



FACILITIES ADVISORY COMMITTEE ORANGE COUNTY EMS FACILITY DESIGNATIONS

May 14, 2024

The following hospitals have applied to Orange County Emergency Medical Services (OCEMS) for Emergency Receiving Center (ERC) and/or Specialty status (Cardiovascular Receiving Center/CVRC, Stroke Neurology Receiving Center/SNRC, and Comprehensive Children’s Emergency Receiving Center/CCERC) designation or re-designation. This report summarizes the OCEMS review of their applications noting deficiencies, conditions and recommendations. Today, it is presented to the Facilities Advisory Committee for committee endorsement.

General Findings: The following facilities currently meet the designation requirements for Emergency Receiving Center and Specialty Center designation, when applicable. Endorsement considerations of designation are for one to three-year terms or otherwise specified as recommended by committee.

FACILITIES – CONTINUING DESIGNATIONS

Hoag Hospital Newport Beach

Emergency Receiving Center (ERC)

ERC DQ Completed: 03/01/2024
Site Survey Conducted: 04/09/2024
Program Review Dates: 04/2021-4/2024

Criteria Deficiencies:

	CONDITION	DESCRIPTION	CORRECTIVE ACTION	DUE DATE
1	No deficiencies identified			

The following are recommendations for improvement. Action is expected but not contingent on redesignation.

RECOMMENDATIONS	
1	Update surge policy to expand Pediatric section, to include guidelines specific to Pediatric population.
2	Continue efforts to implement having an RN as first contact for patients.
3	Maintain current strong Hospital-wide Throughput efforts, including: <ul style="list-style-type: none"> Throughput Committee Education and collaboration of all hospital departments and staff on APOT and Diversion Bed Board Huddles with Charge Nurses and Department Directors Inpatient RNs caring for boarders in ED Lobby Discharge initiative

Endorsement Consideration: Three (3) years (04/2024-04/2027) – unconditional

Stroke-Neurology Receiving Center (SNRC)

SNRC DQ Completed: 03/01/2024
Site Survey Conducted: 04/09/2024
Program Review Dates: 04/2021-04/2024



Criteria Deficiencies:

	CONDITION	DESCRIPTION	CORRECTIVE ACTION	DUE DATE
1	No deficiencies identified			

The following are recommendations for improvement. Action is expected but not contingent on redesignation.

RECOMMENDATIONS	
1	Create a process to record all patients arriving to the ED meeting SNRC criteria via walk-in and EMS. Current Stroke Patient Registry data is inconsistent and does not capture all patients.

Endorsement Consideration: Three (3) years (04/2024-04/2027) – unconditional

Cardiovascular Receiving Center (CVRC)

CVRC DQ Completed: 03/01/2024
 Site Survey Conducted: 04/09/2024
 Program Review Dates: 04/2021-04/2024

Criteria Deficiencies:

	CONDITION	DESCRIPTION	CORRECTIVE ACTION	DUE DATE
1	No deficiencies identified			

The following are recommendations for improvement. Action is expected but not contingent on redesignation.

RECOMMENDATIONS	
1	Create a process to record all patients arriving to the ED meeting CVRC criteria for STEMI. Current STEMI Report data is inconsistent and does not capture all patients.
2	Track and report Field EKG issues to OCEMS in a timely fashion.
3	Promote Aorta Program (specifically Aortic Emergencies), especially to non-specialty centers.
4	Improve outreach and education to local fire agencies.
5	Strengthen post-discharge patient engagement to help improve patient outcomes and prevent readmission.

Endorsement Consideration: Three (3) years (04/2024-04/2027) – unconditional



EMERGENCY MEDICAL SERVICES
Santa Ana, CA 92701



Base Hospital (BH)

BH DQ Completed: 03/01/2024
Site Survey Conducted: 04/09/2024
Program Review Dates: 04/2021-04/2024

Criteria Deficiencies:

	CONDITION	DESCRIPTION	CORRECTIVE ACTION	DUE DATE
1	No deficiencies identified			

The following are recommendations for improvement. Action is expected but not contingent on redesignation.

	RECOMMENDATIONS
1	Continue outreach efforts to assigned ERC and agencies.

Endorsement Consideration: Three (3) years (04/2024-04/2027) – unconditional