OC health CARE AGENCY · COUNTY OF ORANGE CALIFORNIA

Planning Advisory Committee (PAC) Meeting

Behavioral Health Services Act (BHSA)

April 24, 2025

Today's Agenda

- **Welcome and Introductions**
- **Announcements**
- **Data Overview**
- **Break**
- **Community Program Planning Updates**
- **Co-Chair Announcements**
- **Workgroup Updates**
- **Educational Sessions**
- **Community Program Planning Opportunities**
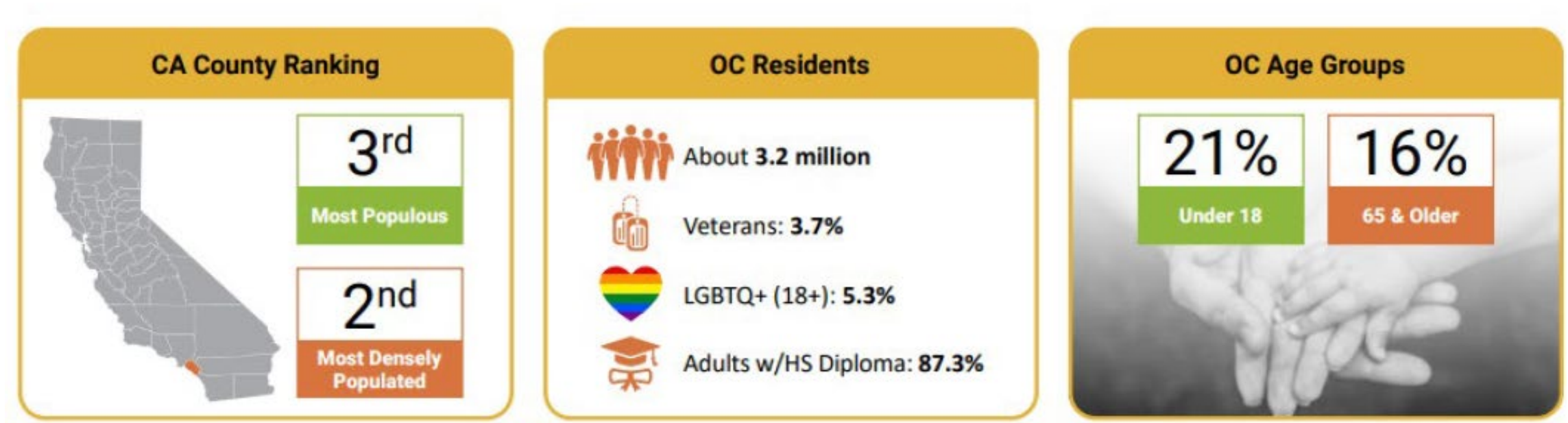- **Stakeholder Feedback from January 2025**

Stakeholder Announcements

Data Overview & Key Insights

On my way to ruin everyone's feelings with my data

https://www.youtube.com/shorts/354TaLR2CKE?feature=share

Orange County Demographics

CA County Ranking

3rd Most Populous

2nd Most Densely Populated

OC Residents

About **3.2 million**

Veterans: **3.7%**

LGBTQ+ (18+): **5.3%**

Adults w/HS Diploma: **87.3%**

OC Age Groups

21% Under 18

16% 65 & Older

Orange County Demographics

$94,441
Median Household Income
2020
Source: 2020 ACS 5-Year Data, U.S. Census Bureau

57%
Home Ownership Rate
as of March 2022
Source: U.S. Bureau of Labor Statistics

1,129,785
Total Housing Units
2020
Source: 2020 ACS 5-Year Data, U.S. Census Bureau

41%
Bachelor's Degree or Higher
2020
Source: 2020 ACS 5-Year Data, U.S. Census Bureau

10%
Persons in Poverty
2020
Source: 2020 ACS 5-Year Data, U.S. Census Bureau
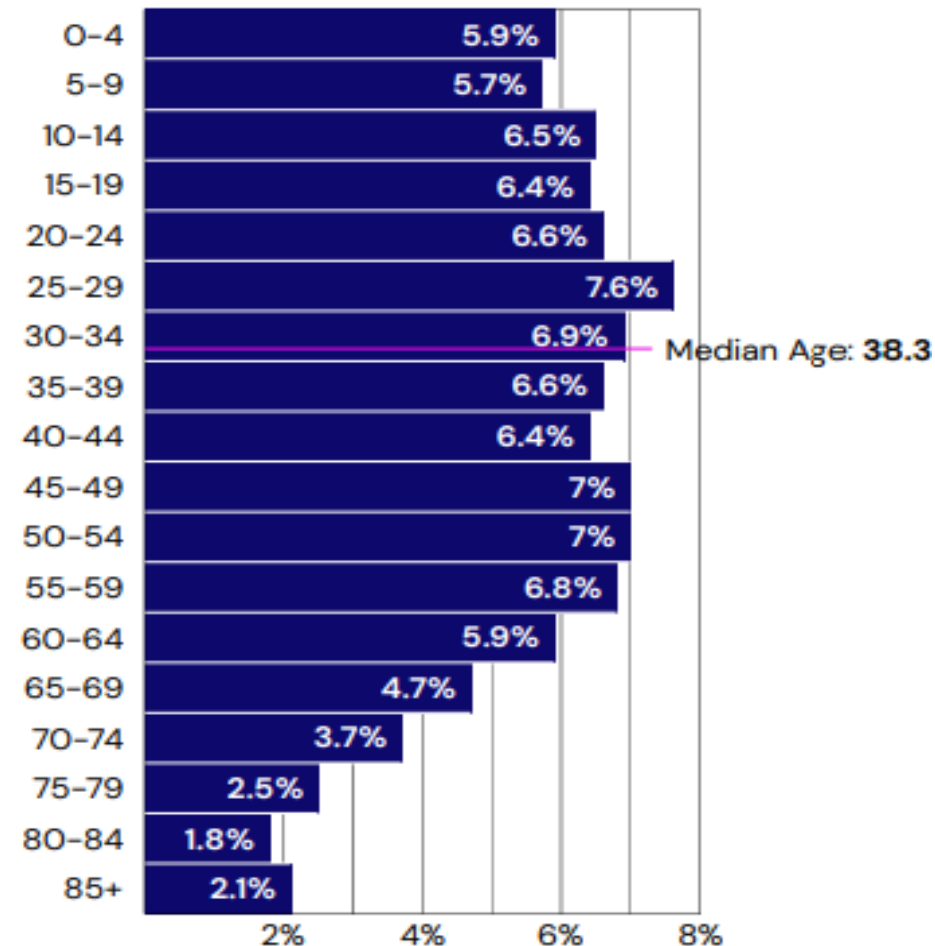
3%
Unemployment Rate
as of March 2022
Source: U.S. Bureau of Labor Statistics

Source: Equity in OC

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Orange County Demographics

ORANGE COUNTY RESIDENTS BY DEMOGRAPHIC CHARACTERISTIC

	Age	2022 ACS	Gender	2022 ACS	Race/Ethnicity	2022 ACS
OC CENSUS	0-9 yrs	10%	Female	50%	American Indian/Native Alaskan	<1%
	10-19 yrs	13%	Male	50%	Asian/Pacific Islander	23%
	20-29 yrs	13%	Transgender	<1%	Black/African-American	2%
	30-39 yrs	14%	Genderqueer	<1%	Caucasian/White	36%
	40-49 yrs	13%	Questioning/Unsure	<1%	Latino/Hispanic	34%
	50-59 yrs	14%	Another	<1%	Two or more races	4%
	60+ yrs	23%				

2022 Population: 3,135,755

Source: American Community Survey (ACS) 2023, US Census

Orange County Demographics

Population by Age Group

Age Group	Percentage
0–4	5.9%
5–9	5.7%
10–14	6.5%
15–19	6.4%
20–24	6.6%
25–29	7.6%
30–34	6.9%
35–39	6.6%
40–44	6.4%
45–49	7%
50–54	7%
55–59	6.8%
60–64	5.9%
65–69	4.7%
70–74	3.7%
75–79	2.5%
80–84	1.8%
85+	2.1%

