

ORANGE COUNTY HEALTH CARE AGENCY CRISIS CONTINUUM OF CARE

Orange County Health Care Agency

July 22, 2026

ORANGE COUNTY BEHAVIORAL HEALTH SERVICES CONTINUUM OF CARE



SOMEONE TO CALL - OC LINKS





SOMEONE TO CALL

 *Navigator.org*



SOMEONE TO CALL - OC LINKS

OC Links is an entry point for the OC Health Care Agency's Behavioral Health System of Care which provides:

- ✓ Information
- ✓ Referral & Linkage
- ✓ Screening
- ✓ Crisis Response
- ✓ Homeless Outreach



Visit www.ocalthinfo.com/oclinks for more information or live chat.

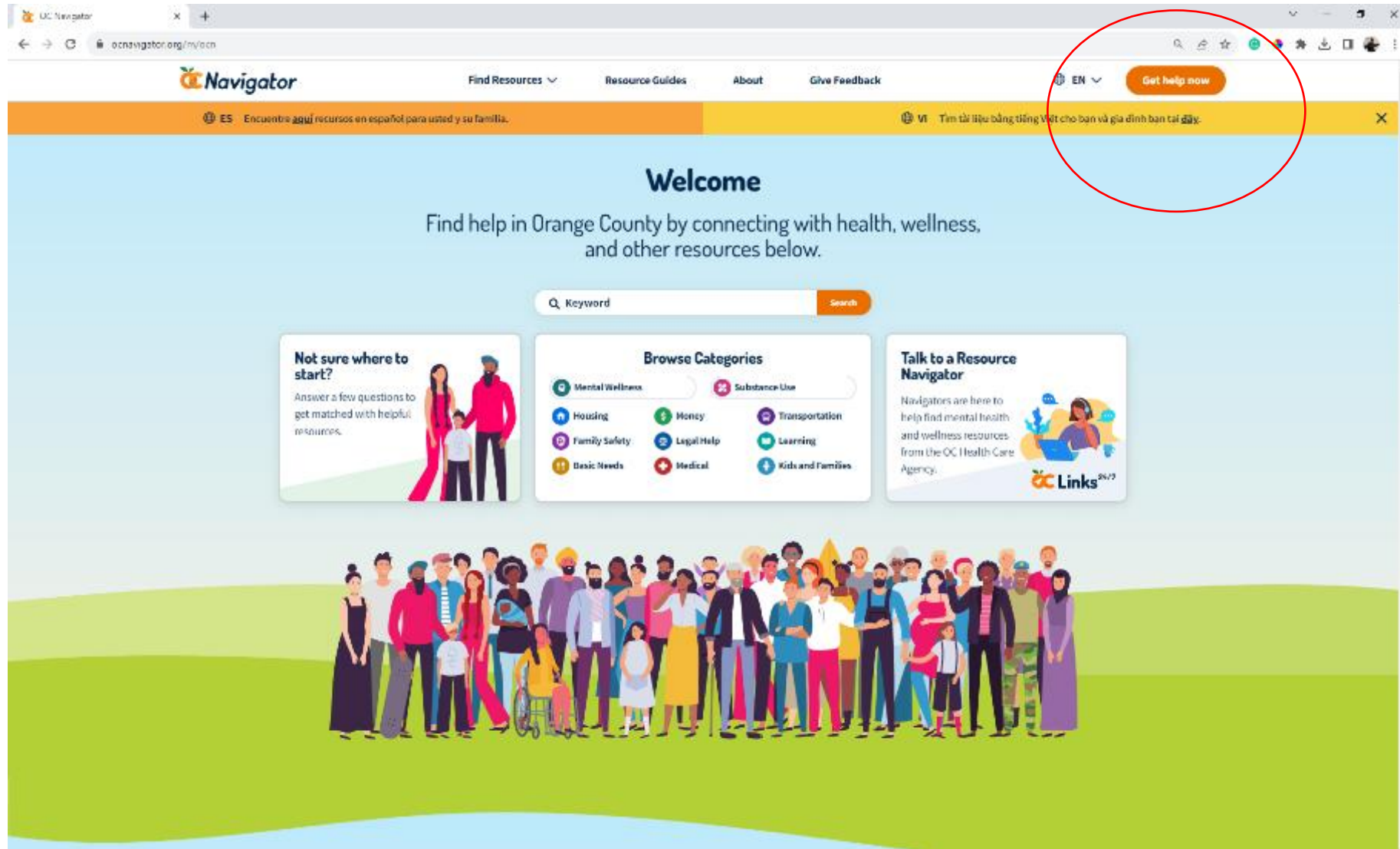


National Suicide Prevention Lifeline

988

Provides 24/7, immediate, confidential telephonic suicide prevention services to anyone who is in crisis or experiencing suicidal thoughts.

