



Ambulance Patient Offload Time (APOT-1) Report
December 2024

Hospital	2024 Totals			December 2024				
	Transports	90th Percentile APOT (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT (Min:Sec)	Mean APOT (Min:Sec)	Median APOT (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	3,352	33:25	219	289	31:40	14:06	10:02	70
Anaheim Regional Medical Center	7,801	32:56	124	755	37:30	16:04	11:55	10
Children's Hospital of Orange County	4,554	13:34	0	468	13:58	7:26	5:55	0
Foothill Regional Medical Center	1,060	39:55	391	127	56:49	24:49	16:15	66
Garden Grove Hosp and MC	4,990	43:50	614	450	56:17	25:20	17:40	87
Hoag Hospital Irvine	9,380	18:44	848	811	16:09	10:00	9:05	134
Hoag Memorial Hosp Presbyterian	19,970	14:16	567	1,810	13:53	8:38	8:05	74
Huntington Beach Hospital	5,358	32:20	334	470	42:12	19:53	12:49	54
Kaiser Permanente - Anaheim MC	5,273	37:37	639	405	41:55	19:52	14:41	146
Kaiser Permanente - Irvine MC	5,700	31:09	288	537	34:53	17:47	13:50	76
La Palma Intercommunity Hospital	3,304	34:13	148	450	19:43	10:52	8:23	34
Mission Hospital - Laguna Beach	3,762	27:43	185	329	34:03	19:05	13:54	58
Mission Hospital Regional MC	19,021	24:46	468	1,709	25:22	13:30	11:49	97
Orange Coast Memorial MC	6,472	22:49	1474	583	22:32	14:10	12:28	187
Orange County Global MC	8,206	26:11	1613	650	29:15	12:33	6:45	257
Saddleback Memorial MC	10,011	21:53	880	937	24:06	14:11	12:07	111
South Coast Global Medical Center	3,220	32:37	462	267	34:05	18:40	14:25	87
St. Joseph Hospital	15,717	27:59	919	1,412	26:18	13:06	9:24	181
St. Jude Medical Center	15,838	34:05	492	1,370	40:20	19:41	14:33	128
UCI Health - Fountain Valley	9,660	32:49	457	804	31:59	16:28	12:32	141
UCI Health - Los Alamitos	6,856	57:00	1034	508	59:31	26:24	19:09	239
UCI Health - Placentia Linda	5,746	22:58	76	641	38:52	15:09	8:21	58
UCI Medical Center	11,605	34:34	2508	1,057	35:24	14:12	7:01	231
West Anaheim Medical Center	10,223	44:29	386	995	52:52	23:40	17:36	37

Median Hospital 90th Percentile APOT Time 32:29
InterQuartile Range 24:19, 34:18

34:04
25:03, 40:43

OC EMS System Total (Aggregate)	197,079	28:54
OCEMS System Mean APOT Time	14:27	
Standard Deviation	+/- 14:28	
OCEMS System Median APOT Time	10:29	
InterQuartile Range	6:04, 17:23	

17,834	31:20
15:20	
+/- 15:32	
10:51	
6:13, 18:29	

Diversion Hours 2561
Diversion Days 31 of 31
Hospitals/Day Range 4-22/day
Transports w/ APOT 30-60min 1426
Transports w/ APOT >60min 437