Median Age: **38.3**

Orange County Demographics

Sources: [Equity in OC – Older Adults](#)
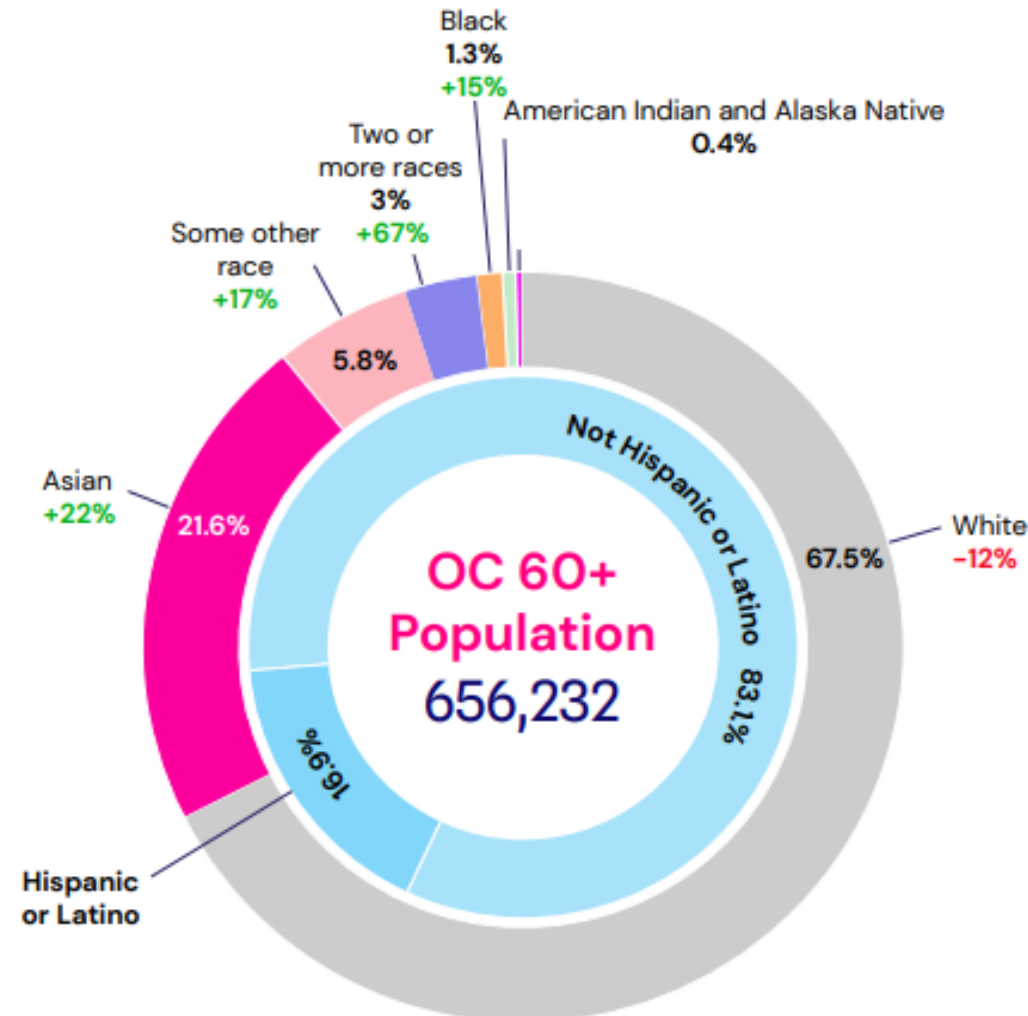
Orange County Demographics

Children & Youth

Percentage of students that felt so sad or hopeless almost every day for two weeks or more that they've stopped doing some usual activities during the past 12 months.

7th grade	9th grade	11th grade	NT
25%	**30%**	**35%**	**36%**

Percentage of students that seriously considered attempting suicide during the past 12 months.

7th grade	9th grade	11th grade	NT
13%	**15%**	**15%**	**19%**

* NT includes continuation, community day, and other alternative school types
Source: California Healthy Kids Survey

Source: Slide 16, Equity in OC – API

Orange County Demographics

Children & Youth

Chronic Sadness or Hopelessness in Orange County Schools
Percentage in the past 12 months by grade level, 2017-2019

Legend:
- Hispanic/Latino
- AI/AN
- Asian
- Black
- NHPI
- White

Data by grade level:

7th grade: 29, 25, 24, 24, 23, 20
9th grade: 32, 31, 29, 27, 35, 28
11th grade: 35, 32, 35, 32, 42, 34
Non-Traditional: 34, 32, 48, 54, 45, 38
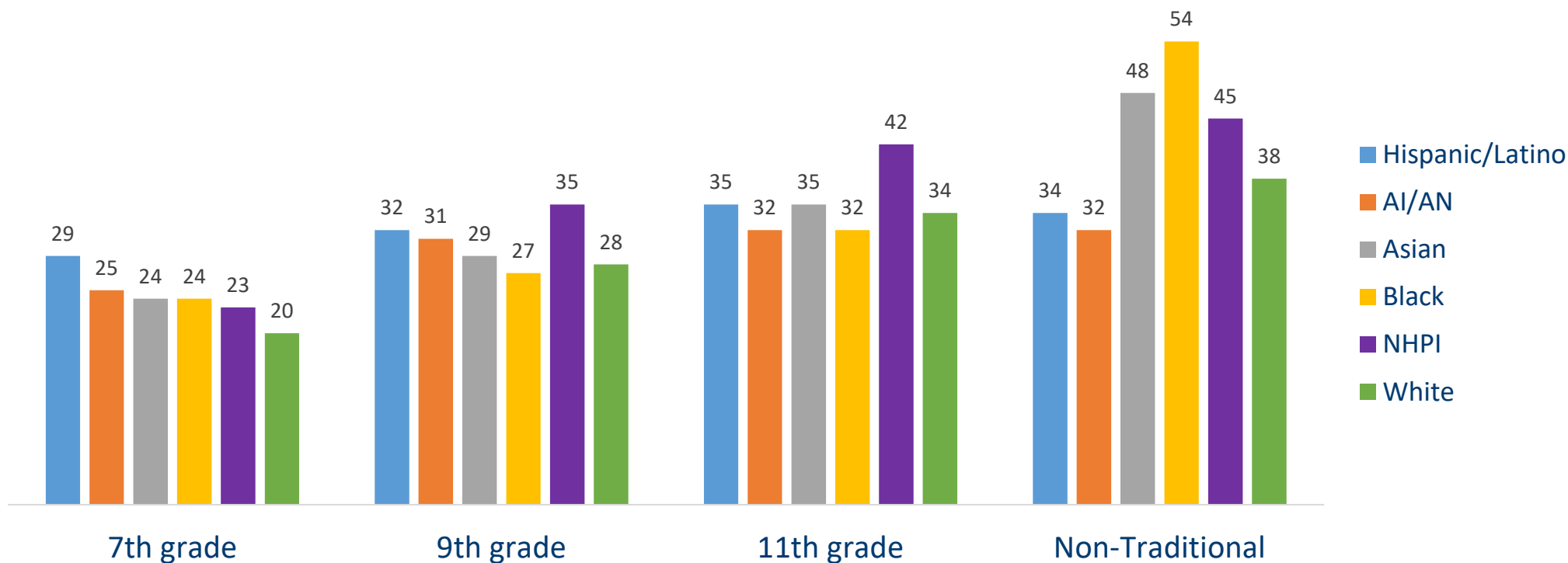
Orange County Demographics

Homelessness

TOTAL COMPARISON OF 2019, 2022 & 2024 POINT IN TIME COUNT

Year	Point in Time Count Totals	Unsheltered	Sheltered
2019	6,860	3,961	2,899
2022	5,718	3,057	2,661
2024	7,322	4,173	3,149

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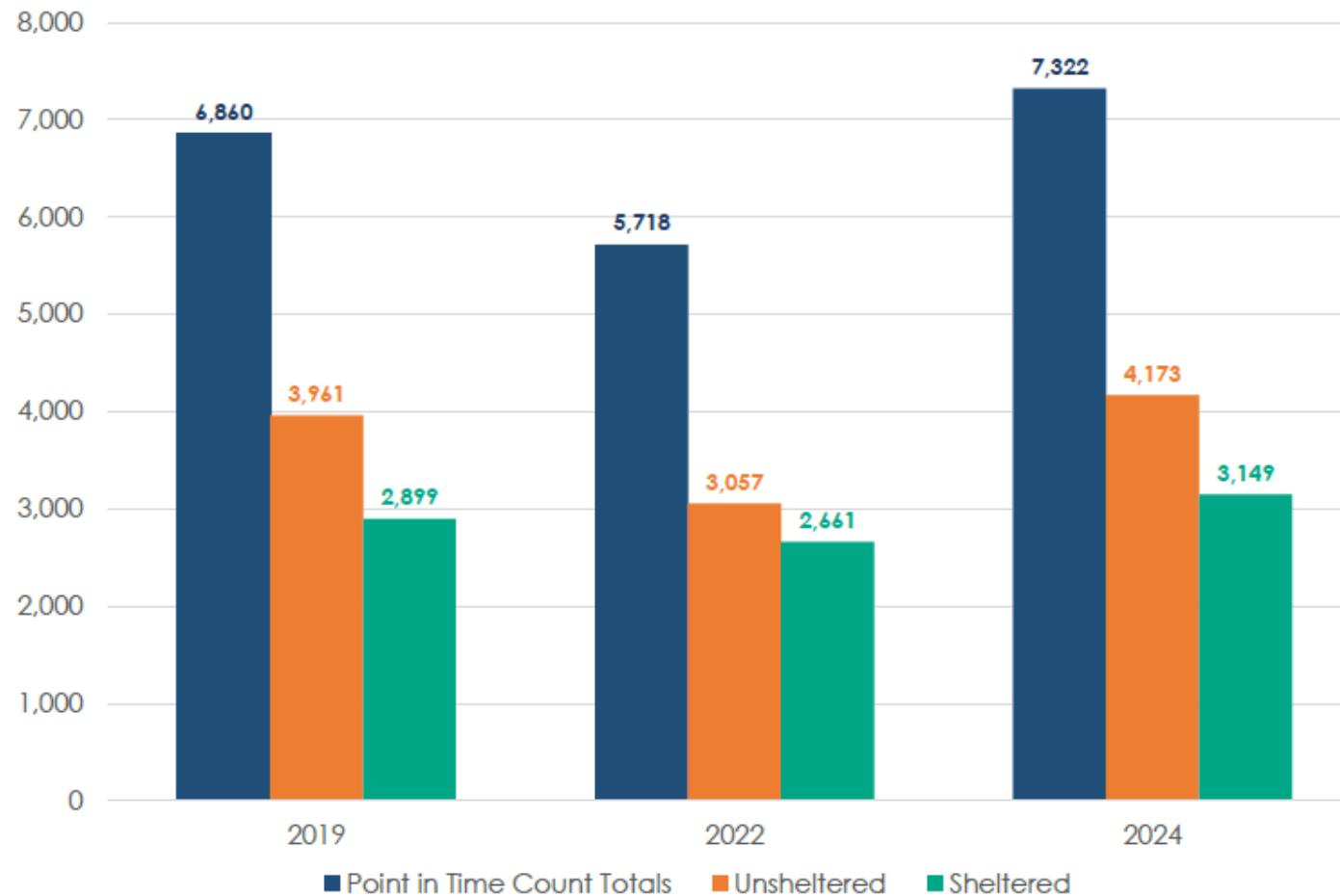
Behavioral Health Services Act
Priority Populations

