



## FACILITIES ADVISORY COMMITTEE ORANGE COUNTY EMS FACILITY DESIGNATIONS

May 13, 2025

The following hospitals have applied to Orange County Emergency Medical Services (OCEMS) for Emergency Receiving Center (ERC) and/or Specialty status (Cardiovascular Receiving Center/CVRC, Stroke Neurology Receiving Center/SNRC, and Comprehensive Children's Emergency Receiving Center/CCERC) designation or re-designation. This report summarizes the OCEMS review of their applications noting deficiencies, conditions and recommendations. Today, it is presented to the Facilities Advisory Committee for committee endorsement.

*General Findings:* The following facilities currently meet the designation requirements for Emergency Receiving Center and Specialty Center designation, when applicable. Endorsement considerations of designation are for one to three-year terms or otherwise specified as recommended by committee.

### FACILITIES – CONTINUING DESIGNATIONS

#### Saddleback Memorial Medical Center

#### Emergency Receiving Center (ERC)

ERC DQ Completed: 03/19/2025  
Site Survey Conducted: 04/15/2025  
Program Review Dates: 04/2022-04/2025

#### Criteria Deficiencies:

The following conditions must be completed to satisfy criteria for designation as an Orange County Emergency Receiving Center.

	CONDITION	DESCRIPTION	CORRECTIVE ACTION	DUE DATE
1	Compliance with OCEMS policy #300.50: Hospital Discharge Data submission	Non-compliance entering hospital discharge data with no progression toward implementing the Bi-Directional project	Hospital will submit a corrective action plan addressing hospital discharge data submission or hospital will make connection with the Bi-Directional Data Exchange Project.	7/1/2025
2	ReddiNet Response Rate for MCIs, and H.E.A.R. response rate must be >90% compliance.	Saddleback Memorial Medical Center had an average response rate to MCIs in 2023 of 76%, in 2024 of 75% and Jan-Mar 2025 82%. H.E.A.R. response for 2023 was 74%, 81% for 2024, and Jan-Mar 2025 was 100%.	Hospital will submit a corrective action plan to reach compliance of >90% on all ReddiNet and H.E.A.R. responses.	7/1/2025



The following are recommendations for improvement. Action is expected; however, current redesignation is not contingent on these actions.

RECOMMENDATIONS	
1	Develop policy regarding facility access to a CHEMPACK and provide education to staff regarding usage.
2	Continue efforts to improve Pediatric Readiness, including designating a Pediatric Emergency Care Coordinator (PECC).
3	Create a policy/guideline for the process of sending an RN to accompany paramedics during a higher level of care (HLOC) transport when needed.
4	Consider implementing a process with an RN/medical personnel as first contact for all ED patients.

**Endorsement Consideration:** Three (3) years (04/2025-04/2028) – conditional

**Cardiovascular Receiving Center (CVRC)**

CVRC DQ Completed: 03/19/2025  
Site Survey Conducted: 04/15/2025  
Program Review Dates: 04/2022-04/2025

**Criteria Deficiencies:**

**No Deficiencies Identified**

The following are recommendations for improvement. Action is expected but not contingent on current redesignation.

RECOMMENDATIONS	
1	Improve outreach and education to paramedics of surrounding fire departments.

**Endorsement Consideration:** Three (3) years (04/2022-04/2025) – unconditional



EMERGENCY MEDICAL SERVICES  
Irvine, CA 92618



**Stroke-Neurology Receiving Center (SNRC)**

BH DQ Completed: 03/19/2025  
 Site Survey Conducted: 04/15/2025  
 Program Review Dates: 04/2022-04/2025

**Criteria Deficiencies:**

The following conditions must be completed to satisfy criteria for designation as an Orange County Stroke-Neuro Receiving Center.

	CONDITION	DESCRIPTION	CORRECTIVE ACTION	DUE DATE
1	Compliance with OCEMS policy #650.00 section VI. G.	Facility does not participate in a stroke patient research program, as required by policy.	Hospital will submit a corrective action plan addressing initiation of participation in a stroke patient research project with active participation by next designation survey.	7/1/2025

The following are recommendations for improvement. Action is expected; however, current redesignation is not contingent on these actions.

RECOMMENDATIONS	
1	Strengthen outreach and education to paramedics from your surrounding fire departments.
2	Continue efforts to decrease times, such as door to CT and door to CT read, to meet facility's benchmarks.

**Endorsement Consideration:** Three (3) years (04/2025-04/2028) – conditional