



FACILITIES ADVISORY COMMITTEE
ORANGE COUNTY EMS FACILITY DESIGNATIONS
March 19, 2024

The following hospitals have applied to Orange County Emergency Medical Services (OCEMS) for Emergency Receiving Center (ERC) and/or Specialty status (Cardiovascular Receiving Center/CVRC, Stroke Neurology Receiving Center/SNRC, and Comprehensive Children’s Emergency Receiving Center/CCERC) designation or re-designation. This report summarizes the OCEMS review of their applications noting deficiencies, conditions and recommendations. Today, it is presented to the Facilities Advisory Committee for committee endorsement.

General Findings: The following facilities currently meet the designation requirements for Emergency Receiving Center and Specialty Center designation, when applicable. Endorsement considerations of designation are for one to three-year terms or otherwise specified as recommended by committee.

FACILITIES – CONTINUING DESIGNATIONS

Orange Coast Memorial Medical Center

Emergency Receiving Center (ERC)

ERC DQ Completed: 12/04/2023
Site Survey Conducted: 01/11/2024
Program Review Dates: 01/2021-01/2024

Criteria Deficiencies:

	Condition	Description	Corrective Action	Due Date
1	Stroke Spoke-Hub Utilization	Not sending stroke patients to Hub SNRC (Fountain Valley Regional Hospital)	Provide evidence of securing a streamlined transfer agreement with Fountain Valley Regional Hospital (FVRH). Provide higher level of care (HLOC) transfer algorithm for sending stroke patients to FVRH.	60 Days

The following are recommendations for improvement. Action is expected but not contingent on redesignation.

	Recommendation	Description	Action
1	Reduction of Diversion	Continued High Diversion	Continue to utilize and augment current throughput strategies, including: <ul style="list-style-type: none"> Throughput Committee Patient Flow Coordinator Discharge Lounge CDPH Flex requests for additional patient care areas Invested in monitors for areas that were previously not tele capable Physician initiative for early discharge orders, plus expectation for discharge process to be completed within 2 hours of the order Physician/RN rounding focused on discharge timing Daily Safety Huddle discussing ED Holds
2	Disaster Preparedness	Incomplete Surge Plan/Policy	Submit completed Surge Policy no later than next re-designation date.
3	Disaster Drills	Perform large scale drills	Collaborate with community stakeholders (e.g., local PD, schools, health facilities, etc.) on disaster drills. Consider drilling to large scale catastrophic events to better improve staff preparedness.
4	EMS Communication	Continue to Utilize Base Hospital Coordinator	Continue to utilize assigned Base Hospital Coordinator to communicate opportunities for learning and improvement to OCEMS.

Endorsement Consideration: Three (3) years (01/2024-01/2027) – conditional



EMERGENCY MEDICAL SERVICES
Santa Ana, CA 92701



Cardiovascular Receiving Center (CVRC)

ERC DQ Completed: 12/04/2023
Site Survey Conducted: 01/11/2024
Program Review Dates: 01/2021-01/2024

Criteria Deficiencies:

	Condition	Description	Corrective Action	Due Date
1	Outreach/Education	No outreach/education provided to local non-CVRC	Submit plan for outreach/education to local non-CVRC through the next Re-Designation date.	90 Days

The following are recommendations for improvement. Action is expected but not contingent on redesignation.

	Recommendation	Description	Action
1	Community Outreach/Education	Continue Community Outreach/Education	Strong community outreach/education noted. Continue to provide this valuable service, including the facility's annual Sweetheart Screening Day.
2	EMS Communication	Utilize Base Hospital Coordinator	Utilize assigned Base Hospital Coordinator to communicate opportunities for learning and improvement to OCEMS.

Endorsement Consideration: Three (3) years (01/2024-01/2027) – conditional