*Individuals living with serious mental illness and individuals living with substance use disorders who qualify for specialty mental health services:

Eligible Children and Youth who:	Eligible Adults and Older Adults who:
Are chronically homeless or experiencing homelessness or at risk of homelessness	Are chronically homeless or experiencing homelessness or at risk of homelessness
Are in, or at risk of being in, the juvenile justice system	Are in, or at risk of being in, the justice system
Are reentering the community from a youth correctional facility	Are reentering the community from state prison or county jail
Are in the child welfare system	Are at risk of conservatorship
Are at risk of institutionalization	Are at risk of institutionalization

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Let's Talk
(5 min discussion)

Statewide Population Behavioral Health Goals

Statewide Population Behavioral Health Goals

Goals for Improvement ⬆	Goals for Reduction ⬇
Care experience	Suicides
Access to Care	Overdoses
Prevention and Treatment of Co-Occurring (Physical Health) Conditions	Untreated Behavioral Health Conditions
Quality of Life	Institutionalization
Social Connection	Homelessness
Engagement in School	Justice-Involvement
Engagement in Work	Removal of Children from Home

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Goals for Improvement

Statewide Goals for Improvement

| Goals for Improvement |
| --- |
| Care experience |
| Access to Care |
| Prevention and Treatment of Co-Occurring Physical Health Conditions |
| Quality of Life |
| Social Connection |
| Engagement in School |
| Engagement in Work |

Care Experience

Consumer Perception Survey Adult Results May 2022 – County vs. State

	OC	State
Access	4.27	4.28
General Satisfaction	4.36	4.38
Outcome	4.10	3.96
Participation in Treatment Planning	4.26	4.29
Quality	4.28	4.30
Social Connectedness	4.11	3.97
Functioning	4.11	3.96

1 (strongly disagree) to 5 (strongly agree)

Care Experience

Adult Average Scores by Year

Source: EQRO Overview & Findings for OC – QMS, MHRS
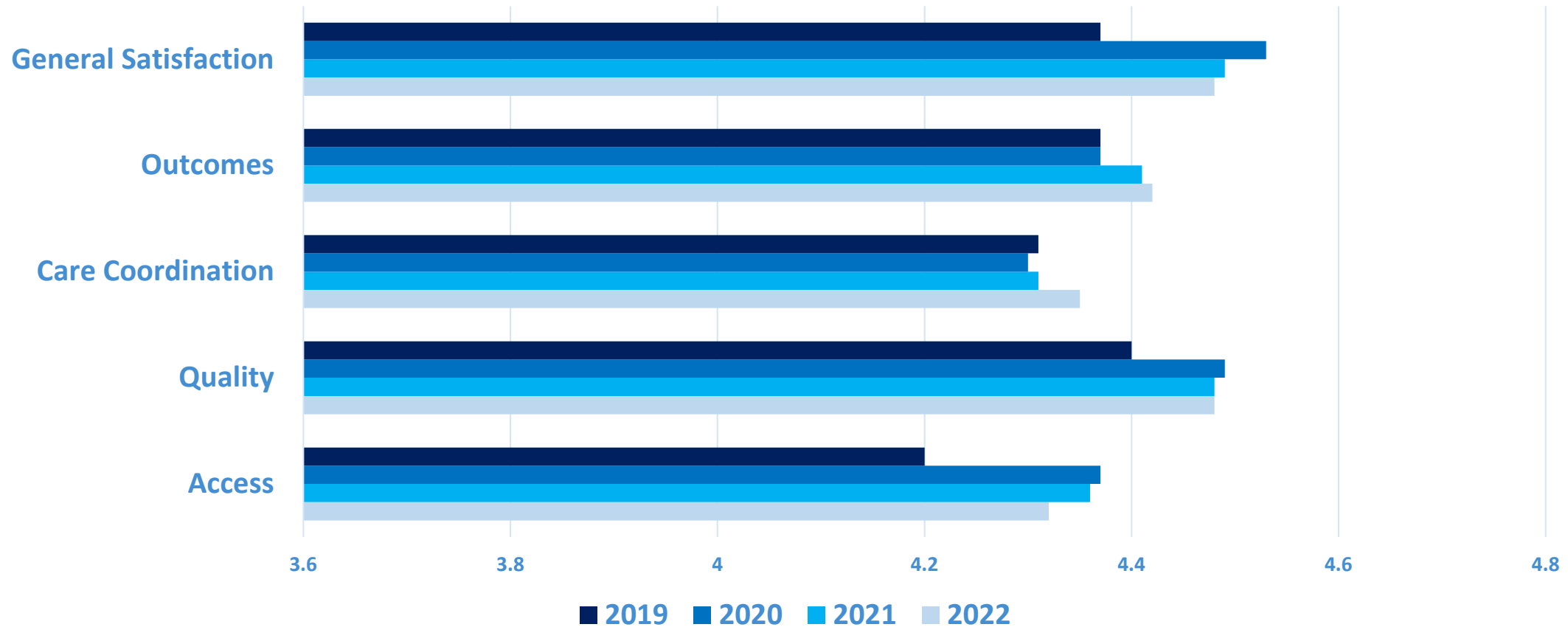
Care Experience

Youth Average Scores by Year

Source: EQRO Overview & Findings for OC – QMS, MHRS
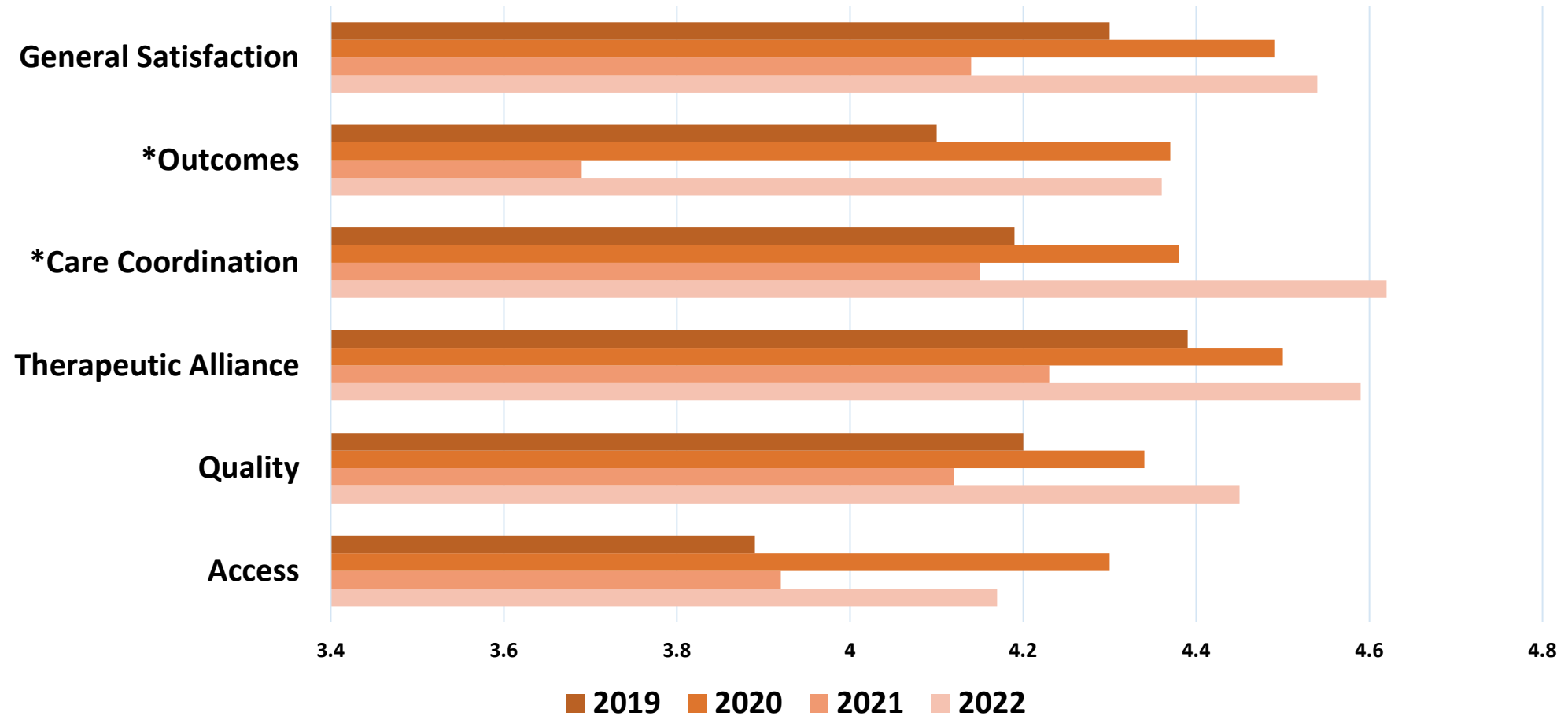
Goals for Reduction

Statewide Goals for Reduction

Goals for Reduction
Suicides
Overdoses
Untreated Behavioral Health Conditions
Institutionalization
Homelessness
Justice-Involvement
Removal of Children from Home

