0.0%)	143 (6.8%)	116 (8.4%)	0 (0.0%)
Hoag Hospital Irvine	1,579	22:52	172 (11.9%)	0 (0.0%)	173 (12.0%)	NA	NA	765	20:47	47 (6.7%)	0 (0.0%)	47 (6.7%)	NA	NA
Kaiser Permanente - Irvine MC	1,010	34:58	40 (2.8%)	0 (0.0%)	NA	NA	NA	429	29:49	6 (0.9%)	0 (0.0%)	NA	NA	NA
Mission Hospital - Laguna Beach	588	26:52	36 (2.5%)	0 (0.0%)	NA	NA	NA	274	26:43	8 (1.1%)	0 (0.0%)	NA	NA	NA
Mission Hospital Regional MC	3,097	25:53	81 (5.6%)	0 (0.0%)	89 (6.2%)	82 (5.7%)	0 (0.0%)	1,510	24:46	26 (3.8%)	0 (0.0%)	26 (3.8%)	26 (3.8%)	0 (0.0%)
Saddleback Memorial MC	1,575	23:53	199 (13.8%)	0 (0.0%)	200 (13.9%)	234 (16.2%)	NA	739	25:05	69 (10.0%)	0 (0.0%)	70 (10.0%)	90 (13.0%)	NA
West Region	3,349	61:02	374 (8.7%)	0 (0.0%)	296 (10.3%)	140 (9.7%)	NA	1,589	51:29	81 (3.9%)	0 (0.0%)	61 (4.4%)	42 (6.0%)	NA
La Palma Intercommunity Hospital	546	42:49	88 (6.1%)	0 (0.0%)	NA	NA	NA	251	36:35	19 (2.8%)	0 (0.0%)	NA	NA	NA
Los Alamitos Medical Center	1,253	85:32	135 (9.4%)	0 (0.0%)	136 (9.4%)	140 (9.7%)	NA	610	72:55	41 (6.0%)	0 (0.0%)	42 (6.0%)	42 (6.0%)	NA
West Anaheim Medical Center	1,550	54:00	151 (10.5%)	0 (0.0%)	160 (11.1%)	NA	NA	728	42:48	20 (2.8%)	0 (0.0%)	20 (2.8%)	NA	NA
Central Region	8,898	39:33	1387 (13.8%)	5 (0.4%)	1335 (23.2%)	1322 (23.0%)	49 (1.1%)	4,274	33:52	485 (11.6%)	2 (0.1%)	473 (17.0%)	467 (16.8%)	21 (1.0%)
Children's Hospital of OC	732	14:55	0 (0.0%)	0 (0.0%)	NA	NA	0 (0.0%)	359	14:50	0 (0.0%)	0 (0.0%)	NA	NA	0 (0.0%)
Fountain Valley Reg Hosp and MC	1,563	57:24	121 (8.4%)	0 (0.0%)	189 (13.1%)	190 (13.2%)	NA	744	34:14	10 (1.4%)	0 (0.0%)	19 (2.7%)	19 (2.7%)	NA
Garden Grove Hosp and MC	874	47:25	140 (9.7%)	5 (0.4%)	NA	NA	NA	434	39:27	30 (4.3%)	2 (0.3%)	NA	NA	NA
Orange County Global MC	1,377	33:42	376 (26.1%)	0 (0.0%)	391 (27.1%)	378 (26.2%)	40 (2.8%)	649	32:57	150 (21.6%)	0 (0.0%)	156 (22.5%)	151 (21.7%)	21 (3.0%)
St. Joseph Hospital	2,378	38:40	280 (19.4%)	0 (0.0%)	283 (19.6%)	281 (19.5%)	NA	1,145	36:59	91 (13.1%)	0 (0.0%)	92 (13.2%)	92 (13.2%)	NA
UCI Medical Center	1,974	36:11	470 (32.7%)	0 (0.0%)	473 (32.8%)	473 (32.8%)	9 (0.6%)	943	34:54	204 (29.3%)	0 (0.0%)	205 (29.5%)	205 (29.5%)	1 (0.1%)
Coastal Region	5,940	23:06	962 (13.4%)	25 (1.8%)	557 (19.3%)	153 (10.6%)	NA	2,778	21:06	267 (7.7%)	4 (0.1%)	128 (9.2%)	34 (4.8%)	NA
Foothill Regional Medical Center	215	48:08	119 (8.3%)	5 (0.4%)	NA	NA	NA	96	51:38	24 (3.4%)	0 (0.0%)	NA	NA	NA
Hoag Memorial Hosp Presbyterian	3,234	15:26	151 (10.5%)	0 (0.0%)	152 (10.6%)	153 (10.6%)	NA	1,526	14:42	34 (4.8%)	0 (0.0%)	34 (4.8%)	34 (4.8%)	NA
Huntington Beach Hospital	935	35:10	178 (12.3%)	3 (0.2%)	NA	NA	NA	399	28:46	72 (10.3%)	0 (0.0%)	NA	NA	NA
Orange Coast Memorial MC	934	25:05	395 (27.5%)	0 (0.0%)	404 (28.1%)	NA	NA	486	23:58	94 (13.5%)	0 (0.0%)	94 (13.6%)	NA	NA
South Coast Global MC	622	43:46	118 (8.2%)	17 (1.2%)	NA	NA	NA	271	31:38	44 (6.3%)	4 (0.5%)	NA	NA	NA
Orange County EMS System	32,324	34:37	3646 (10.1%)	243 (0.7%)	2922 (14.5%)	2116 (16.3%)	49 (0.9%)	15,279	31:22	1123 (6.7%)	32 (0.2%)	894 (9.2%)	739 (11.8%)	21 (0.8%)