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Hospital	2025 Totals			January 2025				
	Transports	90th Percentile APOT (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT (Min:Sec)	Mean APOT (Min:Sec)	Median APOT (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	327	51:09	36	327	51:09	19:31	10:48	36
Anaheim Regional Medical Center	883	44:23	22	883	44:23	18:33	11:56	22
Children's Hospital of Orange County	511	14:07	0	511	14:07	7:35	6:16	0
Foothill Regional Medical Center	142	52:32	70	142	52:32	25:16	19:05	70
Garden Grove Hosp and MC	401	87:01	210	401	87:01	36:05	22:07	210
Hoag Hospital Irvine	845	17:40	187	845	17:40	10:38	9:37	187
Hoag Memorial Hosp Presbyterian	1,670	14:44	191	1,670	14:44	9:17	8:24	191
Huntington Beach Hospital	616	47:06	171	616	47:06	20:51	12:53	171
Kaiser Permanente - Anaheim MC	456	39:25	156	456	39:25	20:11	16:07	156
Kaiser Permanente - Irvine MC	567	39:00	108	567	39:00	19:43	15:11	108
La Palma Intercommunity Hospital	544	28:15	64	544	28:15	14:42	11:36	64
Mission Hospital - Laguna Beach	413	39:17	80	413	39:17	18:58	14:48	80
Mission Hospital Regional MC	1,736	27:00	185	1,736	27:00	14:06	12:31	185
Orange Coast Memorial MC	572	24:26	338	572	24:26	15:46	13:24	338
Orange County Global MC	679	27:00	316	679	27:00	13:02	7:00	316
Saddleback Memorial MC	872	25:56	255	872	25:56	14:35	12:06	255
South Coast Global Medical Center	362	37:23	64	362	37:23	19:48	16:03	64
St. Joseph Hospital	1,347	23:40	240	1,347	23:40	12:16	9:14	240
St. Jude Medical Center	1,250	39:41	198	1,250	39:41	19:15	13:59	198
UCI Health - Fountain Valley	807	47:41	297	807	47:41	21:36	14:42	297
UCI Health - Los Alamitos	461	56:18	338	461	56:18	26:08	19:11	338
UCI Health - Placentia Linda	667	47:34	96	667	47:34	18:34	10:15	96
UCI Medical Center	1,012	33:39	305	1,012	33:39	13:51	6:40	305
West Anaheim Medical Center	968	57:52	169	968	57:52	25:25	17:18	169

Median Hospital 90th Percentile APOT Time 39:08
InterQuartile Range 26:44, 47:36

39:08
26:44, 47:36

OC EMS System Total (Aggregate)	18,108	34:42
OCEMS System Mean APOT Time	16:36	
Standard Deviation	+/- 17:53	
OCEMS System Median APOT Time	11:16	
InterQuartile Range	6:25, 19:36	

18,108	34:42
16:36	
+/- 17:53	
11:16	
6:25, 19:36	

Diversion Hours 4095
Diverted Transports 1768
Hospitals/Day Range 8-23/day
Transports w/ APOT 30-60min 1660
Transports w/ APOT >60min 616

