



FACILITIES ADVISORY COMMITTEE ORANGE COUNTY EMS FACILITY DESIGNATIONS

November 4, 2025 March 10, 2026

The following hospitals have applied to Orange County Emergency Medical Services (OCEMS) for Emergency Receiving Center (ERC) and/or Specialty status (Cardiovascular Receiving Center/CVRC, Stroke Neurology Receiving Center/SNRC, and Comprehensive Children’s Emergency Receiving Center/CCERC) designation or re-designation. This report summarizes the OCEMS review of their applications noting deficiencies, conditions and recommendations. Today, it is presented to the Facilities Advisory Committee for committee endorsement.

General Findings: The following facilities currently meet the designation requirements for Emergency Receiving Center and Specialty Center designation, when applicable. Endorsement considerations of designation are for one to three-year terms or otherwise specified as recommended by committee.

Garden Grove Hospital and Medical Center

Emergency Receiving Center (ERC)

ERC DQ Completed: 01/12/2026
Site Survey Conducted: 02/19/2026
Program Review Dates: 02/2023-02/2026

Criteria Deficiencies:

The following conditions must be completed to satisfy criteria for designation as an Orange County Emergency Receiving Center.

	CONDITION	DESCRIPTION	CORRECTIVE ACTION	DUE DATE
1	APOT not to exceed 30 minutes per state and county regulation.	Garden Grove’s 90 th percentile for 2023-2025 was 46:43, 43:50, and 45:49 minutes.	Hospital will submit corrective action plan, including protocol/policy, to decrease APOT in compliance with OCEMS policy #310.96 which states, “the APOT standard for OCEMS is set at 30 minutes” and Assembly Bill 40.	06/01/2026
2	ReddiNet Response Rate for MCI drills, HAvBED, and Patient Census must be >90% compliance. H.E.A.R. response must be >90% compliance.	Garden Grove had an average response rate to MCIs in 2023 and 2024 of 60%, and 2025 of 75%. HAvBED response in 2025 was 86% and Patient Census was 79%. H.E.A.R. response in 2025 was 86%.	Hospital will submit a corrective action plan to maintain compliance of >90% on all ReddiNet MCI drills, HAvBED, Patient Census and H.E.A.R. response.	06/01/2026
3	Compliance with OCEMS policy #600.00 section X. B.	Facility shall have “A communicable disease exposure policy for evaluation and treatment of emergency medical services personnel following a reported/known exposure, with timely notification to the EMS provider’s Designated Officer an Orange County Public Health”.	Hospital will submit a written communicable disease exposure policy regarding EMS personnel as described in policy.	06/01/2026



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The following are recommendations for improvement. Action is expected; however, current redesignation is not contingent on these actions.

RECOMMENDATIONS	
1	Continue efforts to improve Pediatric Readiness, including continued collaboration with the CCERC.
2	Complete after-action reports (AARs) on all events, both real events and drills.
3	Review and edit surge and evacuation policies to ensure they are clear, concise, and easily understood by all stakeholders.
4	Decontamination process needs to be strengthened to ensure efficiency and be made more readily accessible for staff.
5	Develop policy regarding facility access to a CHEMPACK and provide education to staff regarding usage.
6	Collaborate with trauma centers to provide staff education on the care of patients with traumatic and burn injuries.

Endorsement Consideration: Three (3) years (02/2026-02/2029) – conditional