Suicide Deaths: January 2021 – March 2025

Orange County Suicides Overview

Total Suicides 2001 to Present	Confirmed Suicides in the Last Month (Mar-'25)
7,223	10

Avg Monthly Suicides (2001 to End of Previous Year)	2025 Monthly Avg:
25	12

Median Deaths by Year ('01 to Present):	Median Age of Decedent ('01 to Present):
298	49

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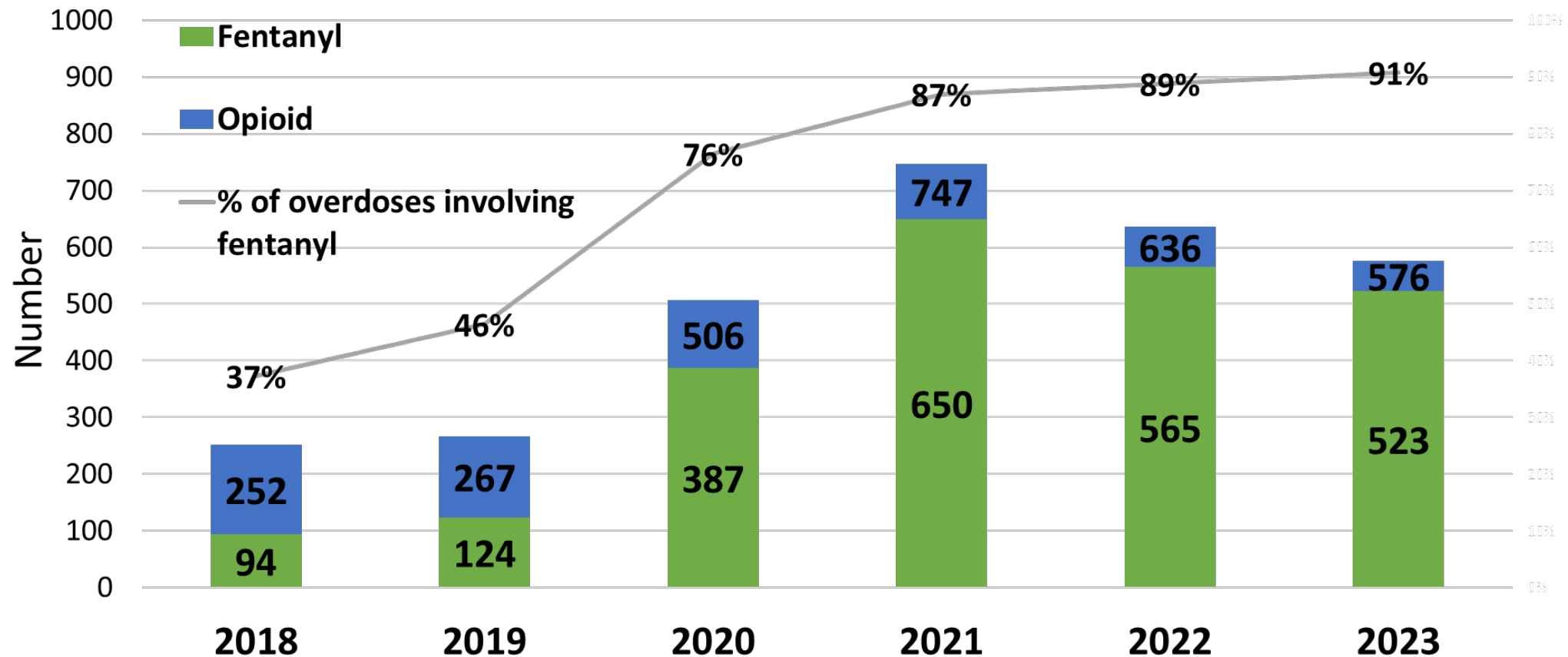# Suicide Deaths

Source: OC HCA Suicide Data Dashboard
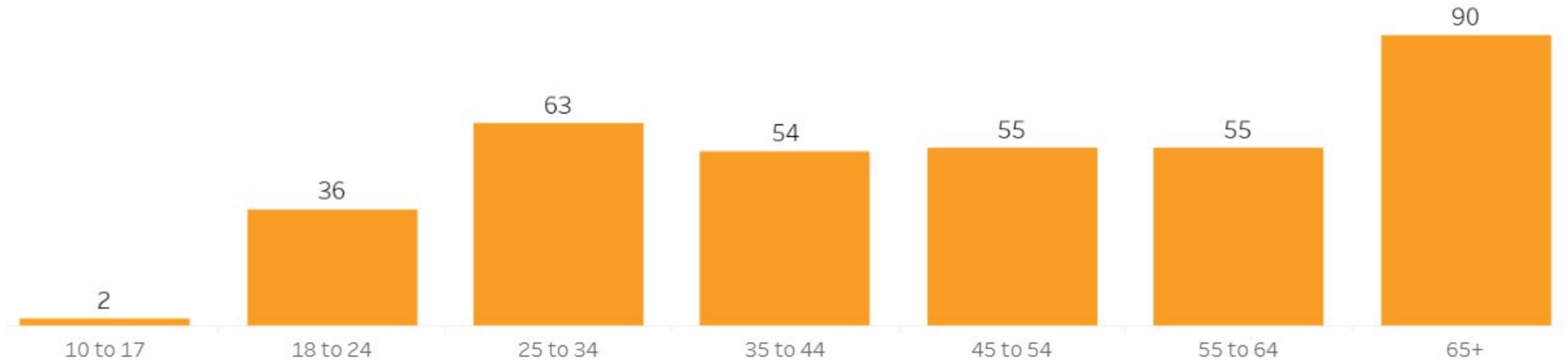
Overdose Deaths 2010-2023
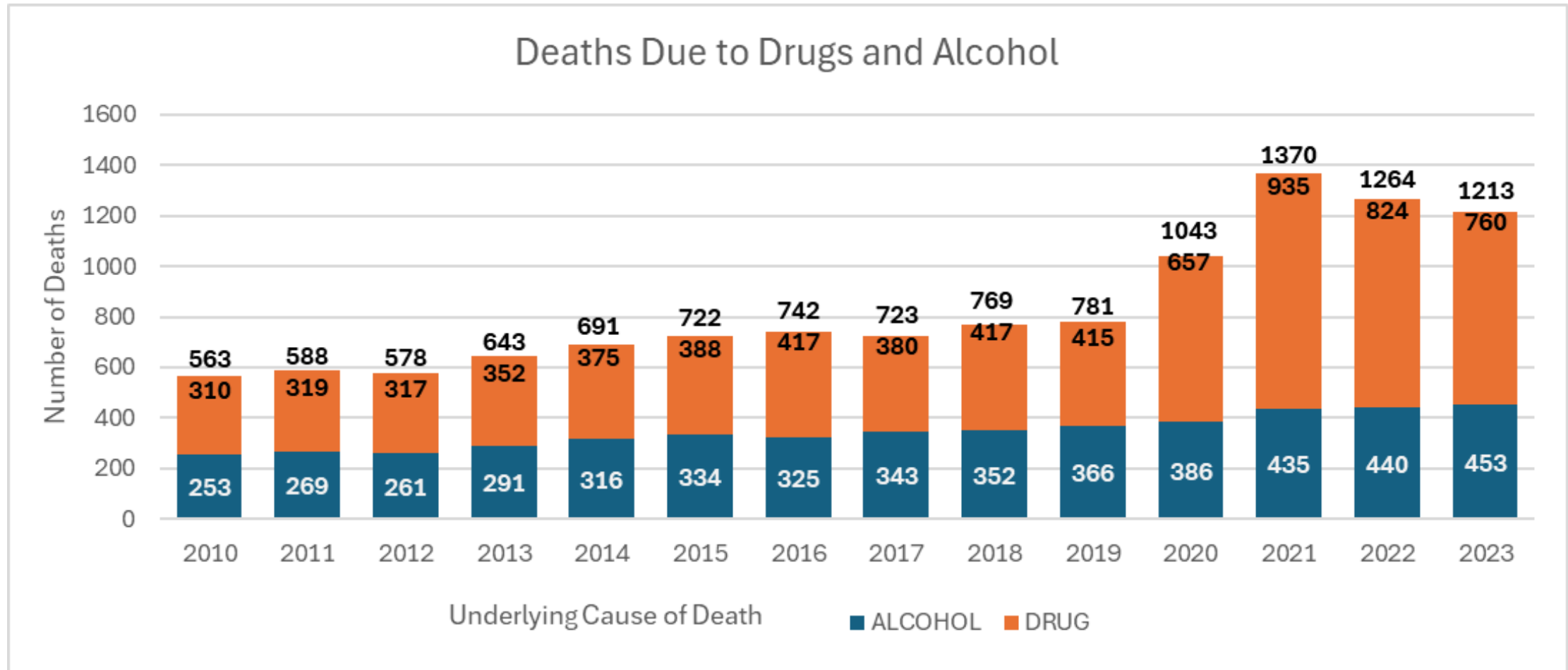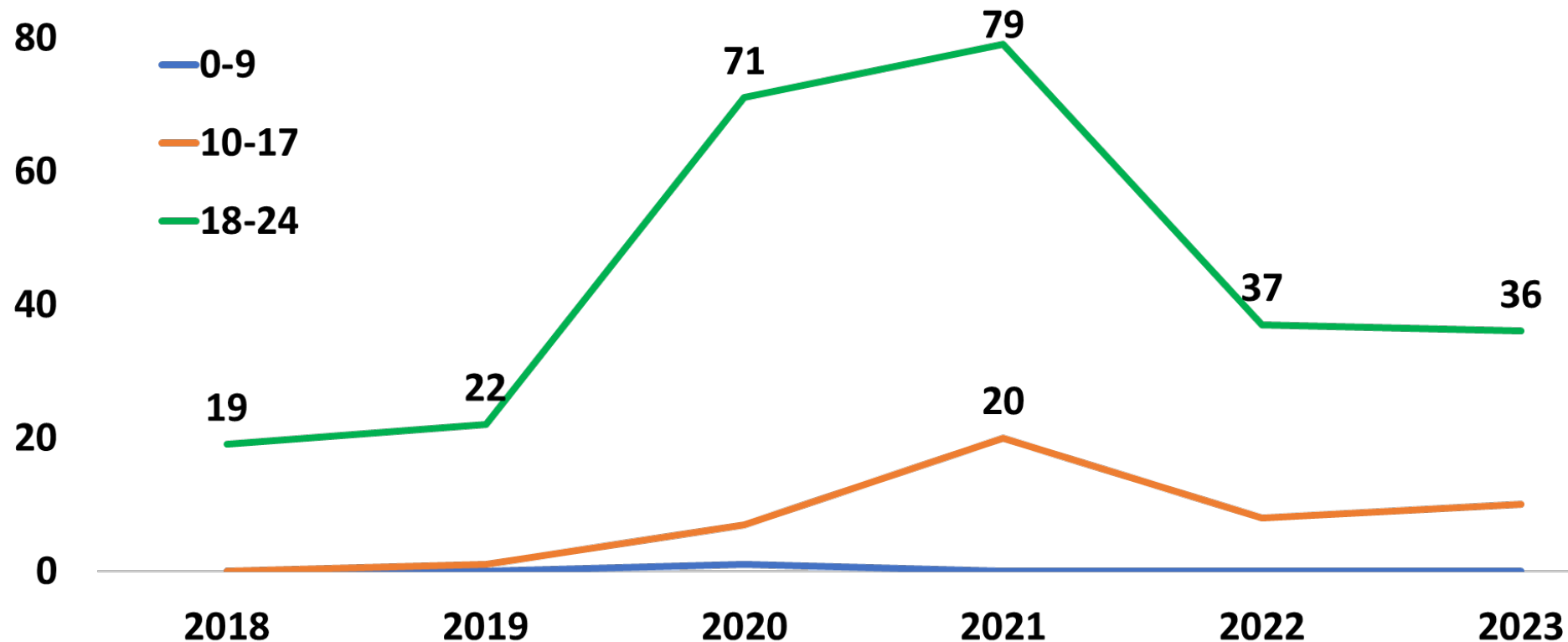
Overdose Deaths 2018-2023