County of Orange
Health Care Agency
Emergency Medical Services



Emergency Receiving Center Diversion Report
December 2024

Hospital	2024 Totals							December 2024						
	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)
North Region	32,264	32:02	1473 (3.4%)	421 (1.0%)	626 (3.6%)	498 (5.7%)	NA	2,819	37:16	354 (9.5%)	0 (0.0%)	139 (9.4%)	129 (17.4%)	NA
Anaheim Global Medical Center	3,352	33:25	219 (2.5%)	373 (4.2%)	NA	NA	NA	289	31:40	70 (9.4%)	0 (0.0%)	NA	NA	NA
Anaheim Regional Medical Center	7,801	32:56	124 (1.4%)	45 (0.5%)	124 (1.4%)	NA	NA	755	37:30	10 (1.3%)	0 (0.0%)	10 (1.4%)	NA	NA
Kaiser Permanente - Anaheim MC	5,273	37:37	639 (7.3%)	0 (0.0%)	NA	NA	NA	405	41:55	146 (19.6%)	0 (0.0%)	NA	NA	NA
St. Jude Medical Center	15,838	34:05	492 (5.6%)	3 (0.0%)	501 (5.7%)	498 (5.7%)	NA	1,370	40:20	128 (17.2%)	0 (0.0%)	129 (17.4%)	129 (17.4%)	NA
UCI Health - Placentia Linda	5,746	22:58	76 (0.9%)	1 (0.0%)	NA	NA	NA	641	38:52	58 (7.8%)	0 (0.0%)	NA	NA	NA
South Region	47,874	23:50	2668 (6.1%)	16 (0.0%)	2246 (8.5%)	1514 (8.6%)	0 (0.0%)	4,323	24:55	476 (12.8%)	0 (0.0%)	347 (15.6%)	209 (14.1%)	0 (0.0%)
Hoag Hospital Irvine	9,380	18:44	848 (9.7%)	0 (0.0%)	860 (9.8%)	NA	NA	811	16:09	134 (18.0%)	0 (0.0%)	135 (18.1%)	NA	NA
Kaiser Permanente - Irvine MC	5,700	31:09	288 (3.3%)	0 (0.0%)	NA	NA	NA	537	34:53	76 (10.2%)	0 (0.0%)	NA	NA	NA
Mission Hospital - Laguna Beach	3,762	27:43	185 (2.1%)	16 (0.2%)	NA	NA	NA	329	34:03	58 (7.8%)	0 (0.0%)	NA	NA	NA
Mission Hospital Regional MC	19,021	24:46	468 (5.3%)	0 (0.0%)	502 (5.7%)	470 (5.4%)	0 (0.0%)	1,709	25:22	97 (13.1%)	0 (0.0%)	101 (13.6%)	98 (13.1%)	0 (0.0%)
Saddleback Memorial MC	10,011	21:53	880 (10.0%)	0 (0.0%)	884 (10.1%)	1043 (11.9%)	NA	937	24:06	111 (14.9%)	0 (0.0%)	111 (15.0%)	111 (15.0%)	NA
West Region	20,383	44:48	1569 (6.0%)	3 (0.0%)	1500 (8.5%)	1044 (11.9%)	NA	1,953	43:50	309 (13.8%)	0 (0.0%)	281 (18.9%)	240 (32.3%)	NA
La Palma Intercommunity Hospital	3,304	34:13	148 (1.7%)	2 (0.0%)	NA	NA	NA	450	19:43	34 (4.5%)	0 (0.0%)	NA	NA	NA
UCI Health - Los Alamitos	6,856	57:00	1034 (11.8%)	0 (0.0%)	1040 (11.8%)	1044 (11.9%)	NA	508	59:31	239 (32.1%)	0 (0.0%)	240 (32.3%)	240 (32.3%)	NA
