



SPECIALIZED MEDICAL SERVICES

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August 25, 2026

To: Orange County Emergency Receiving Centers

From: Almaas A. Shaikh, MD, MPH, FACS
Interim EMS Medical Director

Subject: California Hospital Online Portal Transition

OCEMS is sharing important updates from the California EMS Authority (EMSA) regarding upcoming statewide system transitions that may affect some Orange County designated Emergency Receiving Centers (ERCs). Please review the information below, along with the attached letters and forms, to ensure your teams are prepared for these changes.

California Hospital Online Portal

Some Orange County designated Emergency Receiving Centers (ERCs) use the California EMS Authority's (EMSA) Hospital Hub system to retrieve out-of-county Patient Care Reports (PCRs). On September 1, 2026, those ERCs with access to the EMSA Hospital Hub will transition to a new system called the California Hospital Online Portal (CHOP). Details regarding the transition are included in the attached letter from EMSA.

NOTE: This change does not affect the locally operated OC-MEDS Hospital Hub. ERCs shall continue to use and manage their own access to OC-MEDS.

ERCs who would like to request new user access to the CHOP may do so by completing the attached form and submitting it to OCEMS via email to: oc-meds@ochca.com



Almaas Shaikh, MD, MPH, FACS
Interim EMS Medical Director
RE: California Hospital Online Portal Transition

OCEMS's role is limited to verifying and approving access forms to confirm that the hospital is authorized within the EMS system. OCEMS does not manage CHOP; we only ensure the hospital is eligible to be granted access to CHOP by EMSA.

California Patient Outcomes Portal

On October 1, 2026, the California EMSA will be replacing their Patient Registry statewide repository for specialty care patient data (Trauma, Stroke, STEMI) with a new system called the California Patient Outcome Portal (CAL-POP). Details are also included in the attached letter.

OCEMS currently submits patient registry data to EMSA and plans to continue to submit this data to CAL-POP on behalf of Orange County designated specialty centers. Orange County hospitals will not be required to submit their data directly to CAL-POP at this time and shall continue to submit their registry data to OCEMS.

If you have any questions about these transitions or need assistance with the access request process, please contact Laurent Repass at LRepass@ochca.com. We appreciate your attention to these updates and your continued partnership in supporting the emergency medical services system.

Sincerely,



Almaas A. Shaikh MD MPH FACS
Interim Emergency Medical Services Director
Orange County Health Care Agency

Attachments: 1) EMSA Letter: 'Patient Registry' and 'Hospital Hub' Sunsetting and 'California Patient Care Portal'
2) EMSA CHOP Request Form

AS:LR #5982



EMERGENCY MEDICAL SERVICES AUTHORITY

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DATE: August 13, 2026

TO: Local Emergency Medical Services Agency Administrators
Local Emergency Medical Services Medical Directors
Emergency Medical Services Providers
Emergency Medical Services System Partners
Patient Registry Users

FROM: Elizabeth Basnett, Director, Emergency Medical Services Authority 
Hernando Garzon, MD, Chief Medical Officer 

SUBJECT: 'Patient Registry' and 'Hospital Hub' Sunsetting and 'California Patient Care Portal' and 'California Hospital Online Portal' Launch

California Patient Care Portal

Starting September 1, 2026, the Emergency Medical Services Authority's (EMSA) state Patient Registry will no longer be available to upload trauma, stroke and STEMI data. Patient Registry is a proprietary web-based application hospitals utilize to upload their specialty care data (trauma, stroke and STEMI).

EMSA is developing the California Patient Outcomes Portal (CAL-POP) that will give hospitals and LEMSA who chose to participate in it a new platform to upload their trauma, stroke and STEMI data, which will be available October 1, 2026.

Users who have logged into Patient Registry since January 1, 2026, will have their access migrated over to CAL-POP. Migrated users will receive an email invitation when the portal opens, with instructions to set a password and register their authenticator app. No action is needed until you receive that email.

Multi-factor Authentication (MFA) will be required. Users are recommended to download the Microsoft Authenticator app to complete authenticator-based MFA for CAL-POP access. Please note that other authenticator apps such as

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Google Authenticator, Authy, or any similar app will work. You will be prompted to set this up the first time you sign in to the portal.

A pre-recorded training video going over the functionality of CAL-POP will be shared approximately one week prior to the portal launch date.

Data Submission Guidance During Transition

Any data uploads prior to August 31, 2026, should be completed in the current Patient Registry application and should include data only through Q2 (April – June 2026). No uploads can occur to the current Patient Registry after August 31, 2026.

During the transition period between August 31 and the CAL-POP launch hospitals should retain their specialty care data (trauma, stroke, and STEMI) and be prepared to submit once the new portal is available. This applies regardless of whether your facility reports on a monthly or quarterly cadence.

Hospital onboarding to CAL-POP will begin in late September and October 2026. At that time, hospitals may have Q3 2026 data (July and August) ready for upload. Please note that Q3 2026 data cover patients admitted during July, August, and September 2026. This data is typically not available for 1–3 months after the month or quarter closes and may not be ready until December 2026. Hospitals are not expected to have all Q3 data at the time of onboarding.

California Hospital Online Portal

Starting September 1, 2026, the Emergency Medical Services Authority's (EMSA) state Hospital Hub will no longer be available. Hospital Hub is a proprietary web-based application by our current software vendor that allows hospitals to access electronic patient care records (ePCR) in a PDF format for patients arriving at their hospitals.

To bridge the gap of sharing patient care data between EMS providers and hospitals, EMSA has developed California Hospital Online Portal (CHOP). CHOP allows users to access ePCRs for patients transported to their hospital via access to the California EMS Information System for those who chose to

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participate. Hospital Hub previously contained only ePCRs from EMSA's current software vendor. Moving forward, CHOP will have all ePCRs available regardless of the software that produced them. This may significantly improve access for some or all hospitals.

Users who have logged into Hospital Hub since January 1, 2026, will have their account migrated to CHOP. CHOP will be launched August 31, 2026. A training video will be made available prior to launch.

Multi-factor Authentication (MFA) will be required. Users are also recommended to download the Microsoft Authenticator app to complete authenticator-based MFA for CHOP access.

New User Access

Effective upon receipt of this notice, new user access requests for the Patient Registry and Hospital Hub will no longer be accepted. New users will need to submit the CAL-POP and/or CHOP request forms (attached) and send it to their LEMSA for verification. The LEMSA will then submit the form to CEMSIS@emsa.ca.gov. New user requests will be processed beginning September 1, 2026.

Questions may be directed to CEMSIS@emsa.ca.gov. Thank you!



California Hospital Outcomes Portal (CHOP) Request Form

This form is intended for use by any hospital participating as a receiving facility for access to CHOP.

This portal contains electronic patient care reports (ePCR) completed by emergency medical services (EMS) providers that submit data into the California EMS Information System (CEMSIS) using the National Emergency Medical Services Information System/CEMSIS complaint software. Individuals granted access will gain access to ePCRs transported to their facility. Please enter the information required for individuals requesting access below:

Local EMS Agency*

(where the hospital is graphically located)

Hospital Name:

Hospital Address:

CDPH License Number:

First Name	Last Name	Email Address	Primary Role

Fill out and send to your local EMS agency (LEMSA)

*If you do not know who your LEMSA is, please visit EMSA's [website](#).