OC Opioid Overdose Death Count Trends

Overdose Deaths

OC Fentanyl-Related Overdose Deaths Youth & Young Adults 2018-2023

Number by Age Group (years)

Legend:
- 0-9
- 10-17
- 18-24

18-24 data points: 19 (2018), 22 (2019), 71 (2020), 79 (2021), 37 (2022), 36 (2023)

10-17 data point: 20 (2021)

Years: 2018, 2019, 2020, 2021, 2022, 2023

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Untreated Behavioral Health Conditions

A person's behavioral health condition that has not been diagnosed or attended to with appropriate and timely care

Institutionalization

Minimize time in institutional settings by ensuring timely access to community-based services across the care continuum and in a clinically appropriate setting that is least restrictive

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Let's Talk
(5 min discussion)

Homelessness

PERSONS PER COUNTY REGION
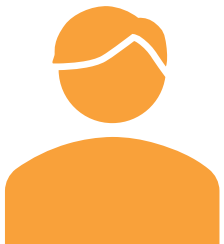
3,227 North
3,454 Central
641 South

TOTAL: 7,322 Persons

VETERANS

328 Persons who served in the U.S. Armed Forces, National Guard or Reserves

AGE

308 Transitional Age Youth
Persons ages 18 to 24

869 Seniors
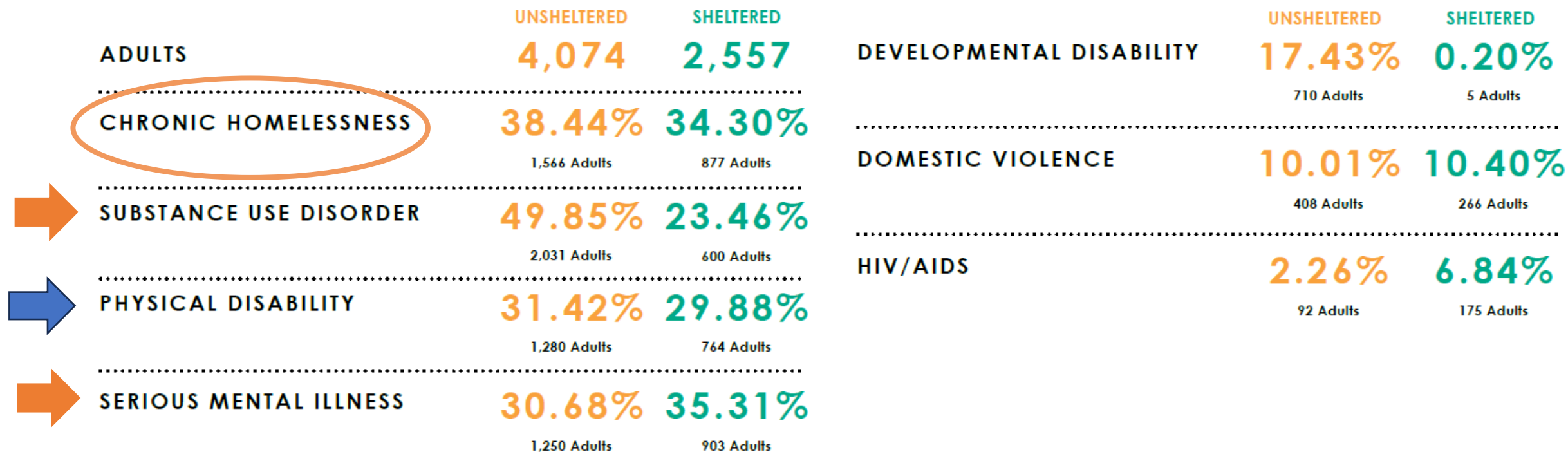Persons ages 62 and older

5 YEAR RATE OF GROWTH
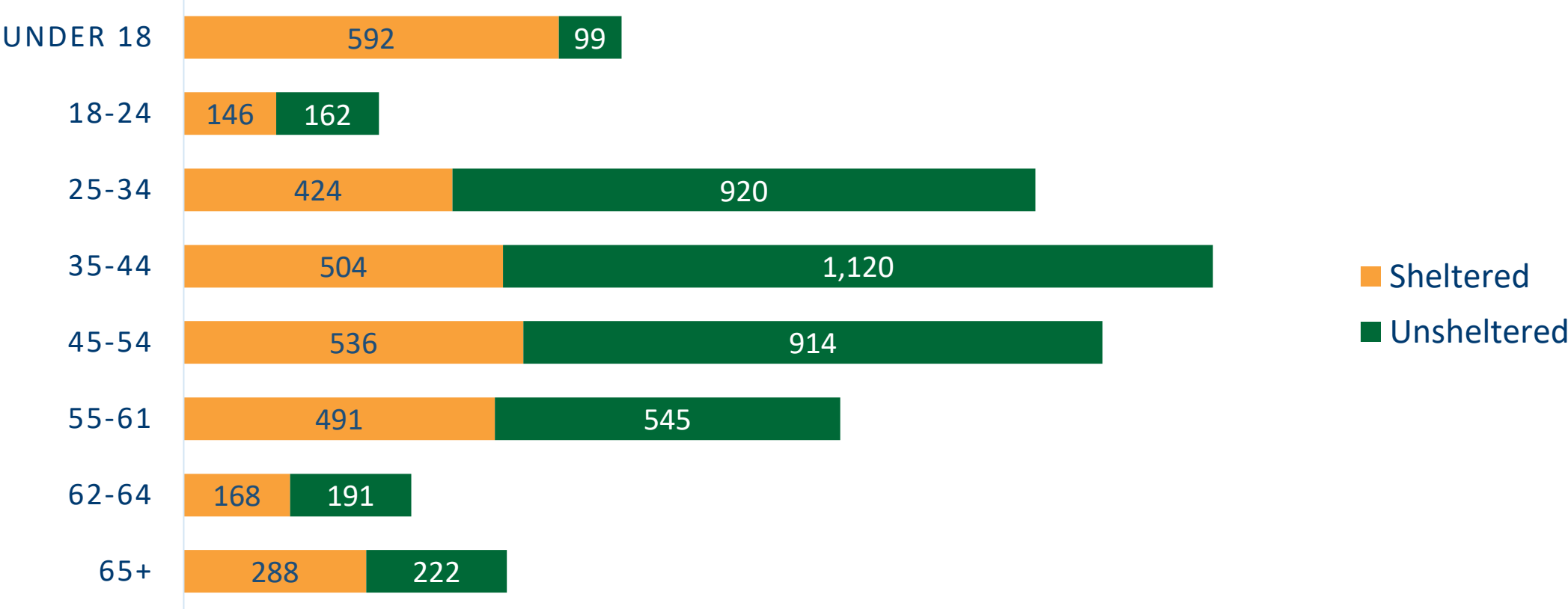
20% California
29% Surrounding Counties
7% Orange County

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Homelessness

Subpopulations and Disabling Conditions

	UNSHELTERED	SHELTERED
ADULTS	4,074	2,557
CHRONIC HOMELESSNESS	38.44%	34.30%
	1,566 Adults	877 Adults
SUBSTANCE USE DISORDER	49.85%	23.46%
	2,031 Adults	600 Adults
PHYSICAL DISABILITY	31.42%	29.88%
	1,280 Adults	764 Adults
SERIOUS MENTAL ILLNESS	30.68%	35.31%
	1,250 Adults	903 Adults