SOMEONE TO “CALL” - OC NAVIGATOR



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Get help now

[OC Links](#) 

[24/7 Crisis Support](#) 

[Guided Support for Resources](#) 

[Emotional Support](#) 

[Self-Guided Support](#) 

If you think you have a medical or life-threatening emergency, call 911 or go to the nearest hospital immediately.

OC Links: First Responders for Mental Health

A mental health crisis can happen to anyone, anywhere, anytime. That's why OC Links is here to help you or your loved one through an emotional crisis 24 hours a day, 7 days a week.

Call us when you need immediate crisis support over the phone.

Trained OC Links navigators can also dispatch a mobile crisis team to meet you in person when necessary.

Mental Health Crisis Support

Trained Navigators can provide crisis support or dispatch crisis teams. Navigators speak multiple languages.



Call
(855) 625-4657

Chat only available in English and Spanish

[Chat Now](#)

SOMEONE TO RESPOND –

Mobile Crisis Response Team and Data Elements

SOMEONE TO RESPOND - CRISIS ASSESSMENT TEAM



SOMEONE TO RESPOND - CRISIS ASSESSMENT TEAM





PERT provides emergency behavioral health risk assessments and referrals for individuals living with behavioral health issues.

SOMEONE TO RESPOND - CAT/PERT COLLABORATIONS

- CAT clinicians ride with assigned law enforcement officers to address mental health related calls
- Provide relevant trainings to police departments based on needs and community trends

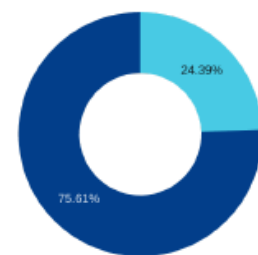
- | | |
|-----------------|--------------------|
| ▪ Westminster | ▪ Laguna Beach |
| ▪ Newport Beach | ▪ Costa Mesa |
| ▪ Garden Grove | ▪ Huntington Beach |
| ▪ Irvine | ▪ Santa Ana |
| ▪ Orange | ▪ Buena Park |
| ▪ Anaheim | ▪ Fountain Valley |
| ▪ OCSD | ▪ Seal Beach |
| ▪ Tustin | ▪ UCI |
| ▪ Fullerton | |

MOBILE CRISIS RESPONSE DASHBOARD

Mobile Crisis Response				01/01/2024	06/30/2026
Total Calls to OCLinks	Possible Crisis Calls	Resolved Over Phone	Cancelled Before Dispatch	Mobile Crisis Dispatches	Other Dispatches
110,144	35,888	5,418	594	25,310	4,566

Mobile Crisis Dispatch Detail

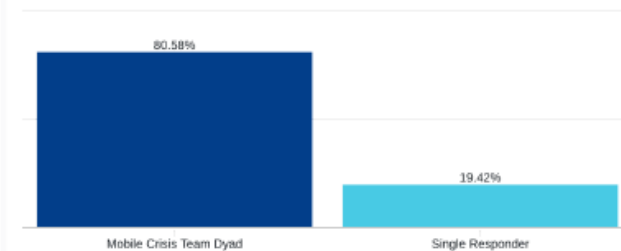
Mobile crisis staff are trained and knowledgeable in providing crisis intervention and support appropriate to the age of the client.



