

**County of Orange
Health Care Agency
Emergency Medical Services**

Subject: Update on APOT and Diversion Reporting Process and Enhanced Data Tools

As part of an improved and streamlined process, we will no longer be publishing our monthly APOT and Diversion printed (PDF) reports. PDF reports have been posted to the OCEMS website through December 2025.

This decision was necessary due to recent regulatory changes regarding APOT data collection and reporting and in the interest of improving our analytics processes for added value and efficiency.

APOT Reporting Changes:

Pursuant to AB40 and associated regulations, the State of California EMS Authority has implemented its own reporting requirements, and their official report(s) now serve as the primary reference. For more information, go to the **Data Collection and Reporting** section on the EMSA website at: <https://ems.ca.gov/apot/>

To continue supporting local operations, we are providing expanded APOT dashboards and gauges to assist EMS stakeholders with monitoring APOT throughout each month to assist with planning efforts, including:

- **Enhanced APOT Dashboard(s)** – including daily/monthly trends and hospital-by-hospital comparisons.
- **Real Time APOT Gauges and Tables** – automatically update to provide APOT data in real time by receiving hospital at rolling 12 Hours, 24 Hours, and 30-Day intervals to assist with daily situational awareness and improve planning efforts.

These visualizations and other APOT related resources are available on the OCEMS website at: <https://www.ochealthinfo.com/providers-partners/emergency-medical-services/ems-system-reports/ambulance-patient-offload-times>

Diversion Reporting Changes:

We have implemented a new page on the existing **Diversion Dashboard** which allows stakeholders to view Diversion Hours by receiving facility and diversion categories (ED, Cardiac, Neuro, etc.) in the same way it was displayed in the former printed (PDF) reports. This format provides improved value by allowing facilities to filter data to maximize utility.

The enhanced **Diversion Dashboard** is available on the OCEMS website at:

<https://www.ochealthinfo.com/providers-partners/emergency-medical-services/ems-system-reports/health-care-facilities>

We understand the importance of this data for your operations and believe these visualizations will provide clearer, more actionable insights for our local EMS system.

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FAQ

No more monthly reports?

OCEMS will no longer publish printed (PDF) copies of monthly APOT and Diversion reports beginning in January 2026. The reports have been replaced by enhanced dashboards and automated gauges / tables.

Why are these reports no longer provided?

Due to new APOT Regulations (AB40), the State of California EMS Authority (EMSA) has assumed full responsibility for APOT monitoring and reporting and provides hospitals with access to incident level APOT data and reports. More information can be found on their website at: <https://emsa.ca.gov/apot/>.

To ensure that any reports we provide do not conflict with the state's reports, we have chosen to discontinue publishing our own local printed (PDF) reports and have replaced them with dashboards and automated gauges and tables to assist stakeholders with monitoring operations throughout the month.

Printed (PDF) Diversion reports have also been discontinued and have been replaced by enhanced dashboards which allow data to be viewed and filtered to best meet end user needs.

Can I generate a printed copy of reports from the dashboards to share with leadership or during a meeting?

Yes. Images can be generated and printed if needed. Some dashboards will also allow users to generate data that can be exported to MicroSoft Excel. For more information, we have created short training videos to assist you with navigating these features. If you have additional questions, you may contact the OC-MEDS Administrator at oc-meds@ochca.com.