	UNSHELTERED	SHELTERED
DEVELOPMENTAL DISABILITY	17.43%	0.20%
	710 Adults	5 Adults
DOMESTIC VIOLENCE	10.01%	10.40%
	408 Adults	266 Adults
HIV/AIDS	2.26%	6.84%
	92 Adults	175 Adults

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Homelessness

AGE BREAKDOWN OF SHELTERED AND UNSHELTERED PERSONS 2024 PIT

Age	Sheltered	Unsheltered
UNDER 18	592	99
18-24	146	162
25-34	424	920
35-44	504	1,120
45-54	536	914
55-61	491	545
62-64	168	191
65+	288	222

Source: 2024 Point in Time Count

Removal of Children from Home

Children in Foster Care

Agency Type: Child Welfare

Orange

Source: CCWIP
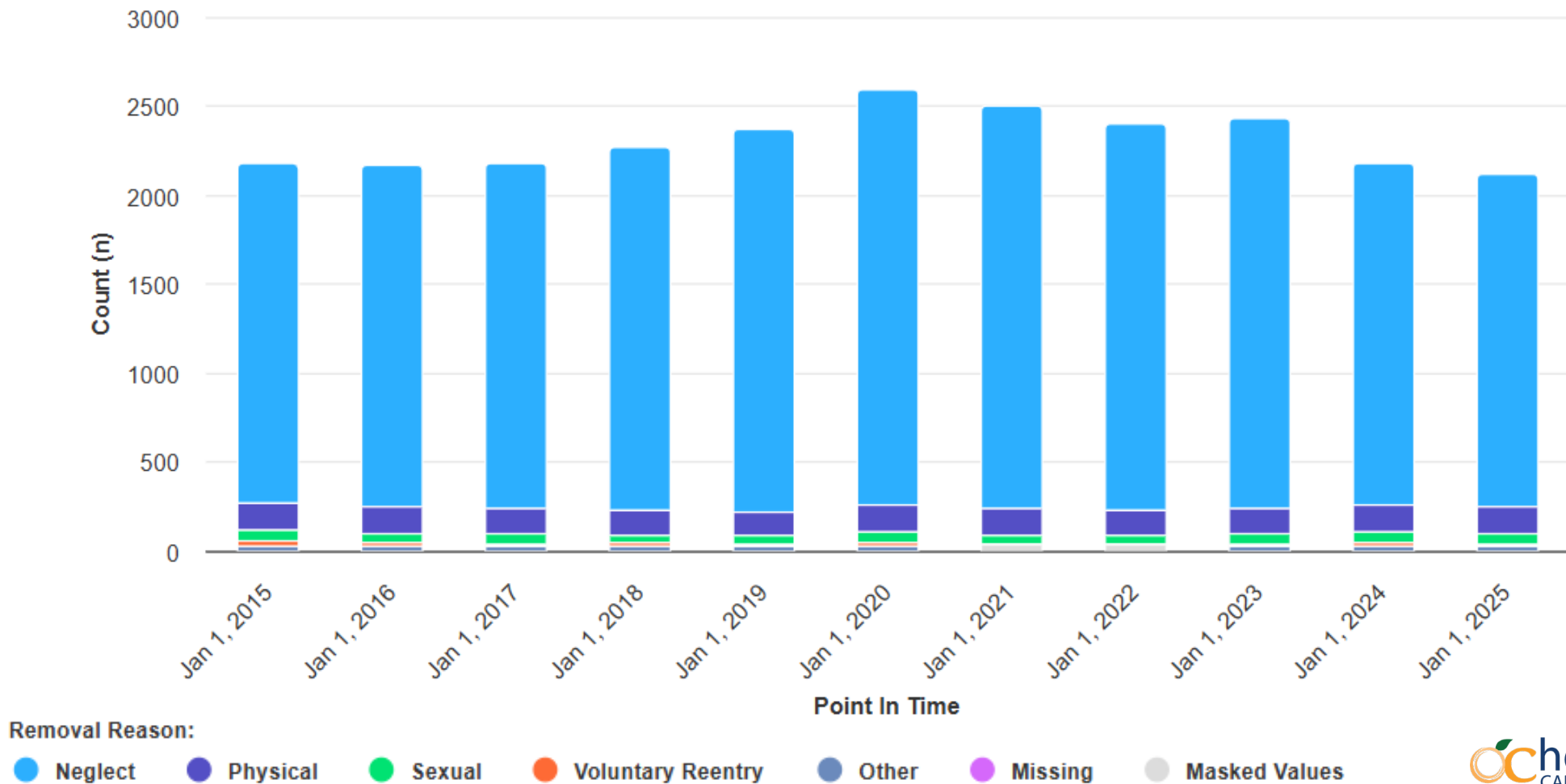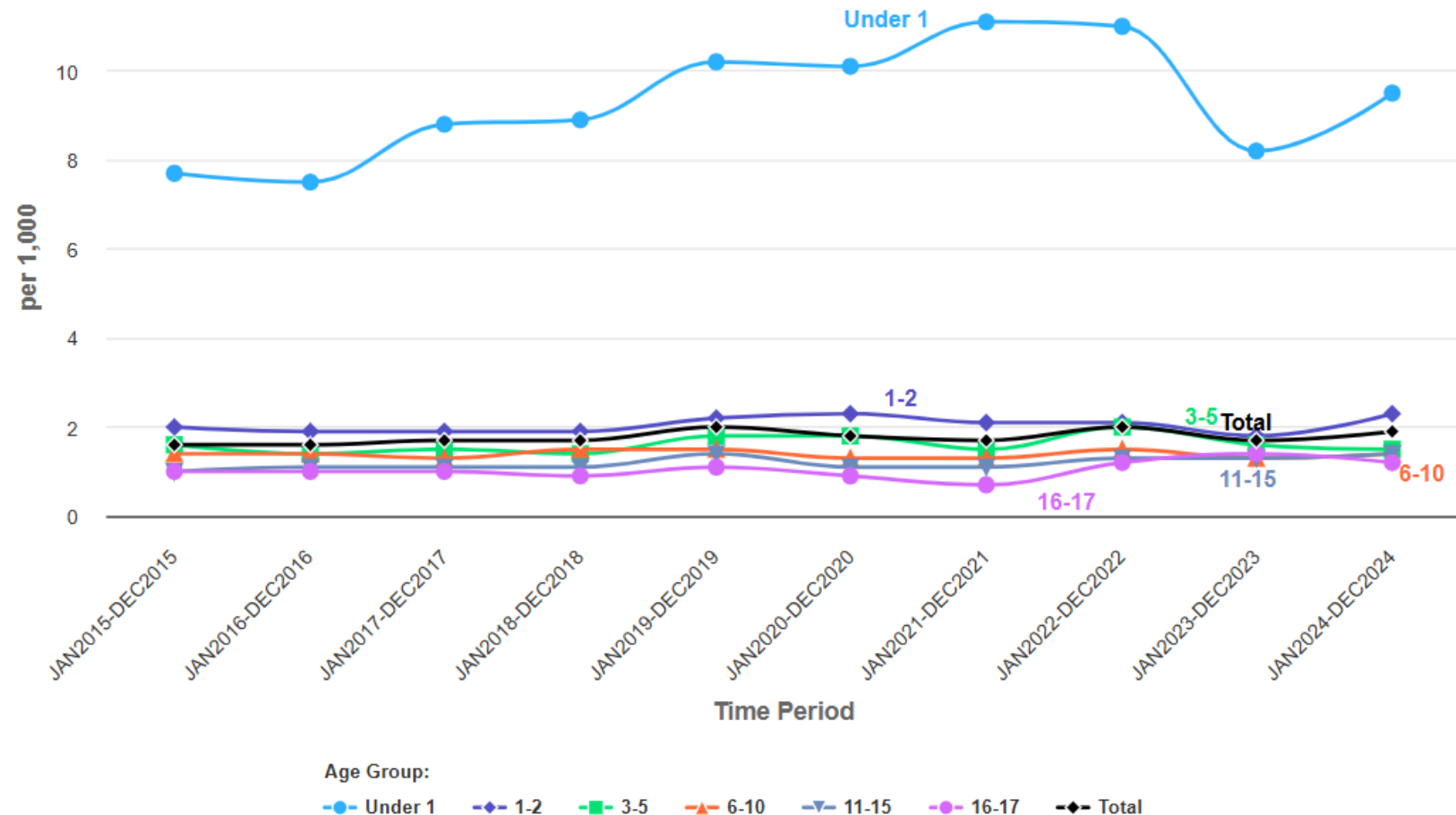
Most Common Reason for Removal: Neglect

Children with Entries to Foster Care, Child Population (0-17), and incidence Rates

