



## FACILITIES ADVISORY COMMITTEE ORANGE COUNTY EMS FACILITY DESIGNATIONS November 12, 2024

The following hospitals have applied to Orange County Emergency Medical Services (OCEMS) for Emergency Receiving Center (ERC) and/or Specialty status (Cardiovascular Receiving Center/CVRC, Stroke Neurology Receiving Center/SNRC, and Comprehensive Children’s Emergency Receiving Center/CCERC) designation or re-designation. This report summarizes the OCEMS review of their applications noting deficiencies, conditions and recommendations. Today, it is presented to the Facilities Advisory Committee for committee endorsement.

*General Findings:* The following facilities currently meet the designation requirements for Emergency Receiving Center and Specialty Center designation, when applicable. Endorsement considerations of designation are for one to three-year terms or otherwise specified as recommended by committee.

### FACILITIES – CONTINUING DESIGNATIONS

#### Orange County Global Medical Center

##### Emergency Receiving Center (ERC)

ERC DQ Completed: 09/03/2024  
Site Survey Conducted: 10/10/2024  
Program Review Dates: 10/2021-10/2024

##### Criteria Deficiencies:

No deficiencies identified.

The following are recommendations for improvement. Action is expected; however, current redesignation is not contingent on these actions.

RECOMMENDATIONS	
1	Continue efforts to balance APOT and Diversion by tracking APOT by the 90 <sup>th</sup> percentile and instituting a more comprehensive throughput committee to include multi-disciplinary units and bedside staff representatives throughout the facility.
2	Continue to improve transfer process of emergent higher level of care patients within the county.
3	Consider implementing having an RN as first contact for all ED patients.
4	Create disaster plans specific to topics, such as burn, cybersecurity, etc., and increase the pediatric component in all disaster policies.

**Endorsement Consideration:** Three (3) years (10/2024-10/2027) – unconditional

##### Base Hospital (BH)

BH DQ Completed: 09/03/2024  
Site Survey Conducted: 10/10/2024  
Program Review Dates: 10/2021-10/2024

##### Criteria Deficiencies:

No deficiencies identified.



The following are recommendations for improvement. Action is expected; however, current redesignation is not contingent on these actions.

RECOMMENDATIONS	
1	Institute a process to track and trend incident reviews.
2	Continue outreach and education to EMS and assigned ERCs with collaboration from the CVRC Coordinator, SNRC Coordinator, and PECC.

**Endorsement Consideration:** Three (3) years (10/2024-10/2027) – unconditional

**Cardiovascular Receiving Center (CVRC)**

BH DQ Completed: 09/03/2024  
Site Survey Conducted: 10/10/2024  
Program Review Dates: 10/2021-10/2024

**Criteria Deficiencies:**

No deficiencies identified.

The following are recommendations for improvement. Action is expected; however, current redesignation is not contingent on these actions.

RECOMMENDATIONS	
1	Increase non-CVRC hospital and EMS outreach and education with collaboration of your base hospital coordinator.

**Endorsement Consideration:** Three (3) years (10/2024-10/2027) – unconditional

**Stroke-Neurology Receiving Center (SNRC)**

BH DQ Completed: 09/03/2024  
Site Survey Conducted: 10/10/2024  
Program Review Dates: 10/2021-10/2024

**Criteria Deficiencies:**

No deficiencies identified.

The following are recommendations for improvement. Action is expected; however, current redesignation is not contingent on these actions.

RECOMMENDATIONS	
1	Provide outcome data to sending facility for stroke patients transferred in for higher level of care.
2	Strengthen post-discharge patient engagement and support to help improve patient outcomes and prevent readmission.
3	Increase spoke hospital and EMS outreach and education with collaboration of your base hospital coordinator.

**Endorsement Consideration:** Three (3) years (10/2024-10/2027) – unconditional