West Anaheim Medical Center	10,223	44:29	386 (4.4%)	1 (0.0%)	461 (5.2%)	NA	NA	995	52:52	37 (4.9%)	0 (0.0%)	41 (5.5%)	NA	NA
Central Region	54,732	29:58	6111 (11.6%)	190 (2.2%)	5756 (16.4%)	5892 (16.8%)	457 (1.7%)	4,841	30:39	897 (20.1%)	22 (0.5%)	870 (29.2%)	844 (28.3%)	85 (3.8%)
Children's Hospital of OC	4,554	13:34	0 (0.0%)	0 (0.0%)	NA	NA	0 (0.0%)	468	13:58	0 (0.0%)	0 (0.0%)	NA	NA	0 (0.0%)
Garden Grove Hosp and MC	4,990	43:50	614 (7.0%)	28 (0.3%)	NA	NA	NA	450	56:17	87 (11.7%)	2 (0.3%)	NA	NA	NA
Orange County Global MC	8,206	26:11	1613 (18.4%)	10 (0.1%)	1672 (19.0%)	1632 (18.6%)	278 (3.2%)	650	29:15	257 (34.6%)	2 (0.2%)	259 (34.8%)	259 (34.8%)	48 (6.5%)
St. Joseph Hospital	15,717	27:59	919 (10.5%)	144 (1.6%)	928 (10.6%)	1124 (12.8%)	NA	1,412	26:18	181 (24.4%)	9 (1.3%)	182 (24.5%)	191 (25.7%)	NA
UCI Health - Fountain Valley	9,660	32:49	457 (5.2%)	0 (0.0%)	634 (7.2%)	606 (6.9%)	NA	804	31:59	141 (19.0%)	0 (0.0%)	197 (26.4%)	153 (20.6%)	NA
UCI Medical Center	11,605	34:34	2508 (28.6%)	9 (0.1%)	2522 (28.7%)	2531 (28.8%)	178 (2.0%)	1,057	35:24	231 (31.0%)	9 (1.2%)	232 (31.2%)	240 (32.3%)	37 (4.9%)
Coastal Region	36,080	20:23	3227 (7.3%)	303 (3.4%)	2108 (12.0%)	571 (6.5%)	NA	3,257	22:14	467 (12.6%)	4 (0.1%)	269 (18.1%)	75 (10.0%)	NA
Foothill Regional Medical Center	1,060	39:55	391 (4.5%)	78 (0.9%)	NA	NA	NA	127	56:49	66 (8.8%)	0 (0.0%)	NA	NA	NA
Hoag Memorial Hosp Presbyterian	19,970	14:16	567 (6.4%)	1 (0.0%)	573 (6.5%)	571 (6.5%)	NA	1,810	13:53	74 (10.0%)	0 (0.0%)	75 (10.0%)	75 (10.0%)	NA
Huntington Beach Hospital	5,358	32:20	334 (3.8%)	3 (0.0%)	NA	NA	NA	470	42:12	54 (7.2%)	0 (0.0%)	NA	NA	NA
Orange Coast Memorial MC	6,472	22:49	1474 (16.8%)	0 (0.0%)	1536 (17.5%)	NA	NA	583	22:32	187 (25.1%)	0 (0.0%)	195 (26.2%)	NA	NA
South Coast Global MC	3,220	32:37	462 (5.3%)	221 (2.5%)	NA	NA	NA	267	34:05	87 (11.7%)	4 (0.6%)	NA	NA	NA
Orange County EMS System	197,079	28:54	15125 (7.2%)	934 (0.4%)	12236 (10.0%)	9519 (12.0%)	457 (1.3%)	17,834	31:20	2561 (14.3%)	27 (0.1%)	1906 (18.3%)	1497 (22.4%)	85 (2.9%)