Incidence per 1,000 Children

Agency Type: Child Welfare

Selected Subset: Episode Count: All Children Entering

Orange

Source: CCWIP

Removal of Children from Home
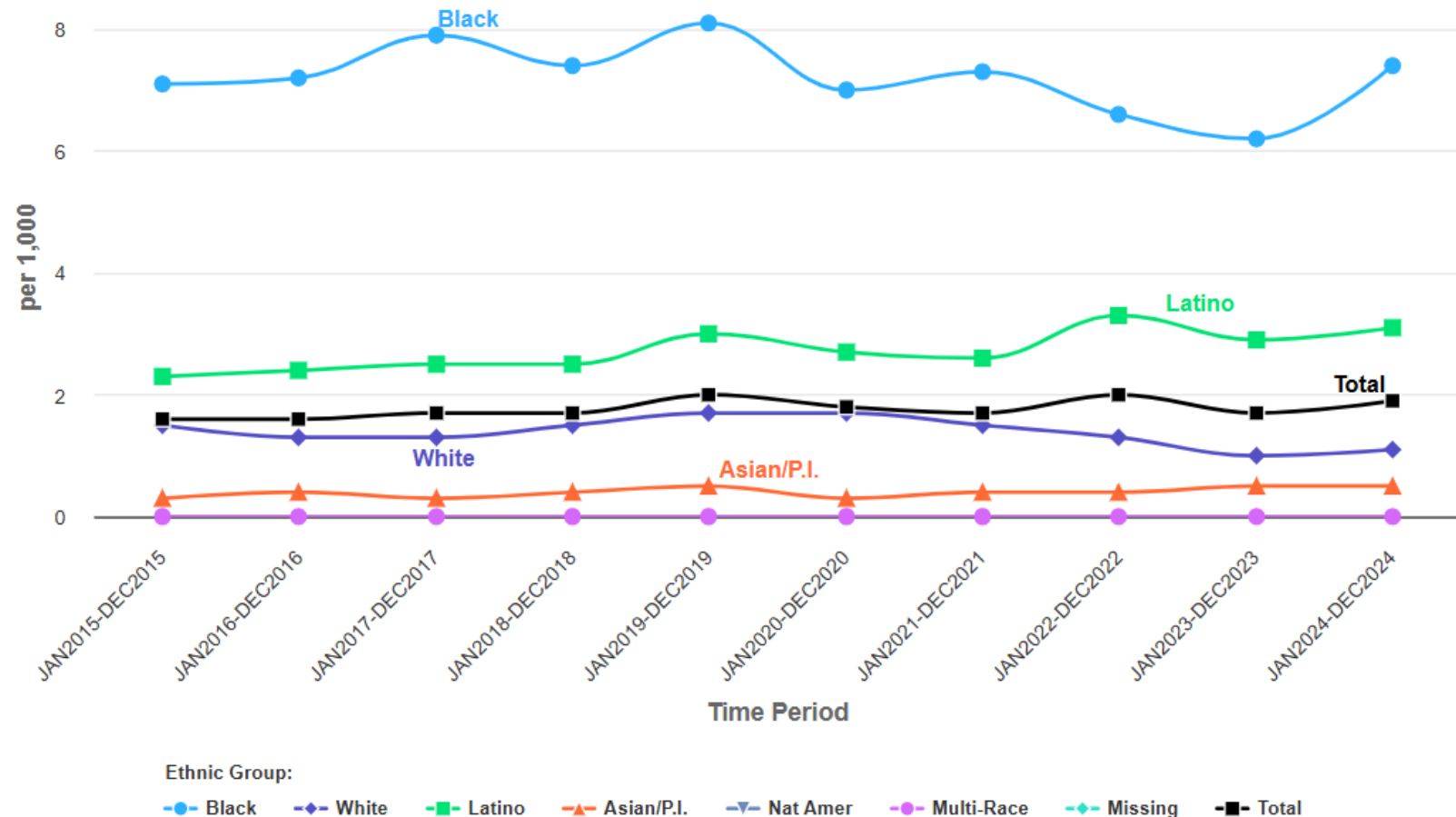
by Race & Ethnicity 2015-2024

Children with Entries to Foster Care, Child Population (0-17), and incidence Rates

Incidence per 1,000 Children

Agency Type: Child Welfare

Selected Subset: Episode Count: All Children Entering

Orange

Source: CCWIP

Let's Take a Break

Community Program Planning Updates

BH Integrated Plan Community Planning Timeline

Jan – March 2025
Plan & Assess

Community planning PAC Kick-Off, listening and data sessions throughout county, co-chair(s) recruitment and selection process

Listening and Data Overview Sessions

April –May 2025
Committees & Focus Group

PAC (April) data summary, committee co-chair selected and announced, committee work begins; BHAB CPP report out (April)

Workgroups Start

June – Sept 2025
Program Planning

PAC (July) - Committee Report Outs, review for program/system intersectionality, finalize draft programs, align evaluation plans/metrics with state requirements; BHAB CPP report out (July), Community Forums, and Community Needs Survey

Oct – Dec 2025
Draft Plan Review

Draft Plan finalized, internal review, overview at BHAB, PAC (October) and throughout county; CPP report out at BHAB (October)

Jan – March 2026
Approve & Post

DHCS approval, 30 day posting, continue Plan overview meetings during posting, implementation planning, setting up administrative infrastructure

April – May 2026
Public Hearing

Host Public Hearing, implementation planning, establishing admin infrastructure (RFPs, contract modification development, set up of financial tracking mechanisms, evaluation systems, policies and procedures, etc.)

June 2026
Board Approval

Approval, implementation continues Upon approval

Listening Sessions Held

March 6, 2025	Council on Aging Southern California, Irvine
March 19, 2025	Wellness & Prevention Center, San Juan Capistrano
March 20, 2025	Access California Services, Anaheim

Listening Sessions

- **Council on Aging: 7 breakout groups**
  - English
  - Spanish
  - Farsi
  - Vietnamese
  - Mandarin
  - Cambodian
- **Access California Services: 4 breakout groups**
- **Wellness & Prevention Center:**
  - Spanish-Speaking Parent Session: 5 groups
  - LGTBQIA+ Parent Session: 2 groups

Initial Qualitative Themes

- System Strengths & Resources
- Needs
- Barriers & Risk Factors
- Resources
- Gaps
- Priority Populations
- Recommendations

*Data Limitation: The qualitative information received to date is extremely limited and only represents the feedback from 3 community listening sessions. It is not representative of all stakeholder input and is a snapshot of preliminary data only.

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System Strengths & Resources

Elements of the behavioral health system of care that are working well:

- Existing behavioral health programs

- Social events/community programs

- Ease of access – OC Links & OC Navigator

- Programs operated by community-based organizations

- Language assistance

- Social media presence

- Caring staff

*Data Limitation: The qualitative information received to date is extremely limited and only represents the feedback from 3 community listening sessions. It is not representative of all stakeholder input and is a snapshot of preliminary data only.

System Needs

Types of care services that are in demand by community members

- Increased awareness of services

- Increased ease of access

- PEI programs

- Increased translation/interpretation services

- Targeted care

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System Barriers & Risk Factors

Issues accessing care or issues that increase the demand for care:

- Untreated behavioral health issues
- Economic factors
- Isolation
- Stigma
- Family issues
- Long wait times

- Political climate
- Funding Cuts/Lack of Funding
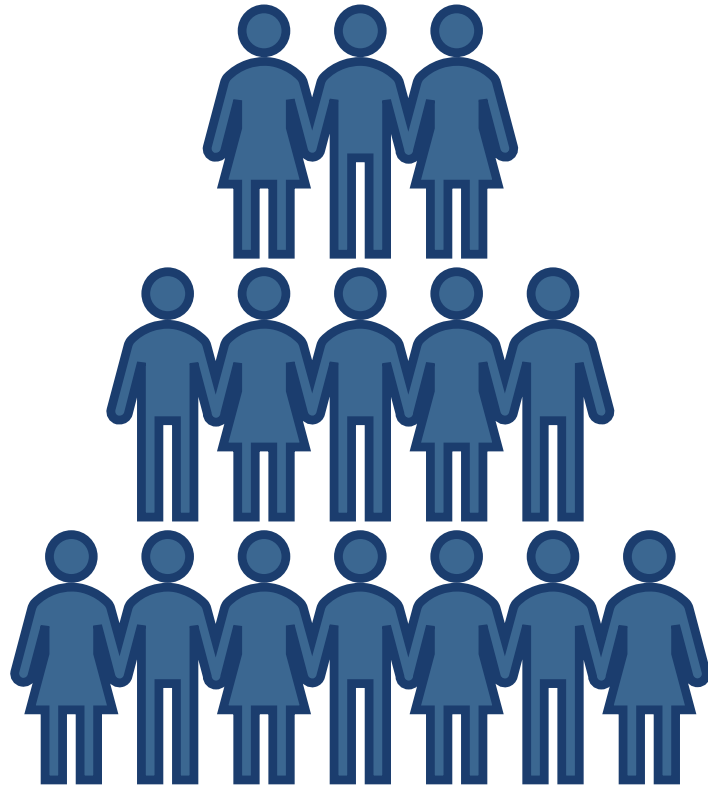- Homelessness
- Bullying (Children/youth)
- Discrimination

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System Gaps

Behavioral health needs that are not currently being met:

- Language services
- Transportation
- Housing
- Residential Services
- System Navigation

*Data Limitation: The qualitative information received to date is extremely limited and only represents the feedback from 3 community listening sessions. It is not representative of all stakeholder input and is a snapshot of preliminary data only.

Identified Priority Populations*

Most vulnerable groups impacted by gaps in the system of care:

- Older adults
- Transitional age youth
- Non-English Speakers and Immigrants
- Unhoused
- Latino communities
- BIPOC communities
- LGBTQIA+ communities
- Single parent households

*Data Limitation: The qualitative information received to date is extremely limited and only represents the feedback from 3 community listening sessions. It is not representative of all stakeholder input and is a snapshot of preliminary data only.