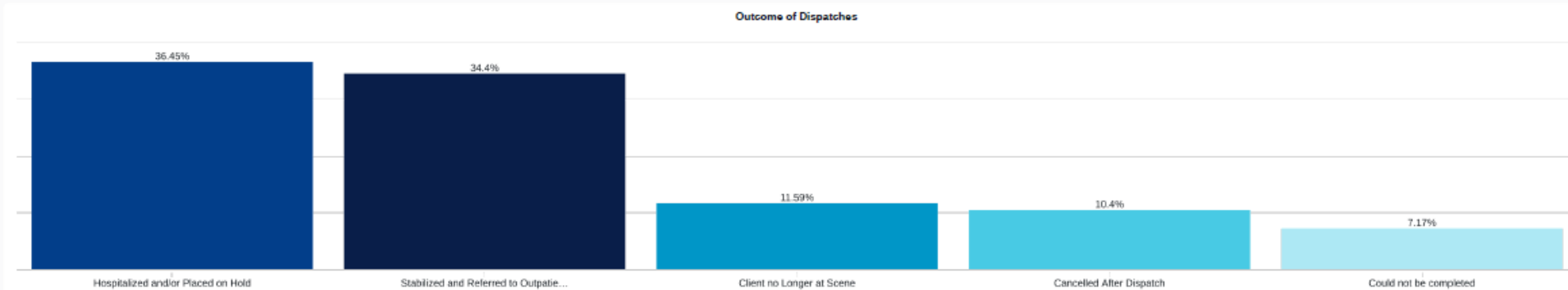
Adult or Child

- Adult
- Child

The Mobile Crisis Benefit (MCB) requires a two-person behavioral health team to respond to calls. A single behavioral health team member responds when a two-person team is not available.



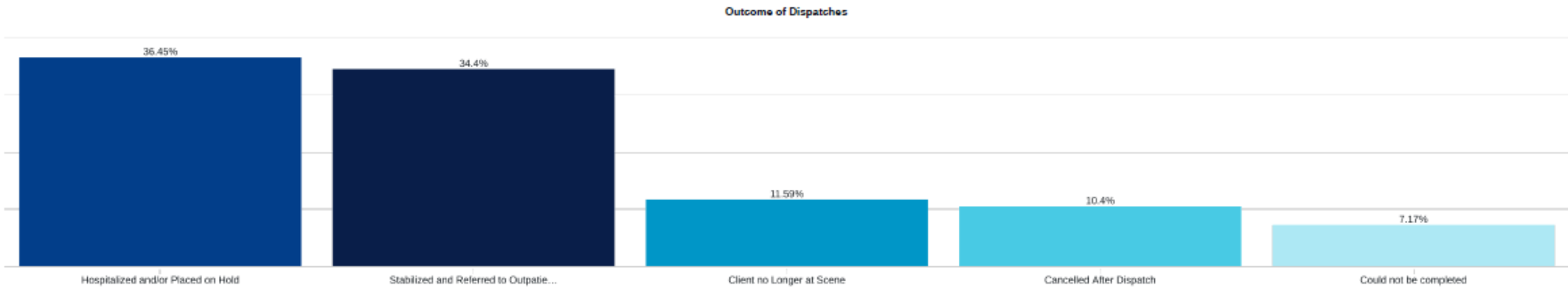
Outcome of Mobile Crisis Response



Law Enforcement Presence during Mobile Crisis Response

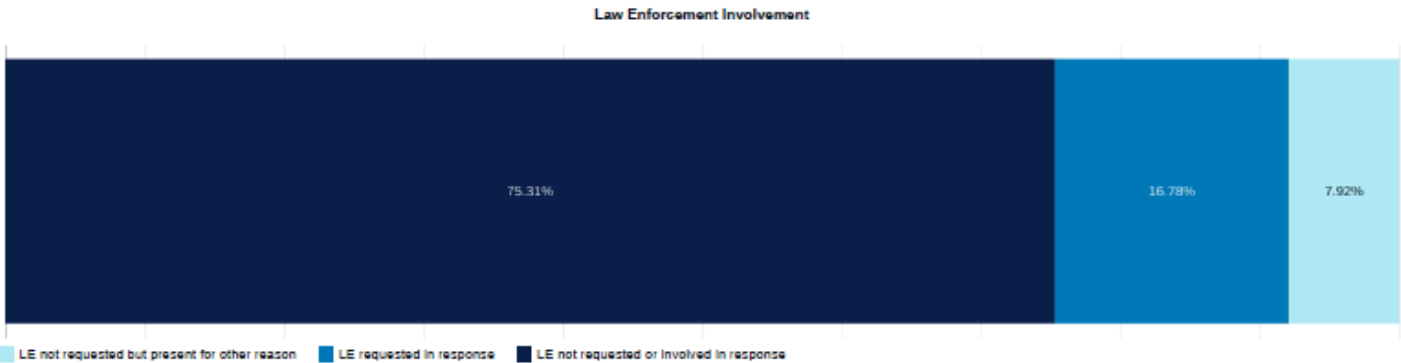
MOBILE CRISIS RESPONSE DASHBOARD

Outcome of Mobile Crisis Response



Law Enforcement Presence during Mobile Crisis Response

MCB is designed to prevent unnecessary utilization of law enforcement (LE) during a behavioral health crisis. As part of monitoring its MCB implementation, the HCA is tracking the number of times a mobile crisis response team requests LE compared to the number of times LE may be present for some other reason (i.e., a second reporting party called LE, LE is the initial reporting party, or they are nearby due to community patrol).





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Thank you!



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