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Emergency Receiving Center Diversion Report
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	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)
North Region	2,916	42:04	412 (11.1%)	9 (0.3%)	221 (14.9%)	201 (27.0%)	NA	2,916	40:44	412 (11.1%)	9 (0.3%)	221 (14.9%)	201 (27.0%)	NA
Anaheim Global Medical Center	327	51:09	36 (4.8%)	2 (0.3%)	NA	NA	NA	327	51:09	36 (4.8%)	2 (0.3%)	NA	NA	NA
Anaheim Regional Medical Center	883	44:23	22 (3.0%)	7 (1.0%)	22 (3.0%)	NA	NA	883	44:23	22 (3.0%)	7 (1.0%)	22 (3.0%)	NA	NA
Kaiser Permanente - Anaheim MC	456	39:25	156 (21.0%)	0 (0.0%)	NA	NA	NA	456	39:25	156 (21.0%)	0 (0.0%)	NA	NA	NA
St. Jude Medical Center	1,250	39:41	198 (26.6%)	0 (0.0%)	199 (26.8%)	201 (27.0%)	NA	1,250	39:41	198 (26.6%)	0 (0.0%)	199 (26.8%)	201 (27.0%)	NA
UCI Health - Placentia Linda	667	47:34	96 (12.9%)	0 (0.0%)	NA	NA	NA	667	47:34	96 (12.9%)	0 (0.0%)	NA	NA	NA
South Region	4,433	27:54	815 (21.9%)	45 (1.2%)	631 (28.3%)	443 (29.8%)	0 (0.0%)	4,433	27:54	815 (21.9%)	45 (1.2%)	631 (28.3%)	443 (29.8%)	0 (0.0%)
Hoag Hospital Irvine	845	17:40	187 (25.2%)	0 (0.0%)	189 (25.3%)	NA	NA	845	17:40	187 (25.2%)	0 (0.0%)	189 (25.3%)	NA	NA
Kaiser Permanente - Irvine MC	567	39:00	108 (14.5%)	0 (0.0%)	NA	NA	NA	567	39:00	108 (14.5%)	0 (0.0%)	NA	NA	NA
Mission Hospital - Laguna Beach	413	39:17	80 (10.7%)	45 (6.1%)	NA	NA	NA	413	39:17	80 (10.7%)	45 (6.1%)	NA	NA	NA
Mission Hospital Regional MC	1,736	27:00	185 (24.9%)	0 (0.0%)	186 (25.0%)	186 (25.0%)	0 (0.0%)	1,736	27:00	185 (24.9%)	0 (0.0%)	186 (25.0%)	186 (25.0%)	0 (0.0%)
Saddleback Memorial MC	872	25:56	255 (34.2%)	0 (0.0%)	256 (34.5%)	257 (34.6%)	NA	872	25:56	255 (34.2%)	0 (0.0%)	256 (34.5%)	257 (34.6%)	NA
West Region	1,973	48:23	572 (25.6%)	19 (0.8%)	518 (34.8%)	340 (45.7%)	NA	1,973	46:44	572 (25.6%)	19 (0.8%)	518 (34.8%)	340 (45.7%)	NA
La Palma Intercommunity Hospital	544	28:15	64 (8.6%)	1 (0.1%)	NA	NA	NA	544	28:15	64 (8.6%)	1 (0.1%)	NA	NA	NA
UCI Health - Los Alamitos	461	56:18	338 (45.5%)	0 (0.0%)	340 (45.7%)	340 (45.7%)	NA	461	56:18	338 (45.5%)	0 (0.0%)	340 (45.7%)	340 (45.7%)	NA
West Anaheim Medical Center	968	57:52	169 (22.8%)	18 (2.4%)	178 (23.9%)	NA	NA	968	57:52	169 (22.8%)	18 (2.4%)	178 (23.9%)	NA	NA
Central Region	4,757	35:08	1367 (30.6%)	4 (0.5%)	1176 (39.5%)	1174 (39.5%)	81 (3.6%)	4,757	32:26	1367 (30.6%)	4 (0.1%)	1176 (39.5%)	1174 (39.5%)	81 (3.6%)
Children's Hospital of OC	511	14:07	0 (0.0%)	0 (0.0%)	NA	NA	0 (0.0%)	511	14:07	0 (0.0%)	0 (0.0%)	NA	NA	0 (0.0%)
Garden Grove Hosp and MC	401	87:01	210 (28.2%)	0 (0.0%)	NA	NA	NA	401	87:01	210 (28.2%)	0 (0.0%)	NA	NA	NA
Orange County Global MC	679	27:00	316 (42.4%)	4 (0.5%)	317 (42.7%)	322 (43.2%)	41 (5.5%)	679	27:00	316 (42.4%)	4 (0.5%)	317 (42.7%)	322 (43.2%)	41 (5.5%)
St. Joseph Hospital	1,347	23:40	240 (32.3%)	0 (0.0%)	242 (32.5%)	242 (32.5%)	NA	1,347	23:40	240 (32.3%)	0 (0.0%)	242 (32.5%)	242 (32.5%)	NA
UCI Health - Fountain Valley	807	47:41	297 (39.9%)	0 (0.0%)	310 (41.6%)	304 (40.8%)	NA	807	47:41	297 (39.9%)	0 (0.0%)	310 (41.6%)	304 (40.8%)	NA
UCI Medical Center	1,012	33:39	305 (41.0%)	0 (0.0%)	307 (41.3%)	307 (41.3%)	40 (5.4%)	1,012	33:39	305 (41.0%)	0 (0.0%)	307 (41.3%)	307 (41.3%)	40 (5.4%)
Coastal Region	3,362	25:35	833 (22.4%)	0 (0.0%)	536 (36.0%)	193 (25.9%)	NA	3,362	25:35	833 (22.4%)	0 (0.0%)	536 (36.0%)	193 (25.9%)	NA
Foothill Regional Medical Center	142	52:32	70 (9.4%)	0 (0.0%)	NA	NA	NA	142	52:32	70 (9.4%)	0 (0.0%)	NA	NA	NA
Hoag Memorial Hosp Presbyterian	1,670	14:44	191 (25.7%)	0 (0.0%)	193 (25.9%)	193 (25.9%)	NA	1,670	14:44	191 (25.7%)	0 (0.0%)	193 (25.9%)	193 (25.9%)	NA
Huntington Beach Hospital	616	47:06	171 (23.0%)	0 (0.0%)	NA	NA	NA	616	47:06	171 (23.0%)	0 (0.0%)	NA	NA	NA
Orange Coast Memorial MC	572	24:26	338 (45.4%)	0 (0.0%)	343 (46.1%)	NA	NA	572	24:26	338 (45.4%)	0 (0.0%)	343 (46.1%)	NA	NA
South Coast Global MC	362	37:23	64 (8.6%)	0 (0.0%)	NA	NA	NA	362	37:23	64 (8.6%)	0 (0.0%)	NA	NA	NA
Orange County EMS System	18,108	34:42	4095 (22.9%)	77 (0.4%)	3082 (29.6%)	2351 (35.1%)	81 (2.7%)	18,108	34:42	4095 (22.9%)	77 (0.4%)	3082 (29.6%)	2351 (35.1%)	81 (2.7%)