Community Recommendations

Desired changes to the behavioral health system:

- More services and resources
- Increased funding
- Increased inter-agency collaboration
- Law enforcement training
- Positive marketing of services and Behavioral Health
- Promotores de Salud
- Increased social activities
- Flyers
- Community leaders

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Co-Chair Announcements

BHSA Workgroup Co-Chairs

Full-Service Partnership (FSP)	Behavioral Health Services and Supports (BHSS)	Housing Interventions
Chi Lam – HCA Ana Vicuna – Phoenix House	Annette Mugrditchian – HCA Dr. Lorry Leigh Belheumeur – Western Youth Services	Christina Weckerly – HCA Judson Brown – City of Santa Ana

CONGRATS!

Workgroup Updates

Why join a BHSA Workgroup?

- This collaborative process will ask consumers, system partners, professionals and other stakeholders to work together to create a more equitable system of care.

- These workgroups will assist with our community program planning to ensure services, treatment and support programs are strategically aligned with community priorities, resources are used effectively, and desired outcomes are attained.

YOU can help to **improve** the health and well-being of the community.

YOU can help **identify** community-defined needs.

YOU can help **develop** strategies to address those needs.

Workgroup Info

| Introduction	**3 BHSA Component Workgroups** 1. Full-Service Partnership (FSP) 2. Behavioral Health Services and Supports (BHSS) 3. Housing Interventions	Term	**One-Year** ✓ Beginning around May 2025 ✓ Ending around January 2026 ✓ No maximum term enforced
Workgroup Makeup	**Co-chairs (2)** ✓ One elected community member ✓ One HCA representative **Committee Members** ✓ Interested community and HCA staff members	**Time Commitment**	**Meetings** ✓ In-Person or virtually ✓ At least 1-2 times/month (TBD by workgroup)

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Next Steps

- Interested? Attend one of our Educational Sessions.
- Email your workgroup interest to BHSA@ochca.com!
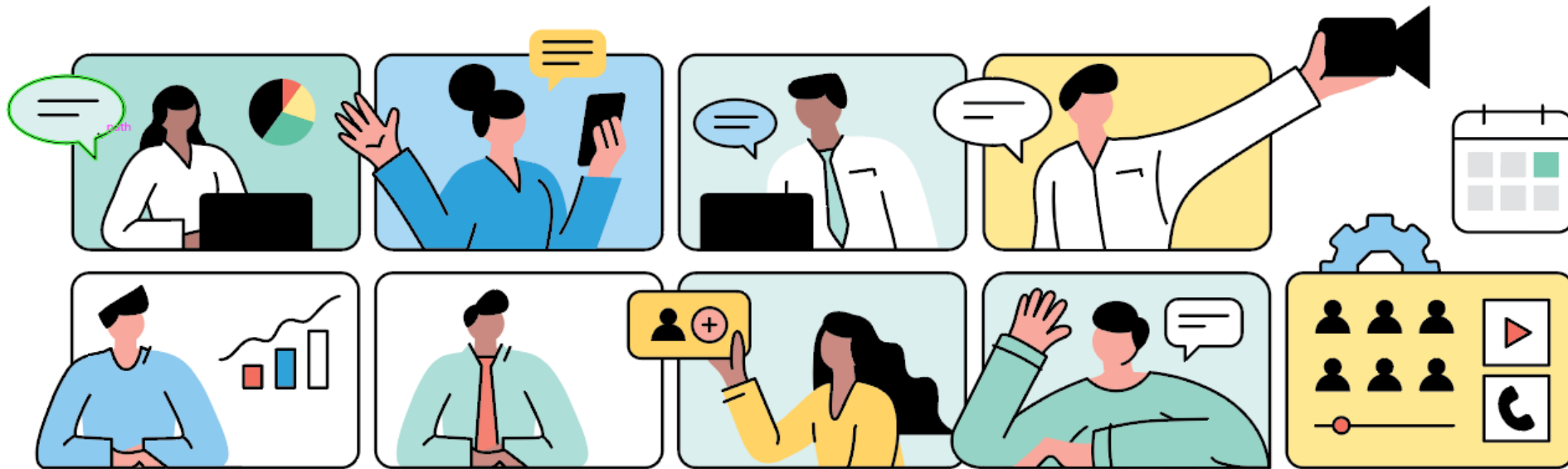
WORKGROUPS BEGINNING AROUND THE END OF MAY!

Educational Sessions

BHSA Educational Sessions (pre workgroups)

Timing

- Starting the week of April 28, 2025
- Weekly
- One hour
- Virtual

Purpose

- Proposition 1 Background
- State and local goals
- Stakeholder Involvement
- Priority Populations
- Behavioral Health Care Continuum
- Workgroup Components
- Workgroup roles and responsibilities
- Q&A

Educational Sessions Scheduled

Wednesday, April 30th	Thursday, May 1st	Monday, May 5th	Tuesday, May 13th
10-11am Virtual	3:30-4:30pm Virtual	5-6pm Virtual	12-1pm Virtual

Access QR code for session information!

Or access information on the [BHSA website](#)

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Community Program Planning Opportunities

Focus Groups and Community Forums

Focus Groups

- Currently being scheduled for April-June 2025

- 60-90 minutes

- In person or virtual

- Small groups (10-15 people)

- Short presentation or talking points related to BHSA and pending changes followed by time to ask committee participants pre-defined questions on community gaps and needs.

Community Forums

- Currently being scheduled for June-July 2025

- Date and Time -TBD

- In person

- Large groups (150-200 people)

- Presentation related to BHSA and pending changes followed by an open dialogue and collaboration to share ideas, ask questions or discuss issues affecting the community.

Community Program Planning January 2025 Demographics

Who Participated

COUNTY REGION

23% **North**
32% **Central**
14% **South**
20% **All Counties**
10% **Other/Decline**

CONSUMER/FAMILY MEMBER

28% Family Members

72% Consumer

MILITARY SERVICE

0% **Current**
4% **Previous**
93% **None**
3% **Decline**

AGES (YEARS)

4%
21%
75%
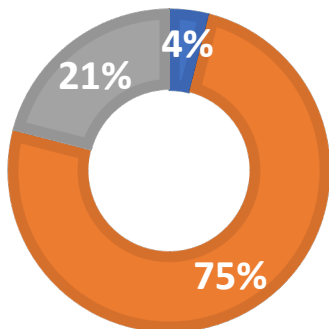
- 16-25
- 26-59
- 60+

GENDER IDENTITY

24% Male

73% Female

1% Genderqueer

1% Decline

OC health CARE AGENCY

Community Program Planning – Jan. 2025 (con't)

Who Participated

COUNTY REGION

83%   English

7%   Spanish

7%   Khmer

2%   Farsi

2%   Not Listed

Race/Ethnicity

8%   African American/Black

19%   Asian

35%   Caucasian/White

23%   Hispanic/Latino

10%   Native American

0%   Native Hawaiian/Pacific Islander

0%   More than One Race

5%   Decline

Who Participated

Stakeholder Groups*

Providers- Older Adult Providers	6
Providers- Homelessness Services Agencies	7
Providers- Independent Living Centers	2
Providers- Mental Health Services Organizations	32
Providers- SUD treatment organizations	2
Providers- Regional Centers	2
Providers- Veterans Organizations	3
Providers- other services providers	4
Community Member/Orgs- consumers of mental health services	21
Community Members/Orgs- Consumers of SUD disorders treatment	5
Community Members/Orgs- Families of consumers (all ages) who receive mental health services	15

Community Members/Orgs- Families of consumers (all ages) who receive substance use disorder services	6
Community Members/Orgs- Veterans or Military Service	4
Community Members/Orgs- Community Based organization/Non-profit	29
Community Member/Orgs - Lived experience with homelessness	4
Community Member/Orgs -Domestic violence and/or sexual abuse representatives	2
Health Care Orgs - First responders	2
Health Care Orgs - Health Care Service plans	4
Health Care Orgs - Hospitals	3

Health Care Orgs - Public Health organizations	6
Health Care Orgs - Primary Care	4
Public Entities - Education	6
Public Entities - Public safety agencies	1
Public Entities - County Social Services agencies	3
Public Entities - Tribal and Indian Health Program representatives	1
Public Entities - Disability insurers/Social Security	2
Providers - Other service providers	0

*Each participant can select more than one category.

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January 2025 PAC Feedback

	😧	🙁	😑	🙂	😀
Do you feel that we achieved the goals outlined in the meeting agenda?	6%	2%	20%	51%	21%
Did you feel engaged at this meeting?	6%	8%	20%	41%	25%
Do our meetings give you space to interact with fellow community members in ways...	10%	16%	20%	29%	25%
Were you able to ask questions and voice your opinions?	6%	2%	20%	41%	31%
Was everyone given the chance to contribute their ideas?	6%	4%	16%	47%	27%
Overall, I am satisfied with this meeting.	6%	2%	31%	37%	24%

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Stakeholder Feedback from January

Meeting Structure & Agenda

Adjust the meeting format to allow for more engaging storytelling and participant contributions.

Engagement & Interaction

Maintain engagement with interactive elements to keep community members involved.

Accessibility & Inclusivity

Ensure inclusivity by improving language support and formatting materials correctly.

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Stakeholder Feedback from January

Logistics & Comfort

Continue improving meeting logistics, such as room temperature and diverse food options.

Pre-Meeting Preparation

Balance presentation with discussion, avoiding overly lecture-heavy formats.

Content Relevance & Effectiveness

Make content relevant by providing updates on services with relatable stories.

Satisfaction Survey

Thank you for your participation.

For questions or to request a meeting, please contact
Michelle Smith at msmith@ochca.com
or call (714) 834-3104

For BHSA information

please call (714) 834-3104 or email bhsa@ochca.com

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Stay Connected!

OChealth CARE AGENCY

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OC Health Care Agency

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