



**FACILITIES ADVISORY COMMITTEE**  
**ORANGE COUNTY EMS FACILITY DESIGNATIONS**  
May 14, 2024

The following hospitals have applied to Orange County Emergency Medical Services (OCEMS) for Emergency Receiving Center (ERC) and/or Specialty status (Cardiovascular Receiving Center/CVRC, Stroke Neurology Receiving Center/SNRC, and Comprehensive Children’s Emergency Receiving Center/CCERC) designation or re-designation. This report summarizes the OCEMS review of their applications noting deficiencies, conditions and recommendations. Today, it is presented to the Facilities Advisory Committee for committee endorsement.

*General Findings:* The following facilities currently meet the designation requirements for Emergency Receiving Center and Specialty Center designation, when applicable. Endorsement considerations of designation are for one to three-year terms or otherwise specified as recommended by committee.

**FACILITIES – CONTINUING DESIGNATIONS**

**St. Joseph Hospital**

**Emergency Receiving Center (ERC)**

ERC DQ Completed: 02/16/2024  
Site Survey Conducted: 03/21/2024  
Program Review Dates: 03/2021-03/2024

**Criteria Deficiencies:**

	<b>CONDITION</b>	<b>DESCRIPTION</b>	<b>CORRECTIVE ACTION</b>	<b>DUE DATE</b>
1	ReddiNet Response Rate for MCIs	St. Joseph Hospital had an average response rate for MCIs in 2023 of 77%	Hospital will submit a corrective action plan to reach compliance of >90% on all ReddiNet MCIs.	60 Days
2	Compliance with OCEMS policy #300.00: On-Call Physician Specialists	St. Joseph lacked a pediatrician on their daily call roster who is on-call at all times and available to come into the hospital.	Hospital will acquire and maintain a 24/7 on-call pediatrician on their daily call roster.	60 Days
3	Compliance with OCEMS policy #300.50: Hospital Discharge Data submission	0% compliance entering hospital discharge data and continue implementing the Bi-Directional project	Hospital will submit a corrective action plan addressing hospital discharge data submission. Hospital will continue all efforts toward the Bi-Directional Data Exchange Project.	60 Days



EMERGENCY MEDICAL SERVICES  
Santa Ana, CA 92701



The following are recommendations for improvement. Action is expected but not contingent on redesignation.

RECOMMENDATIONS	
1	Continue efforts to balance APOT and diversion to remain compliant with OCEMS policies.
2	Utilize assigned Base Hospital Coordinator for educational support.
3	Maintain trauma assessment and recognition education to staff.
4	Continue efforts to improve Pediatric Readiness, including updating disaster plan to include pediatric-specific plans.

**Endorsement Consideration:** Three (3) years (03/2024-03/2027) – conditional

**Stroke-Neurology Receiving Center (SNRC)**

SNRC DQ Completed: 02/16/2024  
Site Survey Conducted: 03/21/2024  
Program Review Dates: 03/2021-03/2024

**Criteria Deficiencies:**

	CONDITION	DESCRIPTION	CORRECTIVE ACTION	DUE DATE
1	No deficiencies identified			

The following are recommendations for improvement. Action is expected but not contingent on redesignation.

RECOMMENDATIONS	
1	Create a process to record all patients arriving to the ED meeting SNRC criteria via walk-in and EMS. Current Stroke Patient Registry data is inconsistent and does not capture all patients.

**Endorsement Consideration:** Three (3) years (03/2024-03/2027) – unconditional

**Cardiovascular Receiving Center (CVRC)**

CVRC DQ Completed: 02/16/2024  
Site Survey Conducted: 03/21/2024  
Program Review Dates: 03/2021-03/2024

**Criteria Deficiencies:**

	CONDITION	DESCRIPTION	CORRECTIVE ACTION	DUE DATE
1	No deficiencies identified			



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The following are recommendations for improvement. Action is expected but not contingent on redesignation.

<b>RECOMMENDATIONS</b>	
1	Create a process to record all patients arriving to the ED meeting CVRC criteria for STEMI. Current STEMI Report data is inconsistent and does not capture all patients.

**Endorsement Consideration:**      Three (3) years (03/2024-03/2027) – unconditional